JARRELL BLAY

jarrellblay4@gmail.com (403)-401-2903

SKILLS

- Bilingual (English/Tagalog)
- Food handling and prepping
- Cashier/POS, money handling
- Opening and closing store
- Customer service
- Food service
- Inventory management
- Teamwork
- Attention to detail
- Time management

WORK EXPERIENCE

Team Member at Poke Box Markham, January 2024 – Current

- Greet customers warmly and assist them in making menu selections based on their preferences.
- Prepare and assemble Poke bowls according to customer specifications, ensuring accuracy and presentation.
- Maintain cleanliness and organization of the restaurant, including food preparation areas and dining areas.
- Handle cash transactions and process payments accurately using the POS system.
- Address customer inquiries and resolve any issues or concerns in a timely and professional manner.

Cashier Supervisor at ESSO Gas Station, July 2020 – August 2023

- Greeted customers upon entering the store and assisted them with any concerns and questions.
- Managed a checkout lane and associated retail equipment including POS, barcode scanner and cashier.
- Performed all checkouts efficiently and accurately.
- Managed end-of-day cash reconciliations and ensured proper cash handling procedures were followed.
- Stocked shelves and freezers while also keeping the front cashier clean and tidy.
- Trained new workers offering them remarkable customer service training.

Cashier & Barista at Robin's Donut, July 2022 – August 2022

- Greeted customers, served food and drinks, and assisted customers promptly.
- Assisted with food prepping, including making eggs, baking muffins, and making coffee.
- Performed cashier duties while keeping the front tidy.
- Maintained a clean and organized work area, including restocking supplies and cleaning equipment.
- Managed the front and drive-through on time.

EDUCATION & ACADEMIC PERFORMANCE

Michipicoten Highschool, Wawa, Ontario Class of 2022. Graduated with honors

Interactive Media Design Seneca College, Toronto, Ontario Class of 2025