

Posorja, March 16<sup>th</sup>, 2021

CLP0640321

Messrs.  
Lidl  
Germany

Dear customer,

In reference to the claim referred: "Consistency a little too many flakes".

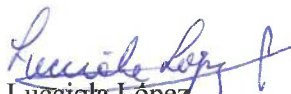
Product: Tuna in olive oil  
Brand: Nixe  
Code: L430RGA 4C  
Reference: E07237017P1

We have carried out a complete records review of this code without finding no deviations related with this complaint, which agreed with results of your external laboratory.

Attached you will find a traceability report including analysis of counter samples.

We take the present to reiterate our desire of service, and remain at your disposition to solve any doubt that may arise regarding this issue.

Best regards,

  
Lucciola López  
Chief Quality Control

cc. file