



Vanna M. (STK0196) DIRECTV:

Hi, my name is Vanna M. (STK0196). How are you today?

David Roberts:

good

Vanna M. (STK0196) DIRECTV:

great

Vanna M. (STK0196) DIRECTV:

I will be more than happy to check on this for you today!

Vanna M. (STK0196) DIRECTV:

Can I have the telephone # for the account please

David Roberts:

If I obtain a genie mini myself, can it be activated and the service added to my existing account?

Vanna M. (STK0196) DIRECTV:

You will need to have an existing genie on the account

David Roberts:

if there is an existing Genie HD DVR you mean?

Vanna M. (STK0196) DIRECTV:

yes

David Roberts:

so the only charge would be the monthly fee? no installation charges?

Vanna M. (STK0196) DIRECTV:

No, there are the fees for the genie mini \$99 installation fee \$49

David Roberts:

If I get the mini from someone else, why the \$99???

Vanna M. (STK0196) DIRECTV:

If you get it somewhere else it will just be the monthly fee. The \$99 is for adding the additional receiver to the account, I am sorry for that David!

David Roberts:

and no installation fee as well, right?

Vanna M. (STK0196) DIRECTV:

if there has not been a working receiver in that room before, then yes

David Roberts:

even if that TV was previously hooked up to cable TV?

Vanna M. (STK0196) DIRECTV:

Oh ok, then it will not be a charge for the installation

David Roberts:

Thank you. You've been very helpful. Have a good day!