

Posorja, march 19th 2021

Mr.

**Andrea Feldman**

**Shafer-Haggart Ltd.**

Quality Assurance Department

Suite 938, 1100 Melville St.

Vancouver BC. Canada

V6E 4A6

Dear client,

In relation to claim referred by: " We've received the drained weight results from the 3<sup>rd</sup> party lab for the above IMP and are very disappointed to see that drained weight again failed. Averaged drained weight is 1165.6g (below declared 1180g) with total of 7 outliers out of 13 samples, which is actually worse than the previous 2 Imps that failed. We may need to sticker at a lower drained weight but will need to do a 2<sup>nd</sup> inspection to determine appropriate drained weight to declare."

Producto: Flaked Light Tuna in Water

Marca: Admiral

Código: LQ01SNFPP2 – LQ01SNFPP3

We have reviewed all records related with this new complaint finding that in-process Drain Weight readings were within our approved specs (attached you will find processing records).

Unfortunately there is an important difference between customer's lab results and ours. Dispersion of customer's lab dataset (St. Deviation) is wide open compared with Salica's, which could explain T1 and T2 errors not seeing in our records.

We have reviewed records from other customers finding a regular dispersion of data, knowing that the bigger the pouch size the higher dispersion.

We will continue finding out possible reasons of this important difference and will let share with you our comments.

Best regards,



Lucciola López P.

Chief of Quality

D. Vaque  
cc. archivo