

April 7th, 2021

Marlene Dortch  
Secretary  
Federal Communications Commission  
445 12<sup>th</sup> St. SW  
Washington, DC 20554

**Via ECFS**

**RE:     Dovetel Communications, LLC Application for Authorization to Obtain Number  
Resources Pursuant to Section 52.15(g) of the Commission's Rules**

Dear Ms. Dortch:

Pursuant to Section 52.15(g)(3)(i) of the Commission's Rules, Dovetel Communications, LLC hereby submits its application requesting authorization to obtain numbering resources. For any questions regarding this application please contact Terry Williamson at (678) 821-1120.

Respectfully Submitted,

Type text here



Terry Williamson  
Dovetel Communications, LLC  
Telephone: (678) 821-1120  
Email: [terry\\_williamson@syncglobal.net](mailto:terry_williamson@syncglobal.net)

**Before the  
FEDERAL COMMUNICATIONS COMMISSION  
Washington, D.C. 20554**

<i>In the Matter of</i>	)	
	)	
Dovetel Communications, LLC	)	WC Docket No. _____
	)	
For Authorization to Obtain Numbering	)	
Resources Pursuant to Section 52.15(g) of	)	
the Commission's Rules	)	

**APPLICATION OF DOVETEL COMMUNICATIONS, LLC  
FOR AUTHORIZATION TO OBTAIN NUMBERING RESOURCES**

Dovetel Communications, LLC ("Dovetel"), pursuant to Section 52.15(g)(3)(i) of the Commission's Rules, respectfully requests authorization to obtain numbering resources as described below.

As set forth in the Commission's *Numbering Order*<sup>1</sup>, an interconnected VoIP provider may obtain numbering resources from the Numbering Administrator upon a showing that it is authorized to provide service in the area for which the numbering resources are requested. Such authorization may be obtained upon an application to the Commission containing the information detailed in Sections 52.15(g)(3)(i)(A)-(G) of the Commission's Rules. Dovetel hereby requests the Commission grant it that authorization. In support of this application, Dovetel provides the following information:

<sup>1</sup>WC Docket No. 13-97, et al. (FCC 15-70), Report and Order, rel. June 22, 2015.

**I. INFORMATION REQUIRED BY SECTION 52.15(g)(3)(i)**

**(A) § 52.15(g)(3)(i)(A)**

**Name:** Dovetel Communications, LLC

**Address:** 1090A Pacific Avenue, Bremen, Georgia, 30110.

**Telephone:** 678-821-1120

**Personnel qualified to address regulatory/compliance/911/law enforcement issues:**

Kyle Williamson, CEO

1090A Pacific Avenue, Bremen, Georgia, 30110

Phone: (678) 821-1110

Fax: (678) 390-1120

Email: [kyle\\_williamson@syncglobal.net](mailto:kyle_williamson@syncglobal.net)

**(B) § 52.15(g)(3)(i)(B)**

Dovetel hereby acknowledges that authorization to obtain numbering resources under Section 52.15(g) of the Commission's Rules is subject to: compliance with applicable Commission numbering rules; numbering authority delegated to the states; and industry guidelines and practices regarding numbering as applicable to telecommunications carriers.

**(C) § 52.15(g)(3)(i)(C)**

Dovetel hereby acknowledges that it must file requests for numbers with the relevant state commission(s) at least 30 days before requesting numbers from the Numbering Administrators.

**(D) § 52.15(g)(3)(i)(D)**

Dovetel hereby provides its capability to provide service within 60 days of the numbering resources activation date. Dovetel has entered into agreements with Bandwidth.Com and Level Three and with AT&T and Windstream and Centurylink and has been providing voice and data

services in Alabama and Georgia for several years as a CLEC in both states.

Under these agreements, Bandwidth.Com will provide Dovetel with services which will allow Dovetel to use Bandwidth's interconnection trunks to exchange traffic with the Public Switched Network and other local exchange carriers throughout the seven regions of the US. AT&T agreements enable services connecting us to the PSTN. Furthermore, Level Three and others provide our LD services nationally and internationally. Separate agreements and trunks connect us to Centurylink switches and Windstream switches in parts of the Southeast currently served by Dovetel. Exhibit A list a sampling of the trunks in place to facilitate the current services Dovetel provides in Georgia and Alabama. (1) **Exhibit A** – a Facilities Readiness document showing a partial list of trunks that Dovetel has established and activated, (2) **Exhibit B** – relevant pages from an interconnection agreement between AT&T and Dovetel.

Dovetel is capable of providing service within sixty days in the states where it proposes to request numbering resources. Dovetel initially seeks access to numbers only in the states of Alabama and Georgia. Dovetel has provided telecommunications and interconnected VoIP services for over 20 years. The Company, based in Bremen, Ga., has interconnection agreements with AT&T and Centurylink and Windstream. Dovetel Communications LLC does business as Syncglobal Telecom. Background information on Syncglobal Telecom and its history is provided at <http://www.syncglobal.net/company/leadership.html>.

**(E) § 52.15(g)(3)(i)(E)**

Dovetel hereby certifies that it will comply with applicable: Universal Service Fund Contribution obligations under 47 CFR part 54, subpart H; Telecommunications Relay Service contribution obligations under 47 CFR § 64.604(c)(5)(iii); North American Numbering Plan and Local Number Portability Administration contribution obligations under 47 CFR §§ 52.17, 52.32;

regulatory fee obligations under 47 CFR § 1.1154; and 911 obligations under 47 CFR part 9.

**(F) § 52.15(g)(3)(i)(F)**

Dovetel hereby certifies that it has the financial, managerial, and technical expertise to provide reliable service. It is financially stable, is led by a strong, experienced team of individuals with substantial managerial experience in the telecommunications industry, and has sufficient technical expertise and infrastructure in place to provide reliable services. The Dovetel Key Personnel listed below have decades of experience in the telecommunications industry and have designed, built and maintained many telecommunications services.

**(G) § 52.15(g)(3)(i)(G)**

Dovetel hereby certifies that no party to this application is subject to a denial of Federal benefits pursuant to Section 5301 of the Anti-Drug Abuse Act of 1988, 21 U.S.C. § 862.

**II. ACKNOWLEDGEMENT OF CONDITIONS IN SECTION 52.15(g)(3)(iv)**

As required by Section 52.15(g)(3)(iv), Dovetel will maintain the accuracy of all contact information and certifications in this application; comply with applicable Commission numbering rules and industry guidelines; file requests for numbers with relevant state commission(s) at least thirty days before requesting numbers from the Number Administrators; and provide accurate regulatory and numbering contact information to each state commission when requesting numbers in that state.

### **Key Personnel:**

Dovetel's key management and technical personnel are listed below. None of personnel listed below are being (or have been) investigated by the Federal Communications Commission or any law enforcement or regulatory agency for failure to comply with any law, rule or order.



#### **Kyle P. Williamson, Founder and CEO**

Kyle Williamson is the owner and founder of DoveTel Communications, LLC., DBA SyncGlobal Telecom, and serves as the company's CEO. In 2000 Kyle began marshaling support from municipal organizations and the local business community to improve West Georgia's communications infrastructure. This local support, coupled with his experience in the telecommunications industry, culminated in the establishment of SyncGlobal (DoveTel Communications, LLC.) as a registered CLEC in 2003.

Kyle has founded other successful ventures including SyncGlobal's parent company, SynchroNet, Inc., a telecommunications EF&I (engineering, furnishing, and installation) company for which he also serves as CEO. Prior to his entrepreneurial successes, Kyle was fast-tracked to the position of Senior Systems Engineer in Northern Telecommunications' Broadband Network Engineering division and was on the front lines of the telecom industry during the chaotic boom years that followed the 1996 Telecommunications Act.

As an engineer and chief executive, Kyle's telecommunications expertise is wide-ranging. From designing some of the first CLEC transmission and access networks, to working with OEM's on next-generation technology development, to tackling the regulatory issues that affect providers and consumers alike, Kyle's deep understanding of the industry makes him uniquely qualified to anticipate trends and position SyncGlobal for long-term, sustainable growth.

Kyle received a bachelor's degree in Electrical Engineering from the Georgia Institute of Technology.



Jim Clotfelter has been with SyncGlobal Telecom since 2003. Utilizing his sales and organizational development experience, Jim initially served as Business Development Manager during SyncGlobal's start-up years. He was promoted to Sales Director in 2005 where he led all customer-facing activity during a 12-month project to migrate over 16,000 wholesale subscriber lines to SyncGlobal's facility-based softswitch. In 2010 Jim was promoted to his current position as Vice President of Sales and Business Development. He is responsible for strategic growth and retention planning, product implementation, interdepartmental coordination, and management of all sales and business development activity.

Jim brought over eight years of sales, sales management, and organizational development experience to SyncGlobal. This experience includes organizational and human resource development consultancy with such clients as Delta Airlines, Allied Signal, Capital One, and Home Depot.

Jim holds a bachelor's degree in English from Virginia Military Institute, and a master's degree in Human Resource Development from Georgia State University.



### Todd Holdridge, CFO

Todd Holdridge joined SyncGlobal Telecom as CFO in 2005. In this role, Todd oversees all corporate financial functions and is responsible for the development of financial and operational strategy along with metrics to evaluate strategic effectiveness. Todd has over 25 years of financial leadership experience and a unique aptitude for efficiency improvement and resource optimization within complex telecommunications environments.

Previously, Todd held a senior management position at DeltaCom, now EarthLink, where he led a multi discipline team that was given broad responsibility to identify procedural inefficiencies, analyze expenditures, create budgets, and develop operational improvement initiatives.

Todd received a bachelor's degree in Accounting from Jacksonville State University.





### Kevin Turner, COO

Kevin Turner started with SyncGlobal Telecom in 2006 as an Information Systems Architect providing technical customer support and directing internal IT initiatives. Kevin quickly established himself as a key contributor. His first assignment was the greenfield development of an operations management software solution to centralize customer billing and regulatory reporting. The result was SCRIBE, which evolved into SyncGlobal's mission-critical integrated business management platform for billing, regulatory reporting, ticketing, circuit inventory, telephone number assignment, CRM, project management, and work flow assignment.

In 2010 Kevin was promoted to Engineering/IT Department Manager. In this role he assumed departmental budgeting and staff management responsibilities, supervised customer network design, and spearheaded core infrastructure advancements.

Kevin was promoted to the position of COO in 2011. He oversees all daily operational functions of the company with direct responsibility for network planning, service delivery, systems development, and IT operations.

Kevin is a University of West Georgia graduate where he earned a bachelor's degree in Chemistry. He holds several IT certifications and is also a board-certified forensic toxicologist.

## **CONCLUSION**

Pursuant to Section 52.15(g)(3)(i) of the Commissions' Rules, Dovetel respectfully requests the Commission grant this application for authorization to obtain numbering resources.

Respectfully Submitted,



Terry Williamson  
Dovetel Communications, LLC  
1090A Pacific Avenue  
Bremen, Ga. 30110  
Telephone: (678) 821-1120  
Fax: (678) 390-1122  
Email: [terry\\_williamson@syncglobal.net](mailto:terry_williamson@syncglobal.net)

Date: April 7, 2021

## **LIST OF EXHIBITS**

**Exhibit A:** Facilities Readiness Confirmation

**Exhibit B:** Interconnection Agreement

**Exhibit C:** State(s) in which Dovetel may request telephone number resources for initial roll-out.

# **EXHIBIT A**

To whom it may concern:

This notification is provided to document that a minimum of 12 AT&T trunk group(s) have been completed, along with many others, and activated and are in-service for Dovetel Communications, LLC.

Included in the trunk groups in place with AT&T are 911 trunks, and DA trunks, interconnect trunks, and super group trunks.

This notification is provided to document that the following Lumens trunk group(s) have been completed, along with others, and activated and are in-service for Dovetel Communications, LLC.

Level 3 which is now Lumens currently used for LD/Toll Free but we could use to serve remote lata's

Level 3 voice product		Vector IP		CID BBKV5981		
	Customer IP	Assigned NBS	NBS SIP IP Address	NBS RTP IP Address	Trunk Group ID	SW/TG
Sip Trunk #1	199.16.178.18	DALNBS234	4.55.15.161	4.55.15.130, 4.55.15.134	TG103429765	066/663
Sip Trunk #2	199.16.178.19	DALNBS229	4.55.14.161	4.55.14.130	TG103429766	066/664
Sip Trunk #3	199.16.178.18	DALNBS241	4.55.40.225	4.55.40.194 , 4.55.40.198	TG102741268	066/1039
Sip Trunk #4	199.16.178.19	mclnbs238	4.55.39.225	4.55.39.194 , 4.55.39.198	TG102741266	

Bandwidth trunks we use to support remote lata's we do not have interconnects with.

This notification is provided to document that the following Bandwidth.com trunk group(s) have been completed, along with others, and activated and are in-service for Dovetel Communications, LLC.

**NOTES:**

We have now turned up two "Internet Based " Bandwidth Sip trunks and will be using these trunk to port TNS to Bandwidth for Rate centers where we do not have a presence

**Bandwidth Sip Trunks**

Bandwith Local 67.231.5.176 Metaswitch SIP Trunk Media channel 1080

Bandwith Intr/Interstate 67.231.1.154 IP address Metaswitch SIP Trunk Media channel 1081

Bandwidth LD1 67.231.8.75

Bandwidth LD2 67.231.12.12

# EXHIBIT B



at&t

WHOLESALE AGREEMENT

Dovetel Communications LLC certifies that Dovetel has a Wholesale Agreement in place with AT&T and that the ICA has been in place since 2008 with various amendments over the years. In conjunction with this wholesale agreement are all necessary interconnect trunks for the latas served by Dovetel Communications LLC.

### **Wholesale Agreement With DoveTel Communications, LLC**

The CLEC agreement between AT&T and Dovetel Communications, LLC, was executed in 3/10/2008. Dovetel currently serves two states as a CLEC in Georgia and as a CLEC in Alabama.

Copies of the agreement can be provided if necessary but are intentionally omitted from the application for confidentiality reasons.

Dear Kyle Williamson,

This is confirmation that AT&T has electronically signed the below contracts.

With eSignature, AT&T's electronic signature is equivalent to a hand written signature.

<u>eSign ID</u>	<u>AT&amp;T Contract ID</u>	<u>Signed and Countersigned Contract Details</u>
7169251		WHLREG - Mutual Agreement WHLREG- Mutual_Agreement_CONTRACT_ID_7169251_Signed_.pdf

Sincerely,  
Karrie Shinpaugh

Disclaimer:

This message and any attachments to it contain PRIVILEGED AND CONFIDENTIAL CLIENT INFORMATION AND/OR CONTRACT DOCUMENTATION, solely intended for parties with a need to know. ***Any attached contracts may not be altered.***



# Georgia PSC Amendment to CLEC Certificate

## **AMENDMENT TO CERTIFICATE OF AUTHORITY TO CONSTRUCT OR OPERATE TELEPHONE LINE, PLANT OR SYSTEM**

**IN RE:**       **DOCKET NO. 15193:** Application of DoveTel Communications, LLC to Change the Name on Its Certificate of Authority to Construct or Operate Telephone Line, Plant or System.

Certificate No. X-1048

Approved:   June 6, 2002  
Amended:   March 20, 2012

Effective:   \_\_\_\_\_

### **BY THE COMMISSION**

On March 28, 2002, DoveTel Communications, LLC (hereinafter referred to as the "Company") filed with the Georgia Public Service Commission (hereinafter referred to as the "Commission") an application for a Certificate of Authority to Construct or Operate Telephone Line Plant or System pursuant to O.C.G.A. § 46-5-163(b). The application was approved by the Commission on June 6, 2002 and a certificate of authority was issued.

On March 12, 2012, DoveTel Communications, LLC filed with the Commission a request to change the business name on its Certificate of Authority to DoveTel Communications, LLC d/b/a SyncGlobal Telecom.

### **FINDINGS OF FACT AND CONCLUSIONS OF LAW**

The Company provided a written request for name change on March 12, 2012, which included a copy of Trade Name Registration Affidavit filed with the Clerk of Superior Court in Haralson County Georgia. The Commission finds that the request appears to be reasonable and notes there has been no objection to the request.

The Commission concludes as a matter of law that it has the authority to modify this certificate pursuant to O.C.G.A. § 46-5-168(b)(2).

### **WHEREFORE, it is**

**ORDERED**, that the certificate of authority to construct or operate telephone line, plant or system, certificate number X-1048, that was approved on June 6, 2002 is hereby amended to reflect the name change from DoveTel Communications, LLC to DoveTel Communications, LLC d/b/a SyncGlobal Telecom.

**ORDERED FURTHER**, that all ordering paragraphs as contained in the certificate order approved June 6, 2002, that are not modified by this Order, as well as all amendments and supplements filed in this docket remain in full force and effect.

**ORDERED FURTHER**, that if the Company desires to do business in Georgia under any name which does not appear on this certificate, Applicant shall submit an application for amendment to its certification stating the name under which it plans to conduct business.

**ORDERED FURTHER**, that the Company shall contribute to the Universal Access Fund pursuant to O.C.G.A. § 46-5-167 and Docket No. 5825-U.

**ORDERED FURTHER**, that the Company must comply with O.C.G.A. § 25-9-1 et seq. regarding the practices and procedures that must be employed when a telecommunications provider or its designee is excavating in the state of Georgia.

**ORDERED FURTHER**, that pursuant to O.C.G.A. § 46-5-168(b)(2) the certificate granted herein shall be subject to revocation if the Company fails to notify the Commission of any change in its contact address on file with the Commission, fails to comply with Commission requirements or orders, or violates any applicable law or Commission rule.

**ORDERED FURTHER**, that all statements of fact, law and regulatory policy contained within the preceding sections of this Order be adopted as findings of facts and conclusions of law, and conclusions of regulatory policy of the Commission.

**ORDERED FURTHER**, that jurisdiction over this matter is expressly retained for the purpose of entering such further Order or Orders as this Commission may deem just and proper.

**ORDERED FURTHER**, that any motion for reconsideration or rehearing in this case shall not have the effect of staying this Order of the Commission, except insofar as the Commission may otherwise provide.

**BY ORDER OF THE GEORGIA PUBLIC SERVICE COMMISSION**, this 20th day of March 2012.

**BY ORDER OF THE GEORGIA PUBLIC SERVICE COMMISSION**, this 20th day of March 2012.

\_\_\_\_\_  
Reece McAlister  
Executive Secretary

\_\_\_\_\_  
Tim G. Echols  
Chairman

DATE: \_\_\_\_\_

DATE: \_\_\_\_\_

# **EXHIBIT C**

## **EXHIBIT C**

Dovetel Communications, LLC (“Dovetel”) anticipates requesting telephone number resources in two states during its initial roll-out, including Alabama and Georgia.

As Dovetel expands, it will request numbers in all additional states to include all seven geographical regions.

Dovetel will file 30-day notices with the state public utility commissions before requesting numbers from the numbering administrator.