

# JUSTIN SCHNEIDER

## PROFILE

*Current IT Support Technician specializing in software engineering, cyber-security, and database administration.*

## CONTACT

### PHONE:

(772) 626-2566

### EMAIL:

jschneider3@protonmail.com

### WEBSITE:

justin-schneider.com

### LINKEDIN:

linkedin.com/in/justschneid

## SKILLS

### **Programs & Languages**

- Visual Studio, Eclipse, SQL Server, MySQL, Access, Git, Docker
- C++, SQL, Java, Python, Bash, HTML, CSS, JavaScript, PHP

### **Cyber-Security Tools**

- Wireshark, Metasploit, OpenVAS, Nessus, Nmap

### **Other Technical Skills:**

- Data Security
- Linux & Terminal Experience
- Office 365 Suite
- Software Development Life Cycle (SDLC)

### **Interpersonal/Soft Skills:**

- Technical Communications
- Team Leadership & Teamwork
- Problem Solving
- Flexibility & Self-management

## EDUCATION

### **Liberty University**

August 2017 - May 2021

*Bachelor of Science in Computer Science: Cyber-Security*

- Developed and administered a system consisting of over a dozen virtual machines using Docker to automatically generate reports of opioid crisis outbreak zones for the Department of Homeland Security as a capstone project.
- Administered and managed a BCNF-normalized database in SQL Server from over 94,500 rows of dirty data across 26 tables stored in Excel spreadsheets for a client scenario.
- Retained Dean's List status (3.5+ GPA) through both sophomore and junior years of college.

## EMPLOYMENT HISTORY

### **Edge-Works Manufacturing - IT Support Technician**

November 2021 - Current

- Primary point of contact for IT department, solving any hardware or software difficulties that arise company wide.
- Effective systems administrator for all company machines.
- Providing daily technical assistance for any issues customers have throughout our e-commerce site.
- Project lead in securing a GSA schedule.

### **Simply Mac - Senior Apple Specialist**

July 2021 - October 2021

- Primary point of contact for dozens of clients, demonstrating product knowledge and use cases according to their personal and professional needs.
- Warm and welcoming customer interactions praised on daily customer satisfaction surveys.
- Providing hands-on technical support for client devices.

### **Domino's Pizza - Senior Delivery Expert**

February 2020 - May 2021

- Delivering meals to around 25-30 families per shift.
- Hospitable and friendly customer interactions praised on daily customer surveys and reviews.
- Training and managing newer employees.