February 18, 2016 - my case-worker from CNGCS, Josh Diliosa, came to Island House. As planned, he picked up my soiled clothing (six black plastic leaf-bags, completely full), brought it to Go Green Dry Cleaner in Long Beach, N.Y. Josh and I waited there for three hours while the order was "checked in" by Kevin, the owner of Go Green.

When the tallying was done, Kevin told us the total. Josh called his boss, Jennifer Scheck, told her the total, asked whether we should leave the dry-cleaning to be done, or pay #300 for Kevin's time to tally it and take the soiled clothing back to the apartment.

Josh told me that he was told to leave the clothing at the dry cleaner.

Josh told Kevin that CNGCS would need some time to cut a check Kevin told us that there is a 25% monthly late fee if clothing isn't picked up promptly. Kevin noted that it was posted on a wall in the shop, and it was also on each receipt.

original charge \$2,185.85 (thru March 17) + 20% \$2,732.31 (thru April 17) + 20% \$3,278.78 (thru May 17) + 20% \$3,825.24 (thru June 17) + 20% \$4,371.70 (thru July 17) + 20% \$4,918.16 (thru August 17)