

August 27, 2015

Beverly Garcia, Program Director
PSCH - Island House
4029 Long Beach Rd
Island Park, NY 11558
tel: (516) 432-1935

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filecopy

Dear Ms Garcia,

The purpose of this letter is to make a formal report of damages that happened when a contractor, hired by PSCH or the landlord, came to paint my apartment last week, on or about August 20th.

I was present in the apartment when the painter arrived. I watched him set up his equipment, then start sanding the walls. I asked him to spread dropcloths over the room to protect it from sanding dust. He said (through the haze of floating white particles), "There's no dust."

He continued to sand, and he was starting to paint when I left the apartment. I reported the matter to PSCH staff at the front desk on my way out.

Upon my return home, I found a coating of white dust on every surface of the apartment -- floor, windowsill, radiator, furniture, artwork, shelves, lamps, appliances, countertops, books, papers, computer, printer, shoes, hats, scarves, belts, clothing in drawers left open, clothing laying about, luggage, musical instruments, and various other belongings. There may also be speckles of paint that won't be seen until the dust is removed.

Ms Cameron later told me that she and Ms Tiffany inspected the apartment that day, and there was white dust over everything in the apartment, and the problem had been reported to management.

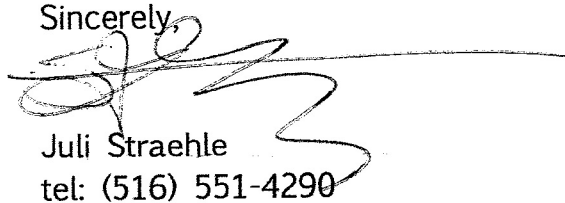
As you know, I moved into the apartment about six weeks ago -- so the apartment was cleaned quite recently. A covering of white dust was not there prior to the painter's work. This can be verified by PSCH staff (including you) who visited the apartment in the days before it was painted.

Would you please file a claim with the building's insurance? Cleaning the apartment and its contents will require professional work; anything that cannot be cleaned will have to be replaced. If the painter was insured, the building's insurance will likely subrogate his insurance; there should be no cost to PSCH or the landlord to fix the damage done by the painter.

Since an insurance adjuster may need to assess the damage, I didn't attempt any clean-up. And I've had to go somewhere else to sleep. Big inconvenience! Obviously, the situation should be remedied as soon as possible, so I hope that you will "get the ball rolling" quickly.

It is clear that you are almost as distressed about this matter as I am, and I appreciate your empathy. Thanks for your help.

Sincerely,

A handwritten signature in dark ink, appearing to read 'Juli Straehle', is written over a horizontal line. The signature is stylized with a large, sweeping 'J' and a long, horizontal stroke extending to the right.

Juli Straehle
tel: (516) 551-4290

cc: Jane Reinhardt, Esq
Nassau/Suffolk Law Services

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Sent To Garcia / PSCH
 Street & Apt. No.,
 or PO Box No. 4029 Long Beach Rd
 City, State, ZIP+4 Island Park, NY 11558

PS Form 3800, July 2014

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