

Posorja, January 18th, 2021

CLP0170121

Messrs,
Lidl
Germany

Dear customer,

In reference to the claim referred: "Customer reports open can of tuna, has soiled the upholstery on the passenger seat in the car (car as good as new)".

Product: Tuna in brine
Brand: Campos
Code: L429RGA 2F
Reference: # 413771741

After reviewing all the records related to the claim code, it is reported that there were no deviations in the process.

Analysing the photos received, in the picture 27348, it is observed that the ring of the easy open this raised and the pressure of the tip induce rupture of the pre-cut of the lid being the cause of the liquid spill, possibly caused by unintentional manipulation during the purchase, concluding that the claim does not proceed.

We remain at your disposal to solve any additional consult that regarding this issue may be arise.

Best regards,



Lucciola López
Chief Quality Control

cc, File