

September 8, 2015

Beverly Garcia, Program Director  
PSCH - Island House  
4029 Long Beach Rd  
Island Park, NY 11558  
tel: (516) 432-1935

*filecopy*

Dear Ms Garcia,

What is required for a cleaning service to be "approved" for working in Island House?

I hired a cleaning service to do a clean-up of the gypsum dust resulting from unprofessional work by your painting contractor (as per my letters of August 27 and September 3). But on September 4th, when the cleaners arrived to do the work, PSCH staff refused to let them into Island House.

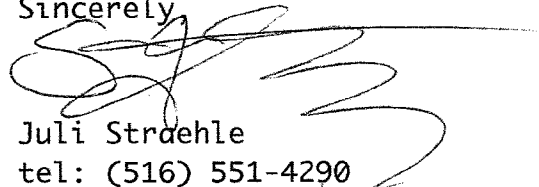
Ms Cameron informed me that the cleaning service was not "an approved contractor" and that neither you nor Ms Nathene Riley-Cruz were available to "do" the approval. I asked that she request approval from a higher-up in PSCH staff, but that didn't happen.

Today I tried calling you to set up an appointment for discussing what's needed for approval. Your staff told me that you were unavailable to talk to me, even briefly. Hence this letter.

For the overnights from August 20th through September 3rd, PSCH kindly let me sleep elsewhere in Island House (the sofa in a lounge or the bed in a spare apartment). But now PSCH staff tells me that Ms Nathene has forbidden that accommodation. I cannot live in the apartment until it has been cleaned, so the clean-up must be done as soon as possible.

Please call me to set up a time for a meeting about this. Thank you.

Sincerely,

  
Juli Strdehle  
tel: (516) 551-4290

cc: Jane Reinhardt, Esq  
Nassau/Suffolk Law Services

---

U.S. Postal Service™  
**CERTIFIED MAIL® RECEIPT**  
 Domestic Mail Only

For delivery information, visit our website at [www.usps.com](http://www.usps.com)®.

ISLAND PARK NY 11558

**OFFICIAL USE**

Postage	\$ 3.45
Certified Fee	\$2.80
Return Receipt Fee (Endorsement Required)	\$0.00
Restricted Delivery Fee (Endorsement Required)	N/A
	\$0.49
Total Postage & Fees	\$ 6.74

Sent To: Garcia / PSEH  
 Street & Apt. No., or PO Box No.: 4029 Long Beach Rd  
 City, State, ZIP+4: Island Park, NY 11558

PS Form 3800, July 2014 See Reverse for Instructions

7014 2120 0000 0065 0211

PLACE STICKER AT TOP OF ENVELOPE TO THE RIGHT OF THE RETURN ADDRESS, FOLD AT DOTTED LINE

<b>SENDER: COMPLETE THIS SECTION</b> <ul style="list-style-type: none"> <li>Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.</li> <li>Print your name and address on the reverse so that we can return the card to you.</li> <li>Attach this card to the back of the mailpiece, or on the front if space permits.</li> </ul>	<b>COMPLETE THIS SECTION ON DELIVERY</b> <p>A. Signature <input checked="" type="checkbox"/> Agent <input type="checkbox"/> Addressee</p> <p>B. Received by (Printed Name) C. Date of Delivery</p> <p>D. Is delivery address different from item 1? <input type="checkbox"/> Yes        If YES, enter delivery address below: <input type="checkbox"/> No</p>
1. Article Addressed to: GARCIA (ATTN of) PSEH Island House 4029 LONG BEACH RD. ISLAND PARK, NY 11558	3. Service Type <input type="checkbox"/> Certified Mail® <input type="checkbox"/> Priority Mail Express™ <input type="checkbox"/> Registered <input type="checkbox"/> Return Receipt for Merchandise <input type="checkbox"/> Insured Mail <input type="checkbox"/> Collect on Delivery
2. Article Number (Transfer from service label)	4. Restricted Delivery? (Extra Fee) <input type="checkbox"/> Yes

7014 2120 0000 0065 0211

PS Form 3811, July 2013 Domestic Return Receipt