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## User Feedback

# Junqo

### OVERVIEW

Understanding the users requirements to respond to them correctly is one of the most important points when developing a service. To begin, we made global market analysis, followed by a more specific survey on internship and recruitment. During the development we made beta tests, to get feedback on what we made and to verify that we fit the users needs.

### BETA-TESTER RECRUITMENT STRATEGY

#### Students users

The following form has been used in the linkedin campaign and propagated using our personal accounts.

<https://docs.google.com/forms/d/1EQj0Y5McJISiW5LVLSdvTOM3MuD8MEz7gRoHhOfK60/edit?ts=6746f7fd#responses>

#### Company users

Linkedin campaign to get feedback from companies.

[https://www.linkedin.com/posts/junqo\\_etude-de-march%C3%A9-recrutement-activity-7312072950273208320-tus9?utm\\_source=share&utm\\_medium=member\\_desktop&rcm=ACoAADfjZOABTHOs88umAwLtNNZfrptlKeAEGmE](https://www.linkedin.com/posts/junqo_etude-de-march%C3%A9-recrutement-activity-7312072950273208320-tus9?utm_source=share&utm_medium=member_desktop&rcm=ACoAADfjZOABTHOs88umAwLtNNZfrptlKeAEGmE)

The following form has been used in the linkedin campaign and propagated using our personal accounts.

[https://docs.google.com/forms/d/1ep1aa6DBshcSxeGI9z\\_MOUdn-ow4vMw2mEzPpoLI844/edit?ts=6746f814#responses](https://docs.google.com/forms/d/1ep1aa6DBshcSxeGI9z_MOUdn-ow4vMw2mEzPpoLI844/edit?ts=6746f814#responses)

## School users

Contact of Epitech Toulouse Administrative office.

No response.

Contact of Epitech Toulouse ADM.

Accepted => survey sent to him => survey not distributed

The following form has been used in the linkedin campaign and propagated using our personal accounts.

<https://docs.google.com/forms/d/1UBitdVjXxSvYbO8Bp-ERvSWF1aESLNGhtZ7rxRJPrxE/edit?ts=674708a5#responses>

## UI/UX FEEDBACK

A demonstration and presentation of the project was given to some fifteen e-art sup students. Of the fifteen or so interviewees, only two were men, the others women.

Here are the main comments:

- The visuals should be part of a single graphic charter
- The “Tinder”-type design is a good idea and rather intuitive
- There should be tutorials to show how to use the tools (CV enhancement, AI...)
- The icons aren't intuitive enough and don't follow the visual identity
- We'd like to be able to modify or even personalize our profile as we see fit (color, layout...)
- We'd like to be able to testify about a company when we've already done an internship with them. Good or bad.
- Maybe we should even rate the internship we've already done.

Other comments:

- There's a certain fear on the part of students of being spied on by schools
- For this to be perfect, companies would have to be obliged to always give an answer, whether positive or negative.
- Even if there aren't many companies present, the application can be used thanks to AI.
- The profile is created from the CV. It can then be modified and completed as the candidate sees fit.

- Candidates should be able to choose what they want to see on the job page (salary first or skills first).
- If it costs less than 5 euros, half the students surveyed said they would be willing to buy a high-end model if it had a real image.

## USERS FEEDBACK FOR PROJECT ALIGNMENT

We conducted two marker studies using two different forms to understand and align with the users.

[Form link](#), [Form link for editors](#)

[Second form link](#), [Second form link for editors](#)

[Market analysis document \(FR\)](#)

### Key takeaways:

- We need to successfully showcase the company culture/atmosphere.
- Personality is more important than skills.
- Schools aren't doing enough for students.
- Tools needed:
- Help with writing CVs and cover letters.
- Automatic follow-ups for companies that haven't responded.
- Personalized messages tailored to companies and specific job offers

### In your opinion, what should be improved / removed / added to make the internship search easier and more enjoyable?

- More information on offers: Clearer, more detailed job descriptions.
- Personalized, non-oppressive support: Someone to guide us without feeling overwhelmed.
- Better interface between companies and candidates: Smoother communication and application process.
- Ability to review companies: So we know what to expect from an employer.
- Access to tutorials and help resources: Easy-to-understand guides and support.
- Interview practice: Tools or opportunities to train for interviews.
- Sector-specific platforms: Specialized platforms for particular industries.

- Constructive feedback from companies: Receiving useful insights on applications, even rejections.
- Ability to withdraw applications: To easily remove applications once an internship is found.
- Alternative ways to showcase skills: Beyond just a CV (e.g., portfolios, project showcases).
- Better search filters: More precise and effective options to narrow down results.
- Easier and more intuitive platform: A user-friendly and simple interface.

**Key takeaways:**

- Students feel alone or poorly supported in their internship search.
- It's crucial to always provide a response, whether positive or negative.
- Over three-quarters of students are dissatisfied with the current internship search system.
- Too many students have regretted accepting an internship.
- The idea of being able to simulate interviews and receive feedback on CVs seems appealing.