

Julia Koutsoukos

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EDUCATION

Michigan State University, East Lansing, MI May 2026

Bachelor of Arts, Information Science (Human-Centered Technology)

Minor in Business

- Major GPA: 3.75/4.00; Cumulative GPA: 3.75/4.00
- Dean's List: 4 Semesters

International Education Abroad: Thessaloniki, Greece

Jan. 2025 – April 2025

EXPERIENCE

Wood and Iron, Richmond, VA May 2025 – Present

Server

- Delivered high-quality service in a fast-paced environment, ensuring customer satisfaction.
- Communicates effectively with guests and colleagues to ensure that all orders are taken and served accurately.
- Handled cash and card transactions with accuracy

The Dominion Club, Glen Allen, VA

May 2022 – December 2024

Banquet Server

- Successfully manages banquet events for hundreds of guests, ensuring all guests were served in a timely manner.
- Sets up and breaks down banquet tables and chairs quickly and efficiently, ensuring that all events start and end on time.
- Communicates effectively with guests and colleagues to ensure that all orders are taken and served accurately.

Kumon, Richmond, VA

Feb. 2022– July 2022

Tutor

- Developed lesson plans that effectively addressed each student's academic needs.
- Monitored student progress and provided feedback to parents on their child's performance.
- Conducted one-on-one tutoring sessions with students to help them build confidence and increase their understanding of the subject matter.

ACTIVITIES

MSU Broad Leadership Association, *Director of Finance, Member* 2023 – Present

AI Club, *Member* 2023 – Present

Woman in Business Students' Association, *Member* 2022 – Present

MSU Club Field Hockey, *Member* 2023 – Present

SKILLS

UX Research

Strategic Thinking

Figma

Python

Organization

Web Design