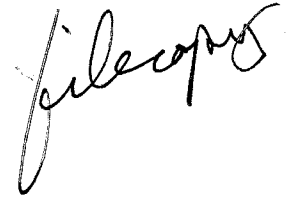


4209 Long Beach Rd, #405  
Island Park, NY 11558

October 14, 2015

Robert Boyce  
NYS Office of Mental Health -- L.I. Field Office  
Pilgrim PC, Bldg 45-3  
998 Crooked Hill Rd  
West Brentwood, NY 11717-1087  
tel: (631) 761-2886; fax: (631) 761-2820



Dear Mr Boyce,

The purpose of this letter is to request OMH's guidance on protocol.

As you know, on September 8th I filed a report with NYS Justice Center regarding a problem with PSCH. It was referred to OMH, which directed PSCH to investigate the matter. Eventually (October 1st), PSCH contacted me requesting an interview as part of their investigation.

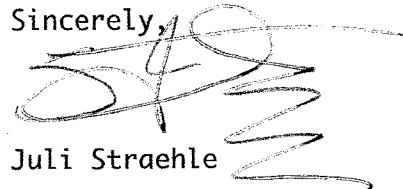
I am eager to participate in this process. However, I've run out of funds to do so: I've twice paid for transportation to the interview site, but PSCH failed to complete the interview. Does OMH or PSCH have any responsibility to ensure that my interview is not barred due to my poverty?

Simone LeVasseur, from the QA Department at PSCH, is their designated investigator. I explained to her that I'm uncomfortable being interviewed at Island House. I offered to come to PSCH Headquarters in Flushing if PSCH would reimburse my paratransit fares (\$13 roundtrip). Ms LeVasseur declined.

We compromised by arranging to conduct the interview at a Panera Bread near me. Ms LeVasseur stood me up for our first appointment; we rescheduled, and she was over an hour late for that appointment. As a consequence, we did not finish the interview, and I suppose it will be rescheduled yet again. But I don't have the money (\$7.50) to go; trying to meet with Ms LeVasseur has already cost me \$15 for transportation, and "the well is dry". Can OMH pay for my transportation there? Or is that cost properly borne by PSCH? by me?

Thank you for your help in this matter.

Sincerely,



Juli Straehle

cc: Fred Brewington, Esq

## TRANSACTION REPORT

OCT/17/2015/SAT 05:26 PM

FAX(TX)

#	DATE	START T.	RECEIVER	COM.TIME	PAGE	TYPE/NOTE	FILE
001	OCT/17	05:21PM	16317612820	0:01:50	1	MEMORY OK	ECM 1812

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