

Colocation Data Center Management & KPIs

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April 2025

Scenario: Your company is a rapidly growing startup requiring reliable and scalable IT infrastructure. You are considering renting space in a colocation data center.

Learning Objectives:

- Understand the key considerations when choosing a colocation data center provider.
- Identify the services and features offered by colocation providers.
- Explore factors like security, power management, and customer service from a customer's viewpoint.

Questions for this Assignment

1) Understanding & Selecting KPIs: Prioritization

Question: Out of the listed KPIs (total power, active power, temperature/humidity, work order completion time), which KPI(s) would be the most critical to monitor daily for proactive colocation data center management, and why?

Answer (Example Discussion):

- *Active Power* usage is typically the most critical to check daily because it reflects real consumption under load. Spikes can indicate equipment malfunction or inefficiencies.
- *Temperature/Humidity* near real-time can prevent hardware damage. If there's too high a temperature or out-of-range humidity, you can take immediate action.
- Work order completion time might be tracked weekly, because it's less urgent day-to-day unless you're handling many daily maintenance requests.

2) Understanding & Selecting KPIs: Impact Analysis

Question: How would a significant increase in monthly total power consumption compared to active power impact the Power Usage Effectiveness (PUE) of the data center?

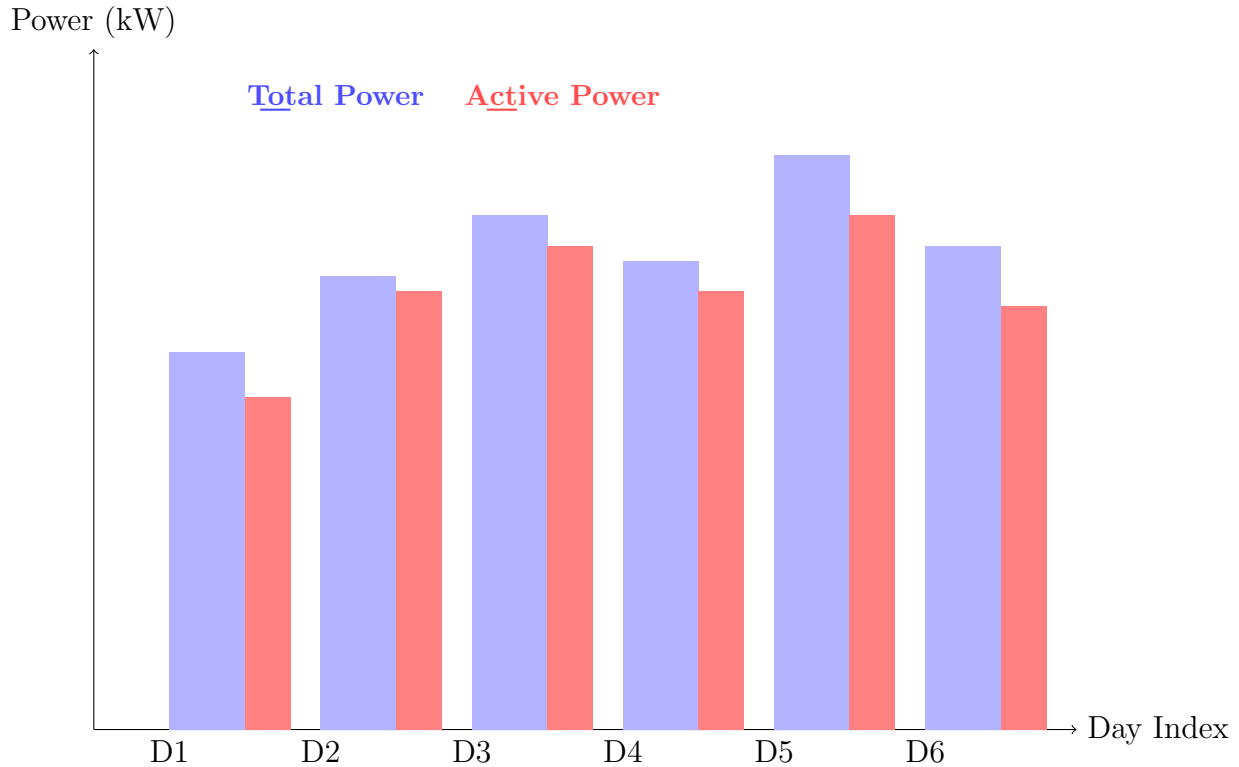


Figure 1: Simple Bar Chart of Total Power vs. Active Power Over 6 Days

Answer (Example Discussion):

- PUE is roughly
$$\text{PUE} = \frac{\text{Total Facility Power}}{\text{IT (Active) Equipment Power}}.$$
- If total power goes up faster than the active (IT) portion, the denominator doesn't rise as quickly, so the PUE *increases*, indicating lower efficiency.
- This can reflect more overhead in cooling, power conversion losses, or other facility-level consumption that is not used by the actual compute load.

3) Understanding & Selecting KPIs: Granularity Trade-off

Question: While daily monitoring of temperature and humidity by cabinet provides the most detailed insights, are there downsides to consider compared to monitoring them weekly or monthly?

Answer (Example Discussion):

- **Storage & Processing Overhead:** Gathering and storing daily (or near real-time) data from each cabinet can be expensive and might require robust data management.
- **Analysis Complexity:** More frequent data collection may raise many false positives or short-term fluctuations, demanding time to interpret and filter noise.

- **Cost & Scalability:** Sensors and instrumentation for daily or real-time cabinet-level monitoring can cost more in large-scale environments, plus staff must be available to handle alerts promptly.

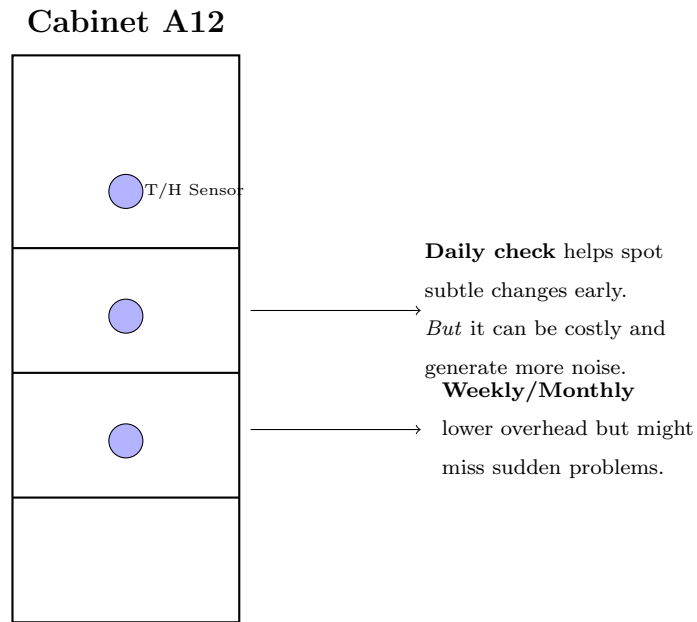


Figure 2: Example Cabinet-Level Sensors for Temperature/Humidity