Predicting employee attrition for IBM



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Situation & Project Goal

Problem

- Tough recruiting market
- **High** employee turnover
- Resignations come at surprise

Solution

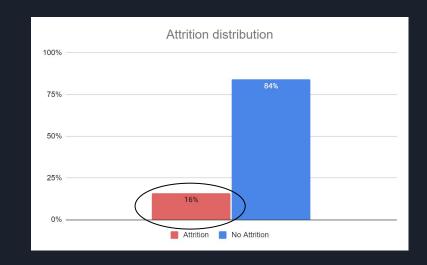
- **Identify** employees who might want to **leave** the company
- Find out **factors** that drive **resignations**
- Enable strategic HR interventions

The data

• Internal data with > 1400 employees

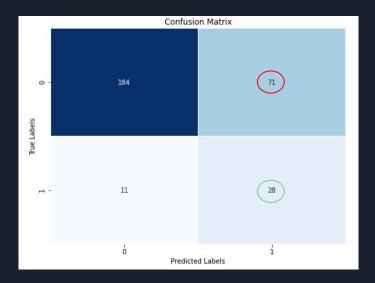
• Attrition yes vs. no

- Information about
 - Demographics
 - **Position**
 - History in company
 - Satisfaction scores
 - Performance
 - Educational background



Method & Evaluation

- Classification task (attrition yes vs. no)
- Random Forest Classifier
- Focus on predicting the actual leavers \rightarrow Recall
- Accept false positives
- Final model has a recall of 0.71



Limitations & next steps

• Model identifies too many non-leavers

Gather more data

• Design review process

• Review HR policies



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