

FAQ Cheat Sheet

Quick answers to common questions

Pricing & Purchase

Q: How much does coverage cost?

A: \$40 per day for comprehensive coverage including \$1M liability, \$10K equipment, and \$5K cancellation protection.

Q: Can I purchase coverage for multiple days?

A: Yes! Multi-day events are covered at \$40 per day. Purchase once and specify your event dates.

Q: When does coverage start?

A: Coverage begins immediately upon purchase and is active for the specified event date(s).

Coverage Questions

Q: What activities are covered?

A: Most recreational, fitness, and event activities. This includes sports, fitness classes, rentals, parties, and outdoor adventures. Extreme sports may require additional coverage.

Q: Is my own equipment covered?

A: The standard policy covers rented and borrowed equipment. Personal equipment coverage can be added for an additional \$15.

Q: Are participants covered or just the organizer?

A: Both! The policy covers the event organizer and provides protection for participant injuries and accidents.

Claims Process

Q: How do I file a claim?

A: Visit claims.dailyeventinsurance.com, enter your policy number, and describe the incident. Most claims are processed within 48 hours.

Q: What documentation do I need?

A: Photos of damage/injury, incident report, contact info for witnesses, and receipts for damaged items.

Q: How long do I have to file a claim?

A: Claims must be filed within 30 days of the incident for full processing.

Policy Details

Q: Can I cancel and get a refund?

A: Full refunds available up to 24 hours before the event date. After that, no refunds but you can reschedule once.

Q: Is there a deductible?

A: Liability claims have \$0 deductible. Equipment claims have \$100 deductible. Cancellation has \$50 deductible.

Q: Do I get proof of insurance?

A: Yes! A certificate of insurance is emailed immediately upon purchase. You can also download it from your policy page.

Contact our partner support team at partners@dailyeventinsurance.com or call 1-800-DEI-HELP