

Posorja, March 16<sup>th</sup>, 2021

CLP0630321

Messrs.  
Lidl  
Germany

Dear customer,

In reference to the claim referred: "Consistency a little too soft and the total content is on average (156.3 g) slightly below the declared value".

Product: Tuna in olive oil  
Brand: Nixe  
Code: L430RGA 3F  
Reference: E07237019P1

We have carried out a complete records review of this code without finding no deviations related with this complaint by consistency a little too soft which agreed with results of your external laboratory and comply with the presentation Tuna in olive oil.

In relation to net weight by below the declared value, although we have confirmed that our records review shows full compliance with legal standards for net weight declarations, we have decided to increase our average net weight to minimize these issues.

We expect that all production codes since end February on, already have this improvement.

Attached you will find a traceability report including analysis of counter samples.

We take the present to reiterate our desire of service, and remain at your disposition to solve any doubt that may arise regarding this issue.

Best regards,



Lucciola López  
Chief Quality Control

cc. file