

Posorja, march 05th 2021

CLP0520321

Mr.

**Andrea Feldman**

**Shafer-Haggart Ltd.**

Quality Assurance Department

Suite 938, 1100 Melville St.

Vancouver BC. Canada

V6E 4A6

Dear client,

In relation to claim referred by: "" IMP 45230 also failed to meet 1180g Drained Weight (low average weight & high count of outliers). We've completed 2nd level inspection and attached 3rd party inspection results for your reference."

Product: Flaked Light Tuna in Water

Brand: Admiral

Code: LP45SNFPP5 – LP44SNFPP3 – LP44SNFPP4

We have reviewed all records related with this complaint finding that in-process Drain Weight readings were within our approved specs (attached you will find processing records). Unfortunately there is an important difference between customer's lab results and ours, finding readings that fall up to T2 errors. Having pouch production a lot of manual steps we point out to human error.

As codes involved belong to last year production, corrective actions communicated on December 23, 2020 have been implemented since January 2021. We expect to solve this issue during the next shipments.

Best regards,



Lucciola López P.

Quality Control

D. Vaque  
cc:file