

Posorja, march 19th 2021

CLP0690321

Mr.

**Andrea Feldman**

**Shafer-Haggart Ltd.**

Quality Assurance Department

Suite 938, 1100 Melville St.

Vancouver BC. Canada

V6E 4A6

Dear client,

In relation to claim referred by: "We have found 2 seal defects on IMP 45940 from Salica"

Product: Tuna Flaked Light Pouch Pack

Code: LQ01SNFPP2

Brand: Admiral

After reviewing all records related to the claim code, we report that no deviations related to the claim have been found.

Images show a conventional pouch burst after severe pressure due to mishandling of the case. Flexible containers must be handle with extra care compared with rigid ones such as tin cans. Non decomposed tuna also confirms that mishandled just happened a few minutes or even hours before.

Attached you will find images of tests performed, comparative photos of defects obtained in the tests compared with images of defects

We take this opportunity to reiterate our desire for service and are at your disposal to answer concerns about it.

Best regards,

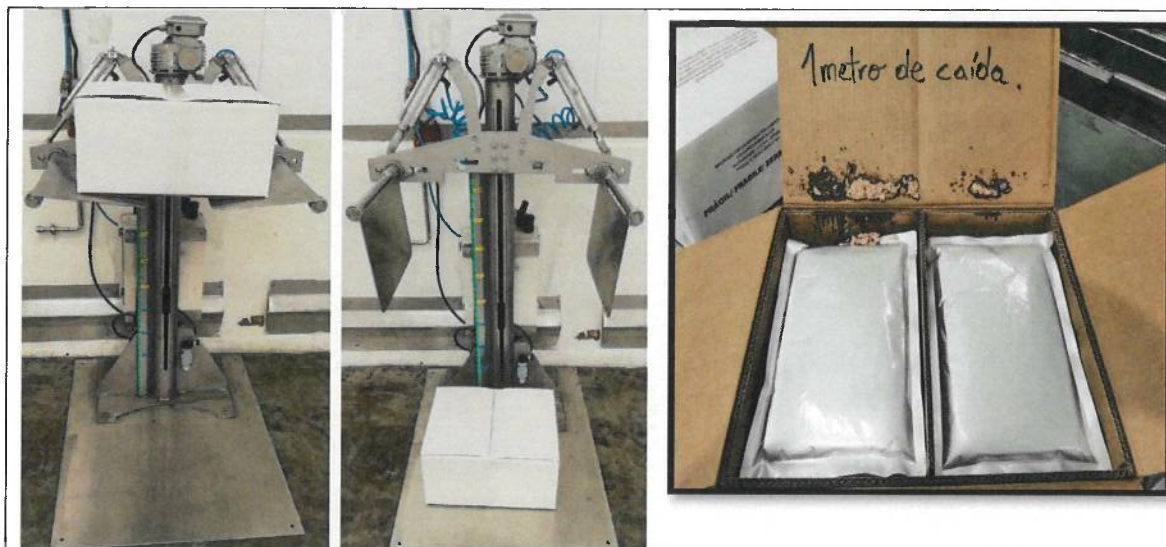




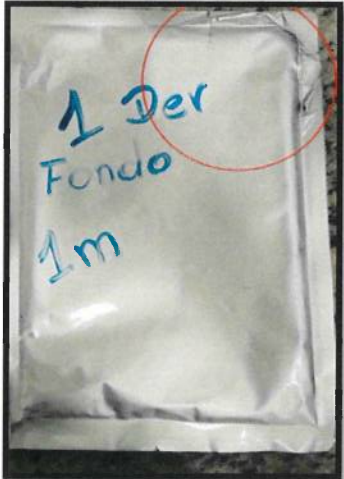

Lucciola López P.

Chief of Quality

D. Vaque  
cc. file

## Drop Box Test



Fall-proof defect image	Defect Image Received
	
	

*Lucinda Rojas*