

# DAN SCHMIDT

Palatine, IL 60067

224.253.3388

[daniel.adam.schmidt@gmail.com](mailto:daniel.adam.schmidt@gmail.com)

## SKILLS

- Ability to work independently and problem solve in a fast-paced environment.
- Effectively communicate with customers and teammates.
- Strong technological aptitude.
- Knowledge of Windows, Word, Excel, Linux, Bash.

## EXPERIENCE

Berndt Snow Inc Palatine IL

Amazon Locker+ Schaumburg IL

*Customer Associate* Dec 12, 2022 - Present

True Blue Car Wash Palatine IL

*Site Manager* Apr 13, 2022 - Dec 12, 2022

- Ability to successfully recruit and onboard new employees, train and coach staff, schedule employee shifts, with strict adherence to overtime policies, perform activities around employee engagement, performance management, and recognition
- Maintain a focus on growing sales volume and increasing site profitability
- Manage operating P&L metrics and understands how expenditures/costs impact business margins and pricing
- Ensure that customers are satisfied and that any inquiries, incidents and issues are resolved in a timely manner
- Ensure the site follows all approved safety procedures
- Ensure the site follows all approved vehicle damage claim procedures
- Performs other duties and responsibilities as assigned

KC's Car Wash Palatine IL

*Assistant Manager* Aug 24, 2020 - Apr 13, 2022

- Safely directing customers' vehicles into the wash tunnel.

- Monitoring vehicles and equipment during the wash process.
- Serving customers in the sale of wash packages and gift cards.
- Addressing customers' questions and concerns in a calm, friendly and professional manner.
- Maintaining the cleanliness of the lot and operation of the vacuums.
- Closing the facilities.

## **EDUCATION**

College of Lake County 2011 - 2013

Studied Linux System Administration and Networking