

HOTEL MANAGEMENT SYSTEM

Submitted By

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Sampling Decisions

- ❖ Facebook
- ❖ Email
- ❖ WhatsApp

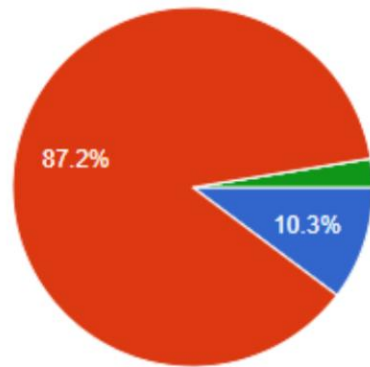
Sample Design

- **Sample Size** : The sample size selected for the research is 40.
- **Parameters of interests** : The major parameters of interest is the subgroup of people having experience in hotel job.

Data Collection Tool Used

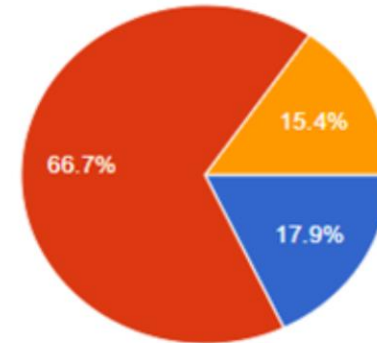
- Questionnaires.

Gender



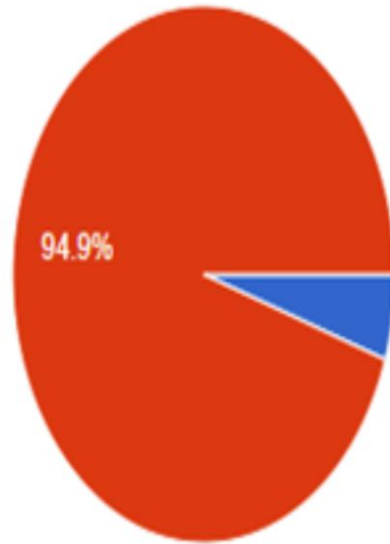
- Female
- Male
- Prefer not to say
- Other

Occupation



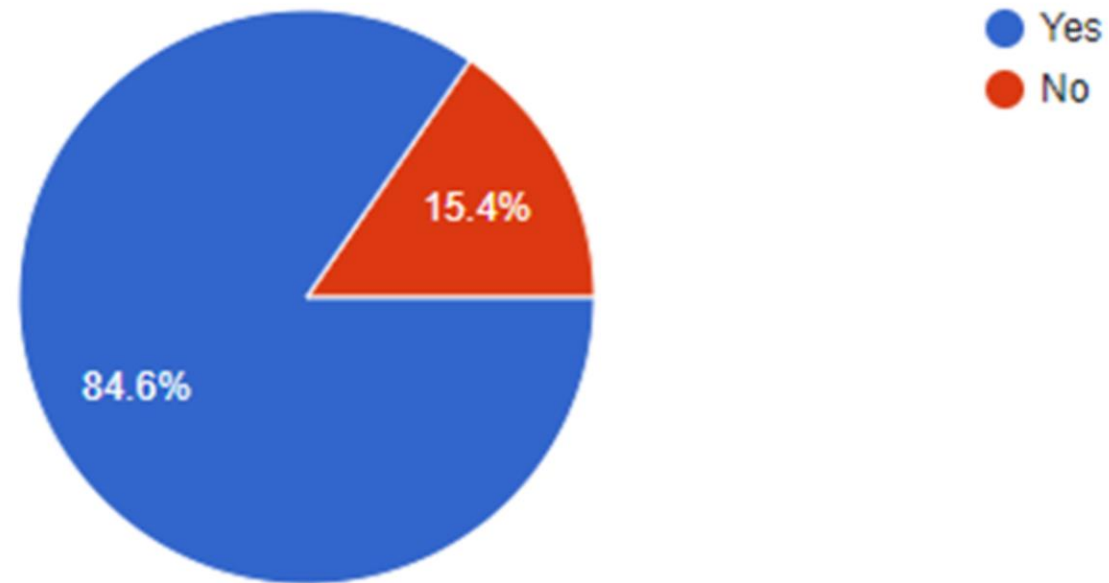
- Receptionist
- Manager
- Hotel Employee

➤ What will be better for managing a hotel's information?

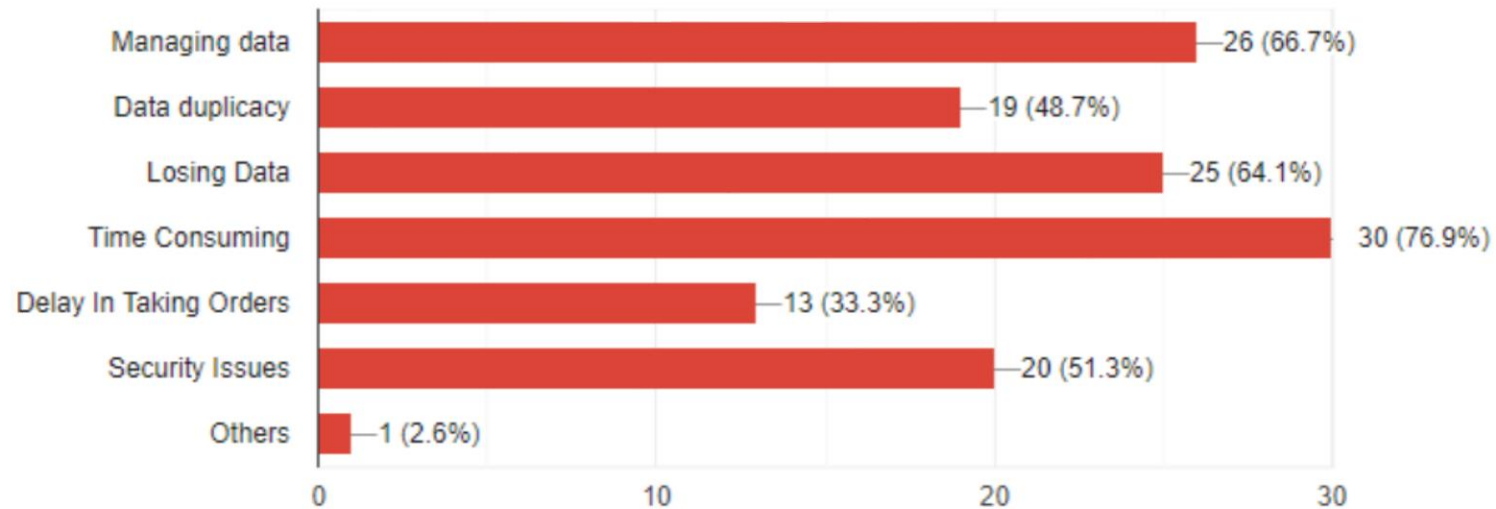


- Analog Process (such as register khata)
- Modern Digital Process (such as digital computer system)

➤ Have you ever faced troubles in analog system ?



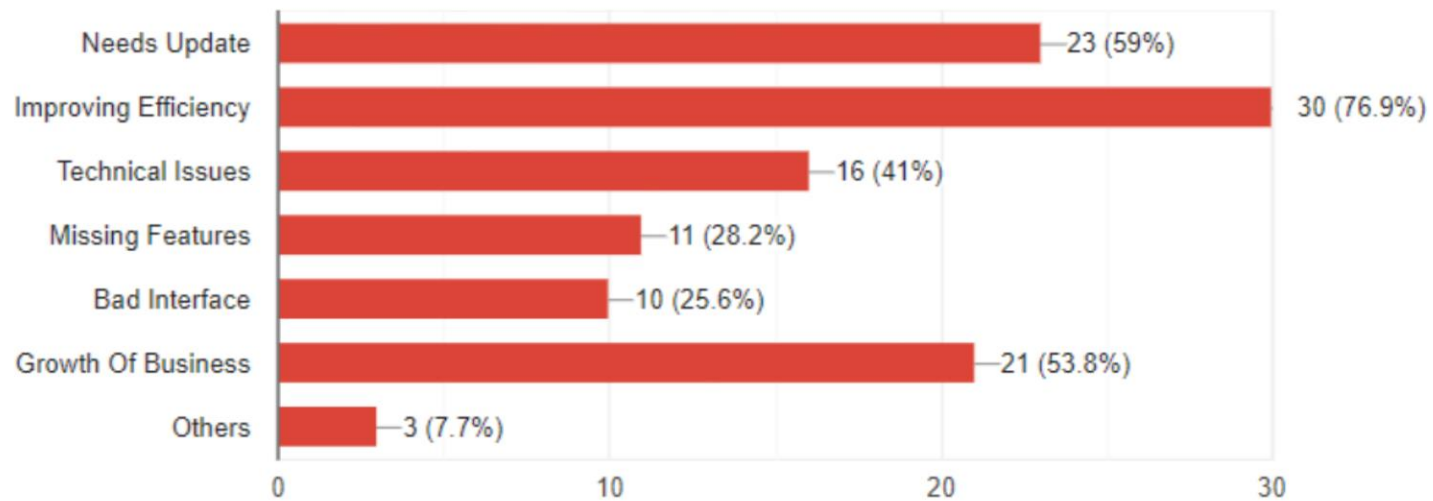
➤ What kinds of problems have you faced in analog system ?



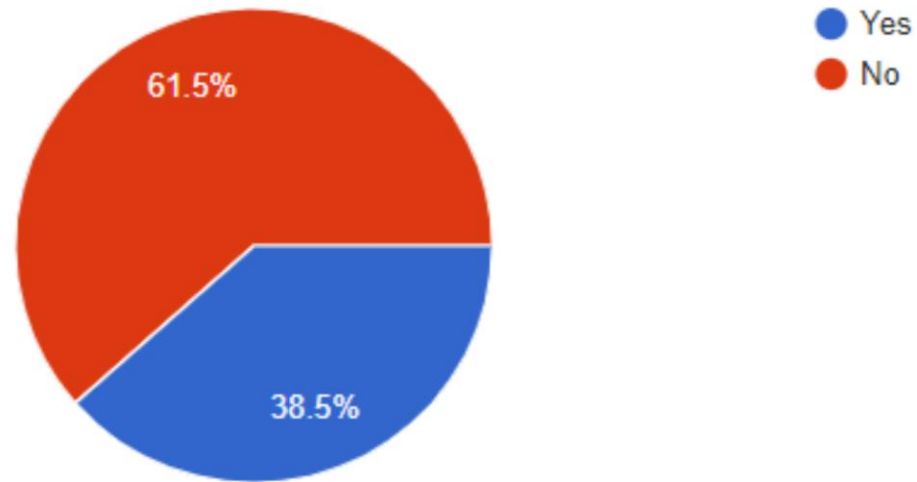
➤ Do you think it is important to digitalize the analog system?



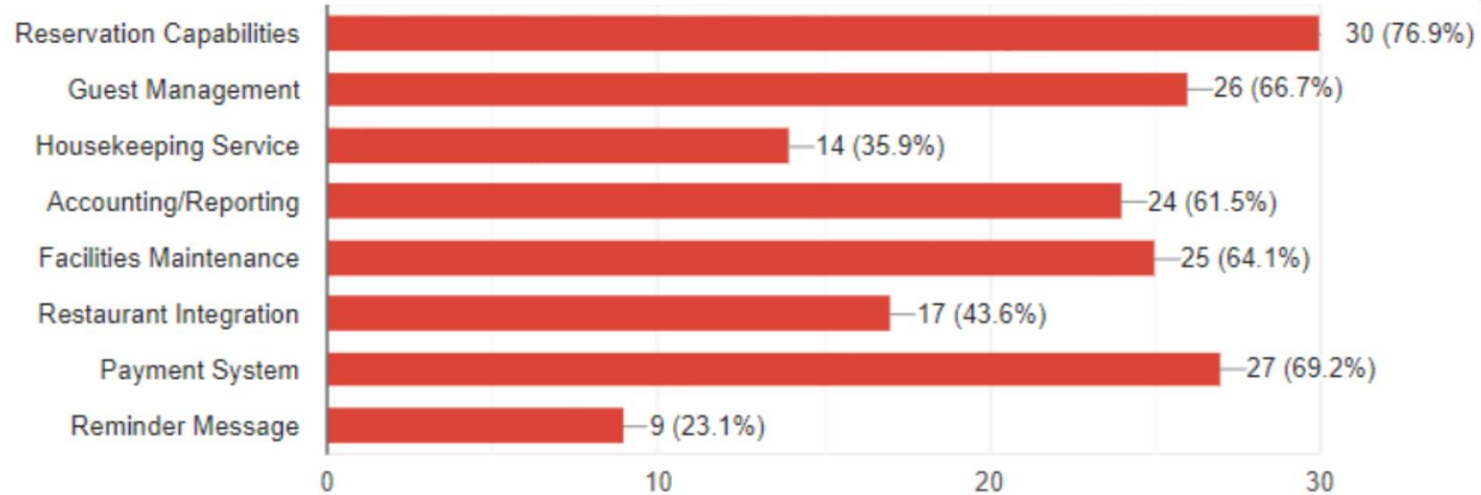
➤ Reasons for replacing the current analog system :-



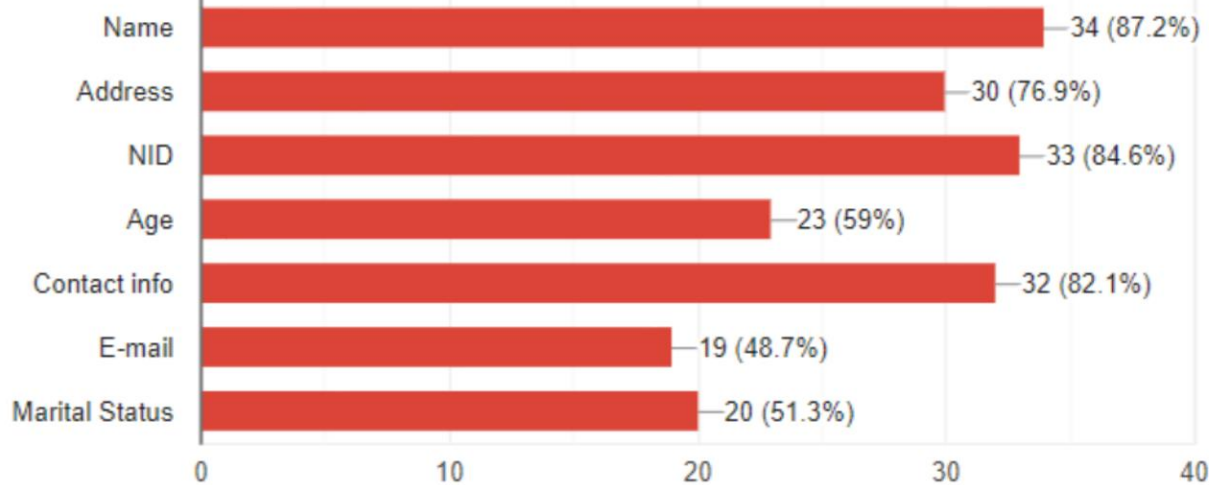
➤ Have you ever used a computerized system to manage your hotel ?



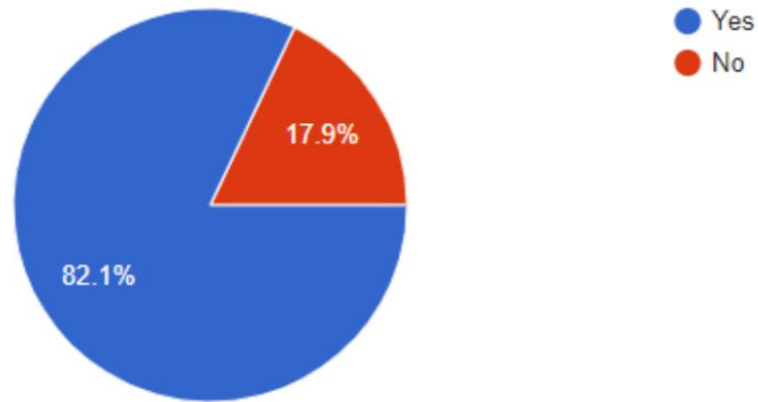
❖ Which features you want in your system from below ?



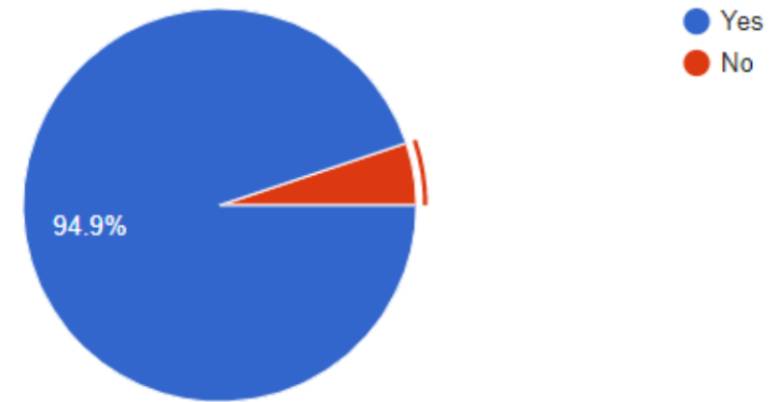
❖ What kind of information would you like to take from a customer?



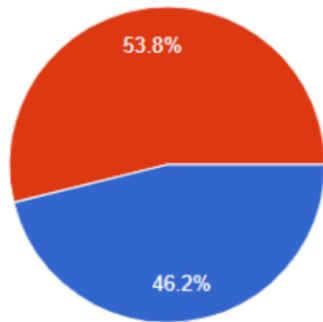
❖ Do you prefer separate accounts and authorized access for every employee?



❖ Do you prefer staff information onto the system?

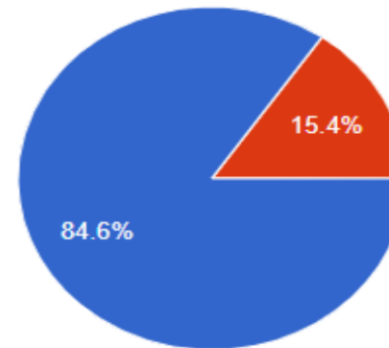


❖ What categories of room you prefer in this system?



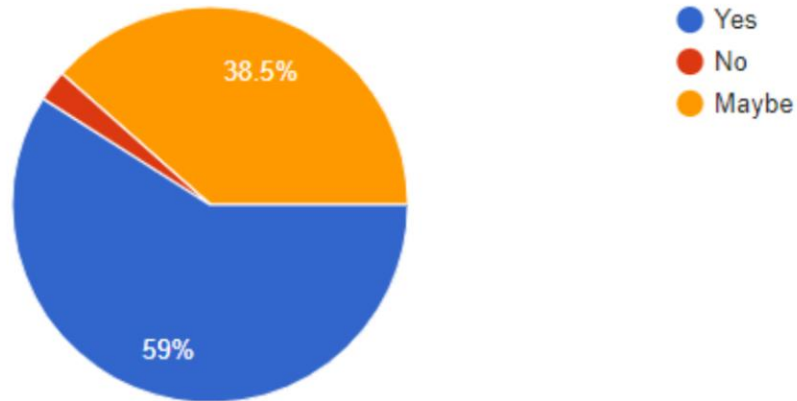
● VIP, Regular, Economic
● Premium(AC), Normal(AC), Normal(Non-AC), Economic

❖ Would you prefer room pictures in your system?

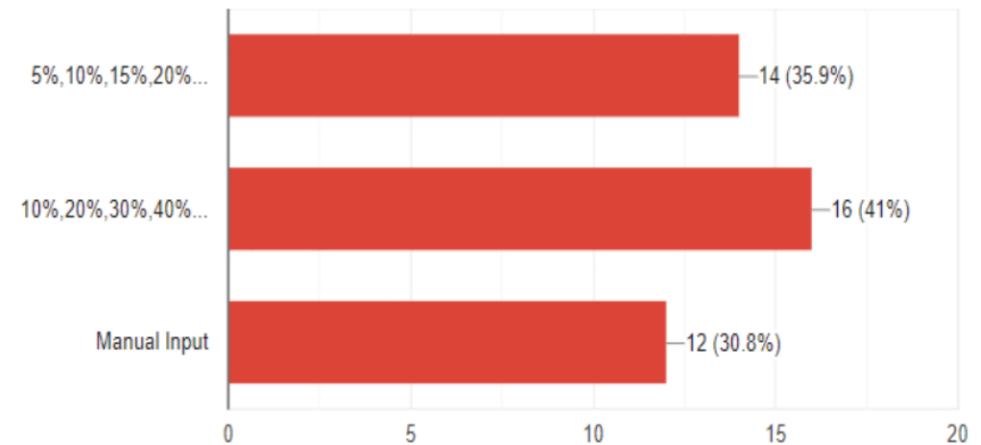


● Yes
● No

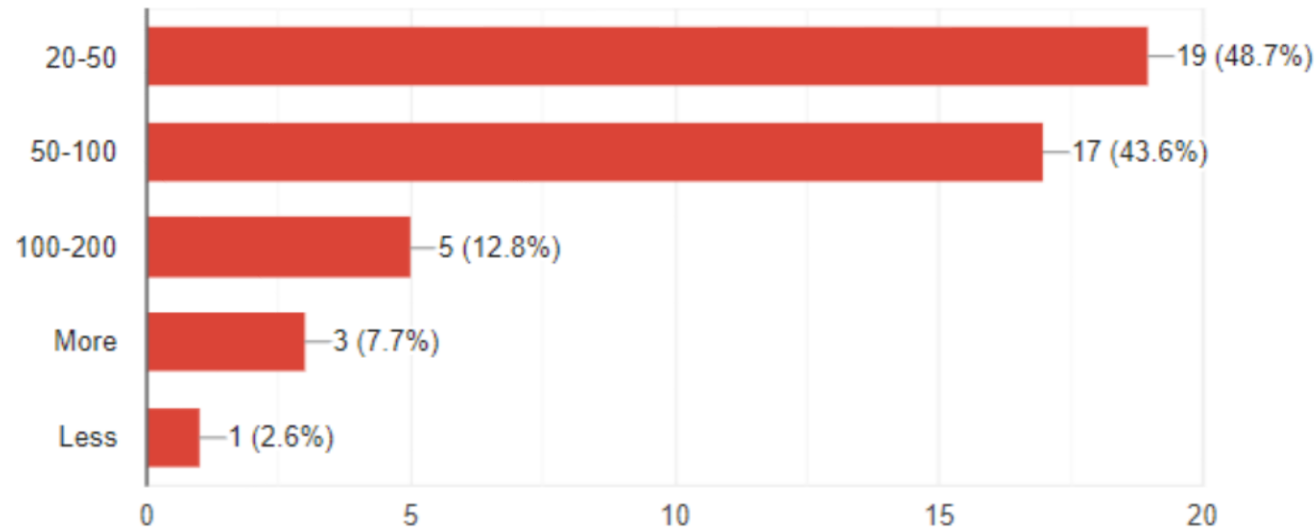
❖ Would you like to prefer discount system in your application ?



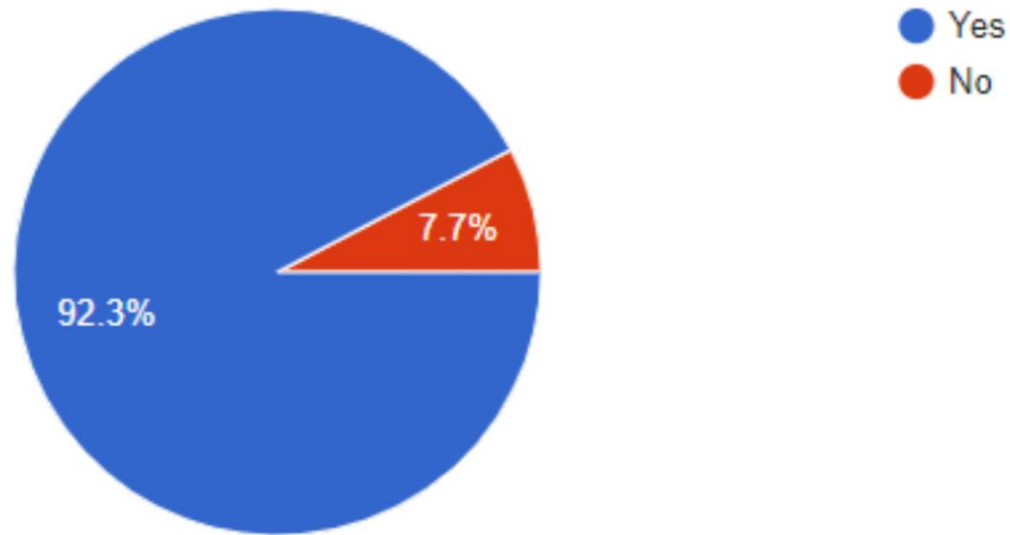
❖ The discount margin should be –



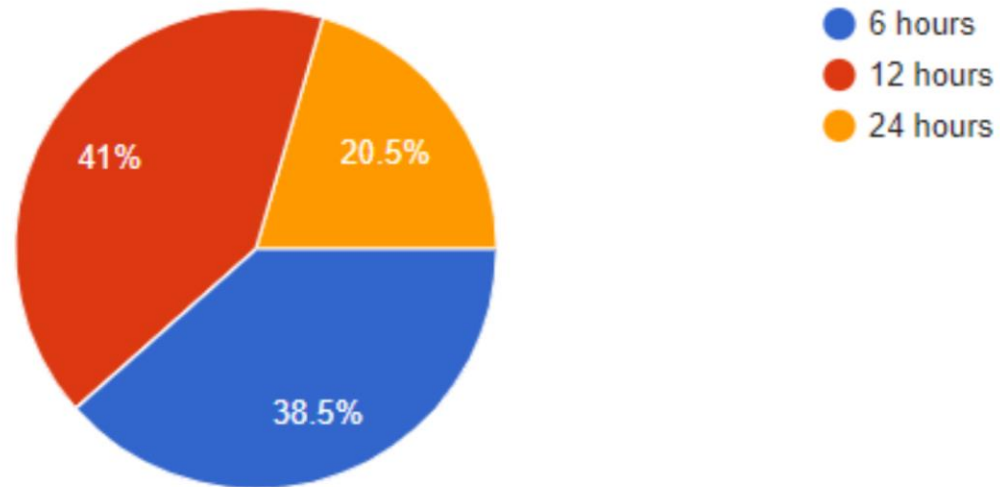
❖ How many visitors come to your hotel per day on average?



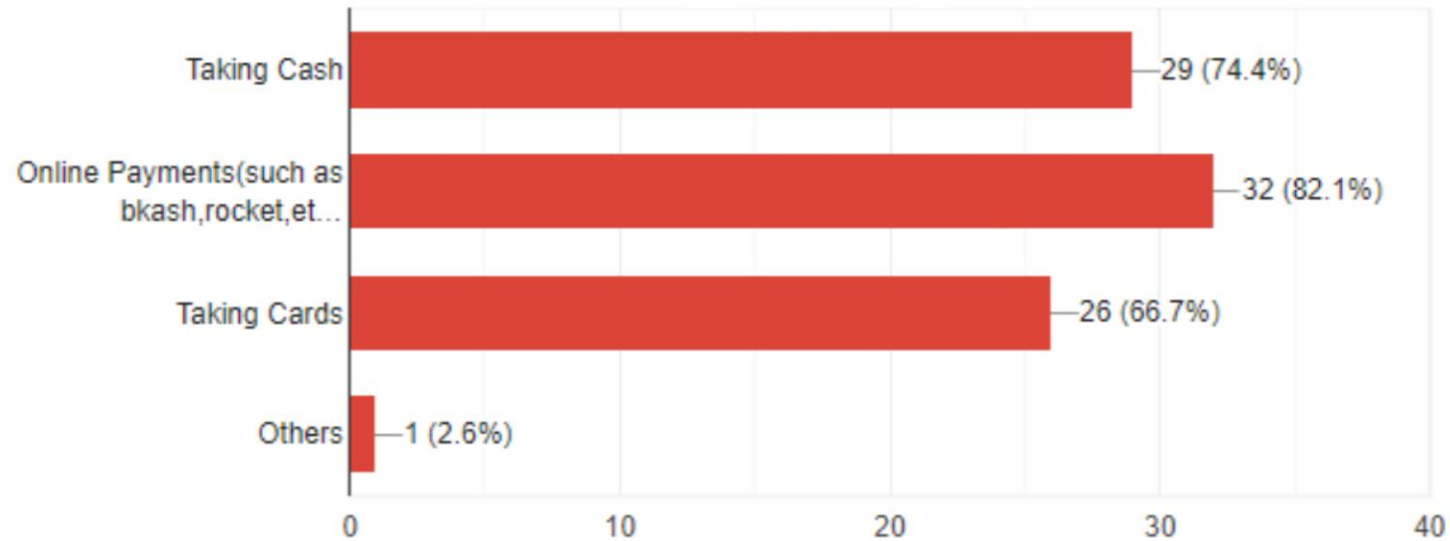
❖ Would you prefer separate food menu system for separate day-hour and also with their pictures?



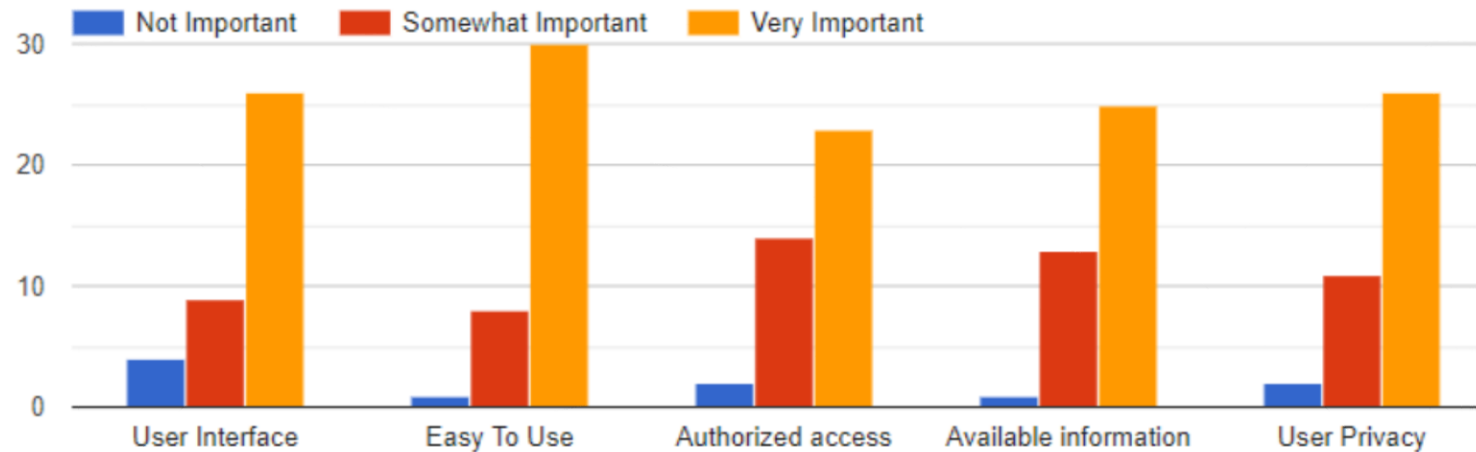
❖ What will be the minimum time to book a room for a customer?



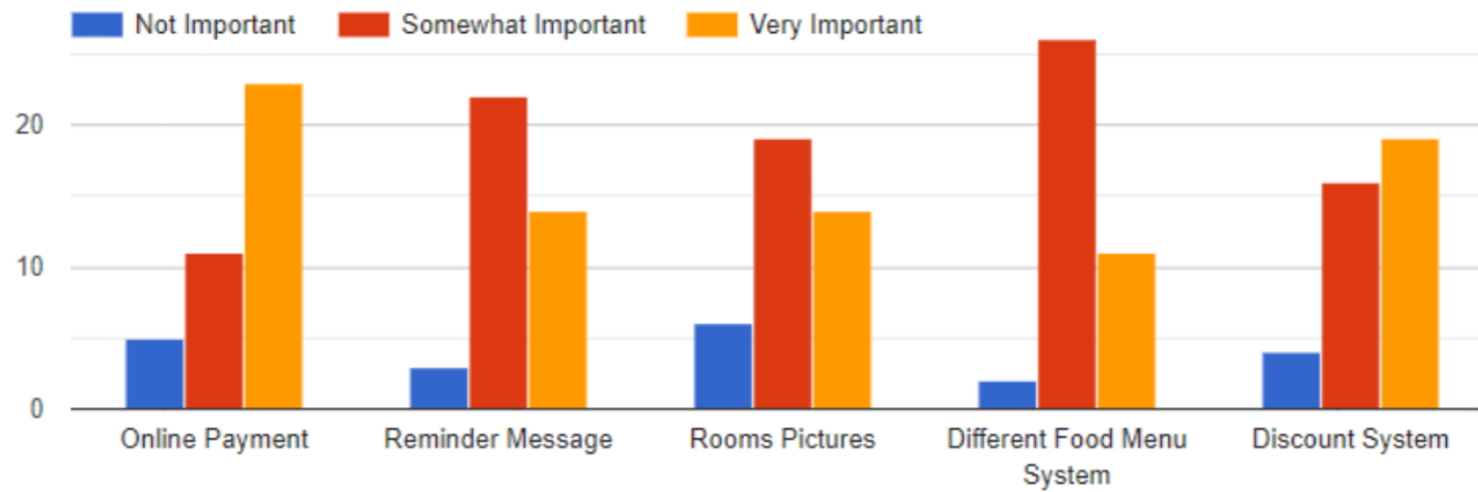
❖ In which way you prefer the payment system should be?



❖ When using our system, as a user what affects your satisfaction the most?



❖ MANAGING THE SYSTEM WHAT IMPORTANCE THESE FEATURES WILL MAKE?



“Overall findings of this survey”

Thank You



ANY QUERY

