

Welcome to CareCompass

Explore Plans In My Area

Marketplace
Glossary & FAQ

Find Local
Help For My
Plan Search

Overview of Features

An education section offers definitions of terms & answers to frequently asked questions. A cursor hover feature is also present over terms (i.e. Premium, Deductible, etc.) in every application screen for quick consumer reference in the user's current page view.

Customers can contact support personnel via phone or in-application messaging for help in navigating the application. We support English & Spanish, the first & second national languages. A consumer can also click on *Find Local Help* for a list of community navigators in their area.

> My zip

Sign up or Log in first to Create your Customizable Dashboard!



Sign up or Log in to save your searches, select a plan, and save providers. This will enable you to refer back to your plan benefits and provider network quickly & easily from the web or your mobile device!

Login with email:

Email

LOG IN

Sign up now • Forgot your password?

Overview of Features

We support optional sign-up & login through our application along with social media avenues to provide consumers with an easy account creation and login process, after which they will have the ability to save plans, providers, and searches on a personal dashboard and share their preferences with their social network. Returning users may also login in order to refer back to their plan's benefits, visualize their selected plan's provider network, and rate plans and/or providers.



> My zip code is [type zip code]



Overview of Features

The customer starts their search by entering a zip code, which is the only required step before seeing offered plans in the *Plan View*. A zip code is required to identify the state from which plans will display and narrows the radius of search results as well as the proximity of providers displayed within each plan.

My zip code is [07102]

> and I'd like to cover

me
me & my spouse
me, my spouse, & kids
me & my kids

See Plans Now →

Overview of Features

After providing a zip code, the user will be given the option to see plans directly or continue answering questions to better determine pricing & eligibility for a government subsidy. The consumer may skip all other steps except entering zip code if he/she wishes to view plans immediately.



My zip code is [07102]

and I'd like to cover [me].

I'm [27] years old.

My family makes \$[25,000] per year.

There is [1] person in my tax household.

> Please only show me plans with [*Doctor or Facility's name*] in-network*

*type in a provider or facility's name to view only plans with your search criteria in network. This can be changed on the filter of the plan page, and may also be skipped to go directly to plans.

[See Plans Now](#)



Overview of Features

As staying with an existing physician or within a familiar hospital system is a key component of plan choice for many consumers, we offer a feature which allows plans to be pre-filtered based on whether a provider or facility is in-network.

This filtering feature is accessible prior to viewing plans and again within the pop-out filter bar in the *Plan View*, and can be removed or changed at any time.

CareCompass

Explore:

PLANS

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View:

ALL PLANS

BOOKMARKS

Login

Sign Up

Estimated Monthly Premium

Estimated Deductible

Estimated Out-of-Pocket Maximum

Estimated Number in 25 Mile Radius

Primary Care Doctors

Specialists

Hospital/Facilities

Amerihealth PPOA1

EPO | Silver

★★★★★(304)

\$253

COPAYMENTS

Primary Doctor

Specialist Doctor

ER Care

Generic Drugs

Would you like to see these plans first?

Yes, show me Silver, subsidy-eligible plans first

No, proceed to plans without pre-sorting

Amerihealth PPOA2

EPO | Silver

★★★★★(352)

Plan ID: NJN002PPOA2

\$264

\$2,500

\$6,350

466

6,773

31

LEARN MORE ABOUT THIS PLAN

Overview of Features

The income level and dependents information asked prior to the *Plan View* screen determines if a consumer is eligible for a federal subsidy. If a consumer does qualify for a cost-sharing subsidy (household income under 250% of the Federal Poverty Limit), a pop-up screen will display on the resulting *Plan View* indicating the consumer's eligibility and explaining that this subsidy can only be applied to Silver plans. If they select "Yes, show me Silver, subsidy-eligible plans first", Silver Plans will automatically display at the top of his/her search in the *Plan View* screen.

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Estimated Monthly Premium

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Estimated Number in 25 Mile Radius

Primary Care Doctors

Specialists

Hospital/Facilities

Amerihealth PPOA1

EPO | Silver

\$253

\$2,000

\$6,350

563

7,790

31

COPAYMENTS/COINSURANCE

Primary Doctor \$15

Specialist Doctor \$35

ER Care 20% after deductible

Generic Drugs 50% after deductible

Summary of Benefits

Plan Brochure

List of Covered Drugs

★★★★★(304)

Plan ID: NJN001PPOA1

NCQA QUALITY SCORES

72.9

3 Consumer Satisfaction

4 Prevention

3 Treatment

LEARN MORE ABOUT THIS PLAN

Amerihealth EPOA1

EPO | Silver

\$260

\$1,350

\$5,100

466

6,773

31

LEARN MORE ABOUT THIS PLAN

Amerihealth PPOA2

EPO | Silver

\$264

\$2,500

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466

6,773

31

LEARN MORE ABOUT THIS PLAN

W J E F E Y

80

46

10

3

Richmond

Upper Merion

Millstone

NCQA Quality Scores

The National Committee for Quality Assurance (NCQA) scores represent the gold standard for evaluating access & quality at the health plan level. The overall score is rated out of 100 while the categories of Consumer Satisfaction, Prevention, & Treatment are rated out of 5. NCQA scores for EPOs are currently unavailable but will be shown as they are offered.

Click *Consumer Satisfaction*, *Prevention*, and *Treatment* on each plan for further information on how these scores were calculated. Follow this link to visit the NCQA website and learn more:

TAKE ME TO THE NCQA WEBSITE

Key

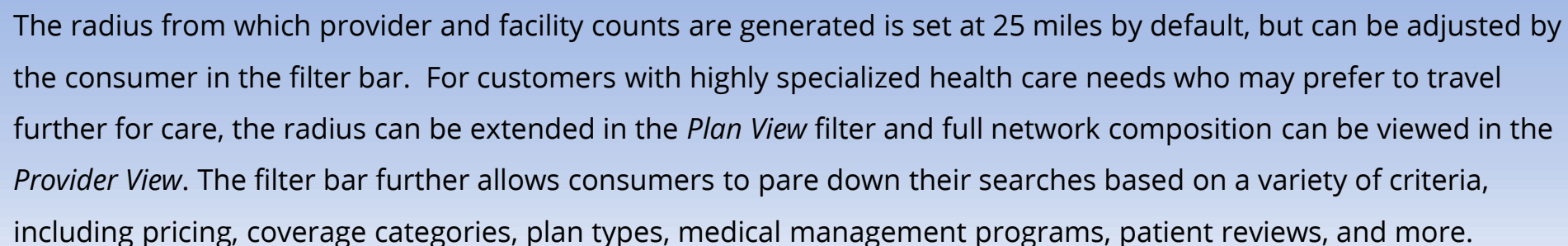
Primary Care Doctors

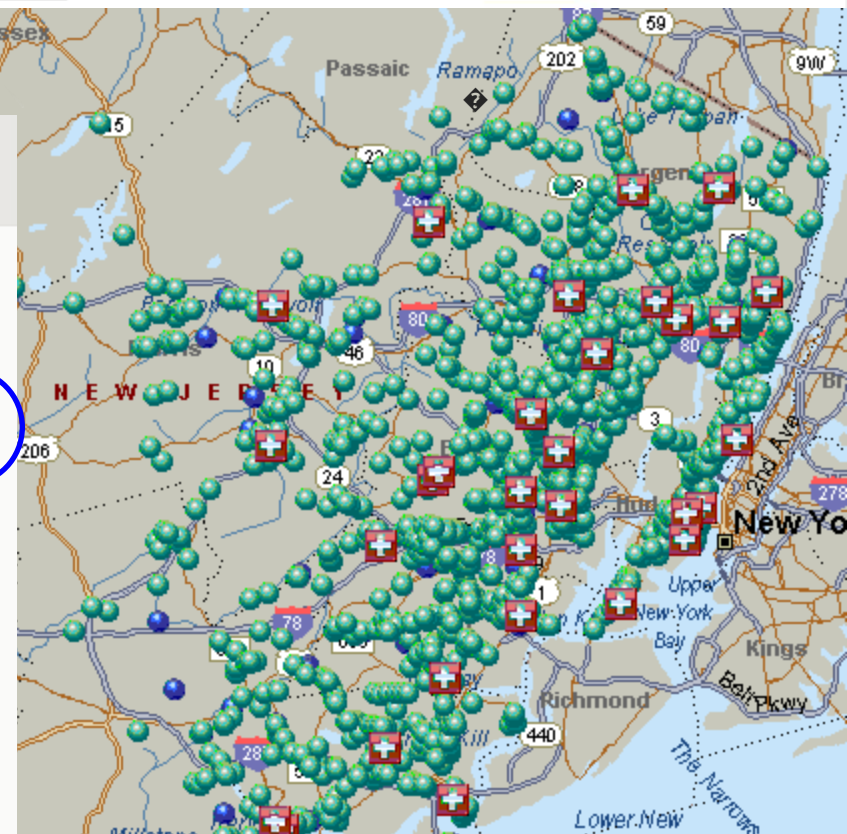
Specialists

Hospitals/Facilities

Overview of Features

As many consumers are unfamiliar with the National Committee for Quality Assurance (NCQA), first-time users will see a pop-up explaining NCQA scores in their first interface with their *Plan View*. NCQA scores are the industry standard for evaluating access & quality standards amongst health. In our application, the overall quality score is depicted as a large blue number with preventive, treatment, and consumer satisfaction scores as small red numbers, all of which are displayed in the expanded view to avoid overwhelming the user with excessive numbers in the collapsed view. Once this pop-up is closed, it will not display again for the users at return visits (accomplished via dropping cookies on the user's computer) unless they click on the tool tip question mark icon.





Plans can be collapsed to allow consumers to view up to 4 plans at one time or expanded to see greater detail about a plan of interest. We have designed our application so that 2 plans will always fit in one screen view for ease in comparison while still being able to evaluate many features of each plan's benefit design. Content in the collapsed view provides the most essential benefits metrics on pricing (premium, deductible, and maximum out-of-pocket) and information related to provider networks in their geographic region. This Information (premium, deductible, maximum out-of-pocket) is essential for a base-level reference when comparing the plan's provider network composition.

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Estimated Monthly Premium

Estimated Deductible

Estimated Out-of-Pocket Maximum

Estimated Number in 25 Mile Radius

Primary Care Doctors

Specialists

Hospital/Facilities

Amerihealth PPOA1

EPO | Silver

\$253

\$2,000

\$6,350

563

7,790

31

COPAYMENTS/COINSURANCE

Primary Doctor \$15

Specialist Doctor \$35

ER Care 20% after deductible

Generic Drugs 50% after deductible

Summary of Benefits

Plan Brochure

List of Covered Drugs

★★★★★(304)

Plan ID: NJN001PP

NCQA QUALITY SCORES

72.9

3 Consumer Satisfaction

4 Prevention

3 Treatment

LEARN MORE ABOUT THIS PLAN

Amerihealth PPOA2

EPO | Silver

\$264

\$2,500

\$6,350

466

6,773

31

LEARN MORE ABOUT THIS PLAN

Blue Cross Blue Shield EPOB2

EPO | Silver

\$292

\$1,500

\$5,000

456

6,874

34

LEARN MORE ABOUT THIS PLAN

Criteria

Average rating

Customer Service

Accuracy of Insurer's Website

Overall Experience

★★★★★

★★★★★

★★★★★

Latest Feedback

See all

"Excellent & Fast Customer Service!"

lisabunni

Overview of Features

A crowd-sourced consumer feedback tool on the plan level offers a more experience-centric score to use in differentiating plans. It evaluates plans on a five-star scale on Customer Service, Accuracy of Insurer's Website and Information, and Overall Experience and averages these 3 ratings to create the star score visible on each plan card. A feedback box is also available to view specific health experiences that may not be adequately captured in a star score. The sample size of reviews is indicated to help consumers evaluate the accuracy of the star ratings listed. Consumer feedback data will be aggregated through follow-up emails, inquiries at login, and plan dashboard ratings by registered users. This registration requirement serves to ensure ratings and feedback are more reliable and accurate.

This *Bookmark* feature is operational in both the *Plan* and *Provider* views, enabling consumers to adjust their bookmarks based on both benefit and provider level data. Unless a consumer unbookmarks them, plans bookmarked in the *Plan View* will remain bookmarked in the *Provider View*, and vice versa.

CareCompass

Explore: PLANS PROVIDERS

View: ALL PLANS BOOKMARKS

Login Sign Up

Estimated Monthly Premium

Estimated Deductible

Estimated Out-of-Pocket Maximum

Amerihealth PPOA1

★★★★★(304)

EPO | Silver

Plan ID: NJN001PPOA1

\$253 \$2,000 \$6,350

LEARN MORE ABOUT THIS PLAN

Blue Cross Blue Shield EPOB2

★★★★★(304)

EPO | Silver

Plan ID: EPOB2EPOB2

\$292 \$1,500 \$5,000

LEARN MORE ABOUT THIS PLAN

Filters

Map

Indicates Providers Accepting New Patients

Average CareCompass Score

Providers In-Network

Pauline Henderson, MD

Orthopedics

5

✓

Ashwini Reddy, DO

Geriatrics

4

✓

Thea Browning, MD

Family Medicine

5

✓

Carter Browning, MD

Cardiology

3

✓

Gerard J. Burns II, DO

Internal Medicine

5

✓

Harold Stenopolous, DO

Dermatology

4

✓

Jonah Jones, MD

Internal Medicine

3

✓

Jane Jones, MD

Endocrinology

2

✓

Kandi Kane, MD

Pediatrics

2

✓

Primary Care Doctors

563

Specialists

7,790

Hospital/Facilities

31

Overview of Features

After selecting a plan, all providers in-network will be displayed on the large interactive map on the main screen, color-coded accordingly, as well as in a scrollable snapshot view of providers along the bottom of the page. Crowd-sourced CareCompass quality scores are displayed on each snapshot card, as well as a check mark indicator of whether the physician is currently accepting new patients or not.

A filter will allow consumers to further examine network providers by specific conditions, procedures, and specialties. They are also able to change the distance requirement by changing the zip code. Conditions and procedures will select specialists that are most commonly associated with a particular condition or procedure. This feature allows consumers to quickly view the most important specialists they need according to their personal needs without having to research further.

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Estimated Monthly Premium

Estimated Deductible

Estimated Out-of-Pocket Maximum

Amerihealth PPOA1

★★★★★ (304)

EPO | Silver

Plan ID: NJN001PPOA1

\$253

\$2,000

\$6,350

LEARN MORE ABOUT THIS PLAN

Blue Cross Blue Shield EPOB2

★★★★★ (304)

EPO | Silver

Plan ID: EPOB2EPOB2

\$292

\$1,500

\$5,000

LEARN MORE ABOUT THIS PLAN

ACCEPTING NEW PATIENTS

Dr. Gerard J. Burns II, DO

Specializes in Internal Medicine • Male

100 Bowman Dr

Voorhees, NJ 08043

(856) 762-1940 (Office)

Directions

SHARE

SAVE

Overall Satisfaction

5

Communication

5

Accessability

5

Average

5

healthgrades

PATIENT SATISFACTION

★★★★★

8 responses

Latest Feedback

"Dr. Burns is the best! He always seems to find the time to fit me into his schedule."

Filter

Indicates Providers Accepting New Patients

Average CareCompass Score

Providers In-Network

Pauline Henderson, MD Orthopedics

Ashwini Reddy, DO Geriatrics

Thea Browning, MD Family Medicine

Carter Browning, MD Cardiology

Gerard J. Burns II, DO Internal Medicine

Harold Stenopolous, DO Dermatology

Jonah Jones, MD Internal Medicine

Jane Jones, MD Endocrinology

Kandi Kane, MD Pediatrics

Overview of Features

On the interactive map, a green circle represents Primary Care providers, a light blue circle represents Specialists, and a dark blue hospital icon represents Hospitals and Facilities. The size of circles represent the size of a given provider group (Primary Care or Specialists). Clicking on a provider's scrollable snapshot card will display that provider's location on the map, along with basic contact details, a Healthgrades provider rating, and a Care Compass quality provider rating. The crowd sourced Care Compass quality data will eventually be the only displayed quality measure once the number of reviews is large enough.

CareCompass

Explore: PLANS PROVIDERS

View: ALL PLANS BOOKMARKS

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Estimated Monthly Premium

Estimated Deductible

Estimated Out-of-Pocket Maximum

Amerihealth PPOA1

★★★★★(304)

EPO | Silver

Plan ID: NJN001PPOA1

\$253 \$2,000 \$6,350

LEARN MORE ABOUT THIS PLAN

Blue Cross Blue Shield EPOB2

★★★★★(304)

EPO | Silver

Plan ID: EPOB2EPOB2

\$292 \$1,500 \$5,000

LEARN MORE ABOUT THIS PLAN

Filter Indicates Prov

Find a Doctor/Facility

Distance From You

Enter ZIP Code

10 miles

Common Co

- Select Mult

Arthritis

Diabetes

Heart Disea

High Choles

High Blood

Providers In-Network

Pauline Henderson, MD

Orthopedics

5

Ashwini Reddy, DO

Geriatrics

4

Thea Browning, MD

Family Medicine

5

Carter Browning, MD

Cardiology

3

Gerard J. Burns II, DO

Internal Medicine

5

Harold Stenopolous, DO

Dermatology

4

Jonah Jones, MD

Internal Medicine

3

Jane Jones, MD

Endocrinology

2

Kandi Kane, MD

Pediatrics

1

CareCompass Score

The CareCompass Score is a provider quality score of 1-5 based on the patient ratings & feedback of registered CareCompass users. The score is broken down into 4 categories:

Accessibility

Communication

Office & Staff

Overall Satisfaction

The average of these 4 categories makes up the overall CareCompass score, which is located in the upper right hand corner of each provider's snapshot card along the bottom of the window. A breakdown of this number appears in the provider pop-up, which can be found by clicking the provider's snapshot card.

For a more extensive breakdown please visit our FAQ page: [CareCompass Score FAQ](#)

To leave a provider review, please [login](#) or [sign up](#) and click on the provider you wish to review.

Primary Care Doctors

563

Specialists

7,790

Hospital/

Score

Accepting New Patients

only those accepting patients

Overview of Features

This Care Compass quality score will incorporate the categories of Accessibility, Provider Communication, Overall Satisfaction, and Clinical Quality, and will be aggregated from the feedback of returning CareCompass users.

CareCompass

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Viewing

My Dashboard

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Amerihealth PPOA1

EPO | Silver

\$253

Estimated Monthly Premium

\$2,000

Estimated Deductible

\$6,350

Estimated Out-of-Pocket Maximum

COPAYMENTS/COINSURANCE

Primary Doctor \$15

Specialist Doctor \$35

ER Care 20% after deductible

Generic Drugs 50% after deductible

Change Rating

★★★★★

Plan ID: NJN001PPOA1

Summary of Benefits

Plan Brochure

List of Covered Drugs

My Plan Benefits

Filter

Indicates Providers Accepting New Patients

Average CareCompass Score

Providers In-Network

Pauline Henderson, MD Orthopedics

Ashwini Reddy, DO Geriatrics

Thea Browning, MD Family Medicine

Carter Browning, MD Cardiology

Gerard J. Burns II, DO Internal Medicine

Harold Stenopolous, DO Dermatology

Jonah Jones, MD Internal Medicine

Jane Jones, MD Endocrinology

Kandi Kane, MD Pediatrics

Primary Care Doctors

563

Specialists

7,790

Hospital/Facilities

31

New York

Overview of Features

After consumers choose a plan, they will be invited to register as a CareCompass User (if they haven't already) and will then be able to quickly reference their chosen network 's benefit design, full network of providers, and saved providers, both in web and mobile format. With an account a consumer may also provide feedback and rate a plan and providers after returning to the application.