# **Predicting Employee Attrition**

## 1. Business problem and summary statement

The goal of this project is to **predict employee attrition** within our organization. We want to **identify key factors contributing to employee turnover** and build a predictive model that can help us understand and mitigate attrition by using a dataset from Kaggle. Employee attrition has a significant impact on an organization's **productivity and costs**. Reducing attrition can lead to cost savings and improve overall employee morale. This project aims to provide actionable insights and strategies for retaining valuable talent. This project is applicable to any industry or organization that employs personnel. It's particularly relevant for companies that want to **enhance their human resource management strategies**. Our target audience includes HR professionals, management, and executives looking to address employee attrition and make data-driven decisions. If successful, this project will help organizations identify employees at risk of leaving, allowing for early intervention and the development of targeted retention strategies. This can lead to cost savings and improved workforce stability

The dataset contains around 1400 employees and is **unbalanced** (16% leaving and 84% staying).

In the Exploratory Data Analysis I performed the following checks:

- · check for missing data, outliers and duplicates
- · one hot encoding for categorical data
- · check for class imbalance
- bivariate analysis
- · correlation analysis

I then started with a vanilla logistic regression model and iterated through different classifier. My final model is a **random forest classifier** with reduced threshold to prioritize recall and tuned hyperparameters using GridSearchCV. It has a weighted average **recall of .71**. The most important features for attrition are overtime, stock options, income, job satisfaction and work-life balance.

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# 2. Data Collection & Understanding

For reproducibility, here is the code to access the Kaggle dataset. This code will set up the kaggle Api and download the dataset in a subfolder of your current folder called "data". You can change this if required. For this code to work, you need to pip install Kaggle and input your kaggle username and api\_key. Instructions how you can find these information are <a href="here">here</a> (<a href="https://www.kaggle.com/docs/api">https://www.kaggle.com/docs/api</a>)

Never upload your user name and/or the api key to github or share it anywhere else.

```
In [1]:
        import os
        import json
        import getpass
        # Define the path to the .kaggle directory
        kaggle_directory = '/root/.kaggle'
        # Check if the directory already exists
        if not os.path.exists(kaggle_directory):
            # If it doesn't exist, create it
            os.makedirs(kaggle_directory)
        else:
            print(f"Directory {kaggle_directory} already exists, skipping creation.'
        # Define your API token
        api_token = {"username": "your_kaggle_username", "key": "your_kaggle api key
        # Write the API token to the kaggle.json file
        with open(os.path.join(kaggle_directory, 'kaggle.json'), 'w') as file:
            json.dump(api_token, file)
        # Set appropriate permissions for the kaggle.json file
        os.chmod(os.path.join(kaggle_directory, 'kaggle.json'), 0o600)
        # Prompt the user for their Kaggle credentials without displaying the input
        kaggle_username = getpass.getpass("Enter your Kaggle username: ")
        kaggle_api_key = getpass.getpass("Enter your Kaggle API key: ")
        #import kaggle api
        from kaggle.api.kaggle_api_extended import KaggleApi
        # Set up the Kaggle API
        api = KaggleApi()
        # Set the Kaggle environment variables
        os.environ['KAGGLE USERNAME'] = kaggle username
        os.environ['KAGGLE_KEY'] = kaggle_api_key
        # Authenticate with the Kaggle API
        api.authenticate()
        # Define the dataset and where to save it
        dataset_name = 'pavansubhasht/ibm-hr-analytics-attrition-dataset'
        save_path = './data/'
        # Check if the dataset is already downloaded
        if not os.path.exists(save path):
            os.makedirs(save_path)
        if not os.path.exists(os.path.join(save_path, 'attrition.csv')):
            # Download the dataset
            api.dataset_download_files(dataset_name, path=save_path, unzip=True)
        else:
            print("Dataset already exists.")
        # Now you can use the dataset from the specified location
```

```
Enter your Kaggle username: .......
Enter your Kaggle API key: ......
```

Next, I will load the remaining required packages and then load and familiarize myself with the data.

```
In [2]: #importing packages
        #for data manipulation
        import pandas as pd
        import numpy as np
        #for visualisation
        import matplotlib.pyplot as plt
        %matplotlib inline
        import seaborn as sns
        #for preprocessing
        from sklearn.preprocessing import StandardScaler, MinMaxScaler
        from imblearn.over_sampling import SMOTE
        from sklearn.model_selection import train_test_split, GridSearchCV
        #for modeling
        from sklearn.linear_model import LogisticRegression
        from sklearn.ensemble import RandomForestClassifier
        from sklearn.metrics import classification_report, accuracy_score, recall_sc
        import xgboost as xgb
        # Ignore all warnings
        import warnings
        warnings.filterwarnings("ignore")
```

# In [3]: #reading data df = pd.read\_csv("data/WA\_Fn-UseC\_-HR-Employee-Attrition.csv")

## In [4]: df.head()

### Out[4]:

	Age	Attrition	BusinessTravel	DailyRate	Department	DistanceFromHome	Education	Ε¢
0	41	Yes	Travel_Rarely	1102	Sales	1	2	
1	49	No	Travel_Frequently	279	Research & Development	8	1	
2	37	Yes	Travel_Rarely	1373	Research & Development	2	2	
3	33	No	Travel_Frequently	1392	Research & Development	3	4	
4	27	No	Travel_Rarely	591	Research & Development	2	1	

5 rows × 35 columns

## In [5]: df.info()

<class 'pandas.core.frame.DataFrame'>
RangeIndex: 1470 entries, 0 to 1469
Data columns (total 35 columns):

#	Column	Non-Null Count	Dtype
0	Age	1470 non-null	int64
1	Attrition	1470 non-null	object
2	BusinessTravel	1470 non-null	object
3	DailyRate	1470 non-null	int64
4	Department	1470 non-null	object
5	DistanceFromHome	1470 non-null	int64
6	Education	1470 non-null	int64
7	EducationField	1470 non-null	object
8	EmployeeCount	1470 non-null	int64
9	EmployeeNumber	1470 non-null	int64
10	${\sf EnvironmentSatisfaction}$	1470 non-null	int64
11	Gender	1470 non-null	object
12	HourlyRate	1470 non-null	int64
13	JobInvolvement	1470 non-null	int64
14	JobLevel	1470 non-null	int64
15	JobRole	1470 non-null	object
16	JobSatisfaction	1470 non-null	int64
17	MaritalStatus	1470 non-null	object
18	MonthlyIncome	1470 non-null	int64
19	MonthlyRate	1470 non-null	int64
20	NumCompaniesWorked	1470 non-null	int64
21	Over18	1470 non-null	object
22	OverTime	1470 non-null	object
23	PercentSalaryHike	1470 non-null	int64
24	PerformanceRating	1470 non-null	int64
25	RelationshipSatisfaction	1470 non-null	int64
26	StandardHours	1470 non-null	int64
27	StockOptionLevel	1470 non-null	int64
28	TotalWorkingYears	1470 non-null	int64
29	TrainingTimesLastYear	1470 non-null	int64
30	WorkLifeBalance	1470 non-null	int64
31	YearsAtCompany	1470 non-null	int64
32	YearsInCurrentRole	1470 non-null	int64
33	YearsSinceLastPromotion	1470 non-null	int64
34	YearsWithCurrManager	1470 non-null	int64

dtypes: int64(26), object(9)
memory usage: 402.1+ KB

In [6]: df.describe()

Out[6]:

	Age	DailyRate	DistanceFromHome	Education	EmployeeCount	Employee
count	1470.000000	1470.000000	1470.000000	1470.000000	1470.0	1470
mean	36.923810	802.485714	9.192517	2.912925	1.0	1024
std	9.135373	403.509100	8.106864	1.024165	0.0	602
min	18.000000	102.000000	1.000000	1.000000	1.0	1
25%	30.000000	465.000000	2.000000	2.000000	1.0	491
50%	36.000000	802.000000	7.000000	3.000000	1.0	1020
75%	43.000000	1157.000000	14.000000	4.000000	1.0	1555
max	60.000000	1499.000000	29.000000	5.000000	1.0	2068

8 rows × 26 columns

Data description

I have overall 1470 employee records and 35 columns with employee data. There seem to be no missing values but I still have to check for duplicates. The data includes information about:

- the employee's demographics such as age, home address, gender or marital status
- information about the current position (department, job level or role)
- satisfaction scores (with leader, job or team)
- information about the relationship between the employee and company (tenure, promotions, salary, overtime)
- binary field if the employee left or not (attrition)

The workforce has an average age of 36 years and an average tenure with the company of 7 years. They seem to be rather satisfied with their work-life balance and overall satisfaction (average of 2.7 on a scale of 1-4).

#### Available data

No	Attribute Name	Meaning
1	Age	Employee's age
2	Gender	Employee's Gender
3	BusinessTravel	Frequency of employees' business trips
4	DailyRate	Daily salary rate for employees
5	Department	Office of employees
6	DistanceFromHome	Distance from home in miles to work
7	Education	Level of education achieved by staff
8	EducationField	Employee's field of study
9	EmployeeCount	Total number of employees in the organization
10	EmployeeNumber	A unique identifier for each employee record
11	EnvironmentSatisfaction	Employee satisfaction with their working environment

No	Attribute Name	Meaning
12	HourlyRate	Hourly rate for employees
13	Joblnvolvement	Level of involvement required for the employee's job
14	JobLevel	Employee's level of work
15	JobRole	The role of employees in the organization
16	JobSatisfaction	Employee satisfaction with their work
17	MaritalStatus	Employee's marital status
18	MonthlyIncome	Employee's monthly income
19	MonthlyRate	Monthly salary rate for employees
20	NumCompaniesWorked	Number of companies the employee worked for
21	Over18	Whether the employee is over 18 years old
22	OverTime	Do employees work overtime
23	PercentSalaryHike	Salary increase rate for employees
24	PerformanceRating	The performance rating of the employee
25	RelationshipSatisfaction	Employee satisfaction with their relationships
26	StandardHours	Standard working hours for employees
27	StockOptionLevel	Employee stock option level
28	TotalWorkingYears	Total number of years the employee has worked
29	TrainingTimesLastYear	Number of times employees were taken to training in the last year
30	WorkLifeBalance	Employees' perception of their work-life balance
31	YearsAtCompany	Number of years employees have been with the company
32	YearsInCurrentRole	Number of years the employee has been in their current role
33	YearsSinceLastPromotion	Number of years since the employee's last promotion
34	YearsWithCurrManager	Number of years an employee has been with their current manager
35	Attrition	Does the employee leave the organization

#### **Meaning of categories**

Education: 1 'Below College' 2 'College' 3 'Bachelor' 4 'Master' 5 'Doctor'

EnvironmentSatisfaction: 1 'Low' 2 'Medium' 3 'High' 4 'Very High'

JobInvolvement 1 'Low' 2 'Medium' 3 'High' 4 'Very High'

JobSatisfaction: 1 'Low' 2 'Medium' 3 'High' 4 'Very High'

PerformanceRating: 1 'Low' 2 'Good' 3 'Excellent' 4 'Outstanding'

RelationshipSatisfaction: 1 'Low' 2 'Medium' 3 'High' 4 'Very High'

# 3. Exploratory Data Analysis

In this section, I will:

examing the dataset for missing values and outliers

- · handle missing values (if any)
- · encode categorical variables
- check for imbalances in the target variable (attrition)

#### 3.1: Missing values, duplicates and outliers

```
In [7]: # Step 1: Checking for Missing Values
        # Check for missing values in each column
        missing_values = df.isnull().sum()
        missing_values
        # Step 2: Checking for Duplicates
        # Check for duplicate rows in the dataset
        duplicates = df[df.duplicated()]
        # Display duplicate rows (if any)
        if not duplicates.empty:
            print("\nDuplicate Rows:")
            print(duplicates)
        else:
            print("\nNo duplicate rows found.")
        #check for outliers
        # Select only the numeric columns
        numeric_columns = df.select_dtypes(include=[np.number])
        # Calculate the first quartile (Q1) and third quartile (Q3)
        Q1 = numeric_columns.quantile(0.25)
        Q3 = numeric_columns.quantile(0.75)
        # Calculate the IQR (Interquartile Range)
        IQR = Q3 - Q1
        # Define a threshold to identify potential outliers
        threshold = 1.5
        # Identify potential outliers
        potential_outliers = ((numeric_columns < (Q1 - threshold * IQR)) | (numeric_</pre>
        # Count the number of potential outliers in each numeric column
        outlier_counts = potential_outliers.sum()
        # Display columns with potential outliers and their counts
        print("Columns with potential outliers:")
        print(outlier_counts[outlier_counts > 0])
```

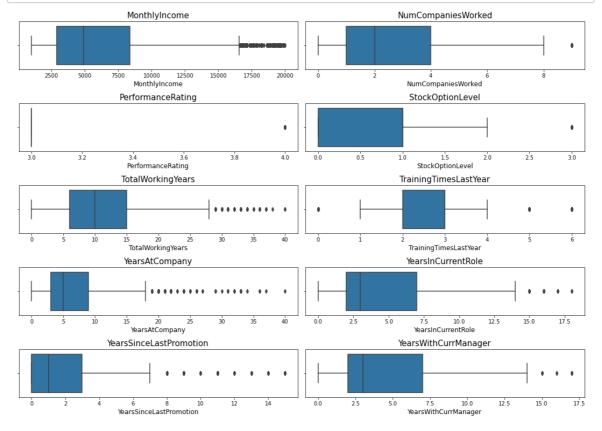
```
No duplicate rows found.
Columns with potential outliers:
MonthlyIncome
                           114
                            52
NumCompaniesWorked
PerformanceRating
                           226
StockOptionLevel
                            85
TotalWorkingYears
                            63
TrainingTimesLastYear
                           238
YearsAtCompany
                           104
YearsInCurrentRole
                            21
YearsSinceLastPromotion
                           107
YearsWithCurrManager
                            14
dtype: int64
```

```
In [8]: outliercols = outlier_counts[outlier_counts > 0]
   outlier_column_names = list(outliercols.index)

# Now, 'outlier_column_names' is a list of the column names
   print(outlier_column_names)
```

['MonthlyIncome', 'NumCompaniesWorked', 'PerformanceRating', 'StockOptionLevel', 'TotalWorkingYears', 'TrainingTimesLastYear', 'YearsAtCompany', 'YearsInCurrentRole', 'YearsSinceLastPromotion', 'YearsWithCurrManager']

```
In [9]: #show boxplots for outlier
plt.figure(figsize = (15,25))
for idx, i in enumerate(outlier_column_names):
    plt.subplot(12, 2, idx + 1)
    sns.boxplot(x = i, data = df)
    plt.title(i,fontsize=15)
    plt.xlabel(i, size = 12)
plt.tight_layout()
plt.show()
```

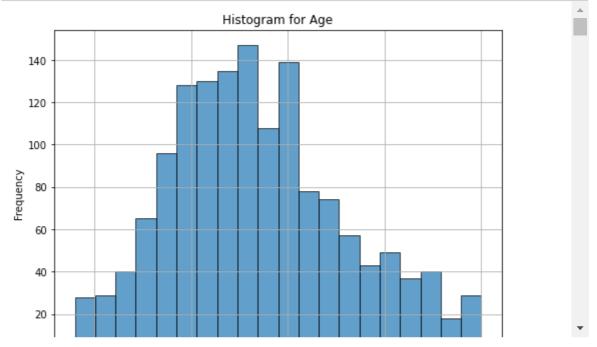


#### Interpretation

I have no missing values, no duplicates but I do have some columns where I have outliers. However, the outliers don't seem to be data quality issues but it makes sense that there are outliers regarding salary, years in the current role or total working years. I will leave the outliers in for now and decide later what to do with them depending on how sensitive my model would be for outliers.

#### 3.2: Visual data inspection

```
In [10]: #visualise by using a histogram for each column
for column in numeric_columns:
    plt.figure(figsize=(8, 6))
    plt.hist(df[column], bins=20, edgecolor='k', alpha=0.7)
    plt.title(f'Histogram for {column}')
    plt.xlabel(column)
    plt.ylabel('Frequency')
    plt.grid(True)
    plt.show()
```



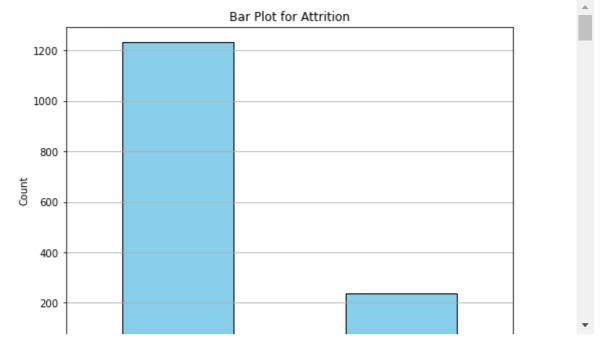
The data in the numeric columns looks pretty good. I can drop the following columns because they don't give me any value:

- Employee Count (only 1s)
- Employee Number (don't need the unique identifier anymore)
- StandardHours (everyone seems to have the same hours)

```
In [11]: #dropping 3 columns
df = df.drop(["StandardHours","EmployeeCount","EmployeeNumber"], axis=1)
```

```
In [12]: non_numeric_columns = df.select_dtypes(exclude=[np.number]).columns

for column in non_numeric_columns:
    plt.figure(figsize=(8, 6))
    df[column].value_counts().plot(kind='bar', color='skyblue', edgecolor='k
    plt.title(f'Bar Plot for {column}')
    plt.xlabel(column)
    plt.ylabel('Count')
    plt.grid(axis='y')
    plt.show()
```



I can drop the over 18 column as well. I can see that I have class imbalance in my target variable. I will look at it closer later.

```
In [13]: #dropping over 18
df = df.drop(["Over18"], axis=1)
```

## 3.3: One hot encoding

I'm transforming my categorical variables to binary variables so that I can feed them into my model.

#### 3.4: Check for class imbalance

```
In [15]: # Checking for class imbalance in target variable
    print("Raw Counts")
    print(df["Attrition"].value_counts())
    print()
    print("Percentages")
    print(df["Attrition"].value_counts(normalize=True))

Raw Counts
0 1233
1 237
Name: Attrition, dtype: int64

Percentages
```

1 0.161224 Name: Attrition, dtype: float64

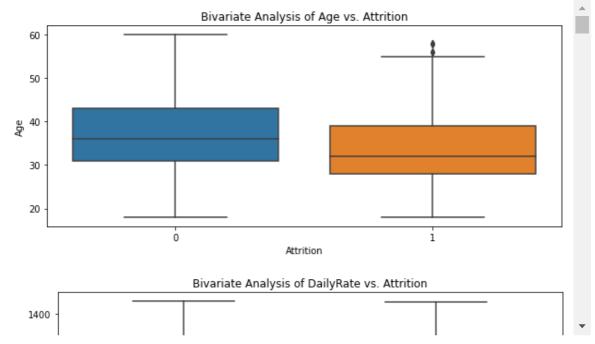
0.838776

My dataset has a strong class imbalance. Only 16% of the employees are leaving. I will have to address this by over or undersampling after splitting the data in training and test data.

## 3.5: Bivariate analysis

Next, I'm exploring the relationship between my target variable and other features. I'm starting with the numerical features by showing box plots.

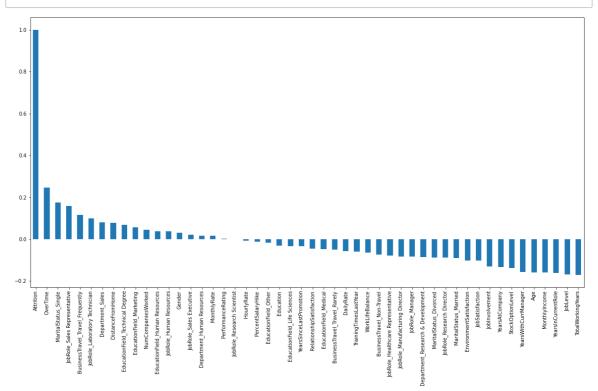
```
# Define a list of all features (exclude 'Attrition' as target variable)
In [16]:
         all_features = df.columns.tolist()
         all_features.remove('Attrition')
         # Create subplots for visualizing bivariate relationships for all features
         for feature in all_features:
             if df[feature].dtype == 'object':
                 # For categorical features, use count plots
                 plt.figure(figsize=(10, 4))
                 sns.countplot(x=feature, hue='Attrition', data=df)
                 plt.title(f"Bivariate Analysis of {feature} vs. Attrition")
             else:
                 # For numerical features, use box plots
                 plt.figure(figsize=(10, 4))
                 sns.boxplot(x='Attrition', y=feature, data=df)
                 plt.title(f"Bivariate Analysis of {feature} vs. Attrition")
             plt.show()
```



## 3.6: Correlation analysis

I want to understand which variables correlate most with attrition and I also want to see if some of the variables correlate with eachother to potentially drop some.

```
In [17]: #correlation matrix
    plt.figure(figsize=(20,10))
        correlations=df.corr()
        correlations['Attrition'].sort_values(ascending = False).plot(kind='bar');
```



In [18]: #show the actual correlation values
print(correlations["Attrition"].sort\_values(ascending=False))

Attrition	1.000000
OverTime	0.246118
MaritalStatus_Single	0.175419
JobRole_Sales Representative	0.157234
BusinessTravel_Travel_Frequently	0.115143
JobRole_Laboratory Technician	0.098290
Department_Sales	0.080855
DistanceFromHome	0.077924
EducationField_Technical Degree	0.069355
EducationField_Marketing	0.055781
NumCompaniesWorked	0.043494
EducationField_Human Resources	0.036466
JobRole_Human Resources	0.036215
Gender	0.029453
JobRole_Sales Executive	0.019774
Department_Human Resources	0.016832
MonthlyRate	0.015170
PerformanceRating	0.002889
JobRole_Research Scientist	-0.000360
HourlyRate	-0.006846
PercentSalaryHike	-0.013478
EducationField_Other	-0.017898
Education	-0.031373
EducationField_Life Sciences	-0.032703
YearsSinceLastPromotion	-0.033019
RelationshipSatisfaction	-0.045872
EducationField_Medical	-0.046999
BusinessTravel_Travel_Rarely	-0.049538
DailyRate	-0.056652
TrainingTimesLastYear	-0.059478
WorkLifeBalance	-0.063939
BusinessTravel_Non-Travel	-0.074457
<pre>JobRole_Healthcare Representative</pre>	-0.078696
JobRole_Manufacturing Director	-0.082994
JobRole_Manager	-0.083316
Department_Research & Development	-0.085293
MaritalStatus_Divorced	-0.087716
JobRole_Research Director	-0.088870
MaritalStatus_Married	-0.090984
EnvironmentSatisfaction	-0.103369
JobSatisfaction	-0.103481
JobInvolvement	-0.130016
YearsAtCompany	-0.134392
StockOptionLevel	-0.137145
YearsWithCurrManager	-0.156199
Age	-0.159205
MonthlyIncome	-0.159840
YearsInCurrentRole	-0.160545
JobLevel	-0.169105
TotalWorkingYears	-0.171063
Name: Attrition, dtype: float64	
• •	

name: Accidetant, acype: 120aco

# Interpretation

The correlation graph shows some interesting but at the same time logical findings. Here are the highest positive correlations with Attrition:

- Overtime (.25)
- Marital Status = Single (.18)
- Job Role = Sales Rep (.16)
- Business Travel = Frequently (.12)
- Job Role = Lab Technician (.1)

People who are single, work overtime, travel frequently and belong to the job roles Sales Rep or Lab Technicians seem to have a higher attrition than others.

Here are the highest negative correlations with Attrition:

- Total Working Years (-.17)
- Job Level (-.17)
- Years in Current Role (-.16)
- Monthly Income (-.16)
- Age (-.16)

The longer people work and the older they are, the higher their job level and monthly income is seem to quit less frequently than others. I assume that total working years, years in current role and age are correlated, so I might drop some of these.

```
In [19]: # Calculate the correlation matrix
    correlation_matrix = df.select_dtypes(include=['int64']).corr()

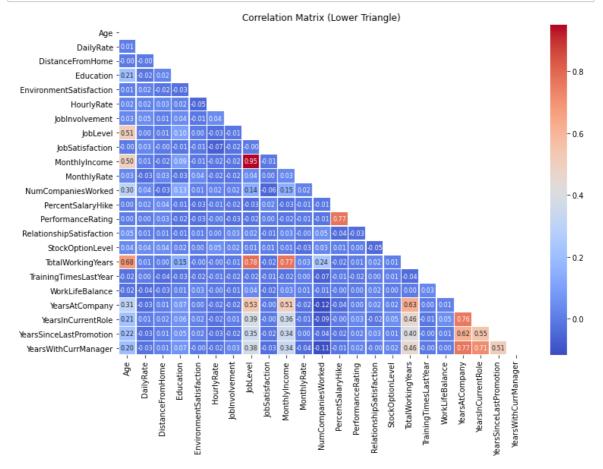
# Create a mask to display only the lower triangle
    mask = np.triu(np.ones_like(correlation_matrix, dtype=bool))

# Set up the figure
    plt.figure(figsize=(12, 8))

# Create a heatmap of the correlation matrix
    sns.heatmap(correlation_matrix, annot=True, fmt=".2f", cmap='coolwarm', mask

# Set the title
    plt.title('Correlation Matrix (Lower Triangle)')

# Show the plot
    plt.show()
```



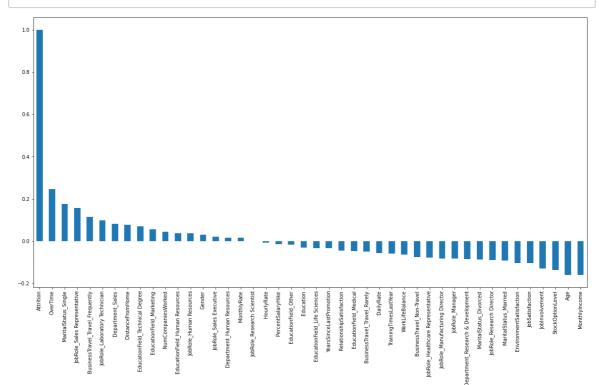
## Interpretation

Job level and monthly income have such a high correlation that they are basically the same. Job level also has a high correlation with total working years, years at company, years in current role, time since last promotion and years with current manager. I will drop the job level.

I will also drop total working years, years with current manager and years in current role.

Finally, I will drop the performance rating, since it has a high correlation with the increase of salary. It also did not have a high correlation with attrition.

```
In [21]: #correlation matrix
    plt.figure(figsize=(20,10))
        correlations=df.corr()
        correlations['Attrition'].sort_values(ascending = False).plot(kind='bar');
```



```
In [22]: # Calculate the correlation matrix
    correlation_matrix = df.select_dtypes(include=['int64']).corr()

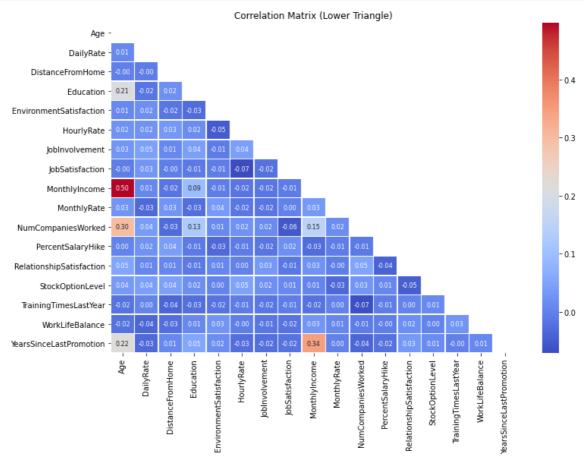
# Create a mask to display only the lower triangle
    mask = np.triu(np.ones_like(correlation_matrix, dtype=bool))

# Set up the figure
    plt.figure(figsize=(12, 8))

# Create a heatmap of the correlation matrix with a smaller font size
    sns.heatmap(correlation_matrix, annot=True, fmt=".2f", cmap='coolwarm', mask

# Set the title
    plt.title('Correlation Matrix (Lower Triangle)')

# Show the plot
    plt.show()
```



# 4: Preparation steps for modeling

I will now:

- · Split the data in my target variable and features
- Do a train, test split to avoid data leakage
- · Standardize the data
- · Address class imbalance by applying SMOTE

```
In [23]: # split data
    y = df["Attrition"]
    X = df.drop(["Attrition"], axis=1)

In [24]: # perform train, test split
    X_train, X_test, y_train, y_test = train_test_split(X, y, test_size = 0.2, r)

In [25]: # Step 2: Standardize the training and test data based on training data stat standard_scaler = StandardScaler()
    X_train_standardized = standard_scaler.fit_transform(X_train)
    X_test_standardized = standard_scaler.transform(X_test)

In [26]: # apply smote to handle the class imbalance
    smote = SMOTE(sampling_strategy="auto", random_state=42)
    X_train_resampled, y_train_resampled = smote.fit_resample(X_train_standardiz)
```

## 5. Modeling

I will start with a baseline logistic regression model, then try other methods. For the model evaluation, I want to focus on **Recall**.

**Precision** = It tells us how many of the predicted positive cases are actually positive. **Recall** = It is also called sensitivity which measures how many of the actual positive cases were correctly predicted as positive by the model.

I want to avoid that I miss any employees who have a risk to leave. Therefore, it is important that the model correctly identifies all the positive cases.

#### Model 1: Vanilla logistic regression model

Logistic Regression is often considered a baseline model for classification tasks due to its simplicity, interpretability, computational efficiency, and robustness. It models the relationship between features and the target class in a linear manner, making it a good choice when the underlying relationship is approximately linear. It serves as an essential starting point for building classification models and is used as a reference point to compare the performance of more complex models, helping to determine if the additional complexity is justified for a given problem. While Logistic Regression is valuable, its effectiveness may be limited in cases with highly nonlinear relationships or complex feature interactions, where more advanced models may be needed.

Accuracy: 0.75

Classification Report:

	precision	recall	f1-score	support
0	0.94	0.76	0.84	255
1	0.30	0.67	0.41	39
accuracy			0.75	294
macro avg	0.62	0.71	0.63	294
weighted avg	0.85	0.75	0.78	294

The baseline logistic regression model has an accuracy of 0.75, indicating that it correctly predicts 75% of the cases. It achieves a higher precision for class 0 (non-attrition), suggesting that when it predicts an employee will not leave, it is often correct. However, its lower recall for class 1 (attrition) suggests that it misses a substantial portion of actual attrition cases, resulting in a lower F1-score for this class.

## **Model 2: Random Forest**

Random Forest is a strong choice for a follow up model in a classification task, especially when dealing with complex data, feature interactions, or class imbalances. Its ensemble nature and flexibility make it a reliable and versatile option to consider after trying a simpler model like Logistic Regression.

```
In [28]: #initialize the Random Forest classifier
    rfc = RandomForestClassifier(random_state=42)
    # fit classifier on training data
    rfc.fit(X_train_resampled, y_train_resampled)
    #predict on test set
    y_pred = rfc.predict(X_test_standardized)
    # Evaluate the model
    accuracy = accuracy_score(y_test, y_pred)
    classification_rep = classification_report(y_test, y_pred)

# Print model performance metrics
    print(f"Accuracy: {accuracy:.2f}")
    print("Classification_Report:\n", classification_rep)
```

Accuracy: 0.89

Classification Report:

	ıpport
0 0.89 0.99 0.94	255
1 0.75 0.23 0.35	39
accuracy 0.89	294
macro avg 0.82 0.61 0.65	294
weighted avg 0.87 0.89 0.86	294

The random forest model demonstrates a higher overall accuracy of 0.89, indicating that it correctly predicts a higher percentage of cases. It achieves an excellent precision for class 0 (non-attrition), suggesting that when it predicts an employee will not leave, it is usually correct. However, its low recall for class 1 (attrition) implies that it misses a substantial portion of actual attrition cases, resulting in a lower F1-score for this class. While the model is better overall, it still struggles to identify employees at risk of attrition.

# Model 3: Random Forest with lowered threshold (higher sensitivity)

```
In [29]: # Initialize a Random Forest classifier
    clf = RandomForestClassifier(random_state=42)

# Train the classifier on the training data
    clf.fit(X_train_resampled, y_train_resampled)

# Make probability predictions on the test set
    y_prob = clf.predict_proba(X_test_standardized)[:, 1] # Probability of clas

# Adjust the threshold to prioritize recall (lowering the threshold)
    custom_threshold = 0.3
    y_pred = (y_prob >= custom_threshold).astype(int)

# Evaluate the model with the adjusted threshold
    accuracy = accuracy_score(y_test, y_pred)
    classification_rep = classification_report(y_test, y_pred)

# Print model performance metrics
    print(f"Accuracy: {accuracy:.2f}")
    print("Classification Report:\n", classification_rep)
```

Accuracy: 0.74

Classification Report:

Classification	precision	recall	f1-score	support
0	0.92	0.77	0.84	255
1	0.28	0.56	0.37	39
accuracy			0.74	294
macro avg	0.60	0.67	0.60	294
weighted avg	0.83	0.74	0.78	294

Lowering the threshold for the random forest model leads to a trade-off. While recall for class 1 (attrition) increases, meaning the model is better at identifying potential attrition cases, precision for the same class decreases. As a result, the model correctly identifies more cases of attrition but also generates more false positives, leading to a decrease in F1-score. The overall accuracy is also lower at 0.74. This adjusted model prioritizes capturing attrition cases at the expense of precision.

## Model 4: XGBoost Classifier

```
In [30]: # Initialize an XGBoost classifier
    xgb = xgb.XGBClassifier(random_state=42)

# Train the classifier on the training data
    xgb.fit(X_train_resampled, y_train_resampled)

# Make predictions on the test set
    y_pred = xgb.predict(X_test_standardized)

# Evaluate the model
    accuracy = accuracy_score(y_test, y_pred)
    classification_rep = classification_report(y_test, y_pred)

# Print model performance metrics
    print(f"Accuracy: {accuracy:.2f}")
    print("Classification_Report:\n", classification_rep)
```

Accuracy: 0.88 Classification Report: precision recall f1-score support 0 0.90 0.96 0.93 255 0.57 0.31 1 0.40 39 0.88 294 accuracy 0.64 0.88 0.74 macro avg 0.67 294 294 weighted avg 0.86 0.86

The XGBoost classifier achieves a good overall accuracy of 0.88, indicating it correctly predicts the majority of cases. However, it has a relatively low recall of 0.31 for class 1 (attrition), suggesting it might not capture all the potential attrition cases. The precision for class 1 is also relatively low at 0.57, indicating there are some false positives.

# Model 5: Logistic Regression with tuned hyperparameters

My baseline model was better than others when it comes to the recall scores of class 1. I'm trying to further improve it by trying some other parameters

```
In [31]: # Define hyperparameter grid
         param_grid = {
             'C': [0.001, 0.01, 0.1, 1, 10, 100], # Different values of regularizati
              'solver': ['liblinear', 'newton-cg', 'lbfgs', 'saga'],
         }
         # Initialize logistic regression classifier
         lr = LogisticRegression(random_state=42)
         # Create a grid search object
         grid_search = GridSearchCV(lr, param_grid, cv=5, scoring='recall')
         # Fit the grid search to the data
         grid_search.fit(X_train_resampled, y_train_resampled)
         # Get the best parameters and estimator
         best_params = grid_search.best_params_
         best_estimator = grid_search.best_estimator_
         # Use the best estimator to make predictions
         y_pred = best_estimator.predict(X_test_standardized)
         # Evaluate the model
         accuracy = accuracy_score(y_test, y_pred)
         classification_rep = classification_report(y_test, y_pred)
         # Print the best hyperparameters and model performance
         print("Best Hyperparameters:", best_params)
         print(f"Accuracy: {accuracy:.2f}")
         print("Classification Report:\n", classification_rep)
         Best Hyperparameters: {'C': 0.001, 'solver': 'liblinear'}
         Accuracy: 0.64
         Classification Report:
                        precision recall f1-score
                                                         support
                    0
                            0.94
                                      0.62
                                                0.75
                                                            255
                    1
                            0.23
                                      0.72
                                                0.34
                                                             39
                                                0.64
                                                            294
             accuracy
                            0.58
                                      0.67
                                                0.55
                                                            294
            macro avg
```

The hyperparameter-tuned logistic regression model, with the best parameters C=0.001 and solver='liblinear', exhibits a lower accuracy of 0.64 compared to the baseline models. It has a relatively high recall of 0.72 for class 1 (attrition), meaning it is better at identifying attrition cases, but at the cost of precision, which is low at 0.23. The F1-score for class 1 is also relatively low at 0.34.

0.69

0.64

294

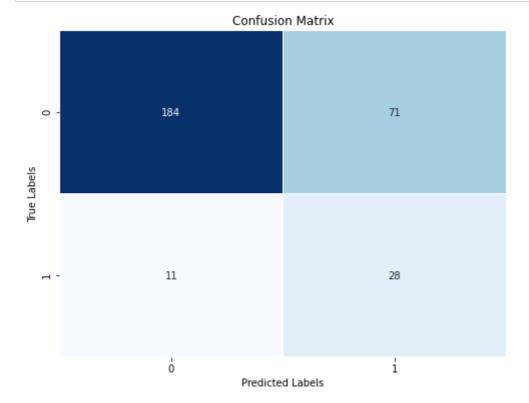
weighted avg

0.84

# Model 6: Random Forest with tuned hyperparameters

```
In [32]: # This cell can take a long time to run!
         # Initialize the Random Forest classifier
         rf_classifier = RandomForestClassifier(random_state=42)
         # Define the hyperparameter grid
         param grid = {
             'n_estimators': [75,100],
             'min_samples_split': [ 8, 10],
             'max_depth': [5,15]
         }
         # Create a grid search object
         grid_obj = GridSearchCV(
             rf_classifier,
             param_grid=param_grid,
             scoring='recall',
             cv=10
         )
         # Fit the grid search to the data
         grid_fit = grid_obj.fit(X_train_resampled, y_train_resampled)
         # Get the best estimator
         rf_opt = grid_fit.best_estimator_
         # Make probability predictions on the test set
         y_prob = rf_opt.predict_proba(X_test_standardized)[:, 1] # Probability of d
         # Adjust the threshold to prioritize recall (lowering the threshold)
         custom threshold = 0.25
         y_pred = (y_prob >= custom_threshold).astype(int)
         # Evaluate the model with the adjusted threshold
         accuracy = accuracy_score(y_test, y_pred)
         classification_rep = classification_report(y_test, y_pred)
         # Print best hyperparameters, model performance metrics, and adjusted thresh
         print("Best Hyperparameters:", grid_fit.best_params_)
         print(f"Accuracy: {accuracy:.2f}")
         print("Classification Report:\n", classification_rep)
         Best Hyperparameters: {'max_depth': 15, 'min_samples_split': 8, 'n_estimat
         ors': 100}
         Accuracy: 0.72
         Classification Report:
                        precision recall f1-score
                                                         support
                    0
                            0.94
                                      0.72
                                                 0.82
                                                            255
                    1
                            0.28
                                      0.72
                                                 0.41
                                                             39
                                                 0.72
                                                            294
             accuracy
                            0.61
                                      0.72
                                                0.61
                                                            294
            macro avg
         weighted avg
                            0.86
                                      0.72
                                                0.76
                                                            294
```

The random forest model with hyperparameter tuning, where the best hyperparameters are max\_depth=15, min\_samples\_split=8, and n\_estimators=150, shows an accuracy of 0.72. It has a relatively higher recall of 0.72 for class 1 (attrition) compared to the untuned random forest model, indicating better performance in identifying attrition cases. However, the precision for class 1 is relatively low at 0.28, resulting in an F1-score of 0.41.



### 6. Model evaluation

My final Random Forest model with the lowered threshold is showing a moderate accuracy of 72%. The model has significantly improved recall for class 1, with a recall score of 72%. This means that it correctly identifies 72% of the positive cases (class 1). However, this comes at the cost of precision, which is relatively low at 28%. The confusion matrix shows the following:

- 184 employees were correctly classified as no attrition (True Negative)
- 28 employees were correctly classified as attrition (True Positive)
- 11 employees were falsely classified as no attrition (False Positive)
- 71 employees were falsely classified as attrition (False Negative)

This means that while it's performing quite good at identifying those who really want to leave, it also highlights some employees who actually do not want to leave. In our case, we can accept it for now because our main goal is to retain our employees. This model will only act as an indicator and an actual human (HR business partner) will decide and talk to the employees if there is really a risk or not.

In order to know what to offer employees with a wish to leave, we need to understand the

```
#calculating feature importance
In [34]:
         feature_importances = clf.feature_importances_
         feature_names = X_train.columns
         importances, names = zip(*sorted(zip(feature_importances, feature_names), re
         #printing a list of importances
         print("Feature Importances:")
         for importance, name in zip(importances, names):
             print(f"{name}: {importance:.4f}")
         #plotting importance
         plt.figure(figsize=(10, 6))
         plt.bar(range(len(names)), importances, align="center")
         plt.xticks(range(len(names)), names, rotation='vertical')
         plt.ylabel("Feature Importance")
         plt.title("Random Forest Feature Importances")
         plt.show()
```

Feature Importances: OverTime: 0.1440 MonthlyIncome: 0.0669 StockOptionLevel: 0.0615 JobSatisfaction: 0.0514

Age: 0.0424

MaritalStatus\_Single: 0.0384 WorkLifeBalance: 0.0372

EnvironmentSatisfaction: 0.0358

JobInvolvement: 0.0351 HourlyRate: 0.0335

TrainingTimesLastYear: 0.0309

DailyRate: 0.0309

NumCompaniesWorked: 0.0306
DistanceFromHome: 0.0302
MonthlyRate: 0.0279

YearsSinceLastPromotion: 0.0272 RelationshipSatisfaction: 0.0272

Education: 0.0263

PercentSalaryHike: 0.0258

Gender: 0.0256

MaritalStatus\_Married: 0.0201

BusinessTravel\_Travel\_Frequently: 0.0168

MaritalStatus\_Divorced: 0.0130

JobRole\_Laboratory Technician: 0.0126 JobRole\_Healthcare Representative: 0.0093

EducationField\_Medical: 0.0093

Department\_Research & Development: 0.0080

JobRole\_Sales Executive: 0.0079

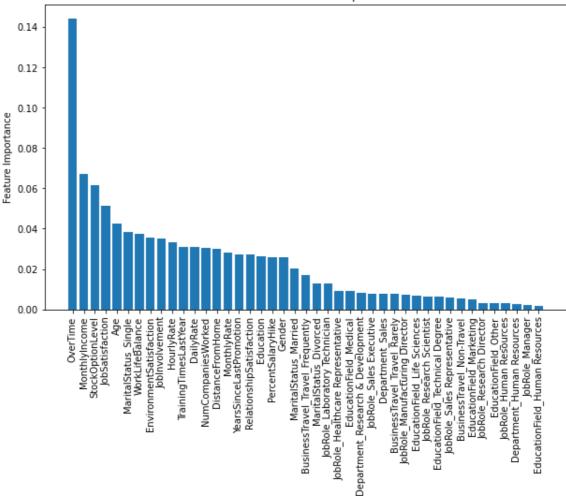
Department\_Sales: 0.0076

BusinessTravel\_Travel\_Rarely: 0.0075
JobRole\_Manufacturing Director: 0.0071
EducationField\_Life Sciences: 0.0070
JobRole\_Research Scientist: 0.0065
EducationField\_Technical Degree: 0.0063
JobRole\_Sales Representative: 0.0060
BusinessTravel\_Non-Travel: 0.0052
EducationField\_Marketing: 0.0048
JobRole\_Research Director: 0.0033
EducationField\_Other: 0.0031
JobRole\_Human Resources: 0.0024

JobRole\_Manager: 0.0022

EducationField\_Human Resources: 0.0019





## Interpretation

The top five factors in the model are:

- Overtime
- · Stock Option Level
- Monthly Income
- Job Satisfaction
- Work Life Balance

We can see that **Overtime** is by far the most important factor and it has a **positive correlation** with attrition. This means that if people have to work overtime, they are more likely to leave.

Next, we have the **stock option level** which is **negatively correlated** with attrition. If people don't have the option to buy stocks, they are more likely to resign. Offering stocks could be a good option to retain employees who are at risk of leaving.

An employee's **monthly income** is also **negatively correlated** with attrition - the more people earn, the less likely they are to leave. Think about offering employees a raise to prevent them from leaving.

The **job satisfaction** also has a **negative correlation** with attrition. Work with employee's team leaders to understand what the employees with low job satisfaction are missing and how the experience on the job can be improved.

Finally, **work life balance** is also **negatively correlation** with attrition. The poorer the work life balance, the more likely employees are willing to leave. This matches the most important factor of overtime.

#### In [35]: # recalculate the correlation

correlations = df.corr()

attrition\_correlations = correlations['Attrition'].sort\_values(ascending=Fal
print(attrition\_correlations)

Attrition	1.000000
OverTime	0.246118
MaritalStatus_Single	0.175419
JobRole_Sales Representative	0.157234
BusinessTravel_Travel_Frequently	0.115143
JobRole_Laboratory Technician	0.098290
Department_Sales	0.080855
DistanceFromHome	0.077924
EducationField_Technical Degree	0.069355
EducationField_Marketing	0.055781
NumCompaniesWorked	0.043494
EducationField_Human Resources	0.036466
JobRole_Human Resources	0.036215
Gender	0.029453
<pre>JobRole_Sales Executive</pre>	0.019774
Department_Human Resources	0.016832
MonthlyRate	0.015170
JobRole_Research Scientist	-0.000360
HourlyRate	-0.006846
PercentSalaryHike	-0.013478
EducationField_Other	-0.017898
Education	-0.031373
EducationField_Life Sciences	-0.032703
YearsSinceLastPromotion	-0.033019
RelationshipSatisfaction	-0.045872
EducationField_Medical	-0.046999
BusinessTravel_Travel_Rarely	-0.049538
DailyRate	-0.056652
TrainingTimesLastYear	-0.059478
WorkLifeBalance	-0.063939
BusinessTravel_Non-Travel	-0.074457
JobRole_Healthcare Representative	-0.078696
JobRole_Manufacturing Director	-0.082994
JobRole_Manager	-0.083316
<pre>Department_Research &amp; Development</pre>	-0.085293
MaritalStatus_Divorced	-0.087716
JobRole_Research Director	-0.088870
MaritalStatus_Married	-0.090984
EnvironmentSatisfaction	-0.103369
JobSatisfaction	-0.103481
JobInvolvement	-0.130016
StockOptionLevel	-0.137145
Age	-0.159205
MonthlyIncome	-0.159840
Name: Attrition, dtype: float64	

## 7. Conclusion and next steps

In times of a very difficult recruiting market where there are more vacancies than candidates, it is really important to retain your employees and focus on developing and reskilling them. Sometimes, it comes very unexpected when an employee resigns and it's especially painful when they are one of your top performers or if they resign after only a short time with the company. Therefore, we developed a classification model based on a fictive dataset from Kaggle that can help in flagging if an employee is likely to leave or not.

The model focuses on correctly identifying those who really want to leave by accepting that it will classify some employees as potential leavers who don't really want to leave. It's recommended to have an HR employee or line managers evaluate the actual risk of leaving by talking to the employees.

As next steps, the model would be deployed in the HR department after collecting more data on leavers. Since the model is dealing with high class imbalance, the more information we gather about leavers, the better the model will perform. When deployed, we receive a probability for each employee that indicates their likelihood on leaving the company. Based on this information, a process needs to be defined on how to use this information.

In any case, we already know the most important factors (overtime, income, job satisfaction, work-life balance and stock options) so the company should review its policies on remote working opportunities, salary progression and other benefits.