

Chat System User Stories

Who: As a Student	What: I want to send messages to my tutor
Why: To ask questions about my coursework	
Then: I can select a tutor from my contacts. I can type and send messages	

Who: As a Tutor	What: I want to manage my chat contacts
Why: To organize my student communications effectively	
Then: I can see the students automatically added to my contact list. I can click new contact and add a new one by typing his email. I can click manage contact, I then have the ability to reorder the list of contacts or remove some until i click on the button again or change of page.	

Who: As a User	What: I want to view message history
Why: To refer back to previous discussions and instructions	
Then: I can scroll up the conversation and see all the old messages automatically saved with their timestamp.	

Who: As a User	What: I want to search through messages
Why: To find specific information from past conversations	
Then: I can type in the chat search box to find any match by keyword. Search results appear in a new section, showing a list of message previews. I can click the preview to jump to the full conversation and scroll automatically to the focused message.	