

December 24, 2015

Shavone Hamilton, Chief Operating Officer  
PSCH, Inc.  
142-02 20th Ave, 3rd Floor  
Flushing, NY 11351  
tel: (718) 445-4700; fax: (718) 445-5788

*filecopy*

Dear Ms Hamilton,

In our telephone discussion of October 7, we agreed that PSCH will pay for the dry cleaning of my clothes soiled with gypsum dust from the construction work of August 20. On November 4 I sent email to Mr Morell asking for pre-payment of that dry cleaning. Mr Morell responded that he didn't have the authority to approve the expense and he was referring the matter to you and Ms John. (See attached emails.) Since then I haven't heard back from anyone at PSCH. I request that you "step in" to get this matter resolved.

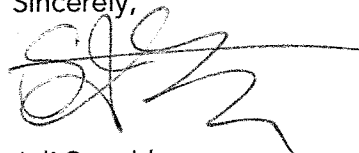
The clean-up is half-finished; the clean-up crew must return to finish the work. When the cleaning crew is done at the apartment, they will bring my soiled clothes to the dry cleaner. (As was discussed in our phone call on October 7, my physical disabilities prevent me from doing so myself.) The dry-cleaner must be paid upon drop-off. Scheduling the remaining work is dependent upon being ready, cheque in hand, to pay the dry-cleaner. The remaining clean-up work cannot be booked until arrangements are made regarding payment to the dry-cleaner.

I do not know how much the dry cleaning bill will be. If PSCH needs to know in advance the exact amount, then PSCH must provide the services of someone who can bring me and the clothes to the cleaner, wait while the bill is tallied, then bring me and the (not-cleaned) clothes back to Island House. After PSCH drafts a payment cheque and delivers it (to me or to the dry cleaner), the clothes can then be re-delivered to the dry-cleaner for actual cleaning.

A possible alternative is that a PSCH employee can pay for the dry-cleaning upon its drop-off, then PSCH can later reimburse that employee.

Please address this matter ASAP. I'm waiting for the clean-up to be finished so that I can go back to living in my apartment. And I'm waiting for the dry-cleaning to be done so that I will have the use of my winter clothes. Thank you for your attention to this matter.

Sincerely,



Juli Straehle

email: **julistra @ verizon.net**

att: email exchange regarding dry-cleaning

cc: Frederick K Brewington, Esq  
Bob Boyce -- NYS Office of Mental Health - L.I. Field Office

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ATTACHMENT: Email Exchange Between Juli Straehle and PSCH Regarding Dry-Cleaning

From: Juli S julistra@verizon.net  
To: "Morell, Raymond" <Raymond.Morell@PSCH.org>

Date: 4-November-02015 at 2:09:31 PM EST  
Subject: pymt for dry-cleaning

Hi, Mr Morell.

What will be the arrangement regarding payment for the dry-cleaning?

For walk-in business, dry-cleaners expect payment upon drop-off. Although All-Seasons is willing to bring the clothes to the cleaner, I would not expect All-Seasons to pay for the dry-cleaning in anticipation of reimbursement from PSCH. And I certainly do not have the funds to pay for it myself.

How shall we proceed?

— Juli Straehle  
tel: (516) 551-4290

=====  
From: "Morell, Raymond" Raymond.Morell@psch.org  
To: 'Juli S' julistra@verizon.net

Date: 5-November-02015 at 8:57:57 AM EST  
Subject: RE: pymt for dry-cleaning

Good Morning Ms. Straehle,

I forwarded your email to Ms. Shavone Hamilton, and Ms. Crystal John since they'll need to respond to your question. Unfortunately I am unable to authorize these funds.

Thanks.  
Ray Morell

=====  
From: Juli S julistra@verizon.net  
To: "Morell, Raymond" Raymond.Morell@psch.org  
Cc: Shavone.Hamilton@PSCH.org

Date: 5-November-02015 at 4:26:49 PM EST  
Subject: Re: pymt for dry-cleaning

Hi, Mr Morell.

Thanks for your response.

As you may recall, the cleaning service (All-Seasons) will bring the garments to the cleaner. The dry-cleaner will expect payment at time of drop-off. So I cannot schedule the remaining clean-up by All-Seasons until there are solid arrangements for how the dry-cleaners will be paid.

I had understood that Ms Hamilton personally designated you to act in her stead to ensure that both the clean-up and the dry-cleaning were accomplished smoothly. I had assumed that Ms Hamilton authorized you to exercise your own judgment regarding expenditures for that purpose. If that is not the case — that is, if you do not have the authority to authorize expenditures for that purpose — then I should properly be corresponding directly with Ms Hamilton, not with you.

Please advise.

— Juli Straehle  
tel: (516) 551-4290

=====  
From: Juli Straehle <julistra@verizon.net>  
To: "Morell, Raymond" <Raymond.Morell@psch.org>  
Cc: Shavone.Hamilton@PSCH.org

Date: 3-December-02015 at 8:20:55 PM EST  
Subject: Re: pymt for dry-cleaning

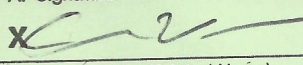
Hello, Mr Morell.

I'm still waiting for instructions from PSCH on what to do about the dry-cleaning pre-payment. And I cannot go forward on scheduling the remaining clean-up (which will involve taking my clothes to the dry-cleaner) until that issue is settled.

Why the delay?

-- Juli Straehle



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<p>1. Article Addressed to:</p> <p>MS SHAVONE HAMILTON,  CEO  PSCH, Inc.  142-02 20th AVE, 3rd fl.</p>		<p>B. Received by (Printed Name)  Carlos Vazquez</p>	<p>C. Date of Delivery</p>
<p>2. Article Number (Transfer from service label)</p> <p>EK 963890550 US</p>		<p>D. Is delivery address different from item 1? <input type="checkbox"/> Yes  If YES, enter delivery address below: <input type="checkbox"/> No</p>	
<p>3. Service Type</p> <p><input checked="" type="checkbox"/> Adult Signature  <input type="checkbox"/> Adult Signature Restricted Delivery  <input checked="" type="checkbox"/> Certified Mail®  <input type="checkbox"/> Certified Mail Restricted Delivery  <input type="checkbox"/> Collect on Delivery  <input type="checkbox"/> Collect on Delivery Restricted Delivery  <input type="checkbox"/> Insured Mail  <input type="checkbox"/> Insured Mail Restricted Delivery (over \$500)</p>		<p><input checked="" type="checkbox"/> Priority Mail Express®  <input type="checkbox"/> Registered Mail™  <input type="checkbox"/> Registered Mail Restricted Delivery  <input type="checkbox"/> Return Receipt for Merchandise  <input type="checkbox"/> Signature Confirmation™  <input type="checkbox"/> Signature Confirmation Restricted Delivery</p>	
<p>9590 9403 0249 5155 1935 19  FLUSHING, NY 11351</p>		<p>Domestic Return Receipt</p>	

PS Form 3811, April 2015 PSN 7530-02-000-9053

CUSTOMER USE ONLY		ORIGIN (POSTAL SERVICE USE ONLY)	
<p>FROM: (PLEASE PRINT)</p> <p>JULI STRAEHLE  4029 LONG BEACH RD #405  ISLAND PARK, NY 11558</p>		<p>EK 963890550 US</p>	
<p>PAYMENT BY ACCOUNT (if applicable)</p> <p>USPS® Corporate Acct. No. Federal Agency Acct. No. or Postal Service™ Acct. No.</p>		<p>UNITED STATES POSTAL SERVICE®</p>	
<p>DELIVERY OPTIONS (Customer Use Only)</p> <p><input checked="" type="checkbox"/> SIGNATURE REQUIRED Note: The mailer must check the "Signature Required" box if the mailer: 1) Requires the addressee's signature; OR 2) Purchases additional insurance; OR 3) Purchases COD service; OR 4) Purchases Return Receipt service. If the box is not checked, the Postal Service will leave the item in the addressee's mail receptacle or other secure location without attempting to obtain the addressee's signature on delivery.</p> <p>Delivery Options</p> <p><input type="checkbox"/> No Saturday Delivery (delivered next business day)  <input type="checkbox"/> Sunday/Holiday Delivery Required (additional fee, where available*)  <input type="checkbox"/> 10:30 AM Delivery Required (additional fee, where available*)  *Refer to USPS.com® or local Post Office™ for availability.</p>		<p>Priority MAIL EXPRESS™</p>	
<p>TO: (PLEASE PRINT)</p> <p>MS. SHAVONE HAMILTON  CEO  PSCH, Inc.  142-02 20th AVE, 3rd fl.  FLUSHING, NY 11351</p>		<p>1-Day <input type="checkbox"/> 2-Day <input type="checkbox"/> Military <input type="checkbox"/> DPO <input type="checkbox"/></p> <p>PO ZIP Code Scheduled Delivery Date (MM/DD/YY) Postage</p> <p>11351 12.29.15 \$ 16.95</p> <p>Date Accepted (MM/DD/YY) Scheduled Delivery Time Insurance Fee COD Fee</p> <p>12.29.15 10:30 AM \$ \$</p> <p>Time Accepted 10:30 AM Delivery Fee Return Receipt Fee Live Animal Transportation Fee</p> <p>12.29.15 \$ \$ 2.50 \$</p> <p>Weight <input type="checkbox"/> Flat Rate Sunday/Holiday Premium Fee Total Postage &amp; Fees</p> <p>80 lbs. \$ \$ 19.75</p> <p>Acceptance Employee Initials</p>	
<p>ZIP + 4® (U.S. ADDRESSES ONLY)</p>		<p>DELIVERY (POSTAL SERVICE USE ONLY)</p> <p>Delivery Attempt (MM/DD/YY) Time Employee Signature</p> <p><input type="checkbox"/> AM <input type="checkbox"/> PM</p> <p>Delivery Attempt (MM/DD/YY) Time Employee Signature</p> <p><input type="checkbox"/> AM <input type="checkbox"/> PM</p>	

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