



ANDREW M. CUOMO
Governor

ANN MARIE T. SULLIVAN, M.D.
Commissioner

MARTHA A. CARLIN, PsyD
Director

April 25, 2017

Ms. Juli Straehle
4029 Long Beach Road
Long Beach, NY 11558

RE: 595.9 Discharge planning and procedures

Dear Ms. Straehle:

On April 17, 2017, a meeting was held at your request in response to your objection to PSCH Inc.'s issuance of a Final Notice of Intent to Terminate Residency.

Attendees included:

Juli Strahle	Crystal John	Natasha Davis	Maria Szczygiel
Jane Reinhardt	Beverly Garcia	Naushad Hussain	Peter Gaal
Melissa Wettengel	Nathene Cruz	Marguerite Dilimention	Roseann Avella

After careful review of all the information presented to the Long Island Field Office, it has been determined that in issuing a Final Notice of Intent to Terminate Residency, as per 14 CRR-NY Part 595.9 (c)(3) "the resident fails to meet one or more material responsibilities for residency as described in section 595.10(a)(2) and (c), PSCH Inc. did not meet the requirements as set forth in 14 CRR-NY Part 595.9, as evidenced by the following:

(2) A resident shall be provided with a clearly written residency agreement, approved by the Office of Mental Health. The residency agreement provided by PSCH titled "Residence Guidelines" lacked the following elements as required by regulation:

(ii) the services required to be provided by the program

(iii) the residence fees

(iv) the due dates for payment of fees

(vi) the policy concerning continued residency and fees, if a resident needs to be re-hospitalized

(ix) the allowable reasons and process for termination of residency by the providers of service

(2) (vii) The resident grievance procedure must ensure an objective review of the issues, timely resolution and adequate documentation. For a grievance initiated 8/27/2015, PSCH showed partial response and did not follow agency policy.

A FACILITY OF THE OFFICE OF MENTAL HEALTH

Please be advised that if either party is not satisfied with this decision, you have the right to request, within five (5) days of the date of receipt of this letter, an administrative review by the OMH Commissioner or her designee.

Should you have questions, please contact me at (631) 761-2508.

Sincerely,

A handwritten signature in black ink that reads "Roseann Avella". The signature is fluid and cursive, with the first name "Roseann" and last name "Avella" clearly distinguishable.

Roseann Avella

Licensing Director

OMH – Long Island Field Office

MS

cc: James Dolan, Jr
Martha Carlin
Keith McCarthy
Nathene Cruz
Beverly Garcia
Crystal John