

Privacy Policy for Joe's AutoShop

Effective Date: April 30, 2025

Joe's AutoShop ("we," "our," or "us") is committed to protecting the privacy and security of our customers and website visitors. This Privacy Policy outlines how we collect, use, disclose, and safeguard your information when you visit our website <http://localhost:5000>, use our services, or interact with us.

1. Information We Collect

We may collect the following types of information:

A. Personal Information

- Name
- Phone number
- Email address
- Physical address
- Vehicle details (make, model, year)
- Appointment and service history

B. Non-Personal Information

- Browser type and version
 - IP address
 - Time zone and location data
 - Pages visited and time spent on the website
 - Referring/exit pages
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2. How We Use Your Information

We use collected information to:

- Schedule and manage appointments
 - Respond to inquiries or requests
 - Process payments and invoices
 - Send service reminders and promotions (with your consent)
 - Improve website functionality and customer experience
 - Comply with legal obligations
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3. Cookies and Tracking Technologies

Our website may use cookies and similar technologies to improve functionality and user experience. You can disable cookies through your browser settings, though some features may not function correctly as a result.

4. Sharing Your Information

We do **not sell** or rent your personal information. We may share data with:

- Service providers who perform tasks on our behalf (e.g., hosting, payment processing)
 - Legal authorities when required to comply with applicable law or to protect rights and safety
 - Business partners in the event of a merger or acquisition
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5. Data Security

We implement appropriate physical, technical, and administrative safeguards to protect your personal data from unauthorized access, disclosure, or misuse. However, no method of transmission over the Internet is 100% secure.

6. Your Rights and Choices

You may:

- Request access to the data we hold about you
 - Request correction or deletion of your personal information
 - Opt out of marketing communications at any time
 - Withdraw consent where applicable
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7. Third-Party Links

Our website may include links to third-party websites. We are not responsible for the privacy practices or content of those websites. We encourage you to read their privacy policies.

8. Children's Privacy

Our services are not directed to children under 13. We do not knowingly collect personal information from children. If we learn that we have done so, we will delete the data promptly.

9. Changes to This Privacy Policy

We reserve the right to update this Privacy Policy at any time. We will notify users of significant changes by posting an updated notice on our website with a new effective date.

10. Contact Us

If you have questions about this Privacy Policy or your personal information, please contact us at:

Joe's AutoShop

1210 Front St, Sacramento, CA 95814

Phone: (916) 553-4249

Email: info@joesautoshop.com