

Kerly Crespín Mite

De: Marlon Barchi <mbarchi@salicadelecuador.com.ec>
Enviado el: jueves, 15 de abril de 2021 09:57
Para: 'Cinthia Pacheco'
CC: 'Lucciola Lopez'; jparra@salicadelecuador.com.ec; 'Pedro Bordes'; 'Kerly Crespín Mite'; 'Denisse Vaque'
Asunto: RE: DHL Samples

Hola Cinthia,

Tengo muestras aquí, para un próximo pedido, veremos primero la muestra antes de producir.

Saludos,

Marlon Barchi
Salica del Ecuador S.A.

✉ mbarchi@salicadelecuador.com.ec
☎ (593-4) / 6006990 ext: 6051
S marlonbarchi



De: Cinthia Pacheco <cpacheco@salicadelecuador.com.ec>
Enviado el: jueves, 15 de abril de 2021 08:23
Para: 'Marlon Barchi' <mbarchi@salicadelecuador.com.ec>
CC: 'Lucciola Lopez' <llopez@salicadelecuador.com.ec>; jparra@salicadelecuador.com.ec; 'Pedro Bordes' <pbordes@salicadelecuador.com.ec>; 'Kerly Crespín Mite' <cc_asistencia@salicadelecuador.com.ec>; 'Denisse Vaque' <dvaque@salicadelecuador.com.ec>
Asunto: RV: DHL Samples

Buenos días.

Marlon, en relación a este comunicado de cliente. Podría retroalimentarnos de alguna novedad o comentarios del cliente.

Atentamente,
Cynthia Pacheco

De: Marlon Barchi [<mailto:mbarchi@salicadelecuador.com.ec>]
Enviado el: lunes, 5 de abril de 2021 12:41
Para: 'Lucciola Lopez' <llopez@salicadelecuador.com.ec>
CC: 'Cinthia Pacheco' <cpacheco@salicadelecuador.com.ec>; 'Juan Parra' <jparra@salicadelecuador.com.ec>
Asunto: RE: DHL Samples

Hola Lucciola

El problema es que nuestro flake esta demasiado bueno, para próximas producciones, debemos aflojarlo mas.

Vamos a tratar de conseguir unas latas de muestra

Saludos,

Marlon Barchi
Salica del Ecuador S.A.

✉ mbarchi@salicadelecuador.com.ec
☎ (593-4) / 6006990 ext: 6051
S marlonbarchi

 @AtunCampos  Atun Campos  Atun Campos



De: Lucciola Lopez <llopez@salicadelecuador.com.ec>

Enviado el: jueves, 1 de abril de 2021 16:50

Para: 'Marlon Barchi' <mbarchi@salicadelecuador.com.ec>

CC: 'Cinthia Pacheco' <cpacheco@salicadelecuador.com.ec>; 'Juan Parra' <jparra@salicadelecuador.com.ec>

Asunto: RE: DHL Samples

Buenas tardes

Hemos abierto latas de los productos elaborados para el cliente Farmboy y que fueron despachados, confirmando que el Flake tanto en liquido de cobertura agua como aceite es un empaque flojo con trozos sueltos y el producto Trozos tanto en agua como en aceite es un empaque compacto.

Adjunto archivo con imágenes del comparativo de los productos Trozos y Flake en agua y en aceite.

Saludos cordiales,
Lucciola

De: Marlon Barchi [<mailto:mbarchi@salicadelecuador.com.ec>]

Enviado el: jueves, 1 de abril de 2021 12:31

Para: 'Juan Parra'; 'Lucciola Lopez'

CC: 'Cinthia Pacheco'

Asunto: RV: DHL Samples

Favor necesitamos respuesta

Saludos,

Marlon Barchi
Salica del Ecuador S.A.

✉ mbarchi@salicadelecuador.com.ec
☎ (593-4) / 6006990 ext: 6051
S marlonbarchi

 @AtunCampos  Atun Campos  Atun Campos



De: Joshua Kamens (PD Cargo) <jkamens@pdcargo.com>

Enviado el: jueves, 1 de abril de 2021 12:15

Para: Jorge Barreiro <jbarreiro@salicadelecuador.com.ec>; Marlon Barchi <mbarchi@salicadelecuador.com.ec>

Asunto: FW: DHL Samples

Come on SALICA!!!!!!!!!!!!!!

From: Derek Mackenzie <dmackenzie@farmboy.ca>

Sent: Thursday, April 1, 2021 1:02 PM

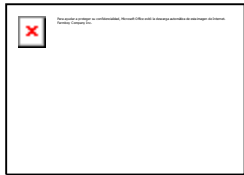
To: Joshua Kamens (Salica) <jkamens@salicatuna.com>

Subject: RE: DHL Samples

Hi Josh,

Any update?

Thanks,



Derek MacKenzie | Private Label Administrator

t: 613.287.5174 ext 218 | farmboy.ca

Farm Boy Company Inc, 2370 Walkley Rd (Unit 160), Ottawa, ON, K1G 4H9

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From: Joshua Kamens (Salica) <jkamens@salicatuna.com>

Sent: March 29, 2021 8:07 PM

To: Derek Mackenzie <dmackenzie@farmboy.ca>

Subject: RE: DHL Samples

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Thanks Derek

I have already sent these to Salica QC to review.

I expect an answer within the next 24 to 48 hours.

From: Derek Mackenzie <dmackenzie@farmboy.ca>

Sent: Monday, March 29, 2021 4:23 PM

To: Joshua Kamens (Salica) <jkamens@salicatuna.com>

Subject: RE: DHL Samples

Hi Josh,

Attached are the photos.

Let me know your thoughts.

Thanks,





Derek MacKenzie | Private Label Administrator
 t: 613.287.5174 ext 218 | farmboy.ca
 Farm Boy Company Inc, 2370 Walkley Rd (Unit 160), Ottawa, ON, K1G 4H9

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From: Joshua Kamens (Salica) <jkamens@salicatuna.com>
Sent: March 26, 2021 2:00 PM
To: Derek Mackenzie <dmackenzie@farmboy.ca>
Subject: RE: DHL Samples

WARNING EXTERNAL EMAIL: Do not click links or open attachments unless you recognize the source of the email and know the contents are safe.

Hi Derek,

I tried calling to explain the benefit of photographing the product on a plate.

However, I just got a voicemail to the general delivery mailbox.

If you want to talk, call me any time at 646.210.1420.

Thanks,

Josh

From: Derek Mackenzie <dmackenzie@farmboy.ca>
Sent: Friday, March 26, 2021 11:59 AM
To: Joshua Kamens (Salica) <jkamens@salicatuna.com>
Subject: RE: DHL Samples

Hi Josh,

The tuna samples have been reviewed.

Do you have pictures of what an open can of flaked looks like vs an open can of chunk?

There is not much, if any, differentiation between the SKU's for the cans we opened.

Maybe the cans were not labelled properly or something else could be causing the product to look similar?

Let me know.

Thank you,



Derek MacKenzie | Private Label Administrator
t: 613.287.5174 ext 218 | farmboy.ca
Farm Boy Company Inc, 2370 Walkley Rd (Unit 160), Ottawa, ON, K1G 4H9

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From: Joshua Kamens (Salica) <jkamens@salicatuna.com>
Sent: March 25, 2021 4:38 PM

To: Derek Mackenzie <dmackenzie@farmboy.ca>

Subject: RE: DHL Samples

WARNING EXTERNAL EMAIL: Do not click links or open attachments unless you recognize the source of the email and know the contents are safe.

Thanks Derek for the update. They take great pride in their packing in Ecuador.

Josh

From: Derek Mackenzie <dmackenzie@farmboy.ca>

Sent: Thursday, March 25, 2021 4:36 PM

To: Joshua Kamens (Salica) <jkamens@salicatuna.com>

Subject: RE: DHL Samples

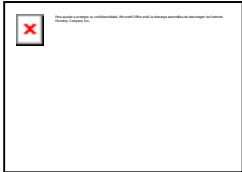
Hi Josh,

I received the Tuna samples.

That's quite the packing job to keep them together lol.

They will be reviewed tomorrow.

Thank you,



Derek MacKenzie | Private Label Administrator

t: 613.287.5174 ext 218 | farmboy.ca

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From: Derek Mackenzie

Sent: March 23, 2021 2:18 PM

To: 'Joshua Kamens (Salica)' <jkamens@salicatuna.com>

Subject: RE: DHL Samples

Hi Josh,

Sounds good!

Thanks,



Derek MacKenzie | Private Label Administrator

t: 613.287.5174 ext 218 | farmboy.ca

Farm Boy Company Inc, 2370 Walkley Rd (Unit 160), Ottawa, ON, K1G 4H9

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From: Joshua Kamens (Salica) <jkamens@salicatuna.com>

Sent: March 23, 2021 10:12 AM

To: Derek Mackenzie <dmackenzie@farmboy.ca>

Subject: DHL Samples

WARNING EXTERNAL EMAIL: Do not click links or open attachments unless you recognize the source of the email and know the contents are safe.

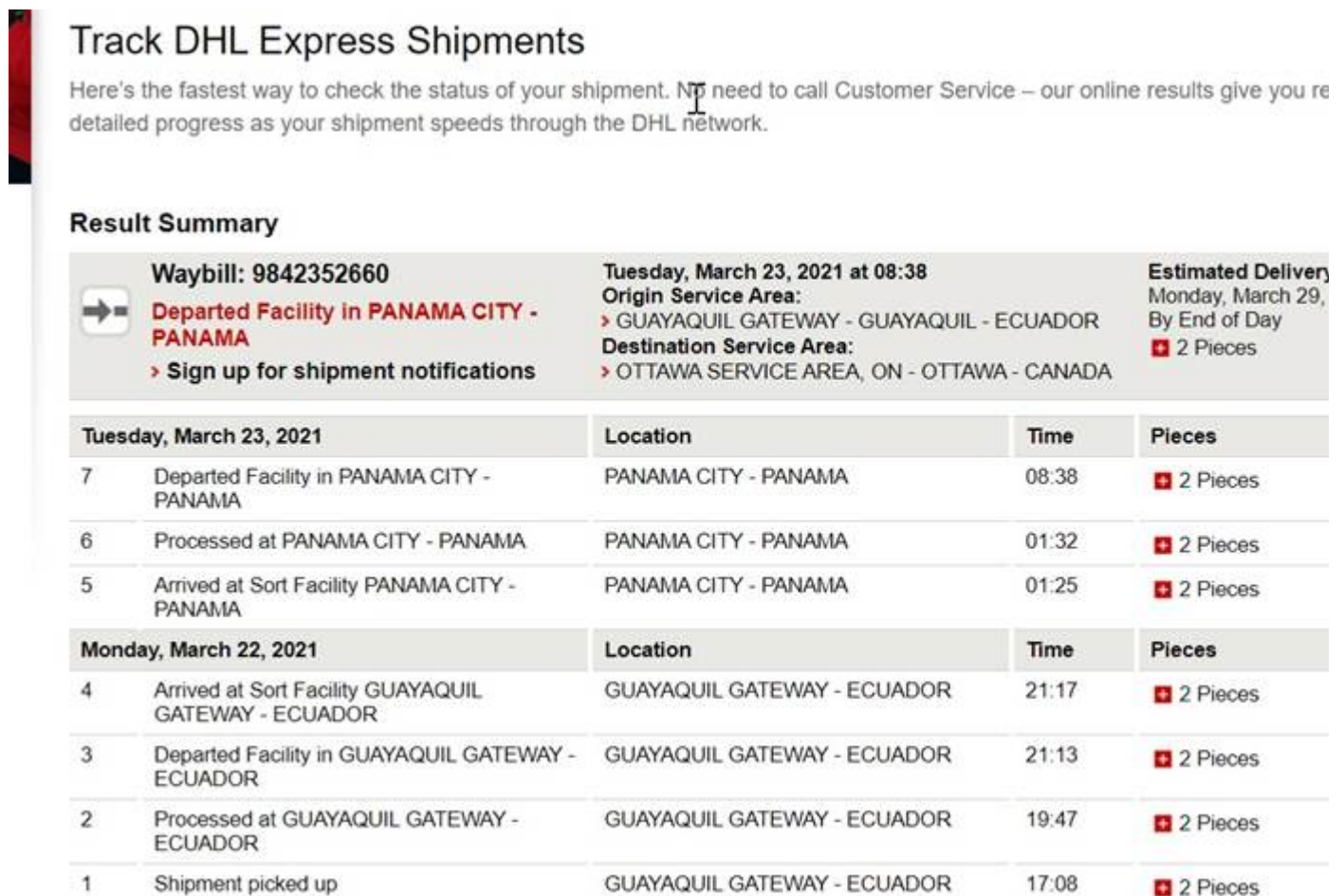
Morning Derek,

The samples are en route with DHL and the expected delivery date is Monday March 29.

The waybill number is 9842352660.

Below is a screenshot of the latest tracking.


Josh



Track DHL Express Shipments

Here's the fastest way to check the status of your shipment. No need to call Customer Service – our online results give you real-time detailed progress as your shipment speeds through the DHL network.

Result Summary

	Waybill: 9842352660 Departed Facility in PANAMA CITY - PANAMA > Sign up for shipment notifications	Tuesday, March 23, 2021 at 08:38 Origin Service Area: > GUAYAQUIL GATEWAY - GUAYAQUIL - ECUADOR Destination Service Area: > OTTAWA SERVICE AREA, ON - OTTAWA - CANADA	Estimated Delivery Monday, March 29, By End of Day 📦 2 Pieces
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Tuesday, March 23, 2021		Location	Time	Pieces
7	Departed Facility in PANAMA CITY - PANAMA	PANAMA CITY - PANAMA	08:38	📦 2 Pieces
6	Processed at PANAMA CITY - PANAMA	PANAMA CITY - PANAMA	01:32	📦 2 Pieces
5	Arrived at Sort Facility PANAMA CITY - PANAMA	PANAMA CITY - PANAMA	01:25	📦 2 Pieces

Monday, March 22, 2021		Location	Time	Pieces
4	Arrived at Sort Facility GUAYAQUIL GATEWAY - ECUADOR	GUAYAQUIL GATEWAY - ECUADOR	21:17	📦 2 Pieces
3	Departed Facility in GUAYAQUIL GATEWAY - ECUADOR	GUAYAQUIL GATEWAY - ECUADOR	21:13	📦 2 Pieces
2	Processed at GUAYAQUIL GATEWAY - ECUADOR	GUAYAQUIL GATEWAY - ECUADOR	19:47	📦 2 Pieces
1	Shipment picked up	GUAYAQUIL GATEWAY - ECUADOR	17:08	📦 2 Pieces