Contents

1 HEADER

:PROPERTIES: :Name: Daniel Schmidt :Address: Palatine, IL 60067 :Phone: 224.253.3388 :Email: daniel.adam.schmidt@gmail.com

2 SKILLS

- Ability to work independently and problem solve in a fast-paced environment.

- Effectively communicate with customers and teammates.

- Strong technological aptitude.

- Knowledge of Windows, Word, Excel, Linux, Bash.

3 EXPERIENCE

3.1 Berndt Snow Inc Palatine IL

3.2 Amazon Locker+ Schaumburg IL

Customer Associate Dec 12, 2022 - Present

3.3　True Blue Car Wash Palatine IL

Site Manager Apr 13, 2022 - Dec 12, 2022

- Ability to successfully recruit and onboard new employees, train and coach staff, schedule employee shifts, with strict adherence to overtime policies, perform activities around employee engagement, performance management, and recognition

- Maintain a focus on growing sales volume and increasing site profitability

- Manage operating P&L metrics and understands how expenditures/costs impact business margins and pricing

- Ensure that customers are satisfied and that any inquiries, incidents and issues are resolved in a timely manner

- Ensure the site follows all approved safety procedures

- Ensure the site follows all approved vehicle damage claim procedures

- Performs other duties and responsibilities as assigned

3.4　KC's Car Wash Palatine IL

Assistant Manager Aug 24, 2020 - Apr 13, 2022

- Safely directing customers' vehicles into the wash tunnel.

- Monitoring vehicles and equipment during the wash process.

- Serving customers in the sale of wash packages and gift cards.

- Addressing customers' questions and concerns in a calm, friendly and professional manner.

- Maintaining the cleanliness of the lot and operation of the vacuums.

- Closing the facilities.

4　EDUCATION

4.1　CompTIA A+

4.2　College of Lake County 2011 - 2013

Studied Linux System Administration and Networking