

Posorja, January 26<sup>th</sup>, 2021

CLP0290121

Messrs.

Hüpeden & Co.  
Germany

Dear customer,

In reference to the claim referred by: "foreign object".

Product: Solid in Brine

Brand: Ja

Code: LP24SNL3

Invoice: 5829

We have reviewed back production records of code involved in this complaint finding no deviations during production. We have also performed visual tests of counter-samples of the same code we have kept in our library finding no issues related.

Analysing the photo possibly the foreign object is a fish bone that is not acceptable for our standards. We expect this is an isolated incident due to lack of supervision prior and during can filling which demands the following corrective actions:

- Reinforce of Cleaning Procedure and its standards to supervisors.
- Re-training of cleaning personnel responsible for removing bones.

We will continue focusing our efforts to offer you quality products. If you have any questions please do not hesitate to contact us.

Best regards,



Lucciola López  
Chief Quality Control

File