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# Advertising on the Web

CS246: Mining Massive Datasets
Jure Leskovec, Stanford University
http://cs246.stanford.edu



# Infinite data: Online Algorithms

High dim. data

Locality sensitive hashing

Clustering

Dimensional ity reduction

Graph data

PageRank, SimRank

Community Detection

Spam Detection

Infinite data

Filtering data streams

Web advertising

Queries on streams

Machine learning

**SVM** 

Decision Trees

Parallel SGD

**Apps** 

Recommen der systems

Association Rules

Duplicate document detection

# Online Algorithms

### Classic model of algorithms

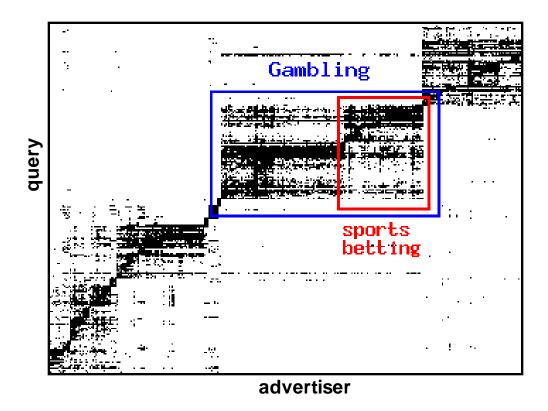
- You get to see the entire input, then compute some function of it
- In this context, "offline algorithm"

### Online Algorithms

- You get to see the input one piece at a time, and need to make irrevocable decisions along the way
- Similar to the data stream model

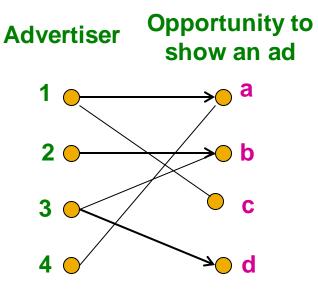
# **Sponsored Search: Ads**

Query-to-advertiser graph:



[Andersen, Lang: Communities from seed sets, 2006]

# **Graph Matching for Advertising**



Advertiser X wants to show an ad for topic/query Y

Which advertiser gets picked

(1,a)

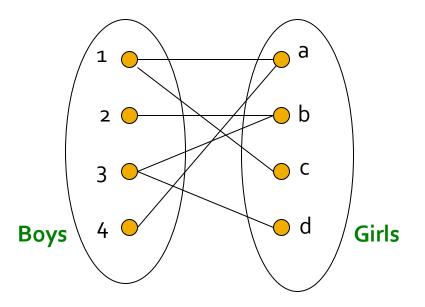
(2,b)

(3,d)

This is an online problem: We have to make decisions as queries/topics show up. We do not know what topics will show up in the future.

# **Online Bipartite Matching**

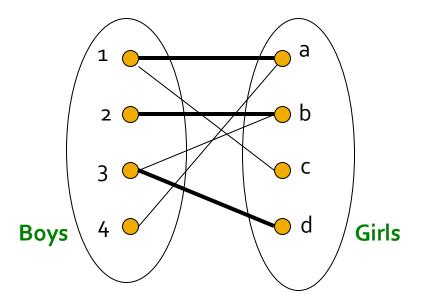
# **Example: Bipartite Matching**



**Nodes: Boys and Girls; Links: Preferences** 

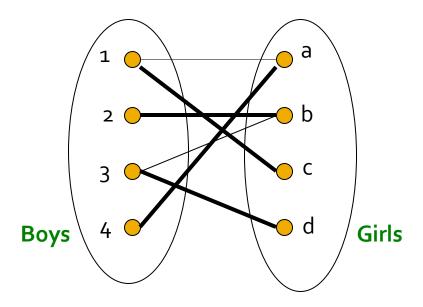
Goal: Match boys to girls so that the most preferences are satisfied

# **Example: Bipartite Matching**



M = {(1,a),(2,b),(3,d)} is a matching Cardinality of matching = |M| = 3

# **Example: Bipartite Matching**



M = {(1,c),(2,b),(3,d),(4,a)} is a perfect matching

**Perfect matching** ... all vertices of the graph are matched **Maximum matching** ... a matching that contains the largest possible number of matches

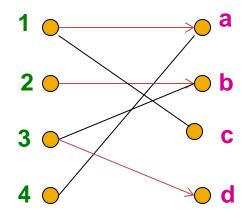
# **Matching Algorithm**

- Problem: Find a maximum matching for a given bipartite graph
  - A perfect one if it exists
- There is a polynomial-time offline algorithm based on augmenting paths (Hopcroft & Karp 1973, see <a href="http://en.wikipedia.org/wiki/Hopcroft-Karp\_algorithm">http://en.wikipedia.org/wiki/Hopcroft-Karp\_algorithm</a>)
- But what if we do not know the entire graph upfront?

# Online Graph Matching Problem

- Initially, we are given the set boys
- In each round, one girl's choices are revealed
  - That is, the girl's edges are revealed
- At that time, we have to decide to either:
  - Pair the girl with a boy
  - Do not pair the girl with any boy
- Example of application:
   Assigning tasks to servers

# Online Graph Matching: Example



(1,a) (2,b) (3,d)

# **Greedy Algorithm**

- Greedy algorithm for the online graph matching problem:
  - Pair the new girl with any eligible boy
    - If there is none, do not pair the girl
- How good is the algorithm?

# **Competitive Ratio**

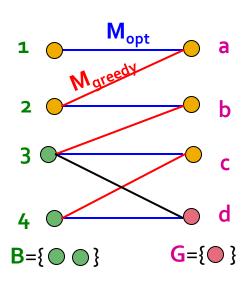
For input I, suppose greedy produces matching  $M_{greedy}$  while an optimal matching is  $M_{opt}$ 

Competitive ratio =  $min_{all possible inputs l} (|M_{greedy}|/|M_{opt}|)$ 

(what is greedy's worst performance over all possible inputs I)

# **Analyzing the Greedy Algorithm**

- Consider a case: M<sub>greedy</sub>≠ M<sub>opt</sub>
- Consider the set G of girls matched in  $M_{opt}$  but not in  $M_{greedy}$
- (1) By definition of G:  $|\mathbf{M}_{opt}| \le |\mathbf{M}_{greedy}| + |\mathbf{G}|$



- (2) Define set B of boys linked to girls in G
  - Notice boys in B are already matched in  $M_{greedy}$ . Why?
    - If there would exist such non-matched (by M<sub>greedy</sub>) boy adjacent to a non-matched girl then greedy would have matched them

So: 
$$|M_{greedy}| \ge |B|$$

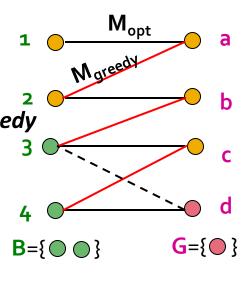
# **Analyzing the Greedy Algorithm**

### Summary so far:

- Girls G matched in  $M_{opt}$  but not in  $M_{greedy}$
- Boys B adjacent to girls in G

• (1) 
$$|M_{opt}| \le |M_{greedy}| + |G|$$

• (2) 
$$|M_{areedy}| \ge |B|$$

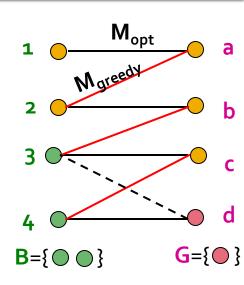


- Optimal matches all girls in G to (some) boys in B
  - (3)  $|G| \leq |B|$
- Combining (2) and (3):
  - $|G| \leq |B| \leq |M_{greedy}|$

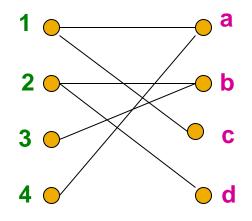
# **Analyzing the Greedy Algorithm**

#### So we have:

- (1)  $|M_{opt}| \le |M_{greedy}| + |G|$
- (4)  $|G| \le |B| \le |M_{greedy}|$
- Combining (1) and (4):
  - Worst case is when  $|G| = |B| = |M_{greedy}|$
  - $|M_{opt}| \le |M_{greedy}| + |M_{greedy}|$
  - Then  $|M_{qreedy}|/|M_{opt}| \ge 1/2$



# **Worst-case Scenario**



(1,a) (2,b)

# Web Advertising

# History of Web Advertising

- Banner ads (1995-2001)
  - Initial form of web advertising
  - Popular websites charged \$X for every 1,000 "impressions" of the ad
    - Called "CPM" rate (Cost per thousand impressions)
    - Modeled similar to TV, magazine ads
  - From untargeted to demographically targeted
  - Low click-through rates
    - Low ROI for advertisers



**CPM**...cost per *mille Mille*...thousand in Latin

# Performance-based Advertising

- Introduced by Overture around 2000
  - Advertisers bid on search keywords
  - When someone searches for that keyword, the highest bidder's ad is shown
  - Advertiser is charged only if the ad is clicked on
- Similar model adopted by Google with some changes around 2002
  - Called Adwords

### Ads vs. Search Results

#### Web

Results 1 - 10 of about 2,230,000 for geico. (0.04 seco

#### GEICO Car Insurance. Get an auto insurance quote and save today ...

**GEICO** auto insurance, online car insurance quote, motorcycle insurance quote, online insurance sales and service from a leading insurance company.

www.geico.com/ - 21k - Sep 22, 2005 - Cached - Similar pages

Auto Insurance - Buy Auto Insurance

Contact Us - Make a Payment

More results from www.geico.com »

#### Geico, Google Settle Trademark Dispute

The case was resolved out of court, so advertisers are still left without legal guidance on use of trademarks within ads or as keywords.

www.clickz.com/news/article.php/3547356 - 44k - Cached - Similar pages

#### Google and GEICO settle AdWords dispute | The Register

Google and car insurance firm GEICO have settled a trade mark dispute over ... Car insurance firm GEICO sued both Google and Yahoo! subsidiary Overture in ...

www.theregister.co.uk/2005/09/09/google\_geico\_settlement/ - 21k - Cached - Similar pages

#### GEICO v. Google

... involving a lawsuit filed by Government Employees Insurance Company (GEICO). GEICO has filed suit against two major Internet search engine operators, ... www.consumeraffairs.com/news04/geico\_google.html - 19k - Cached - Similar pages

Sponsored Links

#### Great Car Insurance Rates

Simplify Buying Insurance at Safeco See Your Rate with an Instant Quote www.Safeco.com

#### Free Insurance Quotes

Fill out one simple form to get multiple quotes from local agents. www.HometownQuotes.com

#### 5 Free Quotes, 1 Form.

Get 5 Free Quotes In Minutes! You Have Nothing To Lose. It's Free sayyessoftware.com/Insurance Missouri

### Web 2.0

- Performance-based advertising works!
  - Multi-billion-dollar industry
- Interesting problem:
  Which ads to show for a given query?
  - (Today's lecture)
- If I am an advertiser, which search terms should I bid on and how much should I bid?
  - (Not focus of today's lecture)

## **Adwords Problem**

- A stream of queries arrives at the search engine:  $q_1$ ,  $q_2$ , ...
- Several advertisers bid on each query
- When query q<sub>i</sub> arrives, search engine must pick a subset of advertisers to show their ads
- Goal: Maximize search engine's revenues
  - Simple solution: Instead of raw bids, use the "expected revenue per click" (i.e., Bid\*CTR)
- Clearly we need an online algorithm!

# The Adwords Innovation

Advertiser	Bid	CTR	Bid * CTR
A	\$1.00	1%	1 cent
В	\$0.75	2%	1.5 cents
С	\$0.50	2.5%	1.25 cents
		Click through rate	Expected revenue

### The Adwords Innovation

Advertiser	Bid	CTR	Bid * CTR
В	\$0.75	2%	1.5 cents
С	\$0.50	2.5%	1.25 cents
A	\$1.00	1%	1 cent

Instead of sorting advertisers by bid, sort by expected revenue

# Limitations of Simple Algorithm

#### Instead of sorting advertisers by bid, sort by expected revenue

Advertiser	Bid	CTR	Bid * CTR
В	\$0.75	2%	1.5 cents
С	\$0.50	2.5%	1.25 cents
Α	\$1.00	1%	1 cent

### **Challenges:**

- CTR of an ad is unknown
- Advertisers have limited budgets and bid on multiple queries

# Complications: Budget

- Two complications:
  - Budget
  - CTR of an ad is unknown
- 1) Budget: Each advertiser has a limited budget
  - Search engine guarantees that the advertiser will not be charged more than their daily budget

# **Complications: CTR**

- 2) CTR (Click-Through Rate): Each ad-query pair has a different likelihood of being clicked
  - Advertiser 1 bids \$2 on query A, click probability = 0.1
  - Advertiser 2 bids \$1 on query B, click probability = 0.5
- CTR is predicted or measured historically
  - Averaged over a time period
- Some complications we will <u>not</u> cover:
  - 1) CTR is position dependent:
    - Ad #1 is clicked more than Ad #2

# **Complications: CTR**

- Some complications we will cover (next lecture):
  - 2) Exploration vs. exploitation
     Exploit: Should we keep showing an ad for which we have good estimates of click-through rate?
     or

**Explore:** Shall we show a brand new ad to get a better sense of its click-through rate?

# Online Algorithms The BALANCE Algorithm

### **Adwords Problem**

#### Given:

- 1. A set of bids by advertisers for search queries
- 2. A click-through rate for each advertiser-query pair
- 3. A budget for each advertiser (say for 1 month)
- 4. A limit on the number of ads to be displayed with each search query
- Respond to each search query with a set of advertisers such that:
  - 1. The size of the set is no larger than the limit on the number of ads per query
  - 2. Each advertiser has bid on the search query
  - 3. Each advertiser has enough budget left to pay for the ad if it is clicked upon

# **Greedy Algorithm**

### Our setting: Simplified environment

- There is 1 ad shown for each query
- All advertisers have the same budget B
- All ads are equally likely to be clicked
- Bid value of each ad is the same (=\$1)

### Simplest algorithm is greedy:

- For a query pick any advertiser who has bid 1 for that query
- Competitive ratio of greedy is 1/2

# **Bad Scenario for Greedy**

- Two advertisers A and B
  - A bids on query x, B bids on x and y
  - Both have budgets of \$4
- Query stream: x x x x y y y y
  - Worst case greedy choice: B B B B \_ \_ \_ \_
  - Optimal: AAAABBBBB
  - Competitive ratio = ½
- This is the worst case!
  - Note: Greedy algorithm is deterministic it always resolves draws in the same way

# **BALANCE Algorithm [MSVV]**

- BALANCE Algorithm by Mehta, Saberi,
   Vazirani, and Vazirani
  - For each query, pick the advertiser with the largest unspent budget
    - Break ties arbitrarily (but in a deterministic way)

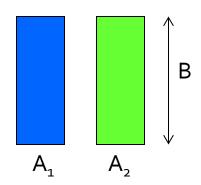
# **Example: BALANCE**

- Two advertisers A and B
  - A bids on query x, B bids on x and y
  - Both have budgets of \$4
- Query stream: x x x x y y y y
- BALANCE choice: A B A B B B \_ \_
  - Optimal: A A A A B B B B
- In general: For BALANCE on 2 advertisers
   Competitive ratio = ¾

# **Analyzing BALANCE**

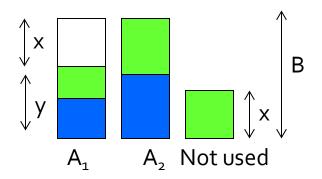
- Consider simple case (w.l.o.g.):
  - 2 advertisers,  $A_1$  and  $A_2$ , each with budget B ( $\geq 1$ )
  - Optimal solution exhausts both advertisers' budgets
- BALANCE must exhaust at least one budget:
  - If not, we can allocate more queries
    - Whenever BALANCE makes a mistake (both advertisers bid on the query), advertiser's unspent budget only decreases
    - Since optimal exhausts both budgets, one will for sure get exhausted
  - Assume BALANCE exhausts A<sub>2</sub>'s budget, but allocates x queries fewer than the optimal
    - So revenue of BALANCE = 2B − x (where OPT is 2B)
  - Let's work out what x is!

# **Analyzing Balance**



- Queries allocated to A<sub>1</sub> in optimal solution
- Queries allocated to A<sub>2</sub> in optimal solution

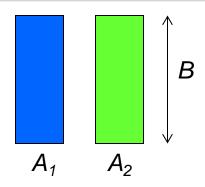
Opt revenue = 2B Balance revenue = 2B-x = B+y



**Balance allocation** 

We claim y ≥ x (next slide).
Balance revenue is minimum for x=y=B/2.
Minimum Balance revenue = 3B/2.
Competitive Ratio = 3/4.

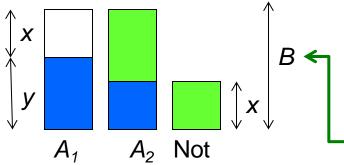
## Analyzing BALANCE: What's x?



Queries allocated to  $A_1$  in the optimal solution

Queries allocated to  $A_2$  in the optimal solution

Optimal revenue = 2BAssume Balance gives revenue = 2B-x = B+yAssume we exhausted  $A_2$ 's budget



used

Notice: Unassigned queries should be assigned

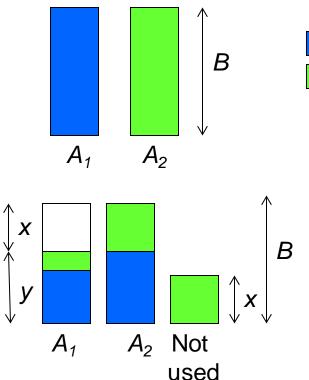
**to**  $A_2$  (since if we could assign to  $A_1$  we would since we still have the budget)

**Goal:** Show we have  $y \ge B/2$ 

**Case 1)** BALANCE assigns at  $\geq$ B/2 blue queries to A<sub>1</sub>.

Then trivially,  $y \ge B/2$ 

## Analyzing BALANCE: What's x?



- Queries allocated to  $A_1$  in the optimal solution
- Queries allocated to  $A_2$  in the optimal solution

Optimal revenue = 2B

Assume Balance gives revenue = 2B-x = B+yAssume we exhausted  $A_2$ 's budget

Unassigned queries should be assigned to A<sub>2</sub>

(if we could assign to  $\mathbf{A}_1$  we would since we still have the budget)

**Goal:** Show we have  $y \ge B/2$ 

Balance revenue is minimum for x = y = B/2

Minimum Balance revenue = 3B/2

**Competitive Ratio: BAL/OPT = 3/4** 

**Case 2)** BALANCE assigns  $\geq$ B/2 blue queries to A<sub>2</sub>.

Consider the last blue query assigned to  $A_2$ .

At that time, A<sub>2</sub>'s unspent budget must have been at least as big as A<sub>1</sub>'s.

That means at least as many queries have been assigned to  $A_1$  as to  $A_2$ .

At this point, we have already assigned at least B/2 queries to  $A_2$ .

So,  $x \le B/2$  and x + y = B then y > B/2

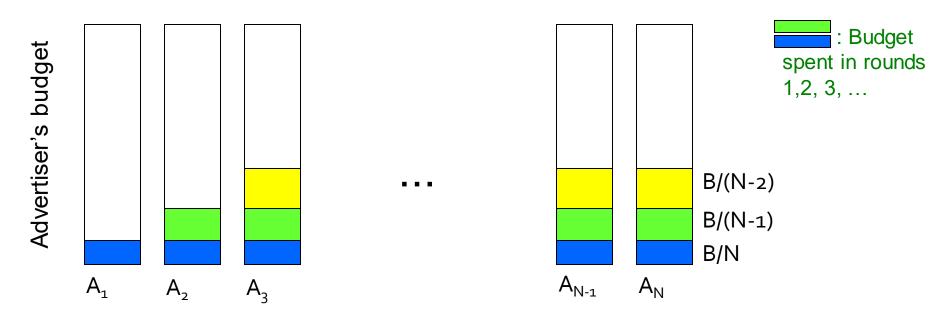
#### **BALANCE: General Result**

- In the general case, worst competitive ratio of BALANCE is 1–1/e = approx. 0.63
  - e = 2.7182
  - Interestingly, no online algorithm has a better competitive ratio!
- Let's see the worst case example that gives this ratio

#### Worst case for BALANCE

- N advertisers: A<sub>1</sub>, A<sub>2</sub>, ... A<sub>N</sub>
  - Each with budget B > N
- Queries:
  - N·B queries appear in N rounds of B queries each
- Bidding:
  - Round **1** queries: bidders  $A_1$ ,  $A_2$ , ...,  $A_N$
  - Round 2 queries: bidders  $A_2, A_3, ..., A_N$
  - Round i queries: bidders  $A_i$ , ...,  $A_N$
- Optimum allocation:
   Allocate all round *i* queries to *A<sub>i</sub>*
  - Optimum revenue N·B

#### **BALANCE Allocation**



BALANCE assigns each of the queries in round 1 to N advertisers. After k rounds, sum of allocations to each of advertisers  $A_k,...,A_N$  is

$$S_k = S_{k+1} = \dots = S_N = \sum_{i=1}^k \frac{B}{N - (i-1)}$$

If we find the smallest k such that  $S_k \ge B$ , then after k rounds we cannot allocate any queries to any advertiser

### **BALANCE:** Analysis

B/1 B/2 B/3 ... B/(N-(k-1)) ... B/(N-1) B/N

$$S_{k} = B$$

1/1 1/2 1/3 ... 1/(N-(k-1)) ... 1/(N-1) 1/N

 $S_{k} = C$ 
 $S_{k} = C$ 

## **BALANCE:** Analysis

- Fact:  $H_n = \sum_{i=1}^n 1/i \approx \ln(n)$  for large n
  - Result due to Euler

1/1 1/2 1/3 ... 1/(N-(k-1)) ... 1/(N-1) 1/N

$$ln(N)$$
 $S_k = 1$ 

- $S_k = 1$  implies:  $H_{N-k} = ln(N) 1 = ln(\frac{N}{e})$
- We also know:  $H_{N-k} = ln(N-k)$
- So:  $N-k=\frac{N}{e}$
- Then:  $k = N(1 \frac{1}{e})$

N terms sum to ln(N). Last k terms sum to 1. First N-k terms sum to ln(N-k) but also to ln(N)-1

## **BALANCE:** Analysis

- So after the first k=N(1-1/e) rounds, we cannot allocate a query to any advertiser
- Revenue = B·N (1-1/e)
- Competitive ratio = 1-1/e
- Note: So far we assumed:
  - All advertisers have the same budget B
  - All advertisers bid 1 for the ad
  - (but each advertiser can bid on any subset of ads)

#### General Version of the Problem

- Arbitrary bids and arbitrary budgets!
- Consider we have 1 query q, advertiser i
  - Bid =  $x_i$
  - Budget =  $b_i$
- In a general setting BALANCE can be terrible
  - Consider two advertisers  $A_1$  and  $A_2$
  - $A_1$ :  $X_1 = 1$ ,  $b_1 = 110$
  - $A_2$ :  $X_2 = 10$ ,  $b_2 = 100$
  - Consider we see 10 instances of q
  - BALANCE always selects A<sub>1</sub> and earns 10
  - Optimal earns 100

#### **Generalized BALANCE**

- Arbitrary bids: consider query q, bidder i
  - Bid =  $x_i$
  - Budget =  $b_i$
  - Amount spent so far =  $m_i$
  - Fraction of budget left over f<sub>i</sub> = 1-m<sub>i</sub>/b<sub>i</sub>
  - Define  $\psi_i(q) = x_i(1-e^{-f_i})$
- Allocate query q to bidder i with largest value of  $\psi_i(q)$
- Same competitive ratio (1-1/e) = 0.63