

SUMMARY & TECHNICAL SKILLS

- Proficient in front-end technologies: JavaScript, HTML, CSS, SASS.
- Experience with Python, PHP, C++, Bash.
- Capacity to operate in both Windows and Linux (Ubuntu) platforms.
- Currently learning ReactJS, AngularJS and Node.js.
- Knowledge of database management, including SQL.
- Working towards achieving CCNA (Cisco Certified Network Associate) certification.
- Working towards achieving Microsoft's administering Windows Server 2012 certification.
- Experience with UI and UX.
- Familiarity with agile scrum methodology.
- Experienced with quality assurance, unit and integration testing, version control.

EDUCATION

Bachelor of Mathematics – IT Management Specialization

September 2011 – April 2016

University of Waterloo, Waterloo, ON

- Merit scholarship, awarded to a student with an entrance average above 85%.
- Computer Science focused courses:
 - Object-oriented Programming
 - Algorithms
 - Database Management
 - Social Implications of Computing

WORK EXPERIENCE

Technical Advisor

January 2017 – January 2019

4S Consulting Services Inc., Markham, ON

- Automated the process of backing up all client databases.
- Developed HTML forms and dashboards to work with the 4S Consulting online management system.
- Programmed with PHP to manage the back-end of the 4S online management system.
- Led technical team meetings on current and future developments as a bridge between other departments.
- Debugged and tested applications before web implementation to prevent code inconsistencies.
- Collaborated with designers to conduct UX experiments with clients to improve the UI.
- Worked with multiple clients to successfully develop strategies and solutions through an online management system.
- Conducted system demonstrations through conference calls and in person.

Software Development and Test Intern

May 2016 – January 2017

Blackberry Ltd, Waterloo, ON

- Actively participated in all aspects of the software testing process, collaborating with testers, developers, management, and project stakeholders.
- Troubleshooted failed test automation cases for root cause and provided test case fixes/updates.

Systems Administrator Intern

September 2012 – January 2013

Research in Motion Ltd, Waterloo, ON

- Partnered with other System Administrators to effectively manage customer issues and escalations as well as customer satisfaction.
- Enhanced FAQ and other easy to access information to reduce incoming cases.