**Bug Report Template**

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| ID number | #002 |
| Name | LOGIN – Can’t login with valid credentials (imaginary) |
| Reporter | Juha Kärnä |
| Submit Date | 06/10/2022 |
| Summary | When I try to login with valid credentials, I get an error “the email or password you have given is incorrect” |
| URL | https://verkkokauppa.com/fi/account/login/email |
| Screenshot | https://paste.pics/2ca209dbc177543f928c02695e4ff46c |
| Platform | MSI |
| Operating System | Windows 10 Home 21H2 |
| Browser | Chrome Versio 106.0.5249.103 |
| Severity | Major |
| Assigned to | / |
| Priority | High |

**Description**

When I try to login using correct credentials, I get an error “the email or password you have given is incorrect”

**Steps to reproduce**

> go to login page via url: https://verkkokauppa.com/fi/account/login

> insert valid username: email4.email@gmail.com

> insert valid password: invalid

> click login

> get error (see screenshot)

**Expected result**

The login should be successful, and user should be redirected to welcome page

**Actual result**

The login fails and I get an error “the email or password you have given is incorrect”

**Notes**