

# JUSTIN NGUYEN

JustinTheStudent.github.io ■ +1 (713) 822-0811 ■ justin.nguyen@utexas.edu

## EDUCATION

**The University of Texas at Austin** – Austin, TX  
Majors: Physics, Astronomy  
Certificates and Minors: Business Foundations, German

Expected Graduation: Spring 2018

## EMPLOYMENT EXPERIENCES

**The University of Texas at Austin** – Austin, TX

Student Associate | *Frank C. Erwin, Jr. Special Events Center, Texas Athletics* February 2013 – Present

- Sell tickets to a variety of events at the Erwin Center, Performing Arts Center and athletics facilities
- Provide a quality customer service experience while assisting customers in purchasing and/or picking up tickets
- Help guests with problems and complaints in a professional manner

Student Associate | *University Libraries*

July 2014 – May 2017

- Answered questions pertaining to books, journals and research articles as well as general questions
- Ensured daily operation of the library through opening and closing procedures, book shelving, check-ins and check-outs
- Aided faculty and graduate students in searching various physical and online research databases for research materials

Student Assistant for Facilities | *Department of Intercollegiate Athletics*

August 2012 – December 2012

- Worked information stations and implemented the Tag-A-Kid wristband program for UT football and volleyball games
- Ran gameday shuttle service to and from ADA parking areas around UT athletic facilities
- Assisted with other gameday customer service and sustainability initiatives

**AMC Entertainment, Inc.** – Sugar Land, TX

Theatre Crew

May 2011 – August 2011

- Sold movie tickets, concessions, and AMC Gift Cards and informed guests about currently featured films, policies, programs, and handled complaints and questions from guests
- Cleaned and maintained auditoriums, restrooms and lobbies while controlling access to the theatre and the auditoriums
- Prepared and served concession items to guests, cleaned the concession area and assisted with other theatre functions

## VOLUNTEER & CO-CURRICULAR ACTIVITIES

**Campus Events & Entertainment Showtime**

- Screen movies weekly to university patrons and guests as well as promoting the events around campus

**Mobile App Development**

- Code websites through HTML/CSS/JavaScript and develop iOS apps. Assist at the annual student-developer conference

**Society of Physics Students**

- Volunteer for outreach opportunities and fundraisers in the physics community on the UT campus and Austin area

**UT Intramural Referee**

- Officiate flag football and soccer intramural games by enforcing rules and penalties, keeping scores, resolving conflicts

## HONORS & AWARDS

**Graduated with Honors**

- Graduated in the top 15% of high school graduating class

**Perfect Attendance Award**

- Received this award for having a perfect attendance on record for all four years of high school

**Showtime Member of the Month**

- Member of the Month for April 2014 for exceptional contributions and commitment to the committee

**Spanish National Honor Society Scholar**

- Showed excellence in community service in the Hispanic community and maintained grade and attendance requirements

## SKILLS

- Computer: Fluent with Mac, Windows and Linux OS's; Microsoft Word, PowerPoint, Excel, Outlook and Publisher; Final Cut Pro; Adobe Acrobat, InDesign and Photoshop; and Internet and e-mail applications
- Computer Languages: Java, C, Python (in progress), HTML (in progress), LaTeX (in progress)
- Languages: English, German (limited working proficiency), Spanish (elementary proficiency), Vietnamese (elementary proficiency)

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## REFERENCES

### **Joy Helbing**

Assistant Athletics Ticket Manager | *University of Texas at Austin – Intercollegiate Athletics*

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### **Lance Prescott**

Assistant Athletics Ticket Manager | *University of Texas at Austin – Intercollegiate Athletics*

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### **Catherine Ramirez**

Assistant Box Office Manager | *University of Texas at Austin – Frank C. Erwin, Jr. Special Events Center*

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### **Agatha Torku**

Branch Supervisor | *University of Texas at Austin – University Libraries*

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### **Mary Tran**

Aunt

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