

ACCOMPLISHMENT REPORT

Companies build for people to gain knowledge, skills, and teamwork. Just like other companies, Quest Hotel Company is for people who want to gain new things or skills. Quest Hotel has 400+ rooms and 20+ residence rooms. There are different departments to work for in the company. There are HK who clean and utilize in the room, the front desk who entertains the guest, registers the guest in the system, and makes their rent. In my department, which is IT, our work is to maintain the internet, telephone, and other work related to IT in order. This hotel was built on February 12, 2012. This hotel is still upgrading and trying new things that will improve the hotel.

My role in our department is to fix the lockset, telephone, computer, or any related IT work. My supervisor reminds me if there's something to be fixed, and the first thing I do is ask what I will do so that it will be easy to fix. There are days that I will not ask my supervisor or any employees there in the office, and I'll just think about what I will do. My work is also to entertain guests because our department is also an operation and requires 24 hours of work. I entertain guests by assisting them with things like WIFI, TV, and telephone and instructing them on how to use them. Some guests will tip me because I explain things fluently so that they will understand well. The 1st of September is the start of my traineeship, and my last day is the 30th of August.

After my DTS ends, I want to be absorbed in the company, but I also want to pursue being a programmer. I want to explore some programming languages and learn how they are used and their structures in data. My department is so fun, so I want to absorb it because the work is within my knowledge, and the work there is what I used to do. Right now, I want to learn to be a full-stack web developer because it has a higher salary.