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# Create an Iterative Design Path

## REVIEW

## HISTORY

### Meets Specifications

Congratulations Vincent 🎉 🏆

Your commitment and hard work on this project has finally paid off. Though there were some misses here and there but generally the work is good 😊

This is not a small achievement so you should celebrate and reward yourself for completing this tough challenge. Good luck and remain audacious 🦋 with all your works moving forward from here.

Stay safe and have a nice day!

### Evaluate Previous Multivariate Experiment

- The proposal suggests one or more KPIs that would be relevant to Flyber's business model and provide a simple explanation.
- KPIs can be calculated using the available data set.
- List at least one other KPI that should be important to Flyber but are not calculable based on available data

You've done a good job identifying "Gross Bookings (Number of rides)" and "Number of repeat customers" as KPIs that would be relevant to Flyber's business and how you'll calculate them 🙌

Other KPIs that I think are important to keep track of are ;

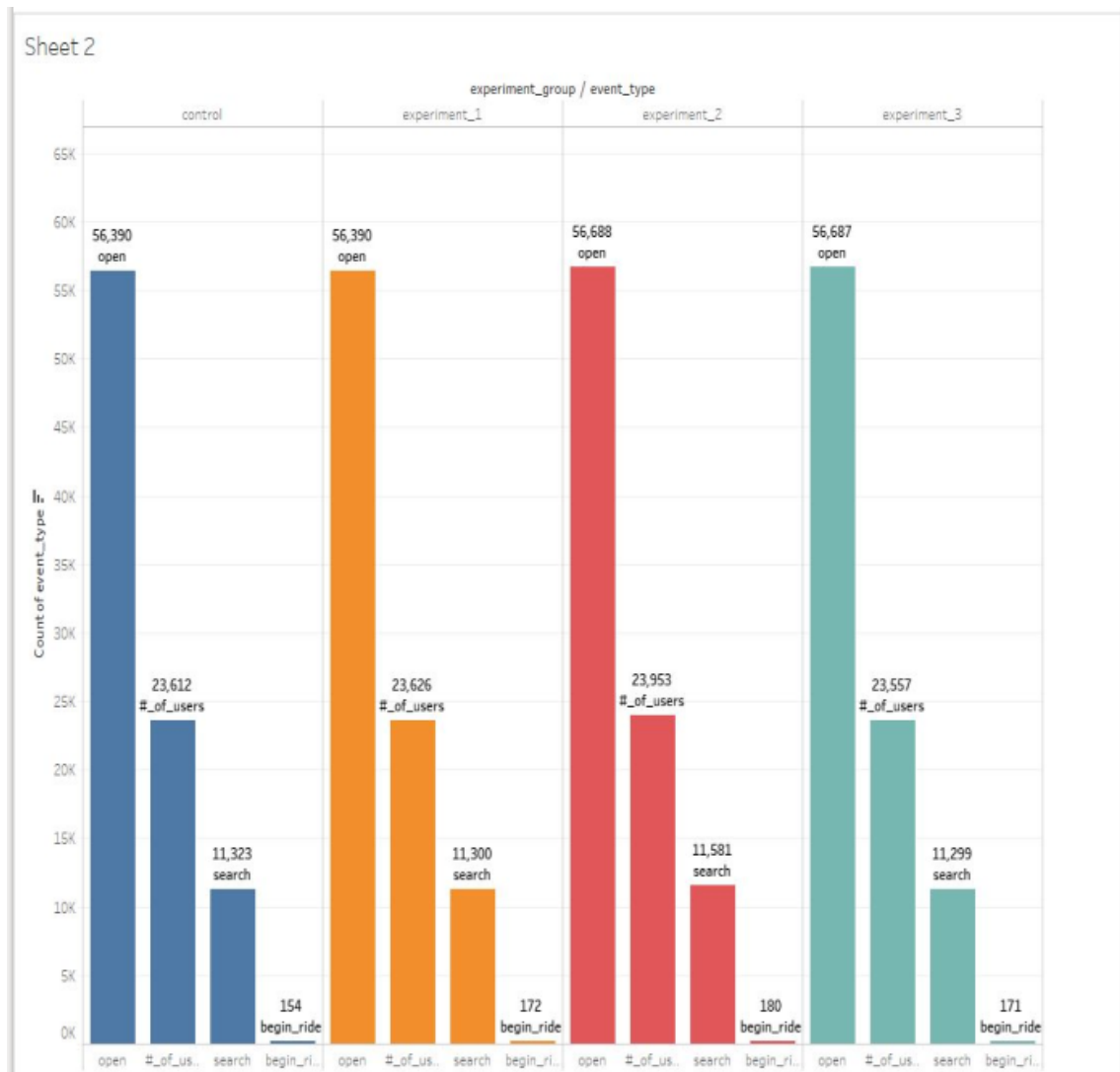
- Conversion rate = number of sales(begin\_rides)/number visits on the flyber app
- Daily sessions per DAU = number of sessions/number of unique active users
- Dropoff rate = percentage of users who dropoff at each stage of the conversion funnel.

- The project provides a visual representation of the outcome of the multivariate test.
- The project identifies the appropriate statistical test to use to evaluate the multivariate test and explains why it is appropriate.
- The project lists the test result
- The project concludes whether the experiments were significantly different from the control.
- The project appropriately suggests if any of the experiments should be expanded.

Good job overall. You did well explaining the various steps of the t-test experiments and listing p-values for the various experiments and stating that no experiment was statistically significant.

## Required Learning

- You were required to provide a visual that represents the 1 control and 3 experiments. Something like this



- It's also recommended that you have screenshots of the [Calculate your statistical significance](#) shown to provide more credibility.
- Even though experiment 2 has a better p-value than the other two experiments, its P-value is still not significant for an expansion!

# Analyze User Data to Identify Opportunities for Improvement

- The project identifies 3 or more steps in the Flyber funnel, ending with a ride being booked.
- The project includes a visualization of the overall drop off rate between steps in the Flyber funnel

Good work here.

You've identified 3 or more steps in the right order( "open" , "search","book ride") that a user takes in the process ride booking!

## Comment





This section still lacks visuals( funnel or bar chart).

You can learn about creating such visuals with funnels, check the following out

- <https://data-flair.training/blogs/tableau-funnel-chart/>
- <https://www.youtube.com/watch?v=7fBNcgGVaoQ>
- <https://www.youtube.com/watch?v=yD3VXn3Mars>

- The project identifies 2 or more user attributes from the available data that can be used for cohort analysis
- The project provides visualization or numeric breakdown of user distribution for attribute being identified
- The project identifies the largest cohort for each identified user attribute
- The project performs a cohort analysis of the ride booking funnel for at least all identified users attribute
- The project identifies at least one underperformance at a cohort level.
- The funnel step(s) where a particular cohort show a higher-than-average dropoff rate are identified in a visualization

Good work.

- You've identified "age" and "user neighborhood" as additional user attributes from the available data that can be used for cohort analysis 
- You've also identified largest cohort for each identified user attribute 
- Provided numeric breakdown of the user distribution in each cohort 
- Visualization shows the dropoff rate for each cohort 

## Hypothesis & Next Steps

- The project includes a hypothesis for why underperformance in a cohort was seen (i.e. what user need is currently unmet)
- The project identifies multiple user quotes that support this explanation

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A hypothesis for why underperformance in a cohort was seen (what user need is currently unmet) has been stated with user quotes that support the explanation for user unmet needs 👍

## Extra Learning

You can read about some general customer unmet needs from here

<https://blog.hubspot.com/service/customer-needs>

- The project provides a hypothesis for a cohort's underperformance, a suggested change to reverse this underperformance
- The hypothesis includes a predicted impact of the suggested change based on quantitative analysis of underperformance
- The project suggests multiple features that could meet the needs of users
- The project provides a multivariate testing framework for the suggested features
- The project identifies which users should be exposed to the tests
- The project suggests any additional metrics that should be tracked with the launch of new features

Good .The features you've suggested for testing makes a lot of sense as they try to counter problems stated by users through the interviews. Il believe setting up multivariate test with these features will produce significant changes!

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