# **Interview questions:**

## 1. General Understanding and Expectations

- How do you currently track your child's learning progress and achievements?
- What types of information about your child's education are most important to you (e.g., grades, effort, progress toward goals)?
- What challenges do you face in understanding your child's school reports or progress updates?

#### 2. Real-Time Access and Information

- How often would you like to check your child's progress (e.g., daily, weekly, or after major milestones)?
- What specific types of real-time updates or notifications would you find useful (e.g., effort levels, upcoming assignments, missed deadlines)?
- How do you feel about receiving notifications or alerts about your child's academic progress? What kind of alerts would be helpful?

#### 3. Data Presentation and Ease of Use

- How comfortable are you with using online dashboards or reports to track information?
- When looking at reports or dashboards, how do you prefer the data to be presented (e.g., graphs, numbers, simple progress bars)?
- What information should be easily visible when you first open the dashboard?

## 4. Supporting Learning at Home

- How do you currently support your child's learning at home? How can this dashboard help you in that effort?
- What features or tools would you like to see in the dashboard that could help you motivate or guide your child in their learning?
- Would you prefer additional educational resources, tips, or insights included in the dashboard? If so, what type?

## 5. Multi-Device Accessibility

- How do you primarily access digital tools (desktop, tablet, mobile)? Which of these would you prefer for checking your child's learning progress?
- How important is it to you that the dashboard works seamlessly across multiple devices?
- Are there any specific device limitations or preferences (e.g., using mobile devices over desktops) that we should be aware of?

#### 6. Overall Intuitiveness

- How easy should it be to navigate the dashboard report system? What common actions do you expect to perform regularly?
- Have you used similar tools or dashboards before? If so, what features or functionalities did you find particularly helpful or frustrating?

- What would make the dashboard intuitive and user-friendly for you, especially considering you may not have advanced data analysis skills?

# Candidate:

• Name: Damanto

• Age: 55

• Child: 2 (Junior High School and Primary School)



## Answer:

## 1. General Understanding and Expectations

- How do you currently track your child's learning progress and achievements?
- => Dari rapot akhir dan pertengahan semester biasanya. Selain itu biasanya beliau menanyakan beberapa hal dasar mengenai mata pelajaran yang sedang dipelajari, sebagai contoh perkalian dalam matematika. Sejauh mana anak tersebut dapat menjawab pertanyaan yg diberikan.
- What types of information about your child's education are most important to you (e.g., grades, effort, progress toward goals)?
- => Nilai mata pelajaran dan juga perilaku.
- What challenges do you face in understanding your child's school reports or progress updates?
- => Sejauh ini rapot sekolah sudah cukup memberikan struktur data yang mudah dipahami bagi beliau.

#### 2. Real-Time Access and Information

- How often would you like to check your child's progress (e.g., daily, weekly, or after major milestones)?
- => Jika memungkinkan mungkin weekly atau monthly.
- What specific types of real-time updates or notifications would you find useful (e.g., effort levels, upcoming assignments, missed deadlines)?
- => Mungkin lebih ke penyelesaian tugas-tugas dan kehadiran/aktif ketika pembelajaran.
- How do you feel about receiving notifications or alerts about your child's academic progress? What kind of alerts would be helpful?
- => Akan sangat berguna. Notifikasi yg berguna seperti ketika ada tugas yg belum dikerjakan, atau mengenai kehadiran.

#### 3. Data Presentation and Ease of Use

- How comfortable are you with using online dashboards or reports to track information?
- => Mempermudah akses, bisa diakses kapan saja dan dimana saja.
- When looking at reports or dashboards, how do you prefer the data to be presented (e.g., graphs, numbers, simple progress bars)?
- => Angka
- What information should be easily visible when you first open the dashboard?
- => Mata pelajaran yang diambil dan nilai, serta kehadiran.

#### 4. Supporting Learning at Home

- How do you currently support your child's learning at home? How can this dashboard help you in that effort?
- => Sesekali menanyakan hal dasar tentang mapel yg sedang dipelajari. Mungkin dengan melihat performa anak kita dalam mapel, kita bisa tahu seberapa jauh anak tersebut memahami mapel yg dia pelajari.
- What features or tools would you like to see in the dashboard that could help you motivate or guide your child in their learning?
- => Performa, dan presentase pemahaman anak dalam mapel contohnya dalam quiz.
- Would you prefer additional educational resources, tips, or insights included in the dashboard? If so, what type?
- => Mungkin, seperti tips tips belajar agar anak juga bisa mencoba beradaptasi pada metode belajar yg sesuai dengan mereka.

## 5. Multi-Device Accessibility

- How do you primarily access digital tools (desktop, tablet, mobile)? Which of these would you prefer for checking your child's learning progress?
- => Mobile sudah pasti
- How important is it to you that the dashboard works seamlessly across multiple devices?
- => Mungkin tidak menjadi concern atau tidak terlalu penting. Beliau merasa hanya butuh aplikasi di hp saja yg mudah diakses dimana mana

- Are there any specific device limitations or preferences (e.g., using mobile devices over desktops) that we should be aware of?
- => Kalau menurut beliau, beliau lebih prefer mobile devices krn mudah dibawa kemana mana juga

## **6. Overall Intuitiveness**

- How easy should it be to navigate a dashboard report system? What common actions do you expect to perform regularly?
- => Jangan terlalu banyak pindah pindah page, mungkin lebih ke menampilkan tombol-tombol yang memang sudah jelas guna nya untuk apa agar beliau mudah untuk mengingatnya jg.
- Have you used similar tools or dashboards before? If so, what features or functionalities did you find particularly helpful or frustrating?
- => Belum.
- What would make the dashboard intuitive and user-friendly for you, especially considering you may not have advanced data analysis skills?
- => UI Friendly, tombol dijelaskan guna nya untuk apa, atau minimal ada penjelasan di setiap section guna nya untuk apa dan menampilkan apa.

# Candidate:

• Name: Muhani

• Age: 42

• Child: 3 (2 College, 1 Primary School)



# Answer:

# 1. General Understanding and Expectations

- How do you currently track your child's learning progress and achievements?
- => Dari rapot akhir dan pertengahan semester biasanya. Juga dari perbincangan dengan guru les.
- What types of information about your child's education are most important to you (e.g., grades, effort, progress toward goals)?
- => Nilai mata pelajaran dan juga perilaku.
- What challenges do you face in understanding your child's school reports or progress updates?
- => Tidak ada

#### 2. Real-Time Access and Information

- How often would you like to check your child's progress (e.g., daily, weekly, or after major milestones)?
- => Pertengahan dan akhir semester ok sih.
- What specific types of real-time updates or notifications would you find useful (e.g., effort levels, upcoming assignments, missed deadlines)?
- => Mungkin lebih ke penyelesaian tugas-tugas dan kehadiran/aktif ketika pembelajaran.
- How do you feel about receiving notifications or alerts about your child's academic progress? What kind of alerts would be helpful?
- => Berguna jika ada tools seperti notif kalau ada tugas yg belum dikerjakan, atau ada info lain yg masih berhubungan.

#### 3. Data Presentation and Ease of Use

- How comfortable are you with using online dashboards or reports to track information?
- => Belum pernah coba, biasanya cuma dari rapot dan perbicangan mulut ke mulut aja sih.
- When looking at reports or dashboards, how do you prefer the data to be presented (e.g., graphs, numbers, simple progress bars)?
- => Angka atau bisa juga persentase
- What information should be easily visible when you first open the dashboard?
- => Mata pelajaran yang diambil dan nilai, serta kehadiran.

## 4. Supporting Learning at Home

- How do you currently support your child's learning at home? How can this dashboard help you in that effort?
- => Membantu mengerjakan pr dan meningatkan untuk belajar. Mungkin jika ada tools dashboard ini beliau ingin melihat performa anak nya dalam mapel, dia bisa tahu seberapa jauh anak tersebut memahami mapel yg dia pelajari.
- What features or tools would you like to see in the dashboard that could help you motivate or guide your child in their learning?
- => Performa, dan presentase pemahaman anak dalam mapel contohnya dalam quiz.
- Would you prefer additional educational resources, tips, or insights included in the dashboard? If so, what type?
- => Mungkin, seperti tips tips belajar agar anak juga bisa mencoba beradaptasi pada metode belajar yg sesuai dengan mereka.

#### 5. Multi-Device Accessibility

- How do you primarily access digital tools (desktop, tablet, mobile)? Which of these would you prefer for checking your child's learning progress?
- => Mobile
- How important is it to you that the dashboard works seamlessly across multiple devices?
- => Beliau bilang Mobile aja udah cukup
- Are there any specific device limitations or preferences (e.g., using mobile devices over desktops) that we should be aware of?
- => Kalau menurut beliau, beliau lebih prefer mobile devices krn mudah dibawa kemana mana juga

### 6. Overall Intuitiveness

- How easy should it be to navigate a dashboard report system? What common actions do you expect to perform regularly?
- => Jangan terlalu banyak pindah pindah page, mungkin lebih ke menampilkan tombol-tombol yang memang sudah jelas guna nya untuk apa agar beliau mudah untuk mengingatnya jg.
- Have you used similar tools or dashboards before? If so, what features or functionalities did you find particularly helpful or frustrating?
- => Belum.

- What would make the dashboard intuitive and user-friendly for you, especially considering you may not have advanced data analysis skills?
- => Mudah dipakai, tombol dijelaskan guna nya untuk apa, atau minimal ada penjelasan di setiap section guna nya untuk apa dan menampilkan apa.