

JAMES D KIM

Full Stack Developer



Las Vegas, NV

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Website/Link

SUMMARY

Hey! Thanks for dropping by, my name is James. I've been in the mobile phone industry with T-Mobile for almost 8 years and before that the car sales industry with Autonation for about a year and a half. I'm making a giant leap into the developing side of technology and anticipating to make developing my new career path.

EXPERIENCE

Mobile Expert

T-Mobile

10/2013 - 04/2021 Las Vegas, Nevada

T-Mobile US, Inc. is engaged in providing wireless communication services, as well as selection of wireless devices and accessories. The "Un-Carrier" provide wireless services to postpaid, prepaid and wholesale customers.

- Carefully reviewed 20+ customer satisfaction reports on a daily basis to resolve and acknowledge areas of opportunity among sales staff
- Achieved high customer service satisfaction rating in a high volume location consistently delivery a "Magenta Glove Experience"
- Store keyholder, responsible setting up, closing down branch location, money handling procedure, and daily sales reports
- Selected to be a Samsung Pro Specialist, responsible for team product knowledge related to Samsung mobile products
- Recipient of numerous "Winner Circle" awards during Quarter 3 and Quarter 4 throughout 7 year career

Sales Associate

AutoNation Honda of Costa Mesa

08/2012 - 09/2013 Costa Mesa, California

AutoNation is an American automotive retailer based in Florida, which provides new and pre-owned vehicles in the United States.

- Increased sales for store by \$5,000 monthly and consistently ranked in top five sales associates in store
- Communicated with 1000+ customers to update and introduce new vehicle arrivals with \$20,000+ sales amount
- Implemented strong communication skills, demonstrated product knowledge, and exceeded sales targets by at least 30%
- Met store-wide sales targets and achieved over 90% of overall personal sales targets

CERTIFICATION

The Coding BootCamp Certificate of Completion

University Texas of Austin

SKILLS

HTML5

JavaScript

Bootstrap

Express.js

React.js

Node.js

MongoDB

MySQL

EDUCATION

High School Diploma

La Vista High School

2008