Date: 23rd March 2018

Dear Sir/Madam,

Testimonial Letter: Mr Lim Jun Quan

Jun Quan Lim came to work for us the summer of 2017 and worked with us for half a year while a full-time undergraduate student at the National University of Singapore. I was Jun Quan's direct supervisor over that whole time.

Technical Skills

Jun Quan came to work on a project that could have been the stuff of nightmares: a prototype chat bot that was built rapidly in Python by a developer no longer with the company, with extremely minimal documentation. It was hacked on by a previous intern who was in over his head, and used a plethora of third-party integrations, including several without formal Python APIs. Jun Quan attacked the project with gusto, and not only did he rapidly bring order and stability to chaos, but he proved mature in knowing when to ask me for help. The chat bot is working now, and stable.

On top of his contribution to the chat bot, Jun Quan also implemented two backend services for our application which we have pivoted to. Despite having no prior knowledge on deployment of backend APIs, he researched aggressively and eventually came out with two functioning services: automated email service and upload image service.

Interpersonal Skills

Although Jun Quan joined us as an engineering intern, we ended up deploying him to interview many potential users about the product. As someone who has approached strangers at a Starbucks and asked for feedback about a mobile app; I can tell you, this is not an easy task, and generally engineers and user researchers are rarely found in the same person. However, Jun Quan took to this like a fish to water and provided us with many user insights.

Unflappable Equanimity

As our team has expanded, I've learned that even a band of a half-dozen employees can have the concerns, conflicts and troubles of a larger team that wouldn't be out of place on "The Office". But then there are employees who are like a breath of sunshine --- who get along with everyone, who are always smiling, who make work a more fun place to be every day. That's Jun Quan.

My name is Sam Lipoff, and I was an undergraduate at Harvard University and a PhD at the Massachusetts Institute of Technology. I've been programming since I was three years old (on a Tandy TRS-80 Color Computer 2 with 16 KB of RAM!) My first startup was part of Y Combinator and I'm currently the co-founder of a venture backed technology startup in Singapore, SUP, where Jun Quan worked.

Sincerely,

Samuel Lipoff
Co-founder and CTO, SUP