



Azka Communication (SMC- Private) Limited

VOIP Numbering Authorization Application

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Regulatory & Compliance Contact Information

Designated Regulatory & Compliance Contact

Pursuant to the requirements of the Federal Communications Commission, Azka Communication (SMC-Private) Limited hereby provides the following contact information for personnel qualified to address regulatory, compliance, and law enforcement issues:

Primary Contact for Regulatory Compliance and FCC Matters

- Name: Muhammad Yousaf
- Title/Position: Chief Executive Officer
- Address 1: 1717 N Street NW Stw 1, Washington, District of Columbia, DC 20036 US
- Address 2: East Residence, Angah, Khushab, Punjab, Pakistan, 41140
- Telephone Number: +92 300 4906063
- Email Address: yousafmlk042@gmail.com & yousaf@azkacomunication.com

Responsibilities of the Regulatory Contact Include:

1. Addressing all matters related to regulatory compliance and adherence to FCC rules under Title 47 of the Code of Federal Regulations.
2. Responding to inquiries regarding telecommunications service obligations, including reporting, filings, and licensing requirements.
3. Coordinating with law enforcement and emergency services regarding 911 obligations and other public safety issues.
4. Acting as the primary liaison between the company and the FCC or other U.S. governmental agencies concerning any compliance, legal, or operational inquiries.
5. Ensuring that any changes to company operations or personnel affecting regulatory compliance are promptly communicated to the FCC.

Regulatory Acknowledgment

The company acknowledges its obligation to comply with all applicable Federal Communications Commission and numbering administration rules, including requirements related to number activation, utilization, and reporting. The company understands that failure to place numbering resources into service within the required timeframe may result in reclamation of such resources or other regulatory action.

Acknowledgment of Compliance with Numbering Rules, State Requirements, and Industry Guidelines

Acknowledgment Statement

I, the undersigned authorized representative of Azka Communication (SMC-Private) Limited, hereby acknowledge the following:

1. Compliance with FCC Numbering Rules

The Company acknowledges that authorization to obtain numbering resources requires full compliance with all FCC numbering rules under 47 CFR Part 52.

2. Compliance with Numbering Authority Delegated to the States

The Company acknowledges that numbering oversight is delegated to state commissions and agrees to follow all state-level requirements.

3. Compliance with State Laws, Regulations, and Business Registration Requirements

The Company acknowledges that it must comply with all applicable state business, regulatory, and numbering requirements.

4. Compliance with Industry Guidelines and Numbering Administration Practices

The Company acknowledges its obligation to comply with all applicable industry guidelines including ATIS INC, Thousands-Block Pooling, and NANPA procedures.

CERTIFICATION REGARDING THE LAWFUL USE OF NUMBERS AND PROHIBITION ON ILLEGAL ROBOCALLS, SPOOFING, OR FRAUD

CERTIFICATION

I, the undersigned, being duly authorized to act on behalf of Azka Communication (SMC-Private) Limited, hereby certify the following:

1. Commitment to Lawful Use of Numbers

The company affirms and certifies that any telephone numbers obtained pursuant to an authorization under paragraph (g)(3) will not be used to knowingly transmit, encourage, assist, or facilitate illegal robocalls, illegal caller ID spoofing, or fraudulent activity of any kind.

2. Compliance with Federal Robocall, Spoofing, and Telemarketing Laws

The company acknowledges and agrees to comply, at all times, with all obligations and prohibitions established under:

- 47 C.F.R. § 64.1200
- 47 C.F.R. § 64.1604
- 47 C.F.R. §§ 64.6300 through 64.6308
- 16 C.F.R. § 310.3(b)

3. Prohibition on Illegal Robocall or Spoofing Activities

The company explicitly certifies that it will:

- Not knowingly engage in any activity that enables, supports, or contributes to illegal robocalling campaigns;
- Not knowingly transmit or permit the transmission of calls using false, misleading, or inaccurate caller identification information in violation of federal law;
- Not knowingly encourage, assist, support, or facilitate any third party in conducting illegal robocalling, spoofing, or fraudulent telemarketing activities.

4. Internal Controls and Monitoring

The company affirms that it will maintain reasonable internal procedures, compliance measures, and operational safeguards to ensure that all numbers obtained under paragraph (g)(3) are used strictly for lawful purposes consistent with federal communications and consumer protection laws.

5. Duty to Update and Maintain Compliance

The company agrees that it bears a continuing obligation to monitor compliance with all applicable regulations and will promptly update its policies, practices, and technical controls as necessary to remain in full compliance with all current and future federal requirements concerning robocalling, caller ID authentication, spoofing prevention, and telemarketing conduct.

STIR/SHAKEN & Robocall Mitigation Compliance Certification

Certification of Compliance with STIR/SHAKEN and Robocall Mitigation Requirements

Pursuant to 47 CFR §§ 64.6301–64.6305, I hereby certify, on behalf of Azka Communication (SMC-Private) Limited, that the company is in compliance with all applicable FCC requirements relating to caller ID authentication, STIR/SHAKEN implementation, and robocall mitigation obligations.

1. STIR/SHAKEN Implementation Status

Azka Communication (SMC-Private) Limited certifies that:

1.1 Implementation in Progress

The company is in the process of implementing the STIR/SHAKEN caller ID authentication framework.

1.2 Commitment to Full Implementation before Launch

The company will complete STIR/SHAKEN implementation before originating traffic and will not begin operating until deployment is complete.

2. Compliance with Robocall Mitigation Program Requirements

The company maintains a robocall mitigation program including customer verification, monitoring, traceback cooperation, and fraud controls.

3. Robocall Mitigation Database (RMD) Filing

The company has filed its certification in the FCC Robocall Mitigation Database (RMD0031271), stating that STIR/SHAKEN implementation is in progress and mitigation measures are in place.

4. Ongoing Compliance Commitment

The company agrees to update its RMD filing, maintain compliance, preserve documentation, cooperate with authorities, and prevent unlawful robocalls.

911 and CALEA Compliance Certificate

Certification of 911 and CALEA Compliance Requirements

This certification is issued to affirm that Azka Communication (SMC-Private) Limited complies fully with all federal regulatory obligations related to emergency services under 47 CFR Part 9 (911/E911) and the Communications Assistance for Law Enforcement Act (CALEA), 47 U.S.C. 1001 et seq. This certification applies to all interconnected VoIP and telecommunications services provided to end users in the United States, Puerto Rico, and Canada.

The purpose of this certificate is to provide formal assurance to the Federal Communications Commission (FCC), the Wireline Competition Bureau, and other regulatory authorities that Azka Communication maintains rigorous compliance with public safety and lawful interception requirements and is prepared to provide supporting documentation upon request.

Certification of Compliance with 911/E911 Obligations

Azka Communication (SMC-Private) Limited certifies that it fulfills all applicable 911 and E911 requirements as outlined in 47 CFR Part 9, including but not limited to the following:

1. Customer Address Registration: - Customers are required to register the physical address where they will use the service. The address information is validated and maintained to ensure accurate routing of emergency calls.

2. Provisioning of 911 Service: 911 service is provisioned in coordination with Callcentric, a certified 911 service provider, ensuring calls are routed to the appropriate Public Safety Answering Point (PSAP) or national emergency call center when necessary.
Similarly, E911 service ensures the customer's telephone number and registered address are transmitted to the emergency operator for efficient response.

3. Handling Service Limitations and Outages: - Customers are notified that 911 service may not function during internet outages, power failures, or misconfigured devices. Contingency measures, including alternative communication methods, are communicated to all users.

4. Customer Notifications and Education: - Customers are informed about the operational differences between traditional and VoIP 911 services and are instructed to keep their service addresses current. - Emergency procedures and limitations are communicated through email notifications, online portals, and service agreements.

5. Monitoring and Testing: - Routine verification of 911 service functionality is conducted to ensure continuous compliance. - Records of address registration, provisioning emails, and Callcentric policy confirmations are maintained for audit and regulatory purposes.

For reference, please see Appendix-A

Certification of Compliance with CALEA

Azka Communication (SMC-Private) Limited certifies full compliance with the Communications Assistance for Law Enforcement Act (CALEA), 47 U.S.C. 1001 et seq., which includes:

1. Lawful Interception Capabilities: Ensuring technical readiness to respond to authorized law enforcement requests for call interception or related lawful surveillance.
2. Personnel and Policy Compliance: Staff are trained on lawful request procedures and maintain internal policies to ensure adherence to CALEA requirements.
3. Cooperation with Regulatory Authorities: The company will cooperate fully with the FCC, the Wireline Competition Bureau, or any other regulatory body requesting demonstration of CALEA compliance.
4. Record-Keeping and Security: Logs, internal policies, and procedures are maintained to demonstrate CALEA compliance without compromising user privacy or security.

Access Stimulation Compliance Certificate

Certification of Compliance with Access Stimulation Rules

I, the undersigned, hereby certify that Azka Communication (SMC-Private) Limited is in compliance with the access stimulation rules set forth in 47 CFR § 51.914 concerning the acquisition and use of numbering resources and the avoidance of access stimulation practices.

This certification is made based on knowledge, information, and belief formed after reasonable inquiry, and includes the following assurances:

- The company will not engage in access stimulation practices as defined or described in the FCC rules.
- The company will maintain records necessary to demonstrate compliance and provide them upon request.
- The company will cooperate with regulatory bodies in any investigation relating to access stimulation.
- The company will promptly implement corrective measures if any non-compliant practices are discovered.

Acknowledgment of Numbering Request Obligations

Acknowledgment Statement

Azka Communication (SMC-Private) Limited hereby acknowledges and affirms that it must submit requests for numbering resources to the relevant state commission(s) at least 30 days prior to submitting any number request to the Numbering Administrators.

This acknowledgment is made in accordance with applicable FCC numbering rules and requirements governing the acquisition, utilization, and management of numbering resources.

Certification of Capability to Provide Service within Sixty (60) Days

Certification

Pursuant to Section 52.15(g)(2) of Title 47 of the Code of Federal Regulations, Azka Communication (SMC-Private) Limited hereby certifies that it is ready, and will be capable, of providing telecommunications service within sixty (60) days of the activation date of any numbering resources assigned to the company.

This certification is based on the company's executed commercial arrangements, technical readiness, confirmed customer demand, and the absence of any mandatory state-level authorization requirements that would delay commencement of service.

Proof of Capability and Operational Readiness

1. Network Capability and Interconnection

The company has entered into a commercial SIP trunking agreement with Callcentric, a U.S. based telecommunications service provider. This arrangement provides the company with the technical capability to originate and terminate calls over the public switched telephone network (PSTN) and to route traffic associated with assigned numbering resources.

This upstream arrangement enables immediate provisioning, testing, and activation of service upon assignment and activation of numbering resources. Please see Appendix-A for reference.

2. Customer Readiness

The company has entered into commercial agreements with two buyers that will purchase SIP trunking services from the company. These customers are prepared to activate service and place assigned numbering resources into use promptly upon availability, demonstrating bona fide demand and readiness to utilize numbering resources without delay. Please see Appendix-B-1 & B-2 for reference.

3. Technical and Operational Preparedness

The company has implemented, or will implement prior to activation, all necessary technical and operational measures required to provide service, including but not limited to:

- SIP configuration and routing with its upstream provider
- Number translation and call routing setup
- Testing and validation of inbound and outbound call flows
- Internal procedures for number provisioning and customer activation

These measures ensure that assigned numbering resources can be placed into service promptly and efficiently.

4. Authority to Operate in New Hampshire

The company intends to provide VoIP and IP-enabled telecommunications services, including SIP trunking services, in the State of New Hampshire.

The company relies on the guidance of the New Hampshire Department of Energy, which states that:

“VoIP or IP-enabled providers may voluntarily register with the Department to obtain evidence of their rights and obligations under the Communications Act of 1934, as amended.”

Accordingly, the company certifies that registration with the New Hampshire Department of Energy is voluntary for VoIP and IP-enabled service providers and that no state-level registration, certification, or authorization is required as a prerequisite to commencing such operations in New Hampshire.

As a result, the company is legally permitted to begin operations immediately upon the activation of numbering resources, subject to applicable federal law and Federal Communications Commission requirements. For reference, please see Appendix-C.

5. Activation Timeline

Based on the foregoing, the company certifies that:

- Assigned numbering resources can be provisioned, tested, and activated immediately upon activation; and
- Telecommunications service will be provided within sixty (60) days, and in practice well within that period, following the numbering resources activation date.

Statement Regarding FCC Forms 477 and 499

Statement

Azka Communication (SMC-Private) Limited hereby certifies that it has not filed FCC Form 477 or FCC Form 499 as of the date of this statement because these filings are not yet applicable to the company.

The company is a newly established entity and is not yet operational in the United States. At this time, Azka Communication (SMC-Private) Limited has not commenced the provision of telecommunications or broadband services, and has not generated any U.S. telecommunications or interstate revenue.

The company acknowledges and understands its regulatory obligations under the rules and requirements of the Federal Communications Commission (FCC) and the Universal Service Administrative Company (USAC). The company affirms that it will file FCC Form 477 and FCC Form 499, as applicable, once it begins providing services in the United States and/or generates reportable U.S. telecommunications revenue, in full compliance with all applicable FCC and USAC regulations.

This statement is made in good faith and is true and correct to the best of the company's knowledge and belief.

Regulatory Compliance Certification

I, the undersigned, hereby certify that Azka Communication (SMC-Private) Limited, a provider of interconnected VoIP services, is in compliance with all applicable federal regulatory obligations as required by the Federal Communications Commission (FCC). This certification is made based on knowledge, information, and belief formed after reasonable inquiry.

Specifically, the company certifies compliance with the following:

1. Universal Service Fund (USF) Contribution Obligations

Pursuant to 47 CFR Part 54, Subpart H, the company complies with all Universal Service Fund contribution requirements, including registration with the FCC, filing of Forms 499-A/499-Q when applicable, and timely remittance of required contributions through the Universal Service Administrative Company (USAC).

2. Telecommunications Relay Service (TRS) Contribution Obligations

In accordance with 47 CFR § 64.604(c)(5)(iii), the company meets all TRS contribution obligations, including reporting and submitting required payments to the Interstate TRS Fund administered by USAC.

3. North American Numbering Plan (NANP) Administration Contributions

Pursuant to 47 CFR § 52.17, the company complies with its obligations to contribute to the costs of numbering administration under the North American Numbering Plan.

4. Local Number Portability (LNP) Administration Contributions

In compliance with 47 CFR § 52.32, the company contributes as required to the Local Number Portability administration and ensures adherence to applicable number portability regulations.

5. FCC Regulatory Fees

Pursuant to 47 CFR § 1.1154, the company fulfills all obligations related to annual FCC regulatory fee payments, where applicable.

Additional Identifiers:

OCN: 932L

RMD ID: RMD0031271

499 ID:838057

CERTIFICATION OF FINANCIAL, MANAGERIAL, AND TECHNICAL CAPABILITY

Certification Statement

Azka Communication (SMC-Private) Limited hereby certifies that it possesses the financial, managerial, and technical expertise necessary to provide reliable, compliant, and high-quality telecommunications and related services in accordance with all applicable laws, rules, and regulatory requirements. The company maintains adequate financial resources, experienced executive leadership, and qualified technical personnel to ensure operational stability, regulatory compliance, network reliability, service continuity, and effective risk management.

Designation	Name	Contact
Chief Executive Officer	Muhammad Yousaf	yousaf@azkacomunication.com
Chief Performance Officer	Abdul Wahab Akber	wahab@azkacomunication.com
Chief Information & Technology Officer	Daniyal Shaukat Chaudary	daniyal@azkacomunication.com
Systems and Networks Engineer	Muhammad Umair Masood	umair@azkacomunication.com

Compliance and Enforcement Representation

The company further certifies that neither Azka Communication (SMC-Private) Limited nor any of the above-identified officers, managers, or technical personnel are currently being investigated, or have previously been investigated, by the Federal Communications Commission (FCC), any law enforcement authority, or any other regulatory agency for failure to comply with any applicable law, rule, or order, including but not limited to the FCC's rules applicable to unlawful robocalls or unlawful spoofing.

Ownership, Control, and Foreign Carrier Certification Pursuant to 47 C.F.R. § 63.18(h) and (i) of Title 47 of the Code of Federal Regulations

§ 63.18(h) — Ownership and Control Disclosure

Pursuant to Section 63.18(h) of Title 47 of the Code of Federal Regulations, Azka Communication (SMC-Private) Limited hereby provides the following ownership and control disclosure:

Azka Communication (SMC-Private) Limited is a privately held Single Member Company (SMC-Private) Limited, organized under the laws of a foreign jurisdiction. The company is not publicly traded on any stock exchange.

Furthermore, The company certifies that:

- Muhammad Yousaf, an individual, is the sole shareholder and ultimate beneficial owner of Azka Communication (SMC-Private) Limited.
- Muhammad Yousaf holds 100 percent (100%) of the issued and outstanding shares of the company.
- No other individual or entity holds any direct or indirect ownership interest, voting interest, or equity participation in the company.
- No other person or entity exercises, or has the right to exercise, control or influence over the management, policies, or operations of the company.
- There are no parent companies, holding companies, trusts, nominees, proxy arrangements, or intermediate entities between the company and its sole owner.
- No foreign government, foreign governmental authority, or state-owned enterprise holds any ownership interest in, or exercises control over, the company.

The company affirms that the ownership and control information provided herein is complete, accurate, and transparent, and agrees to promptly notify the Federal Communications Commission of any material change in ownership or control, in accordance with FCC rules.

Section (i) of Title 47 of the Code of Federal Regulations— Certification Regarding Foreign Carrier Status

Pursuant to Section (i) of Title 47 of the Code of Federal Regulations, Azka Communication (SMC-Private) Limited hereby certifies as follows:

The company is not a foreign carrier, and is not affiliated with any foreign carrier, as those terms are defined under the Communications Act of 1934, as amended, and the rules of the Federal Communications Commission.

Neither Azka Communication (SMC-Private) Limited nor its sole owner, Muhammad Yousaf, owns, controls, or holds any direct or indirect interest in any foreign telecommunications carrier. Likewise, no foreign telecommunications carrier owns, controls, or holds any direct or indirect interest in the company.

Accordingly, the company certifies that there are no foreign countries in which the company is, or is affiliated with, a foreign carrier, as defined under the Communications Act of 1934, as amended, and the rules of the Federal Communications Commission.

The company affirms that this certification is accurate as of the date of submission and agrees to promptly amend or supplement this disclosure in the event of any future change that would render it inaccurate or incomplete.

Certification Pursuant to 47 C.F.R. §§ 1.2001 and 1.2002 Regarding Denial of Federal Benefits under the Anti-Drug Abuse Act of 1988 (21 U.S.C. § 862)

Certification

Pursuant to Sections 1.2001 and 1.2002 of Title 47 of the Code of Federal Regulations, and in accordance with the requirements of Section 5301 of the

Anti-Drug Abuse Act of 1988, as codified at 21 U.S.C. § 862, Azka Communication (SMC-Private) Limited hereby makes the following certification:

The undersigned, on behalf of the company, hereby certifies that no party to the application, including but not limited to the company entity itself, any officer, director, principal, partner, member, manager, shareholder with a controlling interest, or any other controlling or attributable interest holder, is subject to a denial of Federal benefits pursuant to 21 U.S.C. § 862.

The company further certifies that neither the company nor any of its principals or controlling parties has been convicted of any offense under the Anti-Drug Abuse Act of 1988, or any related federal or state statute, that would result in the denial, suspension, or revocation of Federal benefits, licenses, authorizations, grants, or contracts administered by the Federal Communications Commission (FCC) or any other agency of the United States Government.

Azka Communication (SMC-Private) Limited affirms that it has exercised due diligence and reasonable inquiry to ensure the accuracy of this certification and that it is made in good faith, with full awareness that false statements or misrepresentations may subject the company to penalties under applicable federal laws, including but not limited to 18 U.S.C. § 1001, and to potential enforcement action by the FCC.

The company acknowledges its continuing obligation to maintain compliance with all applicable provisions of the Communications Act of 1934, as amended, the rules and regulations of the Federal Communications Commission, and all other applicable federal laws. The company further agrees to promptly notify the Commission should any material change occur that would render this certification inaccurate or incomplete.

This certification is submitted in support of the company's filing and is intended to satisfy the requirements of 47 C.F.R. §§ 1.2001 and 1.2002 and 21 U.S.C. § 862, and any related rules, policies, or procedures of the Federal Communications Commission.

Declaration Under Penalty of Perjury Pursuant to 47 C.F.R. § 1.16

I, Muhammad Yousaf, hereby declare under penalty of perjury, pursuant to Section 1.16 of Title 47 of the Code of Federal Regulations, that I am an officer and the duly authorized representative of Azka Communication (SMC-Private) Limited.

I certify that I have examined the foregoing application, together with all exhibits, certifications, declarations, and appendices submitted in connection therewith, and that all statements of fact contained therein are true, correct, and complete to the best of my knowledge, information, and belief.

I further certify that the company has not intentionally provided any false, misleading, or incomplete information and that all material facts relevant to the application have been fully disclosed. I understand that any false statement or misrepresentation made herein may be punishable by fine, imprisonment, forfeiture, or other penalties under applicable federal law, including but not limited to 18 U.S.C. § 1001 and the rules of the Federal Communications Commission.

This declaration is executed in good faith and with full knowledge of the legal obligations and consequences associated with this certification.

Name: Muhammad Yousaf

Title: Chief Executive Officer

Company Name: Azka Communication (SMC-Private) Limited



Signature: _____

Date: 01-15-2026

+92 3004906063



info@azkacomunication.com



APPENDICES

Appendix A: Upstream Service Provider Agreement

Please see the first attachment provided below

Appendix B-1: Customer Agreement (Buyer-1)

Please see the second attachment provided below

Appendix B-2: Customer Agreement (Buyer-2)

Please see the third attachment provided below.

Appendix C: Proof of Voluntary Registration

Please see the fourth attachment provided below.

Appendix D: Additional Documents

Please see the attachments provided below.

TERMS AND CONDITIONS

Customer Service Agreement

This Customer Service Terms and Conditions Agreement ("Agreement") governs all the terms and conditions associated with a Customer's ("you," "user" or "Customer") use of the residential communications services and any related products or services ("Service") offered by or through CALLCENTRIC, INC. ("we," "us" or "CALLCENTRIC").

Online Acceptance

Since signing up for CALLCENTRIC services is an online transaction, it is understood between CALLCENTRIC and the Customer that online acceptance of this Agreement will carry the same legal authorization as if the Customer is providing a handwritten signature of acceptance.

Acceptable Usage Policy

1. Services Provided.

- a. CALLCENTRIC offers the Customer, among other things, the ability to make local, domestic long distance and international telephone calls using software or hardware SIP phones. CALLCENTRIC currently offers four (4) types of services to its Customers:
 - i. Customer may open a CALLCENTRIC Account and utilize the ability to make or receive calls to other CALLCENTRIC members, FREE of charge.
 - ii. Customer may open a CALLCENTRIC Account and make calls on a "Pay-Per-Call" basis, the charges for which will be deducted from a pre-paid deposit made to Customers Account.
 - iii. Customer may open a CALLCENTRIC Account and subscribe for a "Flat-Rate-Plan"*, which will allow a Customer to make calls to a pre-set list of countries and or destinations (i.e. landline, mobile, selected country, selected city or service provider). Charges for the "Flat-Rate-Plan" will be billed as a re-occurring monthly service fee charged to Customers credit card/debit card or from positive account balance.
 - iv. Customer may open a CALLCENTRIC Account and subscribe for a "Flat-Rate-Plan" to a pre-set list of country and or destinations (i.e. landline, mobile, selected country, selected city or service provider) in combination with the ability to make calls on a "Pay-Per-Call" basis, which will be charged separately from a pre-paid deposit made to Customers Account. Charges for the "Flat-Rate-Plan" will be billed as a re-occurring monthly service fee charged to Customers credit card/debit card or from positive account balance.

A complete list of CALLCENTRIC services can be found on the Website (www.callcentric.com). CALLCENTRIC is not responsible for reimbursements for calls made with another service while CALLCENTRIC is temporarily unavailable.

- b. CALLCENTRIC does not currently offer sales of any telephone devices ("Devices") to be used in conjunction with its Services. If at any time hereafter CALLCENTRIC offers Devices to its Customer's for use with the CALLCENTRIC Services, You expressly acknowledge that the terms herein pertaining to the use of such Devices shall be applicable.

2. Callcentric Provides 911 and E911 service.

Callcentric provides 911 service across the United States, Canada, and Puerto Rico. Callcentric 911 Dialing service operates differently than traditional 911, you'll have to enter the street address where you will be using your Callcentric service when purchasing a rate plan or phone number. 911 service is not active on your account until you have received email notification stating that 911 service is active.

Please see our [911/E911 Compliance Page](#) and [Frequently Asked Questions](#) for more information on Callcentric's 911 service.

3. Service Outages.

- a. Service Outages Due to Internet Outage or Suspension or Termination of Broadband Service or ISP Service. Service outages or suspensions or terminations of service by your broadband provider or ISP will prevent all Service.
- b. Service Outages Due to ISP or Broadband Provider Blocking of Ports or Other Acts. Your ISP or broadband provider or other third party may intentionally or inadvertently block the ports over which the Service is provided or otherwise impede the usage of the Service. In that event, provided that you alert CALLCENTRIC to this situation, we will attempt to work with you to resolve the issue. During the period that the ports are being blocked or your Service is impeded, and unless and until the blocking or impediment is removed or the blocking or impediment is otherwise resolved, your Service may not function. You acknowledge that CALLCENTRIC is not responsible for the blocking of ports by your ISP or broadband provider or any other impediment to your usage of the Service, and any loss of service that may result. In the event you lose service as a result of blocking of ports or any other impediment to your usage of the Service, you will continue to be responsible for payment of the Service charges unless and until you terminate the Service in accordance with this Agreement.

4. Residential Use of Service and Device. If you subscribe to CALLCENTRIC's residential services, the Service and the Device are provided to you solely for residential use. You shall not resell or transfer the Service or the Device to another party without our prior written consent. When subscribing to a residential Flat-Rate Plan, you are prohibited from using the Service or the Device for auto-dialing, continuous or extensive call forwarding, telemarketing (including, without limitation, charitable or political solicitation or polling), fax or voicemail broadcasting or fax or voicemail blasting. NO BUSINESS PURPOSE WHATSOEVER SHALL BE DEEMED A VALID USE OF THE RESIDENTIAL FLAT-RATE PLAN and CALLCENTRIC reserves the right to immediately terminate or modify your Service if we determine, in our sole and absolute discretion, that your use of the Service or the Device is, or at any time was, inconsistent with normal residential usage patterns. In addition, you will be required to pay our higher rates for commercial service for all periods in which your use of the Service or the Device was inconsistent with normal residential use. Utilization of the Service for a business purpose may only be accomplished through CALLCENTRIC's Pay-Per-Call, North America Basic, North America 500, and North America 1000 rate plans.

5. Prohibited Uses.

- a. Unlawful. You shall use the Service and the Device only for lawful purposes. CALLCENTRIC reserves the right to immediately terminate your Service if, in our sole and absolute discretion, CALLCENTRIC determines that you have used the Service or the Device for an unlawful purpose. In the event of such termination, you will be responsible for the full month's charges to the end of the current term, including, without limitation, unbilled charges, plus a termination fee, if applicable, all of which will become immediately due and payable upon termination of your Service. CALLCENTRIC participates and operates in full compliance with all official Traceback Requests received from the Industry Traceback Group (ITG). If CALLCENTRIC believes that you have used the Service or the Device for an unlawful purpose, we may forward the relevant communication and other information, including your identity, to the appropriate authorities for investigation and prosecution. You hereby consent to our forwarding of any such communications and information to these authorities. In addition, CALLCENTRIC will provide information in response to law enforcement requests, including, but not limited to, subpoenas, court orders, and requests for wire taps etc, from the government under the Patriot Act, to protect it's rights and property and in the case where failure to disclose the information may lead to imminent harm to the customer or others.
- b. Inappropriate Conduct. You shall not use the Service or the Device in any way that is threatening, abusive, harassing, defamatory, libelous, deceptive, fraudulent, invasive of another's privacy, or any similar behavior. Providing altered, deceptive, or false information about the identity of the sender or a call's origin is expressly prohibited. CALLCENTRIC reserves the right to immediately terminate your Service if, in our sole and absolute discretion, CALLCENTRIC determines that you have used the Service or the Device in any of the aforementioned ways. In the event of such termination, you will be responsible for the full month's charges to the end of the current term, including, without limitation, unbilled charges, plus a termination fee, if applicable, all of which will become immediately due and payable upon termination of your Service. CALLCENTRIC participates and operates in full compliance with all official Traceback Requests received from the Industry Traceback Group (ITG). If CALLCENTRIC believes that you have used the Service or the Device in any of the aforementioned ways, CALLCENTRIC may forward the relevant communication and other information, including your identity, to the appropriate authorities for investigation and prosecution. You hereby consent to our forwarding of any such communications and information to these authorities. In addition, CALLCENTRIC will provide information in response to law enforcement requests, including, but not limited to, subpoenas, court orders and requests for wire taps etc, from the government under the Patriot Act, to protect it's rights and property and in the case where failure to disclose the information may lead to imminent harm to the Customer or others.
- c. Caller ID Name ("CNAM"). When available with the service(s) you have purchased from Callcentric, CNAM information will be presented on inbound calls, within the My Callcentric website, and within certain email communications. CNAM information is provided as is, and Callcentric does NOT assure, warrant, or assume any liability for the validity or accuracy of the CNAM information provided. The CNAM information provided by Callcentric may NOT be used for any of the following: collection of CNAM data for resale, licensing, or any re-distribution to another party; any form of auto-dialing to obtain bulk CNAM information; collection of CNAM data for any use other than the services provided directly by Callcentric. Customer acknowledges that all rights, title and interest to the CNAM information provided by Callcentric, regardless of the form of media in which it is contained, shall be the sole and exclusive property of, and are retained by, Callcentric and/or Callcentric's CNAM information suppliers.
- d. Traffic termination prohibited uses. CALLCENTRIC offers rate plans for terminating traffic, which may be used for business purposes such as the Pay Per Call, North America Basic, North America 500, and North America 1000 rate plans. These rate plans may not be used to send "cherry-picked" traffic to high-cost or rural call-termination areas, and are not designed for routing LCR (Least Cost Routing) traffic or for wholesale, re-sale, or carrier Customer purposes. CALLCENTRIC reserves the right to immediately suspend and/or terminate any Customer, service, or account it determines it is involved in sending cherry-picking traffic to CALLCENTRIC, and/or is involved in sending LCR traffic to CALLCENTRIC, and any determination shall be made at CALLCENTRIC's sole discretion.
- e. Toll-Free Origination Acceptable Use Policy. Callcentric offers Toll-Free numbers in the following Prefixes: 800, 833, 844, 855, 866, 877, 888. All Toll-Free Numbers which are active on the Callcentric Network are subject to our "Toll-Free Origination Acceptable Use Policy"; regardless of whether the Toll-Free Number(s) are originally provided by Callcentric as a new DID or if they are ported onto the Callcentric Network from a third-party provider. As part of our Toll-Free Acceptable Use Policy, customers are prohibited from using Callcentric Toll-Free DIDs for abusive, fraudulent, harassing, defamatory, deceptive, or any similar behavior. Additionally, it is required that customers using Callcentric Toll-Free DIDs properly configure their accounts to successfully complete calls (either via receiving the calls directly to an Extension or IVR, Configuring your inbound toll-free calls to automatically forward to valid third-party numbers, connecting calls to Callcentric Voicemail, connecting calls to a third-party providers voicemail service, etc). Any Toll-Free Number provisioned to the Callcentric Network that is not completing greater than 10% of the total number of calls which are sent to said number and/or any Toll-Free number(s) that have greater than 10% of the total calls that they receive disconnect in less than one full minute (60 Seconds) from the time they originally connect; will be deemed in violation of the Callcentric Toll-Free Origination Acceptable Use Policy and as such could potentially become subject to an account review, having the toll-free numbers in question disconnected from active routing, or a suspension/cancellation of services.
- f. Third-party account verifications. Cycling through numbers for the sole or primary intent of completing verification or activation processes with unaffiliated, third-party services (i.e: Google, WhatsApp, Twitter, etc) is prohibited. CALLCENTRIC reserves the right to immediately terminate your Service if, in our sole and absolute discretion, CALLCENTRIC determines that you have used the Service in the aforementioned way.
- g. Tampering with the Service. You shall not attempt to hack or otherwise disrupt the Service or make any use of the Service that is inconsistent with its intended purpose.

7. Number Transfer: Customer may transfer or port-away from Callcentric any phone number on their account that is within the United States and/or Canada to another service provider at any time as long as the number(s) they wish to port remain on their account and active up to the date they are transferred to the new service provider. Customer must inform Callcentric of any port-outs of number(s) on their account and/or cancel the number(s) after they have ported to the new service provider or re-billing for services on those number(s) will continue. Numbers in countries outside the USA and Canada may be portable to other carriers, but Callcentric cannot provide specific information regarding the portability of numbers outside the USA and Canada.

- a. Vanity Toll-Free DIDs that were originally attained by Callcentric on behalf of a customer are subject to a "number unlock fee" before they can be ported to a third-party provider. If the customer attempts to port their Vanity Toll-Free Number(s) to a third-party provider within 6 months (180 days) from the date it was activated on the customer's account; a \$15.00 per DID "number unlock fee" will need to be paid by the customer to Callcentric before the number will be released to the third-party provider that said customer is attempting to port to.
- b. Callcentric Dollar Unlimited DIDs are subject to a "number unlock fee" of \$5.00 per DID before they can be ported from Callcentric to a third-party provider. Void of fully paying the per DID "number unlock fee"; Callcentric Dollar Unlimited DIDs will not be released (ported) to any third-party providers.
- c. Callcentric International Unlimited DIDs are subject to a "number unlock fee" of \$15 per DID before they can be ported from Callcentric to a third-party provider. Void of fully paying the \$15 per DID "number unlock fee"; Callcentric's International Unlimited DIDs will not be released (ported) to any third-party providers.
- d. Callcentric Dirt Cheap DIDs that are activated on a customer's account after 1/1/14 are subject to a "number unlock fee" of \$5 per DID before they can be ported from Callcentric to a third-party provider. Void of fully paying the \$5 per DID "number unlock fee"; Callcentric's Dirt Cheap DIDs will not be released (ported) to any third-party providers.

8. Service Distinctions. The Service is not a telecommunications service and CALLCENTRIC provides it on a best efforts basis. Important distinctions exist between telecommunications service and the Service offering that CALLCENTRIC provides. The Service is subject to different regulatory treatment than telecommunications service. This treatment may limit or otherwise affect your rights of redress before regulatory agencies.

- a. No 0+ or Operator Assisted Calling; May Not Support x11 Calling. The Service does not support 0+ or operator assisted calling (including, without limitation, collect calls, third party billing calls or calling card calls). The Service may not support 311, 511 and/or other x11 services in one or more (or all) service areas.
- b. No Directory Listing. The phone numbers you obtain from CALLCENTRIC will not be listed in any telephone directories. As a result, someone with your phone number may not be able to utilize a reverse directory to lookup your name and/or address.

9. Incompatibility With Other Services.

- a. Home Security Systems. The Service provided by CALLCENTRIC may not be compatible with home security systems. You may be required to maintain a telephone connection through your local exchange carrier in order to use any alarm monitoring functions for any security system installed in your home or business. You are responsible for contacting the alarm monitoring company to test the compatibility of any alarm monitoring or security system with the Service.
- b. Certain Broadband and Cable Modem Services. You acknowledge that the Service presently may not be compatible with other broadband service providers. You further acknowledge that some providers of broadband service may provide modems that prevent the transmission of communications using the Service. We do not warrant that the Services will be compatible with all broadband services and expressly disclaim any express or implied warranties regarding the compatibility of the Service with any particular broadband service.

10. Service Availability. To access CALLCENTRIC's Services, the Customer must have access to a high-speed internet connection as well as one of the following: (i) a computer with speakers and microphone; or (ii) a headset or (iii) SIP device. CALLCENTRIC will not reimburse the Customer for any extra charges assessed by Customer's internet provider as a result of using their services to access CALLCENTRIC's Services.

11. Opening an Account. In order to become a CALLCENTRIC customer, the Customer must complete in full an application form located on the Website (www.callcentric.com). As part of the application, the Customer will be required to provide CALLCENTRIC with a unique Username, and a password. CALLCENTRIC will then send the Customer an electronic notification (in the form of an e-mail message), containing a verification link to activate their CALLCENTRIC account.

- a. Credit References. CALLCENTRIC may refuse to provide services to a Customer if the Customer's credit is not deemed satisfactory which determination shall be made at CALLCENTRIC's sole discretion. NOTICE: CUSTOMER EXPRESSLY AUTHORIZES CALLCENTRIC AND/OR THIRD-PARTIES DESIGNATED BY CALLCENTRIC TO PERFORM A CREDIT CHECK AND / OR FRAUD SCORE BASED UPON THE INFORMATION PROVIDED IN THE APPLICATION FORM WHEN OPENING AN ACCOUNT AND THE ELECTRONIC SIGNATURE BELOW SHALL SERVE AS WRITTEN CONFIRMATION OF THIS AUTHORIZATION. ALL INFORMATION PROVIDED BY THE CUSTOMER SHALL REMAIN CONFIDENTIAL AND SHALL NOT BE DISSEMINATED TO ANY THIRD PARTIES EXCEPT TO THOSE THIRD-PARTY'S EXPRESSLY AUTHORIZED HEREIN.
- b. Usernames/Passwords. THE CUSTOMER IS SOLELY RESPONSIBLE FOR MAINTAINING THE CONFIDENTIALITY OF THEIR USERNAME AND PASSWORD. THE CUSTOMER EXPRESSLY AGREES TO BE LIABLE FOR ALL SERVICES CHARGED TO THEIR ACCOUNT WHETHER OR NOT CUSTOMER HAS AUTHORIZED SUCH USE. AS SUCH, CALLCENTRIC CANNOT BE HELD RESPONSIBLE FOR FRAUDULENT CHARGES THAT RESULT FROM THEFT OR FRAUDULENT USE OF THE CUSTOMERS ACCOUNT OR CREDIT CARD INFORMATION. If a Customer suspects that their Account, Username and/or Password is being used in an unauthorized manner, the Customer shall be required to contact CALLCENTRIC within twenty-four (24) hours of a Customer's suspicion or awareness that unauthorized use has occurred on their Account so that the appropriate modifications can be made to prevent any further unauthorized usage on that Account. ALL ACCOUNT INFORMATION WILL BE SENT TO THE E-MAIL ADDRESS PROVIDED BY THE CUSTOMER AT SIGN UP. Therefore, it is the Customer's responsibility to provide CALLCENTRIC with a secure e-mail address as CALLCENTRIC will not be responsible and shall be held harmless for any access to Customers Account by any unauthorized persons.

12. Payment. SERVICES PROVIDED UNDER SECTION 1a(ii); (iii) and (iv) ARE PROVIDED ON A PRE-PAID BASIS ONLY. As a Customer uses CALLCENTRIC's services, their Account will be debited accordingly. No phone services will be provided if the Customer's Account does not

have a sufficient balance to cover the cost of the service requested. Notwithstanding the foregoing, a Customer with an insufficient balance to cover requested Pre-paid Services will still be able to utilize the free call between CALLCENTRIC subscribers.

13. **Recharging Account.** In the event a Customer wants to use CALLCENTRIC's services in an amount, which exceeds the remaining balance in their Account, they may access the Website and recharge (or supplement) their Account by purchasing additional services. Customer also has the option of setting their account in auto-re-charge position with a predefined amount of automatic re-charge using the credit card information maintained on file with CALLCENTRIC. The Customer will receive an electronic confirmation/receipt from CALLCENTRIC of any such re-charge.
14. **Rates.** CALLCENTRIC's rates are listed on its Website. You are responsible for checking all applicable rates/promotions before making any call using CALLCENTRIC's services. Please note that the rates for calls to certain numbers (e.g., mobile/special service numbers) may be higher than rates for calls to other numbers within the same country. CALLCENTRIC reserves the right, at its sole discretion, to modify these rates at any time and/or to offer or discontinue special promotions. Rates are based on country code and city code, not country name. While CALLCENTRIC endeavors to maintain rates that are competitive in the market, CALLCENTRIC does not guarantee that its rates will change in any predictable fashion. In addition, should market conditions or factors outside of CALLCENTRIC control raise its costs or wholesale rates to some or all service destinations, CALLCENTRIC reserve the right to adjust its rates accordingly.
15. **Rate Changes.** CALLCENTRIC RESERVES THE RIGHT, AT ITS SOLE DISCRETION, TO MODIFY ITS RATES, MONTHLY FEES, SURCHARGES, AS WELL AS ANY OTHER FEES COLLECTED BY OR PAID TO CALLCENTRIC UNDER THE TERMS OF THIS AGREEMENT. If a Customer chooses to terminate their Account as a result of changes in CALLCENTRIC's prices, the Customer must CANCEL their account no later than the twenty-sixth (26) day of the month. You must then e-mail customer support or open a trouble ticket to request a refund of any funds within your balance. If CALLCENTRIC does not receive notification by the Customer by the twenty-sixth (26) day of the month the Customer's account will be charged for the next monthly billing cycle. Any unused balance in a Customer's Account will be credited back to the credit card on file with CALLCENTRIC in accordance with CALLCENTRIC's Money Back Guarantee Policy.
16. **Monthly User Fee.** If a Customer subscribed for a rate plan or service with a monthly fee, this fee will be charged regardless of whether a Customer uses their Account to make any telephone calls, or uses the service in a given month.
17. **Email Notification.** The Customer is responsible for both maintaining a current and operational e-mail address and for reading all e-mail notices from CALLCENTRIC. It is expressly understood by you that e-mail notification will be the only manner by which CALLCENTRIC will communicate with you regarding updates to its services and information pertaining to your Account. You may also view information regarding your Account by logging into your CALLCENTRIC Account on the CALLCENTRIC website.
18. **Consent to e-Mail Communications.** By entering into this Agreement, you consent to both the receipt of electronic mail ("e-mail") from CALLCENTRIC and that e-mail communication shall be the sole manner by which CALLCENTRIC shall contact Customer. In addition to sending a Customer e-mail notifications as provided for above, CALLCENTRIC may also send a Customer e-mails about services and products the Company believes may be of interest to you. A Customer may opt-out of future e-mails about products or services by contacting CALLCENTRIC by [opening a trouble ticket](#) or in writing. CALLCENTRIC reserves the right, however, to continue to e-mail Customer important information relating to their Account, this Agreement or other regulatory communications.
19. **Billing.**
 - a. When the service is activated, you must provide CALLCENTRIC with a valid email address and a credit or debit card number from a card issuer that we accept. CALLCENTRIC reserves the right to stop accepting credit or debit cards from one or more issuers. If your credit or debit card expires, you close your account, your billing address changes, or your credit or debit card is cancelled and replaced on account of loss or theft, you must advise CALLCENTRIC at once. CALLCENTRIC will bill all charges, applicable taxes and surcharges monthly in advance (except for usage-based charges, which will be billed monthly in arrears, and any other charges which we decide to bill in arrears) to your credit or debit card, including but not limited to:
 - i. activation fees;
 - ii. monthly Service fees;
 - iii. international usage charges;
 - iv. advanced feature charges;
 - v. equipment purchases;
 - vi. termination fees; and
 - vii. shipping and handling charges.
The amount of such fees and charges shall be published on CALLCENTRIC's website and may change from time to time. Notification of monthly statements will be sent to you via your email address on file with CALLCENTRIC. We reserve the right to bill at more frequent intervals if the amount you owe to us at any time exceeds \$50.
 - b. Billing Increments. Charges for telephone calls are measured in whole minutes. Any usage charges will be billed in increments that are rounded up to the nearest minute except as otherwise set forth in the rate schedules found on our website. Timing on calls begins when the call is answered by the called party. Timing terminates on calls when the calling party hangs up or CALLCENTRIC's network receives an "on-hook" signal from the terminating carrier. CALLCENTRIC will not, and is not obligated to, provide refunds for any calls made using its service.
 - c. Billing Information. CALLCENTRIC does not send any statements to its customers. Instead, the Customer is responsible to view their statements using their secure USERNAME and PASSWORD to access their billing information, which shall be available on CALLCENTRIC's website for the current month and prior three (3) months only. This information is available on the Website twenty-four (24) hours a day seven (7) days a week. (For example, if a Customer reviews their statement information in April, they will be able to see charges for April as well as the preceding months of March, February, and January. The customer is responsible for printing out their monthly statements, and CALLCENTRIC will not provide monthly statements beyond what is available online.
 - d. Billing Disputes. A Customer must notify CALLCENTRIC by e-mail or by opening a trouble ticket on the CALLCENTRIC website of any disputed charges within thirty (30) days of the charge being posted to their Account. CALLCENTRIC will attempt to resolve all disputes within thirty (30) days of being notified of a dispute. To the extent CALLCENTRIC determines, at its sole discretion, that a billing adjustment is warranted, a Customer's Account will be credited accordingly. If a Customer fails to notify CALLCENTRIC of a billing dispute as noted above, the Customer shall expressly waive all rights to bring any claim against CALLCENTRIC regarding a disputed charge. This Section does not waive Customers responsibility to notify CALLCENTRIC of unauthorized use of its Account, Password or Username within the period and by method set forth in Section Eleven B (11b) herein.

- 20. Ownership of Account.** CALLCENTRIC will not make any adjustments to a Customer's Account information nor send the Username or Password unless provided with both the first and last four (4) digits of a Customer's credit card number on file, the answer to the security question chosen by Customer, and/or any other information CALLCENTRIC deems necessary at its sole discretion. A Customer can request their password be sent to them at any time via email by clicking the "Forgot Password" link on the sign-in page. If you cannot provide this information, CALLCENTRIC will close your Account and credit the balance using the credit card information on file. You can always cancel your Account by logging into the CALLCENTRIC website at www.callcentric.com.
- 21. Expiration.** A Customer's account shall refresh monthly until Cancelled with CALLCENTRIC in accordance with the terms set forth in this Agreement. Notwithstanding the foregoing; Callcentric reserves the right, in its sole discretion, to cancel or de-activate any account that has been inactive for an extended period of time. This clause is applicable to both standard Callcentric Accounts as well Callcentric Agent Accounts (CAP Program Accounts).
- 22. Termination.**
- Discontinuance of Service.** CALLCENTRIC reserves the right to suspend or discontinue the Service generally, or to terminate your Service, at any time in our sole and absolute discretion. If we discontinue the Service generally, or terminate your Service without a stated reason, you will only be responsible for charges accrued through the date of termination, including a pro-rated portion of the final month's charges. If your Service is terminated on account of your breach of any provision of this Agreement, you will be responsible for the full month's charges to the end of the current term, including, without limitation, unbilled charges, plus the termination fee, if applicable, all of which will immediately become due and payable. Accounts that have been cancelled/disabled as a result of using the service for fraud, scams, or any other nefarious purposes (determined in our sole and absolute discretion); are not eligible for refunds under any circumstance.
 - Cancellation.** A customer may discontinue CALLCENTRIC's Free-Services or Pre-Paid Services at any time upon notice (either electronic or written) to CALLCENTRIC. The Company will then shut down all access to Customers Account. The unused balance will be credited back to you are the Customers credit card in accordance with our Money Back Guarantee Policy.
- CALLCENTRIC reserves the right, at its sole discretion and for any reason, to (a) terminate this Agreement and the Customers access to its Service and/or (b) to refuse to allow the Customer to re-charge their Pre-Paid Account. If fraud is suspected, CALLCENTRIC has the right to put an account immediately on hold until investigation into the fraud is completed.
- 23. International Calls.** Although the quality of international telephone calls has improved greatly in recent years, calls to certain countries outside the United States can be interrupted as a result of service/network issues in those countries. CALLCENTRIC will attempt to identify any such issues, with the cooperation of the Customer. All necessary information must be provided including date, time, origination number and destination number. However, CALLCENTRIC WILL NOT REFUND ANY CHARGES FOR SUCH INTERRUPTED CALLS.
- 24. Government Taxes.** CALLCENTRIC reserves its right to pass through to the Customer any new government taxes, fees or surcharges that shall appear as an additional itemized charge on Customer's Account.
- 25. Agents.** CALLCENTRIC does not authorize any third-party agents or resellers to sell CALLCENTRIC services, electronically or through phone cards, unless specifically authorized by CALLCENTRIC. If contacted by an agent, a Customer is required to contact CALLCENTRIC to confirm that the contacting agent is licensed and authorized by CALLCENTRIC to provide these services. If a Customer fails to confirm authorization of a third-party agent or reseller of CALLCENTRIC, Customer cannot hold CALLCENTRIC liable and expressly releases CALLCENTRIC from any representation made by an unauthorized third-party agent or reseller.
- 26. Access to Third-Party Vendors.** CALLCENTRIC Customers may also purchase various products and services from third-party vendors by accessing those third-party vendors directly through CALLCENTRIC's Website via click throughs or hyperlinks. CALLCENTRIC is not responsible for the contents of any linked site, the products/services offered through those sites, any link to other sites contained in a linked site, or any changes or updates to such sites. CALLCENTRIC provides these links to you only as a convenience, and the inclusion of any link does not imply endorsement, guarantee or warranty (either expressed or implied) by CALLCENTRIC of the site or the products/services offered through that site.
- 27. Customer Service.** If a Customer has any questions, concerns or complaints about the services, provided by CALLCENTRIC they may contact CALLCENTRIC's Customer Service Department 24 hours a day, 7 days a week by opening a Trouble Ticket.
- 28. No Third Party Beneficiaries.** No provision of this Agreement provides any person or entity not a party to this Agreement with any remedy, claim, liability, reimbursement, or cause of action or creates any other third party beneficiary rights.
- 29. Limitation of Liability.** CALLCENTRIC SHALL NOT BE LIABLE FOR DAMAGES ARISING OUT OF OR IN ANY WAY RELATED TO THE SERVICES FURNISHED PURSUANT TO THIS AGREEMENT, INCLUDING BUT NOT LIMITED TO MISTAKES, OMISSIONS, INTERRUPTIONS, DELAYS, DEFECTS AND/OR ERRORS IN TRANSMITTING, RECEIVING, ORIGINATING, TERMINATING AND/OR DELIVERING TELEPHONE CALLS (including E911 calls), REGARDLESS OF THE NATURE OF THE CLAIM. CALLCENTRIC WILL NOT BE LIABLE UNDER ANY CIRCUMSTANCES FOR ANY SPECIAL, CONSEQUENTIAL, INCIDENTAL, AND EXEMPLARY OR PUNITIVE DAMAGES, OR LOSS OF PROFIT OR REVENUES, EVEN IF CALLCENTRIC HAS BEEN SPECIFICALLY ADVISED OF THE POSSIBILITY OF SUCH DAMAGES IN ADDITION, CALLCENTRIC SHALL NOT BE LIABLE UNDER ANY CIRCUMSTANCES FOR DAMAGES ARISING OUT OF OR IN ANY WAY RELATED TO PRODUCTS, SERVICES AND/OR INFORMATION OFFERED OR PROVIDED BY THIRD-PARTY VENDORS ACCESSED THROUGH THE WEBSITE OR BY ANY OTHER MEANS.
- 30. No Warranties.** CALLCENTRIC DOES NOT MAKE ANY WARRANTIES OF ANY KIND, EITHER EXPRESSED OR IMPLIED, WITH REGARD TO THE MERCHANTABILITY, TECHNICAL COMPATIBILITY OR FITNESS FOR A PARTICULAR PURPOSE WITH REGARD TO ANY SERVICE, PRODUCTS OR MATERIAL PROVIDED FOR PURSUANT TO THIS AGREEMENT.
- 31. Force Majeure.** CALLCENTRIC shall not be liable for its failure to perform its obligations under this Agreement if such failure is the result of a force majeure, including but not limited to acts of God, fire, strikes, explosions, power failure, earthquake, flood, water, labor disputes, terrorism, failure of any satellite or other connecting telecommunications facilities, or any other matter beyond the reasonable control of CALLCENTRIC.
- 32. Indemnity.** Customer agrees to indemnify, defend and hold CALLCENTRIC, its officers, directors, employees, agents, shareholders, licensors, suppliers and any third party information providers to the Website, from and against all claims, actions, proceedings, expenses, damages and liabilities, including attorneys fees, which are the result of, or are in any way related to, Customers use of the

Website, CALLCENTRIC's services, and/or your transactions/communications with third-party vendors initiated via the Website.

33. **Exclusive Jurisdiction and Venue.** Any suit involving any dispute or matter arising under this Agreement may only be brought in the United States District Court, Eastern or Southern Districts of New York located in the State of New York or the Supreme Court of the State of New York, County of New York, which shall have jurisdiction over the subject matter of the dispute or matter. Customer hereby expressly consents to the exercise of personal jurisdiction by any such court with respect to any such proceeding and waive any objection to venue or inconvenient forum and to the waiver of any right to bring, represent or join any class action of any kind in court or in arbitration or seek to consolidate or bring previously consolidated claims in Court. THE CUSTOMER FURTHER EXPRESSLY WAIVES ANY RIGHT OF ANY RIGHT TO A JURY TRIAL, TO RAISE COUNTERCLAIMS OR TO ASSERT THE DEFENSE OF SETOFF IN ANY CLAIM FILED BY CALLCENTRIC UNDER THE TERMS OF THIS AGREEMENT.
34. **Trademarks.** All corporate names, service marks, logos, trade names, trademarks, websites and domain names of CALLCENTRIC, including but not limited to "CALLCENTRIC" and "callcentric.com" (collectively "Marks") are and shall remain the exclusive property of CALLCENTRIC and nothing in this Agreement shall grant Customer the license to use such Marks without the express written permission of CALLCENTRIC.
35. **Assignment.** CALLCENTRIC may assign its rights and duties under this Agreement to any party at any time without notice to the Customer. A Customer may not assign their rights and duties under this Agreement without the express written permission of CALLCENTRIC, and such permission and/or authorization shall be in the sole discretion of CALLCENTRIC.
36. **Severability.** If any provision of this Agreement is held to be invalid, illegal or unenforceable, the remaining provision will of this Agreement will continue in full force and effect.
37. **Integration - Entire Agreement.** This Agreement, together with any written amendments or written modifications, will constitute the entire agreement between Customer and CALLCENTRIC with respect to the services provided hereunder and will supersede and replace all prior or contemporaneous understandings or agreements, written, electronic or oral, between you and CALLCENTRIC.
38. **Governing Law.** This Agreement, and all modifications/amendments thereto, shall be governed by the law of the State of New York.
39. **Waiver.** CALLCENTRIC's failure to insist upon or enforce strict performance of any provision of this Agreement shall not be construed as a waiver of any provision hereof nor CALLCENTRIC right to enforce a provision upon the Customer.
40. **Term.** The term of this Agreement shall be from the inception of a Customers Account until termination.
41. **Privacy Policy.** To learn about how CALLCENTRIC protects the Customers personal information, refer to CALLCENTRIC's Privacy Policy on the Website.
42. **Compliance with Laws.** CALLCENTRIC shall comply with all applicable federal, state and local laws and/or regulations regarding the provision of the services provided for under this Agreement.
43. **Use.** Customer agrees to use CALLCENTRIC's service in a lawful manner, which is consistent with the terms and conditions of this Agreement and all applicable federal, state and local laws and/or regulations. Additionally, customer agrees to use CALLCENTRIC's service in full accordance with all regulations set forth by organizations including (but not limited to) the CTIA, Mobile Marketing Association, and any applicable telecommunications industry groups. CALLCENTRIC reserves the right to immediately, and without notice, terminate, or otherwise discontinue, a Customer's Account in the event it determines that a Customer has violated any such term, condition, law and/or regulation.
44. **Content.** You will be liable for any and all liability that may arise out of the content transmitted by you or to any person, whether authorized or unauthorized, using your Service or Device (each such person, a "User"). You shall assure that your and your User's use of the Service and content comply at all times with all applicable laws, regulations and written and electronic instructions for use. CALLCENTRIC reserves the right to terminate or suspend your Services and remove you or your Users' content from the Service, if we determine, in our sole and absolute discretion, that such use or content does not conform with the requirements set forth in this Agreement or interferes with our ability to provide Services to you or others. CALLCENTRIC's action or inaction under this Section will not constitute any review or approval of you or your Users' use or content.
45. **Legality.** CALLCENTRIC MAKES NO WARRANTIES OR REPRESENTATIONS OF ANY KIND THAT THE SERVICES, TECHNOLOGY OR EQUIPMENT BEING PROVIDED IS LEGAL OR ALLOWED IN YOUR HOME COUNTRY, OR THE COUNTRY YOU ARE PLACING CALLS FROM. CALLCENTRIC IS NOT RESPONSIBLE FOR VERIFYING LOCAL/NATIONAL LAWS AND IT IS UP TO YOU TO DETERMINE IF USING THE CALLCENTRIC SERVICE IS LEGAL IN YOU COUNTRY/JURISDICTION. BY ACCEPTING SERVICE UNDER THE TERMS OF THIS AGREEMENT YOU ARE EXPRESSLY RELIEVING CALLCENTRIC FROM ANY LIABILITY ARISING UNDER THE TERMS OF THIS PROVISION.
46. **Modifications/Amendments.** This Agreement may be modified or amended by CALLCENTRIC at any time. Unless otherwise provided, all such modifications or amendments shall be effective immediately upon posting on the Website under Terms and Conditions. Furthermore, you will be asked to verify acceptance of these terms when you initially signup for your account. YOUR CONTINUED USE OF YOUR ACCOUNT WILL BE CONCLUSIVELY DEEMED TO BE AN EXPRESS ACKNOWLEDGEMENT AND ACCEPTANCE OF THIS AGREEMENT AND ANY MODIFICATIONS.

--Updated January 14, 2023



Service Use

I agree to be solely responsible for the contents of our transmissions through the Services.

I agree not to use the Services for illegal purposes or for the transmission of material that is unlawful, harassing, libelous, invasive of another's privacy, abusive, threatening, harmful, vulgar, obscene, or otherwise objectionable, contains viruses, or that infringes or may infringe the intellectual property or other rights of another.

Azka Communication (SMC-Private) Limited acts as a passive conduit for us to send and receive communications and information of our choice and Azka Communication (SMC-Private) Limited has no control over the content of any transmission nor will it be liable for such content.

I agree not to use the Services for the transmission of unsolicited messages, spamming emails.

I agree that I shall not, at any time, use the Service for any abusive purpose or in any way which interferes with our ability to provide service to other customers or restricts other customers from using the Service, or damages any Azka Communication (SMC-Private) Limited or other customers' property.

I acknowledge and agree that, by using the Service, I may be exposed to content others send that is objectionable, offensive, or indecent.

I understand and agree that Azka Communication (SMC-Private) Limited has no control over the content of any audio, video or text transmissions relayed to us through the Service and I agree to hold Azka Communication (SMC-Private) Limited harmless for any harm suffered due to the content relayed to us through this Service.

Moreover, I agree to Azka Communication (SMC-Private) Limited reserves the right to restrict phone calls to any telephone number in its sole discretion.

I will abide by all applicable local, state, national and international laws and regulations of countries of all phone call participants connected using the Service.

I shall not violate any U.S. or foreign export control laws.

I shall not transmit any material that contains Trojan horses, viruses, or any other programs that may be harmful or dangerous.

I shall not attempt to hack or otherwise disrupt the Service or make any use of the Service that is inconsistent with its intended purpose.

I shall not attempt to gain unauthorized access to the Service, other accounts, computer systems or networks connected to the Service by any means.

Collect information about other people without their consent. Create a false identity or to otherwise attempt to mislead any person as to the identity or origin of any communication.

Misrepresent or otherwise attempt to mislead any person as to our information or otherwise engage in fraudulent or deceptive conduct.



Transmit any material that may infringe the intellectual property rights or other rights of Third parties, including without limitation, trademarks, trade secrets or copyrights;

Azka Communication (SMC-Private) Limited may delete any Content that in the sole assessment of Azka Communication (SMC-Private) Limited violates this agreement or that may be offensive, illegal or violate the rights, harm, or threaten the safety of any person.

Azka Communication (SMC-Private) Limited assumes no responsibility for monitoring the Azka Communication (SMC-Private) Limited Services for inappropriate Content or conduct.

Use of Predictive Dialers, Auto Dialers, Telemarketing Devices, Lead Generators and other similar programs is prohibited.

All calls made using such programs will be charged \$2 per minute rate (60/60 billing interval) and \$0.1 per dial attempt.

In accordance with the Digital Millennium Copyright Act in appropriate situation Azka Communication (SMC-Private) Limited will terminate our service if I violate the copyrights of third-parties.

Azka Communication (SMC-Private) Limited may or may not attempt to contact us, in its sole discretion, prior to such service suspension or termination.



A handwritten signature in black ink that reads "Jarrar Ali Jaffery".

Jarrar Ali Jaffery (CEO)

(551) 355-3322

LifecureUsd.com



Service Use

I agree to be solely responsible for the contents of your transmissions through the Services.

I agree not to use the Services for illegal purposes or for the transmission of material that is unlawful, harassing, libelous, invasive of another's privacy, abusive, threatening, harmful, vulgar, obscene, or otherwise objectionable, contains viruses, or that infringes or may infringe the intellectual property or other rights of another.

Azka Communication acts as a passive conduit for us to send and receive communications and information of our choice and Azka Communication has no control over the content of any transmission nor will it be liable for such content.

I agree not to use the Services for the transmission of unsolicited messages, spamming emails.

I agree that you shall not, at any time, use the Service for any abusive purpose or in any way which interferes with our ability to provide Service to other customers or restricts other customers from using the Service, or damages any Azka Communication or other customer's property.

I acknowledge and agree that, by using the Service, I may be exposed to content others send me that is objectionable, offensive, or indecent.

I understand and agree that Azka Communication has no control over the content of any audio, video or text transmissions related to us through the Service and I agree to hold Azka Communication harmless for any harm suffered due to the content relayed to you through this Service. Moreover, you agree to Azka Communication reserves the right to restrict phone calls to any telephone number in its sole discretion.

I will abide by all applicable local, state, national and international laws and regulations of countries of all phone call participants connected using the Service.

I shall not violate any U.S. or foreign export control laws and shall not transmit any material that contains Trojan horses, viruses or any other programs that may be harmful or dangerous.

I shall not attempt to hack or otherwise disrupt the Service or make any use of the Service that is inconsistent with its intended purpose.

I shall not attempt to gain unauthorized access to the Service, other accounts, computer Systems or networks connected to the Service by any means or collect information about other people without their consent.

Create a false identity or to otherwise attempt to mislead any person as to the identity or origin of any communication.

Misrepresent or otherwise attempt to mislead any person as to your information or otherwise engage in fraudulent or deceptive conduct.

Transmit any material that may infringe the intellectual property rights or other rights of third-parties, including without limitation, trademarks, trade secrets or copyrights;

- Azka Communication may delete any Content that in the sole assessment of Azka Communication violates this Agreement or that may be offensive, illegal or violate the rights, harm, or threaten the safety of any person.
- Azka Communication assumes no responsibility for monitoring the Azka Communication Services for inappropriate Content or conduct.
- Use of Predictive Dialers, Auto Dialers, Telemarketing Devices, Lead Generators and other similar programs is prohibited.
- All calls made using such programs will be charged \$2 per minute rate (60/60 billing interval) and \$0.1 per dial attempt.
- In accordance with the Digital Millennium Copyright Act in appropriate situation Azka Communication will terminate our Service if we violate the copyrights of third-parties.
- Azka Communication may or may not attempt to contact us, in its sole discretion, prior to such service suspension or termination.



Afaq Ali Khan
CEO

+1(251) 335-0084
info@aveniattb.com



New Hampshire Department of Energy

 [OPEN MENU](#)

Information for Telecommunications Providers

The New Hampshire Department of Energy has limited regulatory authority over the telecommunications industry.

State law and rules require excepted local exchange carriers (ELECs) to register with the Department of Energy. ELECs include all incumbent local exchange carriers, competitive local exchange carriers, intrastate toll providers, pay phone providers, and any other provider of telecommunications voice services, with the exception of those providers of telephone service to customers using VoIP or IP-enabled technology. VoIP or IP-enabled providers may voluntarily register with the Department to obtain evidence of their rights and obligations under the Communications Act of 1934, as amended.

The Department does not regulate providers of wireless or cellular phone service, providers of VoIP or IP-enabled service, out-of-state long-distance service, or internet or broadband service.

The Department administers telephone numbering resources, striving to preserve New Hampshire's 603 area code, sets standards for utility pole attachments, and may monitor relationships between telephone utilities for compliance with federal and state requirements for carrier interconnection and accessibility on nondiscriminatory rates, terms, and conditions.

Quick Links

[Forms for Telecom Providers](#)[Frequently Asked Questions](#)[Statutes Governing Telecommunications Providers](#) 

New Hampshire Department of Energy

21 South Fruit Street, Suite 10 | Concord, NH | 03301

[\(603\) 271-3670](#) | TDD Access: Relay NH | [1-800-735-2964](#)

energy-info@energy.nh.gov | [Driving Directions](#)

[About Us](#)[Contact Us](#)[Employment Opportunities](#)[Twitter](#)[NH Government Careers](#)[NH Travel & Tourism](#)[NH Web Portal - NH.gov](#)[ReadyNH.gov](#)

Transparent NH

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[Accessibility Policy](#) | [Privacy Policy](#)



60 Columbia Road
Bldg A - 2nd Floor
Morristown, NJ 07960

Friday, October 31, 2025

Muhammad Yousaf
East Residence Angah, Khushab
Punjab, Pakistan 41140

Phone: (92300) 490-6063
Email: yousaf@azkacommunication.com

Dear Muhammad Yousaf

This letter confirms your request for the company code(s) listed below:

<u>Company Code</u>	<u>Company Name</u>	<u>Category</u>
932L	Azka Communication (SMC-Private) Limited	IPES

If you have any questions, please contact the Company Code Administrator on (973) 884-8105 or at ccfees@neca.org. For future code requests, please use our online ordering system, or print the latest version of the company code request form from our website at <http://www.neca.org/>

Sincerely,

A handwritten signature in black ink that reads "Panchali Das".

Panchali Das
Product Manager - Tariff No. 4

Form W-8BEN-E

(Rev. October 2021)

Department of the Treasury
Internal Revenue Service**Certificate of Status of Beneficial Owner for
United States Tax Withholding and Reporting (Entities)**

► For use by entities. Individuals must use Form W-8BEN. ► Section references are to the Internal Revenue Code.
 ► Go to www.irs.gov/FormW8BENE for instructions and the latest information.
 ► Give this form to the withholding agent or payer. Do not send to the IRS.

OMB No. 1545-1621

Do NOT use this form for:

- U.S. entity or U.S. citizen or resident W-9
- A foreign individual W-8BEN (Individual) or Form 8233
- A foreign individual or entity claiming that income is effectively connected with the conduct of trade or business within the United States (unless claiming treaty benefits) W-8ECI
- A foreign partnership, a foreign simple trust, or a foreign grantor trust (unless claiming treaty benefits) (see instructions for exceptions) W-8IMY
- A foreign government, international organization, foreign central bank of issue, foreign tax-exempt organization, foreign private foundation, or government of a U.S. possession claiming that income is effectively connected U.S. income or that is claiming the applicability of section(s) 115(2), 501(c), 892, 895, or 1443(b) (unless claiming treaty benefits) (see instructions for other exceptions) W-8ECI or W-8EXP
- Any person acting as an intermediary (including a qualified intermediary acting as a qualified derivatives dealer) W-8IMY

Instead use Form:**Part I Identification of Beneficial Owner**

1 Name of organization that is the beneficial owner AZKA COMMUNICATION (SMC-PRIVATE) LIMITED	2 Country of incorporation or organization PAKISTAN																																						
3 Name of disregarded entity receiving the payment (if applicable, see instructions)																																							
4 Chapter 3 Status (entity type) (Must check one box only): <table border="0"> <tr> <td><input type="checkbox"/> Simple trust</td> <td><input type="checkbox"/> Tax-exempt organization</td> <td><input type="checkbox"/> Corporation</td> <td><input type="checkbox"/> Partnership</td> </tr> <tr> <td><input type="checkbox"/> Central Bank of Issue</td> <td><input type="checkbox"/> Private foundation</td> <td><input type="checkbox"/> Complex trust</td> <td><input type="checkbox"/> Foreign Government - Controlled Entity</td> </tr> <tr> <td><input type="checkbox"/> Grantor trust</td> <td><input checked="" type="checkbox"/> Disregarded entity</td> <td><input type="checkbox"/> Estate</td> <td><input type="checkbox"/> Foreign Government - Integral Part</td> </tr> <tr> <td colspan="4"><i>If you entered disregarded entity, partnership, simple trust, or grantor trust above, is the entity a hybrid making a treaty claim? If "Yes," complete Part III.</i> <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No</td> </tr> </table>		<input type="checkbox"/> Simple trust	<input type="checkbox"/> Tax-exempt organization	<input type="checkbox"/> Corporation	<input type="checkbox"/> Partnership	<input type="checkbox"/> Central Bank of Issue	<input type="checkbox"/> Private foundation	<input type="checkbox"/> Complex trust	<input type="checkbox"/> Foreign Government - Controlled Entity	<input type="checkbox"/> Grantor trust	<input checked="" type="checkbox"/> Disregarded entity	<input type="checkbox"/> Estate	<input type="checkbox"/> Foreign Government - Integral Part	<i>If you entered disregarded entity, partnership, simple trust, or grantor trust above, is the entity a hybrid making a treaty claim? If "Yes," complete Part III.</i> <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No																									
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5 Chapter 4 Status (FATCA status) (See instructions for details and complete the certification below for the entity's applicable status.) <table border="0"> <tr> <td><input type="checkbox"/> Nonparticipating FFI (including an FFI related to a Reporting IGA FFI other than a deemed-compliant FFI, participating FFI, or exempt beneficial owner).</td> <td><input type="checkbox"/> Nonreporting IGA FFI. Complete Part XII.</td> </tr> <tr> <td><input type="checkbox"/> Participating FFI.</td> <td><input type="checkbox"/> Foreign government, government of a U.S. possession, or foreign central bank of Issue. Complete Part XIII.</td> </tr> <tr> <td><input type="checkbox"/> Reporting Model 1 FFI.</td> <td><input type="checkbox"/> International organization. Complete Part XIV.</td> </tr> <tr> <td><input type="checkbox"/> Reporting Model 2 FFI.</td> <td><input type="checkbox"/> Exempt retirement plans. Complete Part XV.</td> </tr> <tr> <td><input type="checkbox"/> Registered deemed-compliant FFI (other than a reporting Model 1 FFI, sponsored FFI, or nonreporting IGA FFI covered in Part XII). See instructions.</td> <td><input type="checkbox"/> Entity wholly owned by exempt beneficial owners. Complete Part XVI.</td> </tr> <tr> <td><input type="checkbox"/> Sponsored FFI. Complete Part IV.</td> <td><input type="checkbox"/> Territory financial institution. Complete Part XVII.</td> </tr> <tr> <td><input type="checkbox"/> Certified deemed-compliant nonregistering local bank. Complete Part V.</td> <td><input type="checkbox"/> Excepted nonfinancial group entity. Complete Part XVIII.</td> </tr> <tr> <td><input type="checkbox"/> Certified deemed-compliant FFI with only low-value accounts. Complete Part VI.</td> <td><input type="checkbox"/> Excepted nonfinancial start-up company. 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Complete Part XI.</td> <td><input type="checkbox"/> Excepted territory NFFE. Complete Part XXIV.</td> </tr> <tr> <td colspan="2"><input type="checkbox"/> Active NFFE. Complete Part XXV.</td> </tr> <tr> <td colspan="2"><input type="checkbox"/> Passive NFFE. Complete Part XXVI.</td> </tr> <tr> <td colspan="2"><input type="checkbox"/> Excepted inter-affiliate FFI. Complete Part XXVII.</td> </tr> <tr> <td colspan="2"><input type="checkbox"/> Direct reporting NFFE.</td> </tr> <tr> <td colspan="2"><input type="checkbox"/> Sponsored direct reporting NFFE. Complete Part XXVIII.</td> </tr> <tr> <td colspan="2"><input type="checkbox"/> Account that is not a financial account.</td> </tr> </table>		<input type="checkbox"/> Nonparticipating FFI (including an FFI related to a Reporting IGA FFI other than a deemed-compliant FFI, participating FFI, or exempt beneficial owner).	<input type="checkbox"/> Nonreporting IGA FFI. 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6 Permanent residence address (street, apt. or suite no., or rural route). Do not use a P.O. box or in-care-of address (other than a registered address). EAST RESIDENCE, ANGAH																																							
City or town, state or province. Include postal code where appropriate. KHUSHAB, PUNJAB, 41140	Country PAKISTAN																																						
7 Mailing address (if different from above)																																							
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For Paperwork Reduction Act Notice, see separate instructions.

Cat. No. 59689N

Form **W-8BEN-E** (Rev. 10-2021)

Part I Identification of Beneficial Owner (continued)

8 U.S. taxpayer identification number (TIN), if required

98-1848051

9a GIIN	b Foreign TIN	c Check if FTIN not legally required. ► <input type="checkbox"/>
---------	---------------	--

10 Reference number(s) (see instructions)

Note: Please complete remainder of the form including signing the form in Part XXX.**Part II Disregarded Entity or Branch Receiving Payment.** (Complete only if a disregarded entity with a GIIN or a branch of an FFI in a country other than the FFI's country of residence. See instructions.)

11 Chapter 4 Status (FATCA status) of disregarded entity or branch receiving payment

- Branch treated as nonparticipating FFI. Reporting Model 1 FFI. U.S. Branch.
 Participating FFI. Reporting Model 2 FFI.

12 Address of disregarded entity or branch (street, apt. or suite no., or rural route). **Do not use a P.O. box or in-care-of address** (other than a registered address).

City or town, state or province. Include postal code where appropriate.

Country _____

13 GIIN (if any) _____

Part III Claim of Tax Treaty Benefits (if applicable). (For chapter 3 purposes only.)

14 I certify that (check all that apply):

- a The beneficial owner is a resident of PAKISTAN within the meaning of the income tax treaty between the United States and that country.
- b The beneficial owner derives the item (or items) of income for which the treaty benefits are claimed, and, if applicable, meets the requirements of the treaty provision dealing with limitation on benefits. The following are types of limitation on benefits provisions that may be included in an applicable tax treaty (check only one; see instructions):
- | | |
|--|---|
| <input type="checkbox"/> Government | <input type="checkbox"/> Company that meets the ownership and base erosion test |
| <input type="checkbox"/> Tax-exempt pension trust or pension fund | <input type="checkbox"/> Company that meets the derivative benefits test |
| <input type="checkbox"/> Other tax-exempt organization | <input type="checkbox"/> Company with an item of income that meets active trade or business test |
| <input type="checkbox"/> Publicly traded corporation | <input type="checkbox"/> Favorable discretionary determination by the U.S. competent authority received |
| <input type="checkbox"/> Subsidiary of a publicly traded corporation | <input type="checkbox"/> No LOB article in treaty |
| | <input type="checkbox"/> Other (specify Article and paragraph): _____ |
- c The beneficial owner is claiming treaty benefits for U.S. source dividends received from a foreign corporation or interest from a U.S. trade or business of a foreign corporation and meets qualified resident status (see instructions).

15 Special rates and conditions (if applicable—see instructions):

The beneficial owner is claiming the provisions of Article and paragraph _____

of the treaty identified on line 14a above to claim a _____ % rate of withholding on (specify type of income): _____

Explain the additional conditions in the Article the beneficial owner meets to be eligible for the rate of withholding: _____

Part IV Sponsored FFI

16 Name of sponsoring entity: _____

17 Check whichever box applies.

- I certify that the entity identified in Part I:
 • Is an investment entity;
 • Is not a QI, WP (except to the extent permitted in the withholding foreign partnership agreement), or WT; **and**
 • Has agreed with the entity identified above (that is not a nonparticipating FFI) to act as the sponsoring entity for this entity.
- I certify that the entity identified in Part I:
 • Is a controlled foreign corporation as defined in section 957(a);
 • Is not a QI, WP, or WT;
 • Is wholly owned, directly or indirectly, by the U.S. financial institution identified above that agrees to act as the sponsoring entity for this entity; **and**
 • Shares a common electronic account system with the sponsoring entity (identified above) that enables the sponsoring entity to identify all account holders and payees of the entity and to access all account and customer information maintained by the entity including, but not limited to, customer identification information, customer documentation, account balance, and all payments made to account holders or payees.

Part V Certified Deemed-Compliant Nonregistering Local Bank

- 18 I certify that the FFI identified in Part I:
- Operates and is licensed solely as a bank or credit union (or similar cooperative credit organization operated without profit) in its country of incorporation or organization;
 - Engages primarily in the business of receiving deposits from and making loans to, with respect to a bank, retail customers unrelated to such bank and, with respect to a credit union or similar cooperative credit organization, members, provided that no member has a greater than 5% interest in such credit union or cooperative credit organization;
 - Does not solicit account holders outside its country of organization;
 - Has no fixed place of business outside such country (for this purpose, a fixed place of business does not include a location that is not advertised to the public and from which the FFI performs solely administrative support functions);
 - Has no more than \$175 million in assets on its balance sheet and, if it is a member of an expanded affiliated group, the group has no more than \$500 million in total assets on its consolidated or combined balance sheets; **and**
 - Does not have any member of its expanded affiliated group that is a foreign financial institution, other than a foreign financial institution that is incorporated or organized in the same country as the FFI identified in Part I and that meets the requirements set forth in this part.

Part VI Certified Deemed-Compliant FFI with Only Low-Value Accounts

- 19 I certify that the FFI identified in Part I:
- Is not engaged primarily in the business of investing, reinvesting, or trading in securities, partnership interests, commodities, notional principal contracts, insurance or annuity contracts, or any interest (including a futures or forward contract or option) in such security, partnership interest, commodity, notional principal contract, insurance contract or annuity contract;
 - No financial account maintained by the FFI or any member of its expanded affiliated group, if any, has a balance or value in excess of \$50,000 (as determined after applying applicable account aggregation rules); **and**
 - Neither the FFI nor the entire expanded affiliated group, if any, of the FFI, have more than \$50 million in assets on its consolidated or combined balance sheet as of the end of its most recent accounting year.

Part VII Certified Deemed-Compliant Sponsored, Closely Held Investment Vehicle

- 20 Name of sponsoring entity: _____
- 21 I certify that the entity identified in Part I:
- Is an FFI solely because it is an investment entity described in Regulations section 1.1471-5(e)(4);
 - Is not a QI, WP, or WT;
 - Will have all of its due diligence, withholding, and reporting responsibilities (determined as if the FFI were a participating FFI) fulfilled by the sponsoring entity identified on line 20; **and**
 - 20 or fewer individuals own all of the debt and equity interests in the entity (disregarding debt interests owned by U.S. financial institutions, participating FFIs, registered deemed-compliant FFIs, and certified deemed-compliant FFIs and equity interests owned by an entity if that entity owns 100% of the equity interests in the FFI and is itself a sponsored FFI).

Part VIII Certified Deemed-Compliant Limited Life Debt Investment Entity

- 22 I certify that the entity identified in Part I:
- Was in existence as of January 17, 2013;
 - Issued all classes of its debt or equity interests to investors on or before January 17, 2013, pursuant to a trust indenture or similar agreement; **and**
 - Is certified deemed-compliant because it satisfies the requirements to be treated as a limited life debt investment entity (such as the restrictions with respect to its assets and other requirements under Regulations section 1.1471-5(f)(2)(iv)).

Part IX Certain Investment Entities that Do Not Maintain Financial Accounts

- 23 I certify that the entity identified in Part I:
- Is a financial institution solely because it is an investment entity described in Regulations section 1.1471-5(e)(4)(i)(A), **and**
 - Does not maintain financial accounts.

Part X Owner-Documented FFI

Note: This status only applies if the U.S. financial institution, participating FFI, or reporting Model 1 FFI to which this form is given has agreed that it will treat the FFI as an owner-documented FFI (see instructions for eligibility requirements). In addition, the FFI must make the certifications below.

- 24a (All owner-documented FFIs check here) I certify that the FFI identified in Part I:
- Does not act as an intermediary;
 - Does not accept deposits in the ordinary course of a banking or similar business;
 - Does not hold, as a substantial portion of its business, financial assets for the account of others;
 - Is not an insurance company (or the holding company of an insurance company) that issues or is obligated to make payments with respect to a financial account;
 - Is not owned by or in an expanded affiliated group with an entity that accepts deposits in the ordinary course of a banking or similar business, holds, as a substantial portion of its business, financial assets for the account of others, or is an insurance company (or the holding company of an insurance company) that issues or is obligated to make payments with respect to a financial account;
 - Does not maintain a financial account for any nonparticipating FFI; **and**
 - Does not have any specified U.S. persons that own an equity interest or debt interest (other than a debt interest that is not a financial account or that has a balance or value not exceeding \$50,000) in the FFI other than those identified on the FFI owner reporting statement.

Part X Owner-Documented FFI (continued)**Check box 24b or 24c, whichever applies.**

- b I certify that the FFI identified in Part I:
- Has provided, or will provide, an FFI owner reporting statement that contains:
 - (i) The name, address, TIN (if any), chapter 4 status, and type of documentation provided (if required) of every individual and specified U.S. person that owns a direct or indirect equity interest in the owner-documented FFI (looking through all entities other than specified U.S. persons);
 - (ii) The name, address, TIN (if any), and chapter 4 status of every individual and specified U.S. person that owns a debt interest in the owner-documented FFI (including any indirect debt interest, which includes debt interests in any entity that directly or indirectly owns the payee or any direct or indirect equity interest in a debt holder of the payee) that constitutes a financial account in excess of \$50,000 (disregarding all such debt interests owned by participating FFIs, registered deemed-compliant FFIs, certified deemed-compliant FFIs, excepted NFFEs, exempt beneficial owners, or U.S. persons other than specified U.S. persons); **and**
 - (iii) Any additional information the withholding agent requests in order to fulfill its obligations with respect to the entity.
 - Has provided, or will provide, valid documentation meeting the requirements of Regulations section 1.1471-3(d)(6)(iii) for each person identified in the FFI owner reporting statement.
- c I certify that the FFI identified in Part I has provided, or will provide, an auditor's letter, signed within 4 years of the date of payment, from an independent accounting firm or legal representative with a location in the United States stating that the firm or representative has reviewed the FFI's documentation with respect to all of its owners and debt holders identified in Regulations section 1.1471-3(d)(6)(iv)(A)(2), and that the FFI meets all the requirements to be an owner-documented FFI. The FFI identified in Part I has also provided, or will provide, an FFI owner reporting statement of its owners that are specified U.S. persons and Form(s) W-9, with applicable waivers.

Check box 24d if applicable (optional, see instructions).

- d I certify that the entity identified on line 1 is a trust that does not have any contingent beneficiaries or designated classes with unidentified beneficiaries.

Part XI Restricted Distributor25a (All restricted distributors check here) I certify that the entity identified in Part I:

- Operates as a distributor with respect to debt or equity interests of the restricted fund with respect to which this form is furnished;
- Provides investment services to at least 30 customers unrelated to each other and less than half of its customers are related to each other;
- Is required to perform AML due diligence procedures under the anti-money laundering laws of its country of organization (which is an FATF-compliant jurisdiction);
- Operates solely in its country of incorporation or organization, has no fixed place of business outside of that country, and has the same country of incorporation or organization as all members of its affiliated group, if any;
- Does not solicit customers outside its country of incorporation or organization;
- Has no more than \$175 million in total assets under management and no more than \$7 million in gross revenue on its income statement for the most recent accounting year;
- Is not a member of an expanded affiliated group that has more than \$500 million in total assets under management or more than \$20 million in gross revenue for its most recent accounting year on a combined or consolidated income statement; **and**
- Does not distribute any debt or securities of the restricted fund to specified U.S. persons, passive NFFEs with one or more substantial U.S. owners, or nonparticipating FFIs.

Check box 25b or 25c, whichever applies.

I further certify that with respect to all sales of debt or equity interests in the restricted fund with respect to which this form is furnished that are made after December 31, 2011, the entity identified in Part I:

- b Has been bound by a distribution agreement that contained a general prohibition on the sale of debt or securities to U.S. entities and U.S. resident individuals and is currently bound by a distribution agreement that contains a prohibition of the sale of debt or securities to any specified U.S. person, passive NFFE with one or more substantial U.S. owners, or nonparticipating FFI.
- c Is currently bound by a distribution agreement that contains a prohibition on the sale of debt or securities to any specified U.S. person, passive NFFE with one or more substantial U.S. owners, or nonparticipating FFI and, for all sales made prior to the time that such a restriction was included in its distribution agreement, has reviewed all accounts related to such sales in accordance with the procedures identified in Regulations section 1.1471-4(c) applicable to preexisting accounts and has redeemed or retired any, or caused the restricted fund to transfer the securities to a distributor that is a participating FFI or reporting Model 1 FFI securities which were sold to specified U.S. persons, passive NFFEs with one or more substantial U.S. owners, or nonparticipating FFIs.

Part XII Nonreporting IGA FFI

- 26 I certify that the entity identified in Part I:
- Meets the requirements to be considered a nonreporting financial institution pursuant to an applicable IGA between the United States and _____. The applicable IGA is a Model 1 IGA or a Model 2 IGA; and is treated as a _____ under the provisions of the applicable IGA or Treasury regulations (if applicable, see instructions);
 - If you are a trustee documented trust or a sponsored entity, provide the name of the trustee or sponsor _____. The trustee is: U.S. Foreign

Part XIII Foreign Government, Government of a U.S. Possession, or Foreign Central Bank of Issue

- 27 I certify that the entity identified in Part I is the beneficial owner of the payment, and is not engaged in commercial financial activities of a type engaged in by an insurance company, custodial institution, or depository institution with respect to the payments, accounts, or obligations for which this form is submitted (except as permitted in Regulations section 1.1471-6(h)(2)).

Part XIV International Organization

Check box 28a or 28b, whichever applies.

- 28a I certify that the entity identified in Part I is an international organization described in section 7701(a)(18).
- b I certify that the entity identified in Part I:
- Is comprised primarily of foreign governments;
 - Is recognized as an intergovernmental or supranational organization under a foreign law similar to the International Organizations Immunities Act or that has in effect a headquarters agreement with a foreign government;
 - The benefit of the entity's income does not inure to any private person; **and**
 - Is the beneficial owner of the payment and is not engaged in commercial financial activities of a type engaged in by an insurance company, custodial institution, or depository institution with respect to the payments, accounts, or obligations for which this form is submitted (except as permitted in Regulations section 1.1471-6(h)(2)).

Part XV Exempt Retirement Plans

Check box 29a, b, c, d, e, or f, whichever applies.

- 29a I certify that the entity identified in Part I:
- Is established in a country with which the United States has an income tax treaty in force (see Part III if claiming treaty benefits);
 - Is operated principally to administer or provide pension or retirement benefits; **and**
 - Is entitled to treaty benefits on income that the fund derives from U.S. sources (or would be entitled to benefits if it derived any such income) as a resident of the other country which satisfies any applicable limitation on benefits requirement.
- b I certify that the entity identified in Part I:
- Is organized for the provision of retirement, disability, or death benefits (or any combination thereof) to beneficiaries that are former employees of one or more employers in consideration for services rendered;
 - No single beneficiary has a right to more than 5% of the FFI's assets;
 - Is subject to government regulation and provides annual information reporting about its beneficiaries to the relevant tax authorities in the country in which the fund is established or operated; **and**
- (i) Is generally exempt from tax on investment income under the laws of the country in which it is established or operates due to its status as a retirement or pension plan;
- (ii) Receives at least 50% of its total contributions from sponsoring employers (disregarding transfers of assets from other plans described in this part, retirement and pension accounts described in an applicable Model 1 or Model 2 IGA, other retirement funds described in an applicable Model 1 or Model 2 IGA, or accounts described in Regulations section 1.1471-5(b)(2)(i)(A));
- (iii) Either does not permit or penalizes distributions or withdrawals made before the occurrence of specified events related to retirement, disability, or death (except rollover distributions to accounts described in Regulations section 1.1471-5(b)(2)(i)(A) (referring to retirement and pension accounts), to retirement and pension accounts described in an applicable Model 1 or Model 2 IGA, or to other retirement funds described in this part or in an applicable Model 1 or Model 2 IGA); **or**
- (iv) Limits contributions by employees to the fund by reference to earned income of the employee or may not exceed \$50,000 annually.
- c I certify that the entity identified in Part I:
- Is organized for the provision of retirement, disability, or death benefits (or any combination thereof) to beneficiaries that are former employees of one or more employers in consideration for services rendered;
 - Has fewer than 50 participants;
 - Is sponsored by one or more employers each of which is not an investment entity or passive NFFE;
 - Employee and employer contributions to the fund (disregarding transfers of assets from other plans described in this part, retirement and pension accounts described in an applicable Model 1 or Model 2 IGA, or accounts described in Regulations section 1.1471-5(b)(2)(i)(A)) are limited by reference to earned income and compensation of the employee, respectively;
 - Participants that are not residents of the country in which the fund is established or operated are not entitled to more than 20% of the fund's assets; **and**
 - Is subject to government regulation and provides annual information reporting about its beneficiaries to the relevant tax authorities in the country in which the fund is established or operates.

Part XV Exempt Retirement Plans (continued)

- d I certify that the entity identified in Part I is formed pursuant to a pension plan that would meet the requirements of section 401(a), other than the requirement that the plan be funded by a trust created or organized in the United States.
- e I certify that the entity identified in Part I is established exclusively to earn income for the benefit of one or more retirement funds described in this part or in an applicable Model 1 or Model 2 IGA, or accounts described in Regulations section 1.1471-5(b)(2)(i)(A) (referring to retirement and pension accounts), or retirement and pension accounts described in an applicable Model 1 or Model 2 IGA.
- f I certify that the entity identified in Part I:
- Is established and sponsored by a foreign government, international organization, central bank of issue, or government of a U.S. possession (each as defined in Regulations section 1.1471-6) or an exempt beneficial owner described in an applicable Model 1 or Model 2 IGA to provide retirement, disability, or death benefits to beneficiaries or participants that are current or former employees of the sponsor (or persons designated by such employees); **or**
 - Is established and sponsored by a foreign government, international organization, central bank of issue, or government of a U.S. possession (each as defined in Regulations section 1.1471-6) or an exempt beneficial owner described in an applicable Model 1 or Model 2 IGA to provide retirement, disability, or death benefits to beneficiaries or participants that are not current or former employees of such sponsor, but are in consideration of personal services performed for the sponsor.

Part XVI Entity Wholly Owned by Exempt Beneficial Owners

- 30 I certify that the entity identified in Part I:
- Is an FFI solely because it is an investment entity;
 - Each direct holder of an equity interest in the investment entity is an exempt beneficial owner described in Regulations section 1.1471-6 or in an applicable Model 1 or Model 2 IGA;
 - Each direct holder of a debt interest in the investment entity is either a depository institution (with respect to a loan made to such entity) or an exempt beneficial owner described in Regulations section 1.1471-6 or an applicable Model 1 or Model 2 IGA;
 - Has provided an owner reporting statement that contains the name, address, TIN (if any), chapter 4 status, and a description of the type of documentation provided to the withholding agent for every person that owns a debt interest constituting a financial account or direct equity interest in the entity; **and**
 - Has provided documentation establishing that every owner of the entity is an entity described in Regulations section 1.1471-6(b), (c), (d), (e), (f) and/or (g) without regard to whether such owners are beneficial owners.

Part XVII Territory Financial Institution

- 31 I certify that the entity identified in Part I is a financial institution (other than an investment entity) that is incorporated or organized under the laws of a possession of the United States.

Part XVIII Excepted Nonfinancial Group Entity

- 32 I certify that the entity identified in Part I:
- Is a holding company, treasury center, or captive finance company and substantially all of the entity's activities are functions described in Regulations section 1.1471-5(e)(5)(i)(C) through (E);
 - Is a member of a nonfinancial group described in Regulations section 1.1471-5(e)(5)(i)(B);
 - Is not a depository or custodial institution (other than for members of the entity's expanded affiliated group); **and**
 - Does not function (or hold itself out) as an investment fund, such as a private equity fund, venture capital fund, leveraged buyout fund, or any investment vehicle with an investment strategy to acquire or fund companies and then hold interests in those companies as capital assets for investment purposes.

Part XIX Excepted Nonfinancial Start-Up Company

- 33 I certify that the entity identified in Part I:
- Was formed on (or, in the case of a new line of business, the date of board resolution approving the new line of business) _____ (date must be less than 24 months prior to date of payment);
 - Is not yet operating a business and has no prior operating history or is investing capital in assets with the intent to operate a new line of business other than that of a financial institution or passive NFFE;
 - Is investing capital into assets with the intent to operate a business other than that of a financial institution; **and**
 - Does not function (or hold itself out) as an investment fund, such as a private equity fund, venture capital fund, leveraged buyout fund, or any investment vehicle whose purpose is to acquire or fund companies and then hold interests in those companies as capital assets for investment purposes.

Part XX Excepted Nonfinancial Entity in Liquidation or Bankruptcy

- 34 I certify that the entity identified in Part I:
- Filed a plan of liquidation, filed a plan of reorganization, or filed for bankruptcy on _____;
 - During the past 5 years has not been engaged in business as a financial institution or acted as a passive NFFE;
 - Is either liquidating or emerging from a reorganization or bankruptcy with the intent to continue or recommence operations as a nonfinancial entity; **and**
 - Has, or will provide, documentary evidence such as a bankruptcy filing or other public documentation that supports its claim if it remains in bankruptcy or liquidation for more than 3 years.

Part XXI 501(c) Organization

- 35 I certify that the entity identified in Part I is a 501(c) organization that:
- Has been issued a determination letter from the IRS that is currently in effect concluding that the payee is a section 501(c) organization that is dated _____; or
 - Has provided a copy of an opinion from U.S. counsel certifying that the payee is a section 501(c) organization (without regard to whether the payee is a foreign private foundation).

Part XXII Nonprofit Organization

- 36 I certify that the entity identified in Part I is a nonprofit organization that meets the following requirements.
- The entity is established and maintained in its country of residence exclusively for religious, charitable, scientific, artistic, cultural or educational purposes;
 - The entity is exempt from income tax in its country of residence;
 - The entity has no shareholders or members who have a proprietary or beneficial interest in its income or assets;
 - Neither the applicable laws of the entity's country of residence nor the entity's formation documents permit any income or assets of the entity to be distributed to, or applied for the benefit of, a private person or noncharitable entity other than pursuant to the conduct of the entity's charitable activities or as payment of reasonable compensation for services rendered or payment representing the fair market value of property which the entity has purchased; **and**
 - The applicable laws of the entity's country of residence or the entity's formation documents require that, upon the entity's liquidation or dissolution, all of its assets be distributed to an entity that is a foreign government, an integral part of a foreign government, a controlled entity of a foreign government, or another organization that is described in this part or escheats to the government of the entity's country of residence or any political subdivision thereof.

Part XXIII Publicly Traded NFFE or NFFE Affiliate of a Publicly Traded Corporation

Check box 37a or 37b, whichever applies.

- 37a I certify that:
- The entity identified in Part I is a foreign corporation that is not a financial institution; **and**
 - The stock of such corporation is regularly traded on one or more established securities markets, including _____ (name one securities exchange upon which the stock is regularly traded).
- b I certify that:
- The entity identified in Part I is a foreign corporation that is not a financial institution;
 - The entity identified in Part I is a member of the same expanded affiliated group as an entity the stock of which is regularly traded on an established securities market;
 - The name of the entity, the stock of which is regularly traded on an established securities market, is _____; **and**
 - The name of the securities market on which the stock is regularly traded is _____.

Part XXIV Excepted Territory NFFE

- 38 I certify that:
- The entity identified in Part I is an entity that is organized in a possession of the United States;
 - The entity identified in Part I:
 - (i) Does not accept deposits in the ordinary course of a banking or similar business;
 - (ii) Does not hold, as a substantial portion of its business, financial assets for the account of others; **or**
 - (iii) Is not an insurance company (or the holding company of an insurance company) that issues or is obligated to make payments with respect to a financial account; **and**
 - All of the owners of the entity identified in Part I are bona fide residents of the possession in which the NFFE is organized or incorporated.

Part XXV Active NFFE

- 39 I certify that:
- The entity identified in Part I is a foreign entity that is not a financial institution;
 - Less than 50% of such entity's gross income for the preceding calendar year is passive income; **and**
 - Less than 50% of the assets held by such entity are assets that produce or are held for the production of passive income (calculated as a weighted average of the percentage of passive assets measured quarterly) (see instructions for the definition of passive income).

Part XXVI Passive NFFE

- 40a I certify that the entity identified in Part I is a foreign entity that is not a financial institution (other than an investment entity organized in a possession of the United States) and is not certifying its status as a publicly traded NFFE (or affiliate), excepted territory NFFE, active NFFE, direct reporting NFFE, or sponsored direct reporting NFFE.

Check box 40b or 40c, whichever applies.

- b I further certify that the entity identified in Part I has no substantial U.S. owners (or, if applicable, no controlling U.S. persons); **or**
- c I further certify that the entity identified in Part I has provided the name, address, and TIN of each substantial U.S. owner (or, if applicable, controlling U.S. person) of the NFFE in Part XXIX.

Part XXVII Excepted Inter-Affiliate FFI41 I certify that the entity identified in Part I:

- Is a member of an expanded affiliated group;
- Does not maintain financial accounts (other than accounts maintained for members of its expanded affiliated group);
- Does not make withholdable payments to any person other than to members of its expanded affiliated group;
- Does not hold an account (other than depository accounts in the country in which the entity is operating to pay for expenses) with or receive payments from any withholding agent other than a member of its expanded affiliated group; **and**
- Has not agreed to report under Regulations section 1.1471-4(d)(2)(ii)(C) or otherwise act as an agent for chapter 4 purposes on behalf of any financial institution, including a member of its expanded affiliated group.

Part XXVIII Sponsored Direct Reporting NFFE (see instructions for when this is permitted)

42 Name of sponsoring entity: _____

43 I certify that the entity identified in Part I is a direct reporting NFFE that is sponsored by the entity identified on line 42.**Part XXIX Substantial U.S. Owners of Passive NFFE**

As required by Part XXVI, provide the name, address, and TIN of each substantial U.S. owner of the NFFE. Please see the instructions for a definition of substantial U.S. owner. If providing the form to an FFI treated as a reporting Model 1 FFI or reporting Model 2 FFI, an NFFE may also use this part for reporting its controlling U.S. persons under an applicable IGA.

Name	Address	TIN

Part XXX Certification

Under penalties of perjury, I declare that I have examined the information on this form and to the best of my knowledge and belief it is true, correct, and complete. I further certify under penalties of perjury that:

- The entity identified on line 1 of this form is the beneficial owner of all the income or proceeds to which this form relates, is using this form to certify its status for chapter 4 purposes, or is submitting this form for purposes of section 6050W or 6050Y;
- The entity identified on line 1 of this form is not a U.S. person;
- This form relates to: (a) income not effectively connected with the conduct of a trade or business in the United States, (b) income effectively connected with the conduct of a trade or business in the United States but is not subject to tax under an income tax treaty, (c) the partner's share of a partnership's effectively connected taxable income, or (d) the partner's amount realized from the transfer of a partnership interest subject to withholding under section 1446(f); **and**
- For broker transactions or barter exchanges, the beneficial owner is an exempt foreign person as defined in the instructions.

Furthermore, I authorize this form to be provided to any withholding agent that has control, receipt, or custody of the income of which the entity on line 1 is the beneficial owner or any withholding agent that can disburse or make payments of the income of which the entity on line 1 is the beneficial owner.

I agree that I will submit a new form within 30 days if any certification on this form becomes incorrect.

I certify that I have the capacity to sign for the entity identified on line 1 of this form.

Sign Here →

Signature of individual authorized to sign for beneficial owner

MUHAMMAD YOUSAF

Print Name

08-28-2025

Date (MM-DD-YYYY)

SECURITIES AND EXCHANGE COMMISSION OF PAKISTAN

Business Centre at Head Office Islamabad

CERTIFICATE OF INCORPORATION

[Under section 16 of the Companies Act, 2017 (XIX of 2017)]

Corporate Unique Identification No. 0287578

I hereby certify that **AZKA COMMUNICATION (SMC-PRIVATE) LIMITED** is this day incorporated under the Companies Act, 2017 (XIX of 2017) and that the company is **Limited by shares.**

Given at **Islamabad** this **Tenth** day of **March**, Two **Thousand**
and **Twenty Five**



<https://leap.secp.gov.pk/#/verify-company-info/0287578>

This is an electronically generated document and does not require a physical signature

Disclaimer: This certificate of incorporation is not a permission to accept deposits from the general public by offering fake jobs/investment packages and return thereon, indulge in leasing/ financing of vehicles and household products etc., MLM, Pyramid and Ponzi Schemes, Lottery Business, trading in forex and virtual currencies or any other unlawful business activities