

Booking Agreement

By making this booking you are agreeing in full to the following Terms, Conditions & Safety Instructions outlined below.

These Terms, Conditions & Safety Instructions have been produced to protect the owner, hirer and all participants as well as providing limited advice in the event of problems that may occur.

You, *the HIRER*, are responsible whilst hiring this Jumping Castle to ensure that all possible steps are taken to avoid injury and/or damage to the Jumping Castle. Please ensure that the following Terms, Conditions & Safety Instructions are followed.

We strongly advise that you seek your own liability insurance if you are concerned about the cover this contract allows. ***The person making the booking accepts full legal liability on behalf of all participants.***

To secure your booking you must agree in full to the Terms, Conditions and Safety Instructions below AND are required to pay a \$100 refundable deposit to the *Jumping for Joy* bank account below.

Account Name	Jumping for Joy
BSB	064-172
Account Number	1086 6930
Reference	"Your Surname" and required date of booking.
Please email receipt of deposit to: megan@jumpingforjoy.com.au	

The deposit is refundable based on the terms below.

Terms, Conditions & Safety Instructions

1. You must never leave the Jumping Castle unsupervised. ALWAYS OPERATE UNDER ADULT SUPERVISION, with extra caution and supervision required for children aged three (3) and under.
2. A responsible Adult must supervise the Jumping Castle at all times. Alcohol or any other substance is forbidden whilst using or supervising the Jumping Castle.
3. This unit has a maximum weight of 45kg per person with a maximum of 5 users. Please ensure anyone over this weight limit DOES NOT use the equipment.
4. Make sure that the Jumping Castle is not overcrowded, and limit numbers according to the age and size of Children using it. Try to avoid large and small Children from using it at the same time.

5. It is essential that anyone with a history of head, neck, back or other muscular-skeletal injuries or disabilities, pregnant women and others who may be susceptible to injury from falls, bumps or bouncing are not permitted on the Jumping Castle at any time.
6. No food, drinks or gum allowed on or near the Jumping Castle, which will avoid choking and damage (Please note if the Jumping Castle is collected in a dirty condition or damaged then the person hiring it will incur a cleaning and/or repairing charge of \$50 minimum).
7. Please ensure Children are not pushing, colliding, fighting or behaving in a manner likely to injure or cause distress to others. Somersaults are strictly forbidden, as these are very dangerous on this type of equipment.
8. Do not allow anyone to bounce on the front safety step as a Child could easily bounce off the Jumping Castle and get hurt. The step is there to assist users in getting on or off the Jumping Castle!
9. Please note, climbing, hanging or sitting on walls is dangerous and under no circumstances should this be allowed.
10. All footwear, belts, glasses, jewellery, badges MUST be removed before using the Jumping Castle. Please ensure that Children are clothed appropriately and that nothing can fall out of their pockets.
11. No face paints, party poppers, streamers, silly string or ink based products to be used either on or near the Jumping Castle.
12. Do not allow anyone to be on the Jumping Castle during inflation or deflation as this is dangerous and can result in injury.
13. No smoking or cooking equipment near the Jumping Castle.
14. No pets, toys or sharp instruments to be allowed on or near the Jumping Castle.
15. Once set up by *Jumping for Joy* staff, the Jumping Castle is not to be moved.
16. If the Jumping Castle is not being used for any part of the day, please switch the blower off at the mains.
17. Ensure that an area of 6 feet (2 metres) around the unit is completely clear. *Jumping for Joy* staff will help assess the best location for the set up. The Jumping Castle blower will be set up at least 1 metre away from the Jumping Castle and should not be moved.
18. The Jumping Castle should not be used if it becomes wet on the jumping area. *Please note if the Jumping Castle is collected in a dirty condition, then the HIRER will incur a cleaning charge of \$50 minimum.*
19. In the event of heavy rain, it is strongly recommended that the Jumping Castle be switched off and the blower be covered. Any wetness, including bubbling (which is normal) can be dried with a towel.
20. In case of moderate to high winds, heavy rain and/or lightning, have children exit the Jumping Castle, immediately turn off blower, power and/or generator.

21. DO NOT allow children to touch or play with blower.
22. In the event that the blower stops working, please ensure all children exit the Jumping Castle immediately. The blower has a safety reset button, try pressing this, also check the fuses and make sure the blower tube or deflation tube has not come undone or something has not blown onto and is obstructing the blower. In the event that it overheats, or loses power, switch the blower off at the mains, then switch it back on again 1 or 2 minutes later, and it should restart. If it does not, inform IMMEDIATELY on 0481 204 554.
23. ABSOLUTLY NO ADULTS ON AT ANY TIME UNLESS ATTENDING A CHILD.
24. Persons not following safety rules should be excused from play IMMEDIATELY.
25. If excess cleaning is required a cleaning charge of \$50 per hour will incur - min 1hr applies (Vomit incurs its own fee of \$120).
26. Damage to the Jumping Castle will incur a repair charge of \$50 minimum.
27. No deliberate wetting of the Jumping Castle with hoses, buckets of water etc. - \$50 minimum charge will apply (No water will get on the bottom base of the Jumping Castle if going between it and pools on dry days, whereas using hoses, buckets of water etc. will. Going between pools and Jumping Castle MUST cease 2hrs prior to pickup so the inside of the Jumping Castle will be dry).
28. As the HIRER you agree that payment for ALL DAMAGE and REPAIRS including DRYING OUT wet gear and CLEANING will be paid to *Jumping for Joy* via payment of Cash or Bank Transfer by the end of the hire period (this is only required if in excess of deposit).

DEPOSIT

To secure your booking you will be required to pay a \$100 refundable deposit to the *Jumping for Joy* bank account above.

Your booking will be held for 24 hours, should the deposit not be received within this timeframe your booking will no longer be secure.

POSTPONEMENT/CANCELLATION POLICY

In the instance that your event is postponed with MORE than 48 hours notice, your \$100 deposit will be transferred to another date of your choosing (pending availability of your desired Jumping Castle). Should your event be postponed with LESS than 48 hours notice you will incur a \$25 rescheduling fee.

In the instance that your event is cancelled with MORE than 48 hours notice, your \$100 refundable deposit will be returned to your nominated bank account. Should your event be cancelled with LESS than 48 hours notice your \$100 refundable deposit will be returned to your nominated bank account less a \$45 cancellation fee.

In the instance that your event is cancelled on the day of the event, you will forfeit your \$100 deposit.

In the instance that your event is postponed/cancelled due to COVID-19 restrictions your refundable deposit will either be transferred to another date of your choosing (pending availability of your desired Jumping Castle) OR returned to your nominated bank account and you will not incur any fees.

DISCLAIMER

Please note that all persons using this Jumping Castle do so at their own risk.

The person/s or organisation hiring this Jumping Castle equipment will be responsible/liable for any damage or injury occurring from or as a result of misuse or reckless use.

These guidelines are for the safety of all people using this equipment, and it is the sole responsibility of the HIRER to ensure they are fully adhered to at all times.

Our Company "*Jumping for Joy*" cannot accept any responsibility for any injury caused to anyone using this equipment.

I have read the above agreement and fully understand and accept the conditions as above. I am aware that whilst in my care I am fully responsible for the Jumping Castle and will pay for any loss or damage that may occur, this will include the Jumping Castle being returned in an unacceptable condition, i.e.: If it is in a dirty or muddy condition, I will be expected to pay an additional cleaning charge. I have checked with the operator that the Jumping Castle has been erected and secured properly.

By submitting an enquiry you acknowledge that you have read and agree to the Terms, Conditions and Safety Instructions above.