

Customer Digital Product Requirement Document

Company Name:	ABC Financial Solutions, Inc.
Industry:	Financial Services and Banking
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Our company is expanding its digital compliance capabilities to address increasing regulatory requirements in the Asia-Pacific market. We require a solution that improves the efficiency, accuracy, and traceability of our compliance operations, particularly in the areas of transaction monitoring and reporting.

Product Requirements

a. Primary Goal

- Implement an automated compliance monitoring solution to detect suspicious transactions and generate required regulatory reports.

b. Functional Requirements

- Ability to monitor financial transactions in real-time and in batch mode
- Configurable detection rules with support for different risk levels
- Automated alerts for flagged activities with customizable thresholds
- Integration with our existing core banking platform (API preferred)
- User roles and access controls for compliance staff
- Secure audit trail for all alerts and investigations

c. Optional / Nice-to-Have Features

- Machine learning-based anomaly detection to reduce false positives
- Dashboard with visual analytics and case management tools
- Multi-language support (English, Filipino, Japanese)

Compliance & Security Requirements

- Must comply with local AML regulations and reporting formats
- Data encryption at rest and in transit
- ISO 27001 or equivalent certification preferred

Deployment Preferences

Cloud-based SaaS solution preferred; on-premise deployment possible if required for regulatory reasons

Expected Timeline

- RFP issue date: September 1, 2025
- Proposal submission deadline: September 20, 2025
- Target go-live: January 2026

Budget Range

Confidential – to be discussed during proposal evaluation

Additional Notes

We are open to reviewing product demos or proof-of-concept implementations prior to final decision-making.