Week 9: Data Science Part-Time Course

Natural Language Processing

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What is NLP?

- ▶ Uses computers to process natural languages
- ▶ Tries to make sense of human knowledge stored as unprocessed data
- ▶ Builds probabilistic models using data about a language

How is NLP used?

- Analysis:
 - analyzing positivity and negativity of comments on different websites
 - Extracting key words from text and visualizing how subject topic change over time
- Vectorizing for Machine Learning
 - Stemming: used for understanding related words
 - Term Frequency-Inverse Document Frequency (TF-IDF): used to identify which world are more likely to be used in the document

NLP High-level task areas

- ▶ Chatbots
- ▶ Machine translation
- Sentiment Analysis
- Predictive text input
- ▶ Natural language generation
- ▶ Information retrieval

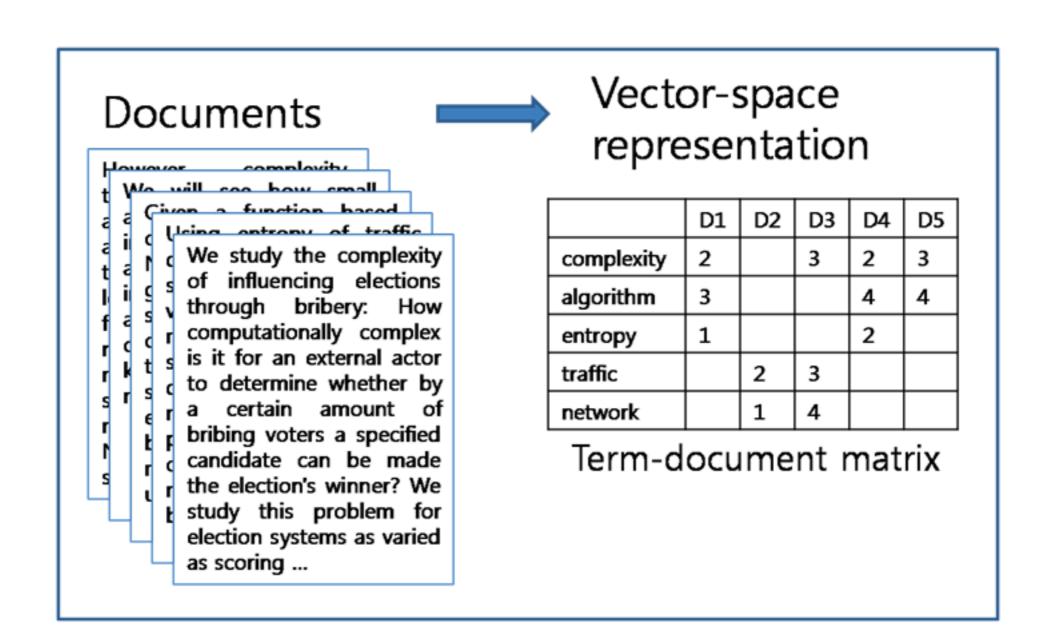
Challenges with NLP

- **▶** Ambiguity
- ▶ Non-standard text
- **▶** Idioms
- ▶ Newly coined words
- ▶ Tricky entity names

Text Classification

- ➤ Text is vectorized into a set of numeric values: each unique word is made a single feature
 - Numeric value of each feature would be the number of times the word appears in the document
 - Make each column an indicator column where 1 would represent the presence of a word and 0 otherwise
- ▶ Apply a standard machine learning classifier

Text Classification



Frequently used terms in NLP

- ▶ Corpus: a collection of documents
- ▶ Corpora: plural form of corpus
- ▶ N-grams: features consisting of N consecutive words
- Stop-word removal: process used to remove common words that will likely appear in any text
- Stemming and lemmatization