1. Chatbot. Chatbot apps improve the user experience by streamlining interactions between people and services. At the same time, by lowering the average cost of customer care, they provide businesses with new options to increase customer engagement and operational efficiency. One of the biggest advantages of chatbots is that, unlike apps, they don't need to be downloaded, they don't need to be downloaded, and they don't take up any memory on the phone.
2. Mobile Wallets. A virtual wallet that keeps payment card information on a mobile device is known as a mobile wallet. Mobile wallets are a handy way for a user to make in-store payments, and they may be used at any retailer that the mobile wallet service provider has listed. Even though it already existed back then, it wasn’t that super famous not like right now during the pandemic. It made peoples lives easier and more reliable in sharing their money easily.
3. Instant Apps. Allow users to access content from an app without installing it. They are intended to conserve users' device space while also providing a convenient deep connection to a specific feature of an app. They are only available on Android. Probably one of my favorite instant apps is Solitaire in my phone. Instant apps don’t need internet connection does making it reliable to all users.
4. Online Shopping. Its goal is simple you may buy products and foods while online and you don't even have to leave your house to do so. It is trending right now especially during pandemic where we are forced to stay inside to keep safe. It lessens contact with other people unlike malls there are a lot of people.
5. Cloud storage. It allows you to keep data and files in an off-site place that you can access through the public internet or a dedicated private network connection. Data that you transmit off-site for storage becomes the responsibility of a third-party cloud provider. Cloud Storage purpose is to save you from bringing flash drive, causing you to lose it. It optimizes your cooperation making it a perfect instrument for data exchanges to your boss, manager, supervisor etc.