

# CURRICULUM VITAE

## **Ridge Junior Abuto**

Email: ridgejunior204@gmail.com

Phone: +254 113 245 740

GitHub: [github.com/JuniorCarti](https://github.com/JuniorCarti)

Portfolio: [juniorcarti.github.io/Portfolio/](https://juniorcarti.github.io/Portfolio/)

LinkedIn: [linkedin.com/in/ridge-junior-2bb333204/](https://linkedin.com/in/ridge-junior-2bb333204/)

## **OBJECTIVE**

Proactive and adaptable Software Developer with a Bachelor's Degree in Information Communication Technology and hands-on experience in software development, IT support, and customer engagement. Demonstrates strong technical, problem-solving, and communication skills. Currently seeking a dynamic role to leverage both technical expertise and sales acumen to drive business growth and enhance customer experiences.

## **EDUCATION**

### **Power Learn Academy (Online) (Jan 2025 – Present)**

- Software Engineering: DevOps, Networking, Application Development
- Focus: Building, testing, and deploying mobile applications using Java

### **Eldohub Academy (Hybrid) (Jan 2025 – Present)**

- Software Engineering: DevOps, Networking, Application Development
- Focus: Mobile application development and IT support

### **ALX-Africa Academy (Hybrid Learning) (Apr 2021 – Mar 2022)**

- Software Engineering: DevOps, Networking, Application Development
- Focus: Mobile applications, project deployment, and customer-centric solutions

### **Jaramogi Oginga Odinga University of Science and Technology (2017 - 2023)**

- Bachelor's Degree in Information Communication Technology (Second Class)

### **St. Stephen's Menara High School (2013 - 2016)**

- Kenya Certificate of Secondary Education – Grade B-

## PROFESSIONAL EXPERIENCE

### INFORMATION TECHNOLOGY SUPPORT SPECIALIST

Njenga and Associates, Eldoret | **January 2023 – January 2025**

- Provided IT support and resolved technical issues for end-users.
- Managed customer interactions, including scanning, printing, typesetting, and KRA returns processing.
- Developed software solutions to optimize business operations using Java and Python.
- Assisted in software testing, debugging, and documentation.
- Enhanced customer satisfaction by identifying and implementing software improvements.

### SUPERVISOR

Independent Electoral and Boundaries Commission (IEBC) | **June 2022 - Aug 2022**

- Oversaw election officials to ensure adherence to procedures and guidelines.
- Addressed logistical and security concerns during the election process.
- Managed resources, including ballot boxes, ballot papers, and equipment.
- Educated voters and addressed public inquiries regarding the voting process.
- Provided detailed reports on the election process to the Returning Officer.

### ATTACHEE - IT SUPPORT

Chemelil Sugar Company | **February 2021 - May 2021**

- Managed network infrastructure, including cabling and network cabinet installations.
- Conducted fiber splicing and troubleshooting using Sun Systems.
- Applied ITIL best practices for IT service management.
- Assisted in hardware installation, replacement, and maintenance.
- Maintained inventory of IT equipment and software licenses.

## SKILLS

- **Programming Languages:** Java, Python, JavaScript, SQL
- **Mobile App Development:** Android Studio, Firebase, Figma
- **Web Development:** HTML, CSS, JavaScript
- **Networking:** CCNA (Level 1 Completed, Levels 2 & 3 in progress)
- **Database Management:** MySQL
- **Software Testing and Debugging**
- **Customer Relationship Management**
- **Technical Support & Troubleshooting**
- **Communication and Interpersonal Skills**

## CERTIFICATIONS & TRAINING

- **Linux Foundation Program** – In Progress
- **CCNA (Cisco Certified Network Associate)** – Level 1 Completed, Levels 2 & 3 in progress
- **CyberOps Associate** – Expected Completion: August 30, 2025
- **Harvard CS50's Python & MySQL Tutorial** – In Progress
- **Workshops and Seminars:** IT support, network infrastructure, and emerging technologies at Satellite Options Nairobi

## REFEREES

1. **ICT Manager:** Mr. Abraham Birgen  
Chemelil Sugar Company  
Phone: +254 729 529 009
2. **Technical Support Engineer:** Mr. Eliakim Mhuri  
Satellite Options Nairobi  
Phone: +254 729 529 009
3. **CPA Auditor:** Mr. Gideon Njenga  
Njenga and Associates  
Phone: +254 722 482 984