Julio Cesar Bermudez

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Miami

Link: https://juliobermudez.github.io/Profesional-Portfolio/

Self-motivated and technically skilled, experienced in working in a fast peaced enviroment, seeking a job as a web developer. Creative, positive, fast learner, extremely organized with good multitasking skills and a meticulous work ethic.

WORK EXPERIENCE

Dec/2022 – Act Teller I   Doral, Florida
TD Bank

- Responsible for processing customer transactions accurately and efficiently while maintaining excellent customer service by engaging with customers to identify their financial needs and offer appropriate product and service solutions.
- Proficient in the use of the banking systems and tools. With training on core banking systems, mobile banking app, and online banking platform.
- Troubleshoot common customer issues related to technology.
- Engage customers and identify their financial needs and try to convert customers into loyal clients using consultative selling techniques, identifying cross-selling opportunities, and building long-term relationships with customers.

Oct/2022 – Dec/2022 Amazon Driver   Miami, Florida
Saber Logistics

- Drive Saber Logistics delivery vehicles to different locations carrying a significant responsibility ensuring my safety and the safety of those around me, and be responsible for delivering packages to customers on time and with accuracy
- Provide exceptional customer service creating a communication with customers effectively, responding to their queries, and handle customer complaints, ensuring their satisfaction with every delivery

Jan/2022– Present Web Developer   Sunrise,Florida
Digital Saiz

- Design user interfaces and navigation menus
- Integrate multimedia content onto a site
- Troubleshooting problems with performance or user experience
- Collaborate with designers, developers and stakeholders
- Testing of web applications

EDUCATION

2023 Bootcamp on WebPage,Digital/Multimedia   Miami,Florida
and Information Resources Design
University of Miami

2008 Bachelor of Arts in Music Degree   Havana,Cuba
Guillermo Tomas Conservatory

Skills

JavaScript	Node.js	HTML	CSS	Bootstrap	jQuery
UX Design	Problem Solving	Git	UI Design	Customer Service	Research

LANGUAGES

Fluent in English and Spanish