Predicting employee attrition for IBM



Julia Müller Data Scientist

Situation & Project Goal

Problem

- **Tough** recruiting market
- **High** employee **turnover**
- Resignations come at surprise

Solution

- Identify employees who might want to leave the company
- Find out <u>factors</u> that drive <u>resignations</u>
- Enable strategic HR interventions

The data

• Internal data with > 1400 employees

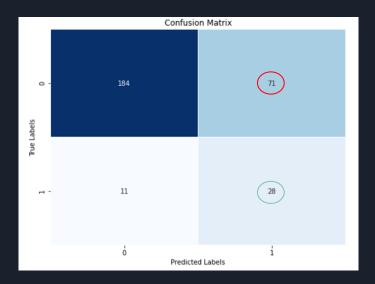
• Attrition yes vs. no

- Information about
 - o Demographics
 - o Position
 - O History in company
 - o Satisfaction scores
 - o Performance
 - Educational background

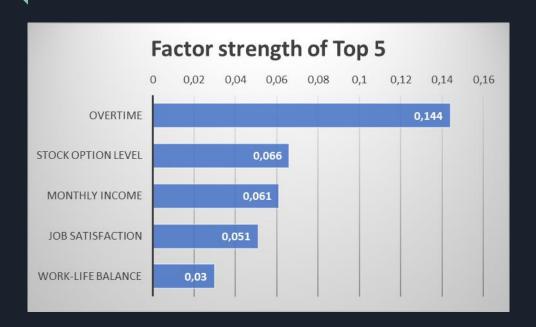


Method & Evaluation

- Classification task (attrition yes vs. no)
- Random Forest Classifier
- Focus on predicting the actual leavers → Recall
- Accept false positives
- Final model has a recall of 0.71



Reasons for attrition & recommendation



What you can do:

- Reduce overtime
- Offer employees stocks
- Increase monthly income
- Work on attractiveness of jobs
- Consider employee's worklife balance

Limitations & next steps

• Model identifies too many non-leavers

• Gather more data

• Design review process

• Review HR policies



Contact info

Julia Müller

julia.mueller8961@gmail.com

LinkedIn Profile

GitHub Profile