

October 1, 2015

Ms Crystal John, Director
PSCH Headquarters -- Mental Health Services
142-02 20th Ave, 3rd Floor
Flushing, NY 11351
tel: (718) 559-0516

file copy

Dear Ms John,

Today, October 1st, 2015, I received a letter (attached) on PSCH letterhead. The letter was handed to me by a PSCH staffer (Nicole) when I entered the lobby of Island House today at 12:20pm. There is no date on the letter. Nor is there an indication of who the letter is meant for or who authored it. The topic is shown ("Re: Juli Straehle") and a text block gives contact information for Ms Fulford.

The letter describes an decree (directive? order?) from Crystal John, Director of Mental Health Services -- specifying that a clean-up service of PSCH's choosing will "clean and wipe the entire apartment". (It is unclear whether this is an announcement to all the residents of Island House, or whether it is about my apartment in particular.) In either case, the letter doesn't ask for agreement on this course of action.

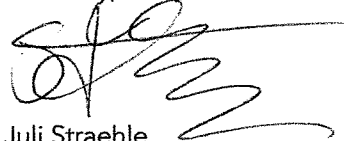
Let me be very clear: I DO NOT AGREE TO A CLEAN-UP BY A CLEANING SERVICE CHOSEN BY PSCH. I have no reason to believe that PSCH will hire competent workers who will do a good job. (Based on PSCH's past performance, exactly the opposite is more likely to happen!) I want my apartment cleaned by professionals of my choice, that will do the cleaning under my direction, and to my standards. Such a service will not be directed by, or under the influence of, or beholden to, PSCH.

The letter specifically exempts "clothing" from the clean-up. I DO NOT AGREE TO A CLEAN-UP THAT DOES NOT ADDRESS CLEANING MY CLOTHES AND OTHER POSSESSIONS.

Shamefully, the letter is silent about what PSCH will do regarding any of my items that cannot be cleaned or are otherwise unsalvageable. And it is likewise silent about reimbursement for my out-of-pocket expenses incurred as a result of my having to stay elsewhere until my apartment was made habitable again, or from my attempts to mitigate the damages, or as a result of my efforts to impel PSCH to handle this matter properly. THOSE ISSUES MUST BE ADDRESSED.

I reiterate my insistence that an insurance claim must be filed for this problem.

Sincerely,



Juli Straehle

att: a letter -- not dated or addressed or signed -- "Re: Juli Straehle"

cc: Bob Boyce -- NYS Office of Mental Health - L.I. Field Office
Fred Brewington, Esq



PROMOTING
SPECIALIZED
CARE AND
HEALTH

142-02 20th Avenue, 3rd Floor, Flushing, NY 11351-9712
● Phone (718) 559-0516 ● Fax (718) 762-6140
Web Site: www.psch.org ● E-mail: info@psch.org

ALAN M. WEINSTOCK

President/CEO

Re: Juli Straehle

As per Ms. Crystal John, Director of Mental Health of PSCH Inc. PSCH will hire a cleaning service to come in to your apartment at 4029 Long Beach Rd. Island Park NY, 11558 Apartment 4-5. The cleaning company will clean and wipe the entire apartment thoroughly. If you would like to be present during the process that would be perfectly fine. If you would like to give permission for the cleaning process to be completed while you are not present you can inform Program Director, Assistant Manager and/or Case Manager.

There will not be any clothing laundered at all during this process. Again, if you have any further questions you can speak with the above staff members

Thank you

Ashley C. Fulford, Case Manager
Office: (516) 432-1935
4029 Long Beach Road
Island Park NY, 11558

Charlotte Seltzer, LMSW
Senior Vice President
Operations

Pamela Weinberg, MD
Senior Vice President
Clinical Care & QM

Michael R. Mittleman, PhD
Senior Vice President - Corporate
Compliance; I.T.; Internal Audit
& Strategic Planning

Robert M. Hettenbach
Chief Operating Officer

Joseph P. Bloss
Chief Financial Officer

FAX

TO: Crystal John PSCH Mental Health Svcs.

FROM: Juli Straehle

FAX: ~~718-762-6140~~

not working

FAX:

PHONE: 718-559-0516

PHONE:

516-551-4290

SUBJECT:

DATE:

October 5, 2015

COMMENTS: 3 pages inc. cover

HR - Please deliver to Ms. JOHN.

fax: (718) 358-6790

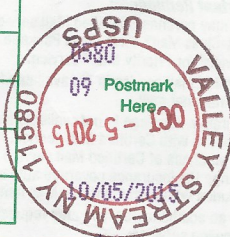
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FLUSHING NY 11351

OFFICIAL USE

Postage	\$	\$3.45
Certified Fee		\$2.80
Return Receipt Fee (Endorsement Required)		\$0.00
Restricted Delivery Fee (Endorsement Required)		N/A
Total Postage & Fees	\$	\$0.49



Sent To \$6.74
 MENTAL HEALTH DEPT / C. JOAN
 Street & Apt. No.
 or P.O. Box No. 142-02 20th AVE, 3rd
 City, State, ZIP+4
 FLUSHING, NY 11351

PS Form 3800, July 2014

See Reverse for Instructions

VALLEY STREAM, New York
115806136
3548330580-0098
(800)275-8777 03:56:42 PM

10/05/2015

Product	Description	Sales Receipt	Qty	Unit	Price
Forever)			1		\$0
Art					
PSA					

Description	Qty	Unit Price	Final Price
(Forever) Folk Art Eagle PSA #10 Envelope (Prayer) Art PSA	1	\$0.62	\$0.62
	1	\$0.62	\$0.62

Qty	Unit Price
1	\$0.62
1	\$0.62
1	\$0.62
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Issue Postage \$3.45

FLUSHING NY 11355
Zone-1
First-Class
0.70
Exp

First-Class Mail 11351-3000
0.70 oz.
Expected Delivery Date: 08/11/2011

Expected Delivery: W
USPS Certified Mail Letter
074349000000
Return

- \$0.49
\$6.25
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\$6.25

USPS Certified Mail Letter
 7014349000011419
 Return Receipt
 bel #: 194030

: 0011419428 Wed 10/07/15 \$0.49
Customer Receipt
Subtotal: 15146348301 \$3.45
Postage

Issue Postage \$3.45

Postage 146348301
Brentwood Postage:
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1.50 oz.
Expect \$2.80

Postage: 348301
 BRENTWOOD NY 11717 Zone-1
 First-Class Mail Letter
 1.50 oz.
 Expected Delivery:
 Customer Postage
 Sub Postage

-\$0.49
 \$6.25
 =====
 \$6.76

17 Zone-1
 Mail Letter
 Delivery: Wed 10/07
 Postage: \$6.25
 Issue Postage: \$6.25
 FLUSHING
 \$0.75

Zone-1
Priority Mail 1-Day
at Rate Env
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3.90 at Rate Mail
 Expected Delivery: 1-Day
 Includes up to \$50
 Certified Mail
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07/15
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 =====
 \$0.22
 \$5.75

USPS Certified Mail
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Return Receipt
#:
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Postage: \$3.45

Mail #: 011419435
Receipt #: 0940302315146348318
Issue Postage: \$2.80

Total: 1515146348318
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 Paid by:
 Account #:
 Approval #:
 Transaction #: 0312
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→ PSCH
→ PSCH
→ Boyce

*** TX REPORT ***

TRANSMISSION OK

TX/RX NO 2023
RECIPIENT ADDRESS 17183586790
DESTINATION ID
ST. TIME 10/05 10:53
TIME USE 00'51
PAGES SENT 3
RESULT OK

FAX

TO: Crystal John PSCH Mental Health Svcs. FROM: Juli Straehle
FAX: ~~718-762-6140~~ *not working* FAX:
PHONE: 718-559-0516 PHONE: 516-551-4290
SUBJECT: DATE: October 5, 2015
COMMENTS: 3 pages inc. cover

HR - Please deliver to Ms. JOHN.

fax: (718) 358-6790

(718) 358-7518

as per
Ms. John
Oct 9, 2pm
(I called
her.)