Artashes Alex Kocharyan

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Tech Stack

Python, Java, Selenium, Playwright, JavaScript, HTML5, CSS, SQL, GIT, XML, Docker

Professional Experience

Quality Assurance Analyst @ Meta   *Sep 2022 - Sep 2024*

- Managed performance quality measurement for third party vendor employees within Business Integrity and Community Ops verticals
- Workflows included data cleansing, eligibility verification, escalation mapping, on/offboarding and post-implementation monitoring for various queues/vendors
- Utilized proprietary in-house tools for analysing, testing and monitoring large quantities of data while upholding best practices for privacy and security
- Pushed changes to production monorepos and troubleshot merge conflicts
- Collaborated with various teams to facilitate production changes in a safe and timely manner resulting efficient and accurate job delivery & metrics tracking
- Achieved and maintained a 100% compliance rate as the Quality - Central Reliability Support Team beginning Q3 2023. Compliance rate is a major KPI & ranked highest among other teams such as Ops Readiness & Change Delivery

Software Quality Assurance Engineer @ Altruist   *Sep 2021 - Sep 2022*

- Developed and documented comprehensive functional and regression test suites based on requirements, user acceptance criteria, design mockups & features
- Designed, developed and maintained automated test cases while incorporating reusability and maintainability best practices using Java and Selenium
- Identified and communicated risks and risk mitigation strategies resulting a 41% reduction of recurring bugs, improved system stability and boosted team KPI's
- Facilitated and performed deployments to various production environments
- Developed standardized protocols for regular releases, hot-fixes and emergency rollbacks using Jenkins/GitLab, reducing the average release time under 2 hours
- Testing Platforms: Desktop/Mobile Web Apps and iOS/Android Apps
- Testing Methodologies: A-B, Ad-hoc, Blackbox, End-to-End and Regression

Education

California State Polytechnic University,   *Pomona, CA*
Bachelor of Science in Computer Science   *August 2018 - July 2021*

Algorithms, x86 Assembly, Computer Architecture, Data & Discrete Structures, Software Engineering, Operating Systems, C++ OOP, Parallel Processing, Networks, Statistics

Skills

- Test automation via Python/Java, Selenium, TestNG, Cucumber, JMeter, Maven
- Functional, regression and API testing via Postman API, Swagger, Charles Proxy
- Issue tracking and test suite development via Jira, Confluence, TestRail, Figma
- Windows, Linux, MacOS, iOS, Android, MS Office, AI/LLM Prompting Proficiency
- Experience working in teams following Agile, Kanban and Scrum methodologies