Story Points: 1SP = ½ day

Priority: Higher number means higher priority, range from 5 to 1

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| --- | --- | --- |
| **ID** | US0 | |
| **Name** | Searching for health-care centre/provider | |
| **User-Story Description:**  *As a patient, I’d like to be able to search for health-care center by specifying additional information, so that I’ll be able to locate the health-care centre I’m interested in quickly.*    **Acceptance Criteria:** | | |
| * Able to search for a health-care centre by specifying their name * Able to search for a health-care provider by specifying their name * Able to search for a health-care centre by specifying their suburb * Able to search for a health-care centre by specifying type of health-care service they provide * For search inquires, near-matches must be provided in the search result * For each entry of search result, brief details and link to the corresponding profile about that centre should be provided | | |
| **Size** | | 4 |
| **Priority** | | 4 |

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| --- | --- | --- |
| **ID** | US1 | |
| **Name** | View health centre profile | |
| **User-Story Description:**  *As a patient, I’d like to be able view the profile of a health centre, so that I can decide does this health centre suits my health need*    **Acceptance Criteria:** | | |
| * Able to view details about that centre and its customer rating * A list of all health providers working in the centre should be provided and categorized by the type of services they provide * For each provider, a link to provider’s profile should be available * A button proceeds to booking an appointment with the provider at the center should be provided. | | |
| **Size** | | 2 |
| **Priority** | | 3 |

**VIEWING HEALTH PROVIDER PROFILE**

**Initial epic story**

As a patient I want to be able to search for the profile page of a health provider to view their details, including average ratings, and their affiliated health centres.

**Detailed user stories**

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| **ID** | US2 |
| **Name** | Search profile page of health provider |
| **Estimate** | 2 |
| **Priority** | 3 |
| **User-Story Description:**  As a patient I’d like to be able to search for the profile page of the health providers so that I’ll be able to find a health provider most suited to me  **Acceptance criteria:**   * A patient is able to search for a list of health providers * If no health providers are available a message is displayed to the patient:   “No health providers available. Please check again later”   * The search result will list all current available health providers * A patient can access profile page of health provider via link of health provider’s name | |
|  |  |

**BOOKING AN APPOINTMENT**

**Initial epic story**

As a patient I want to be book an appointment by selecting the an available time slot of the health provider to pay him a visit at a designated time

**Detailed user stories**

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| --- | --- |
|  |  |
| **ID** | US3 |
| **Name** | Book an appointment |
| **Estimate** | 4 |
| **Priority** | 3 |
| **User-Story Description:**  As a patient I’d like to be able to book an appointment so that I can see a health provider at a designated time  **Acceptance criteria:**   * A patient is able to search through days available of a health provider * Able to search through time slots available on the available day * Able to optionally write a brief reason of visit * After selecting an available time slot the patient must click the end button “Book Appointment” to book the appointment | |
|  |  |

**Health Providers**

**Viewing Appointments History**

**Initial epic story**

As a health provider, I want to access my own patient’s appointment history and chronological list of all current appointments made by patients

**Detailed user stories**

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| --- | --- |
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| **ID** | US5 |
| **Name** | Search Patient’s history |
| **Estimate** | 1 |
| **Priority** | 2 |
| **User-Story Description:**  As a health provider, I’d like to find my own patient’s appointment history, so that I could diagnose patients based on their history  **Acceptance criteria:**   * A health provider is able to search for a specific patient by pressing “patient’s history” * A health provider is able to have input such as last name, first name address or mobile phone number, medicare number to find target patient * Patient history would display in chronological order include notes taken by the health provider * If the patient is not available:   “Patient not available. Please create new patient”   * The search result will list patient’s appointment history | |

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| **ID** | US6 |
| **Name** | Access current chronological list of appointments made by patient |
| **Estimate** | 1 |
| **Priority** | 3 |
| **User-Story Description:**  As a health provider, I’d like to know how many appointments I have, so that I could adjust my work pace  **Acceptance criteria:**   * A health provider is able to view patient appointments * If no appointments:   “No appointments”   * The appointments will list in chronological order | |

**Viewing Patient History**

**Initial epic story**

As a health provider, I want to record notes of the patients’ visit, view the past history of the patient and record any medication prescribed to the patient

**Detailed user stories**

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| --- | --- |
| **ID** | US7 |
| **Name** | Record notes |
| **Estimate** | 1 |
| **Priority** | 2 |
| **User-Story Description:**  As a health provider, I’d like take notes of patients’ visit, so that I have a reference for future appointments  **Acceptance criteria:**   * A health provider is able to take notes using the e-health system by having input in the “note” box * A health provider could save the note by pressing “save note” button underneath input box * If no notes taken:   Remain as “no note” | |

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| --- | --- |
| **ID** | US8 |
| **Name** | View patients’ history |
| **Estimate** | 1 |
| **Priority** | 2 |
|  | **User-Story Description:**  As a health provider, I’d like to read the notes of patients’ past visits, so that I could have more information for my diagnostic process.  **Acceptance criteria:**   * A health provider is able to search for a specific patient by pressing “patient’s history” button * A health provider is able to have input such as last name, first name address or mobile phone number, medicare number to find target patient * Patient history would display in chronological order * A health provider is able to access note by pressing “notes” beside each past appointment. * A health provider is able to view medication prescribed by pressing “medication” beside each past appointment * If no note taken for an appointment   Display “No note” |

|  |  |
| --- | --- |
| **ID** | US9 |
| **Name** | Record medication prescribed to patient |
| **Estimate** | 1 |
| **Priority** | 2 |
| **User-Story Description:**  As a health provider, I’d like to record medication prescribed to patients, so that I could have more information of future reference.  **Acceptance criteria:**   * A health provider is able to record medication using the e-health system by having input in the “medication” box * A health provider could save the note by pressing “save medication” button underneath input box * If no medication prescribed:   Remain as “no medication” | |

**Initial Epic Story:**

As a patient, I want to be able rate any provider or center registered on the HAMS or view appointments history. This is an epic story which can be broken into two small user stories.

**Detailed User Stories:**

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| ID | US10 | |
| Name | Provide Rating | |
| **User-Story Description:**    As a patient, I’d like to be able to rate any provider or center, so that I can give my feedback and provide judgement to other patients.    **Acceptance Criteria:**     * Search results and profiles should display an average rating on both providers and health centers. * If a patient did not provide the rating, a message is displayed to the patient ‘‘Please make a rating’’. * If a patient rates the same provider/center more than once, count the most recent rating. * A patient can click on any providers and centers from the display results to view their rating. | | |
| **Estimate** | 1 | |
| **Priority** | 1 | |
|  |  | |
| **ID** | US11 | |
| **Name** | View appointments history | |
| **User-Story Description:**  As a patient, I’d like to be able to view my appointments history and a chronological list of my current appointment, so that *I’ll be able to check my timetable to prevent missing the appointment.*      **Acceptance Criteria:** | | |
| * Able to search for appointments history and a chronological list of their current appointments with the health providers on HAMS. * Links to the profile pages of the corresponding health provider and the corresponding health center should be contained in the chronological list. * If there is a recent appointment, a message should be sent to the patient:“You have an appointment recently” | | |
| **Size** | | 1 |
| **Priority** | | 2 |

**LOGIN AND AUTHENTIFICATION**

**Initial epic story:**

As a user I want to be able to log into the system with my login credentials

**Detailed user stories:**

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| --- | --- |
|  |  |
| **ID** | US4 |
| **Name** | Log into the system |
| **Estimate** | 2 |
| **Priority** | 5 |
| **User-Story Description:**  As a user I’d like to be able to access the HAMS by logging into the system with my login credentials so I can access the rest of the features in the system  **Acceptance criteria:**   * A user is displayed a page requiring their login credentials: email-address and password * A user is offered a “Forgot password?” link where they may access if they forgot their login credentials to recreate their password. An email will then be sent to their email address where they must access to confirm the password change * If a user is not part of the system they may choose the “Register” link to register into the system | |
|  |  |