# Terms and Conditions for Joe's AutoShop

#### 1. Introduction

These Terms and Conditions govern your use of Joe's AutoShop services. By using our services, you agree to comply with and be bound by the following terms and conditions. If you disagree with any part of these terms, you should not use our services.

#### 2. Services Provided

Joe's AutoShop offers a range of automotive services, including but not limited to:

- General auto repair
- Engine diagnostics and repair
- Brake inspection and repair
- Transmission services
- Smog checks
- Suspension and steering repair

Services are provided at our shop located at 1210 Front St, Sacramento, CA 95814.

## 3. Appointment Scheduling

To ensure the availability of services, we recommend scheduling an appointment. Appointments can be made through our website or by calling us at **(916) 553-4249**.

### 4. Payment and Billing

- All payments for services are due upon completion of the work, unless otherwise agreed upon in advance.
- We accept various forms of payment, including cash, credit/debit cards, and other methods as agreed upon.

 Invoices for services will be provided after the completion of work, detailing the services rendered and the associated costs.

# 5. Warranty and Guarantees

- We offer a **6-month warranty** on parts and labor for all repair services provided.
- If you experience any issues with the services performed, please contact us immediately so we can address and resolve the issue.
- Our warranty does not cover damage due to misuse or failure to maintain your vehicle after repair.

#### 6. Customer Responsibilities

- Customers are responsible for providing accurate vehicle information when scheduling services.
- Customers must ensure their vehicles are accessible at the time of the appointment.
- It is the customer's responsibility to pay for all agreed-upon services rendered.

## 7. Liability

Joe's AutoShop is not liable for any indirect, incidental, or consequential damages arising from the use of our services. Our liability is limited to the cost of the services provided.

## 8. Cancellation and Refund Policy

- If you need to cancel or reschedule your appointment, please provide at least 24 hours' notice.
- Refunds are provided on a case-by-case basis depending on the nature of the services rendered.

## 9. Privacy and Data Collection

We value your privacy. Any personal information provided by you will be handled according to our Privacy Policy, which can be found on our website.

#### 10. Modification of Terms

Joe's AutoShop reserves the right to modify these Terms and Conditions at any time. Any changes will be posted on this page, and it is your responsibility to review them periodically.

## 11. Governing Law

These Terms and Conditions are governed by the laws of the State of California, USA. Any disputes related to these terms will be resolved in the appropriate courts in California.

#### 12. Contact Us

For any questions regarding these Terms and Conditions, please contact us at:

• **Phone**: (916) 553-4249

• Email: info@joesautoshop.com

• Address: 1210 Front St, Sacramento, CA 95814