

Posorja, February 02, 2021

CLP0350221

Messrs,  
Lidl  
Germany

Dear customer,

In reference to the claim referred: "plastic."

Product: Tuna solid in brine

Brand: Nixe

Code: L159RGA 4C- 31.12.22 PT01 / 19G 15COR 00:38 BN


Reference: 413607295

We have reviewed all production records of code involved in this complaint finding no deviations. We have also performed visual test of counter-sample of the code we have kept in our library finding no issues related with the cause of claim. The photographic evidence from customer is not visible and it is not possible to identify its origin.

We are working to minimize the chances of occurrence, while maintaining our quality management system to provide safe and reliable products.

We take the present to reiterate our desire of service, and remain at your disposition to solve any doubt that may arise regarding this issue.

Best regards,

  
Luciola López  
Chief Quality Control

file