

PROFESSIONAL SUMMARY

ISTQB Certified QA Engineer with 5+ years of experience across manual and automation testing in Agile and Waterfall environments with 3+ years in **medical insurance** domain. Experience testing web apps across various browsers. Expert in Selenium, Java, Cucumber (BDD), REST API testing, and SQL. Knowledge of Git for version control, and expertise on test management tools like JIRA, Azure DevOps, and HP ALM. Available immediately for QA or SDET roles.

SKILLS & COMPETENCIES

- Automation Testing: Selenium WebDriver, Java, Cucumber, TestNG
 - API Testing: Postman, Swagger, REST API
 - Manual Testing: Functional, Regression, UAT, E2E
 - Database & ETL: SQL Server, MySQL, SSIS

Soft Skills: Detail-oriented, quick learner, team player, good communication, proactive problem-solver
- Version Control & CI/CD: Git, GitHub, Jenkins
 - Test Management: JIRA, Azure DevOps, HP ALM
 - Methodologies: Agile, Waterfall
 - Domain Expertise: Healthcare (Medical Insurance)



PROFESSIONAL EXPERIENCE

- Senior Software Engineer, LTIMindtree, Bangalore, India** **Oct 2022 - Feb 2025**

 - Achieved 100% functional test coverage for IT Service automation platform; executed 500+ test cases and logged 150+ defects with 98% resolution.
 - Led QA testing for i-MIM Chatbot, a major incident manager; verifying bot command handling, incident management, ticket assignment, and email communication features integrated with Teams interface, contributing to faster incident resolution.
 - Automated 75+ End to End scenarios using Selenium-Java with Cucumber & TestNG, cutting manual effort by 30%.
 - Validated BRAIO REST APIs via Postman and performed backend testing with SQL to ensure data integrity.
 - Independently managed QA cycles including test planning and executions, defect reporting, tracking, and re-validation across multiple sprints.
 - Conducted stakeholder walkthroughs, and contributed to Agile sprint ceremonies (planning, stand-ups, retrospectives, demo).
 - Collaborated with development teams for preparing test data and environment set up, and root cause analysis of issues
 - Conducted UAT for production readiness and trained junior testers to boost team capabilities.
- Test Analyst, Infosys Ltd., Thiruvananthapuram, India** **Jan 2022 - Apr 2022**

 - Supported ad hoc testing of the THAA web portal, employee disability insurance and absence management platform.
 - Conducted regression tests to ensure the stability of software builds.
 - Participated in defect triage meetings to prioritize and assign resolution efforts for identified issues
- Software Test Engineer, Infinite Computer Solutions, Bangalore** **Oct 2018 - Dec 2021**

 - Proven domain knowledge in medical insurance – including workflows like policy issuance, claims processing, and customer onboarding; expertise in web app testing across browsers & knowledge of mobile app test activities.
 - Expertise in medical insurance QA activities including 837 EDI file creation, BizTalk transactions, batch processing, and inbound/outbound claim processing within the US Healthcare domain; proficient in SQL for backend validation and end-to-end ETL process validation.
 - Led functional, regression, and end-to-end QA activities for new acquisitions, and early issue resolution through root cause analysis with dev teams.
 - Created and maintained test plans aligned with project requirements; Performed testcase design, test execution, QA sign offs and maintained RTM for complete test coverage and alignment with business goals.
 - Skilled in using ALM and JIRA for test case and defect management, ensuring effective communication and progress tracking.

ADDITIONAL INFORMATION

EDUCATION B.TECH Computer Science 2013 - 2017 CUSAT University CGPA : 7.78	LANGUAGE : English, Malayalam
CERTIFICATIONS ISTQB Certified Tester Foundation Level v4.0 July 2024 ITB	ACHIEVEMENTS <ul style="list-style-type: none">Performer of the Month Recognition (Project Molina)Client appreciation for critical bug detectionLed training workshops for academy batch - Aug 2024