



```
import numpy as np
import pandas as pd
import matplotlib.pyplot as plt
import seaborn as sns
from IPython.display import display, Image
import warnings
```

```
[ ] data = pd.read_csv("Telco Customer Churn.csv")

print("Display all first of 5 rows :")
display(data.head())
print("The shape of data in (nrows,ncols)")
print(data.shape)
```

Display all first of 5 rows :

	customerID	gender	SeniorCitizen	Partner	Dependents	tenure	PhoneService	MultipleLines	InternetService	OnlineSecurity	...	DeviceProtection	TechSupport
0	7590-VHVEG	Female	0	Yes	No	1	No	No phone service	DSL	No	...	No	No
1	5575-GNVDE	Male	0	No	No	34	Yes	No	DSL	Yes	...	Yes	No
2	3668-QPYBK	Male	0	No	No	2	Yes	No	DSL	Yes	...	No	No
3	7795-CFOCW	Male	0	No	No	45	No	No phone service	DSL	Yes	...	Yes	Yes
4	9237-HQITU	Female	0	No	No	2	Yes	No	Fiber optic	No	...	No	No

5 rows x 21 columns

The shape of data in (nrows,ncols)  
(7043, 21)

```
print("How to extract Index of Dataframe ? \n\t", data.index)
print("\nHow to extract Column of Dataframe in the list type ? \n\t", list(data.columns))
print("\nHow many Gender are there in the data ? \n\t", data["gender"].unique())
print(f"\nWhat is min max value of Tenure in the data ? \n\t \
from min : {np.min(data['tenure'])} to max : {np.max(data['tenure'])}")
print(f"\nWhat is mean std value of Monthly Charges in the data ? \n\t \
mean : {data['MonthlyCharges'].mean()} std : {data['MonthlyCharges'].std()}")
print(f"\nWhat is sum and median value of Monthly Charges in the data ? \n\t \
sum : {data['MonthlyCharges'].sum()} median : {data['MonthlyCharges'].median()}")
```

```
[ ] How to extract Index of Dataframe ?
RangeIndex(start=0, stop=7043, step=1)
```

```
How to extract Column of Dataframe in the list type ?
['customerID', 'gender', 'SeniorCitizen', 'Partner', 'Dependents', 'tenure', 'PhoneService', 'MultipleLines', 'InternetService', 'OnlineSecurity', 'OnlineTechSupport']
```

```
How many Gender are there in the data ?
['Female' 'Male']
```

```
What is min max value of Tenure in the data ?
from min : 0 to max : 72
```

```
What is mean std value of Monthly Charges in the data ?
mean : 64.76169246059922 std : 30.09004709767854
```

```
What is sum and median value of Total Charges in the data ?
sum : 456116.6 median : 70.35
```



```
print("How many cases of Churn ?")
print(data["Churn"].value_counts())
print("\n")

print("Can we see the statistics table of the whole data ?")
display(data.describe())
print("\n")

print("Is there any missing value at all columns ?")
display(data.isnull().sum())
print("\n")
```

```
How many cases of Churn ?
No      5174
Yes     1869
Name: Churn, dtype: int64
```

```
Can we see the statistics table of the whole data ?
```

	SeniorCitizen	tenure	MonthlyCharges
count	7043.000000	7043.000000	7043.000000
mean	0.162147	32.371149	64.761692
std	0.368612	24.559481	30.090047
min	0.000000	0.000000	18.250000
25%	0.000000	9.000000	35.500000
50%	0.000000	29.000000	70.350000
75%	0.000000	55.000000	89.850000
max	1.000000	72.000000	118.750000

```

Is there any missing value at all columns ?
customerID      0
gender          0
SeniorCitizen   0
Partner         0
Dependents      0
tenure          0
PhoneService    0
MultipleLines   0
InternetService 0
OnlineSecurity  0
OnlineBackup    0
DeviceProtection 0
TechSupport     0
StreamingTV     0
StreamingMovies 0
Contract        0
PaperlessBilling 0
PaymentMethod    0
MonthlyCharges  0
TotalCharges    0
Churn           0
dtype: int64

```

```

[ ] print("How many Payment Method are there in the table ?")
    print(len(data["PaymentMethod"].unique()))
    print("\n")
    print("How we can get only the rows from index 10 to 15 ?")
    display(data.loc[10:15, :])
    print("\n")
    print("How we can reset index of the above results in a new table ? ")
    df = data.loc[10:15, :]
    df = df.reset_index(drop = True)
    display(df)
    print("\n")

```

How many Payment Method are there in the table ?  
4

How we can get only the rows from index 10 to 15 ?

	customerID	gender	SeniorCitizen	Partner	Dependents	tenure	PhoneService	MultipleLines	InternetService	OnlineSecurity	...	DeviceProtection	TechSupport
10	9763-GRSKD	Male	0	Yes	Yes	13	Yes	No	DSL	Yes	...	No	N
11	7469-LKBCI	Male	0	No	No	16	Yes	No	No	No internet service	...	No internet service	No internet service
12	8091-TTVAX	Male	0	Yes	No	58	Yes	Yes	Fiber optic	No	...	Yes	N
13	0280-XJGEX	Male	0	No	No	49	Yes	Yes	Fiber optic	No	...	Yes	N
14	5129-JLPIS	Male	0	No	No	25	Yes	No	Fiber optic	Yes	...	Yes	Ye
15	3655-SNQYZ	Female	0	Yes	Yes	69	Yes	Yes	Fiber optic	Yes	...	Yes	Ye

6 rows x 21 columns

How we can reset index of the above results in a new table ?

	customerID	gender	SeniorCitizen	Partner	Dependents	tenure	PhoneService	MultipleLines	InternetService	OnlineSecurity	...	DeviceProtection	TechSupport
0	9763-GRSKD	Male	0	Yes	Yes	13	Yes	No	DSL	Yes	...	No	No
1	7469-LKBCI	Male	0	No	No	16	Yes	No	No	No internet service	...	No internet service	No internet service
2	8091-TTVAX	Male	0	Yes	No	58	Yes	Yes	Fiber optic	No	...	Yes	No
3	0280-XJGEX	Male	0	No	No	49	Yes	Yes	Fiber optic	No	...	Yes	No
4	5129-JLPIS	Male	0	No	No	25	Yes	No	Fiber optic	Yes	...	Yes	Yes
5	3655-SNQYZ	Female	0	Yes	Yes	69	Yes	Yes	Fiber optic	Yes	...	Yes	Yes

6 rows x 21 columns

```
[ ] print("How we can see the type of all columns in data ?")
    display(data.info())
    print("\n")
```

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 7043 entries, 0 to 7042
Data columns (total 21 columns):
#   Column                Non-Null Count  Dtype
---  -
0   customerID            7043 non-null   object
1   gender                 7043 non-null   object
2   SeniorCitizen          7043 non-null   int64
3   Partner                7043 non-null   object
4   Dependents             7043 non-null   object
5   tenure                 7043 non-null   object
6   PhoneService           7043 non-null   object
7   MultipleLines          7043 non-null   object
8   InternetService        7043 non-null   object
9   OnlineSecurity         7043 non-null   object
10  OnlineBackup           7043 non-null   object
11  DeviceProtection       7043 non-null   object
12  TechSupport            7043 non-null   object
13  StreamingTV            7043 non-null   object
14  StreamingMovies        7043 non-null   object
15  Contract               7043 non-null   object
16  PaperlessBilling       7043 non-null   object
17  PaymentMethod          7043 non-null   object
18  MonthlyCharges         7043 non-null   float64
19  TotalCharges           7043 non-null   object
20  Churn                  7043 non-null   object

dtypes: float64(1), int64(1), object(19)
memory usage: 1.1+ MB
None
```

```
[ ] print("How we can change Tenure from int64 to object")
    print("Original Type of tenure :", data["tenure"].dtypes)
    data["tenure"] = data["tenure"].astype(str)
    print("New Type of tenure :", data["tenure"].dtypes)
    print("\n")

    print("How we can extract the categorical and numeric columns ?")
    CatFeatures = [col for col in data.columns if data[col].dtypes in ["object", "bool"]]
    NumFeatures = [col for col in data.columns if data[col].dtypes in ["int64", "float64"]]
    print("Categorical Features :", CatFeatures)
    print("Numeric Features :", NumFeatures)
    print("\n")
```

```
How we can change Tenure from int64 to object
Original Type of tenure : object
New Type of tenure : object
```

```
How we can extract the categorical and numeric columns ?
Categorical Features : ['customerID', 'gender', 'Partner', 'Dependents', 'tenure', 'PhoneService', 'MultipleLines', 'InternetService', 'OnlineSecurity', 'OnlineBackup', 'DeviceProtection', 'TechSupport', 'StreamingTV', 'StreamedVideo']
Numeric Features : ['SeniorCitizen', 'MonthlyCharges']
```

```
print("How we can show the all statistics of Numeric Features ?")
display(data.describe())
print("\n")

print("How we can show the all statistics of Categorical Features ?")
display(data[CatFeatures].describe(include='all'))
print("\n")
```

How we can show the all statistics of Numeric Features ?

	SeniorCitizen	MonthlyCharges
count	7043.000000	7043.000000
mean	0.162147	64.761692
std	0.368612	30.090047
min	0.000000	18.250000
25%	0.000000	35.500000
50%	0.000000	70.350000
75%	0.000000	89.850000
max	1.000000	118.750000

How we can show the all statistics of Categorical Features ?

	customerID	gender	Partner	Dependents	tenure	PhoneService	MultipleLines	InternetService	OnlineSecurity	OnlineBackup	DeviceProtection	TechSupport	StreamingTV	StreamedVideo
count	7043	7043	7043	7043	7043	7043	7043	7043	7043	7043	7043	7043	7043	7043
unique	7043	2	2	2	73	2	3	3	3	3	3	3	3	3
top	7590-VHVEG	Male	No	No	1	Yes	No	Fiber optic	No	No	No	No	No	No
freq	1	3555	3641	4933	613	6361	3390	3096	3498	3088	3095	3473	2810	2810

```
print("How we can get data from describe table ?")
NumStats = data[NumFeatures].describe(include='all')
CatStats = data[CatFeatures].describe(include='all')
MonthlyCharges_50 = NumStats.loc["50%", "MonthlyCharges"]
Churn_top_freq = CatStats.loc[["top", "freq"], "Churn"]
print("MonthlyCharges at 50 %(median) : \n", MonthlyCharges_50)
print("Top and Frequency of Top in Churn : \n", Churn_top_freq)
```

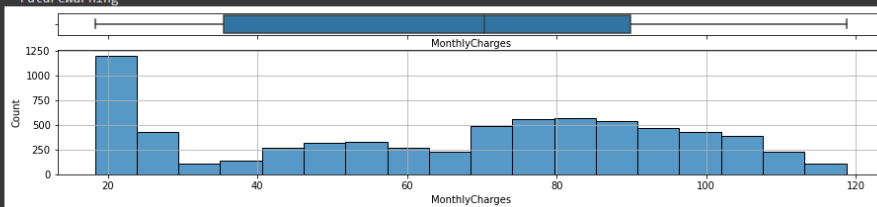
```
How we can get data from describe table ?
MonthlyCharges at 50 %(median) :
70.35
Top and Frequency of Top in Churn :
top      No
freq    5174
Name: Churn, dtype: object
```

```
print("How we can draw chart for a numeric features ?")
feature = "MonthlyCharges"
f, (ax_box, ax_hist) = plt.subplots(2, sharex=True, gridspec_kw={"height_ratios": (.15, .85)})
f.set_figheight(3)
f.set_figwidth(15)
sns.boxplot(data[data[feature]], ax=ax_box)
sns.histplot(data=data, x=feature, ax=ax_hist)
plt.grid()
plt.show()
```

```
print("How we can map Yes/No to True/False in Churn feature ?")
MapDict = {"Yes" : True, "No" : False}
data["Churn_Or_Not"] = data["Churn"].map(MapDict)
display(data.head())
```

How we can draw chart for a numeric features ?

/usr/local/lib/python3.7/dist-packages/seaborn/\_decorators.py:43: FutureWarning: Pass the following variable as a keyword arg: x. From version 0.12, the only v  
FutureWarning



How we can map Yes/No to True/False in Churn feature ?

	customerID	gender	SeniorCitizen	Partner	Dependents	tenure	PhoneService	MultipleLines	InternetService	OnlineSecurity	...	TechSupport	StreamingTV	S
0	7590-VHVEG	Female	0	Yes	No	1	No	No phone service	DSL	No	...	No	No	
1	5575-GNVDE	Male	0	No	No	34	Yes	No	DSL	Yes	...	No	No	
2	3668-QPYBK	Male	0	No	No	2	Yes	No	DSL	Yes	...	No	No	
3	7795-CFOCW	Male	0	No	No	45	No	No phone service	DSL	Yes	...	Yes	No	
4	9237-HQITU	Female	0	No	No	2	Yes	No	Fiber optic	No	...	No	No	

5 rows x 22 columns

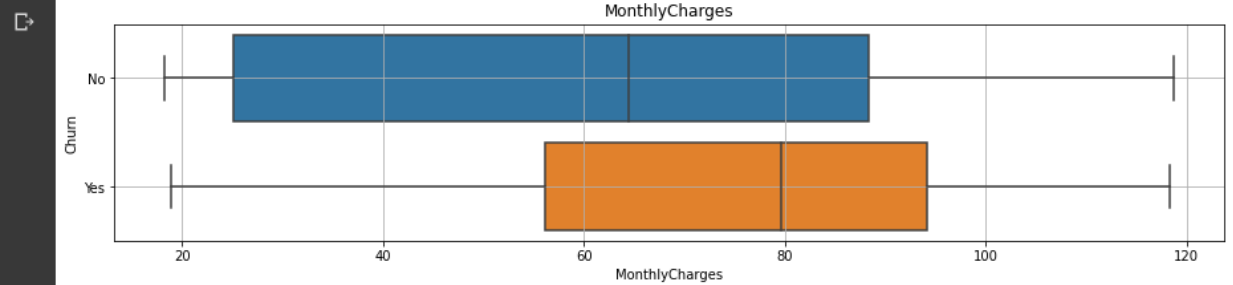
```

print("How we can draw chart for a numeric feature according to a categorical feature ?")
feature = "MonthlyCharges"
plt.figure(figsize = (15,3))
sns.boxplot(y='Churn', x = feature, data = data)
plt.title(feature)
plt.grid()
plt.show()

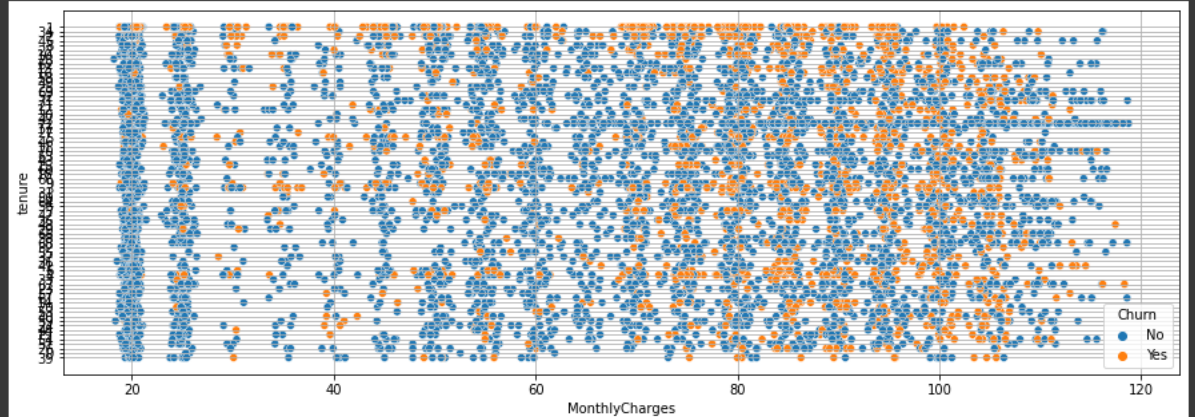
print("How we can draw chart for two numeric features according to a categorical feature ?")
plt.figure(figsize=(15,5))
feature_x = "MonthlyCharges"
feature_y = "tenure"
feature_hue = "Churn"
sns.scatterplot(x = feature_x, y= feature_y, hue=feature_hue, data = data, legend='full')
plt.grid()
plt.show()

```

▶ How we can draw chart for a numeric feature according to a categorical feature ?



▶ How we can draw chart for two numeric features according to a categorical feature ?



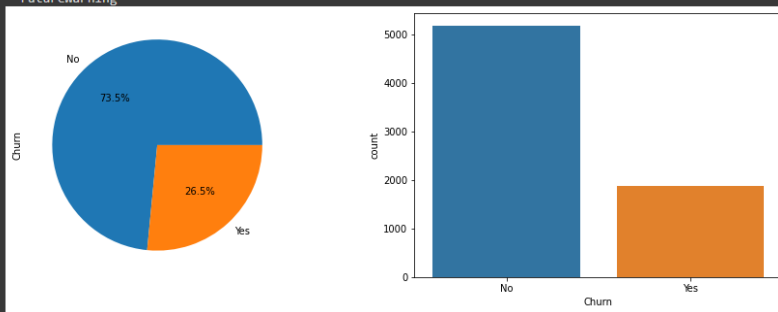
```

print("How we can draw chart for a categorical feature ?")
feature = "Churn"
plt.figure(figsize=(15,5))
plt.subplot(1,2,1)
data[feature].value_counts().plot.pie(autopct='%1.1f%%')
plt.subplot(1,2,2)
sns.countplot(data[feature])
plt.show()

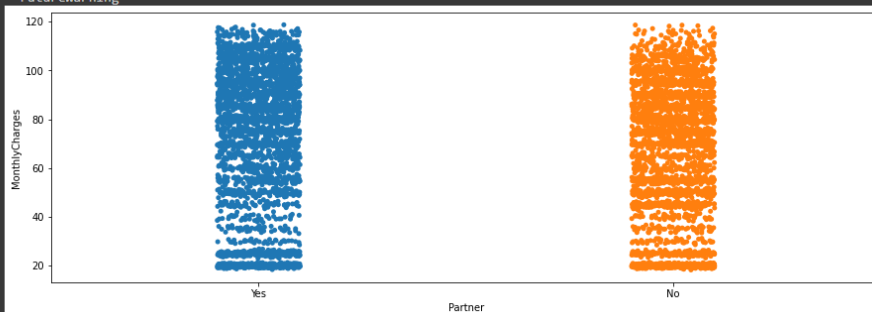
print("How we can draw chart for a categorical feature according to another categorical feature ?")
plt.figure(figsize=(15,5))
feature_x = "Partner"
feature_y = "tenure"
sns.stripplot(data[feature_x],data[feature_y])
plt.show()

```

How we can draw chart for a categorical feature ?  
 /usr/local/lib/python3.7/dist-packages/seaborn/\_decorators.py:43: FutureWarning: Pass the following variable as a keyword arg: x. From version 0.12, the only valid FutureWarning



How we can draw chart for a categorical feature according to another categorical feature ?  
 /usr/local/lib/python3.7/dist-packages/seaborn/\_decorators.py:43: FutureWarning: Pass the following variables as keyword args: x, y. From version 0.12, the only valid FutureWarning





```

▶ print("How we can split data into many data ? ")
feature_Geo = ['gender', 'Partner']
data_Geo = data[feature_Geo].copy()
display(data_Geo.head())

feature_Reg = ['Contract', 'PaymentMethod', 'MonthlyCharges']
data_Reg = data[feature_Reg].copy()
display(data_Reg.head())

feature_Geo = list(set(data.columns) - set(feature_Geo) - set(feature_Reg)) + ["Churn"]
data_Trans = data[feature_Geo].copy()
display(data_Trans.head())

print("How we can merge two data into one by cols ? ")
data_Geo_Reg = pd.concat([data_Geo, data_Reg], axis = 1)
display(data_Geo_Reg.head())

```

How we can split data into many data ?

	gender	Partner
0	Female	Yes
1	Male	No
2	Male	No
3	Male	No
4	Female	No

	Contract	PaymentMethod	MonthlyCharges
0	Month-to-month	Electronic check	29.85
1	One year	Mailed check	56.95
2	Month-to-month	Mailed check	53.85
3	One year	Bank transfer (automatic)	42.30
4	Month-to-month	Electronic check	70.70

	OnlineBackup	MultipleLines	customerID	StreamingMovies	PaperlessBilling	InternetService	Churn_Or_Not	TotalCharges	OnlineSecurity	TechSupport	PhoneServ
0	Yes	No phone service	7590-VHVEG	No	Yes	DSL	False	29.85	No	No	
1	No	No	5575-GNVDE	No	No	DSL	False	1889.5	Yes	No	
2	Yes	No	3668-QPYBK	No	Yes	DSL	True	108.15	Yes	No	
3	No	No phone service	7795-CFCW	No	No	DSL	False	1840.75	Yes	Yes	
4	No	No	9237-HQITU	No	Yes	Fiber optic	True	151.65	No	No	

How we can merge two data into one by cols ?

	gender	Partner	Contract	PaymentMethod	MonthlyCharges
0	Female	Yes	Month-to-month	Electronic check	29.85
1	Male	No	One year	Mailed check	56.95
2	Male	No	Month-to-month	Mailed check	53.85
3	Male	No	One year	Bank transfer (automatic)	42.30
4	Female	No	Month-to-month	Electronic check	70.70

```
[ ] print("How we can filter data by condition ?")
Condition1 = data["MonthlyCharges"] > data['MonthlyCharges'].mean()
Condition2 = data["Dependents"] == "Yes"
data_over100_IntlPlan1 = data[Condition1 & Condition2].copy()
display(data_over100_IntlPlan1.head())
print(data_over100_IntlPlan1.shape)

value1, value2 = 1, "Yes"
data_less120_IntlPlan2 = data.query("`SeniorCitizen` < @value1 and `Partner` == @value2")
display(data_less120_IntlPlan2.head())
print(data_less120_IntlPlan2.shape)

print("How we can merge two data into one by rows ?")
data_merge = pd.concat([data_over100_IntlPlan1, data_less120_IntlPlan2])
display(data_merge.head())
print(data_merge.shape)
```

How we can filter data by condition ?

	customerID	gender	SeniorCitizen	Partner	Dependents	tenure	PhoneService	MultipleLines	InternetService	OnlineSecurity	...	TechSupport	StreamingTV
6	1452-KIOVK	Male	0	No	Yes	22	Yes	Yes	Fiber optic	No	...	No	Yes
15	3655-SNQYZ	Female	0	Yes	Yes	69	Yes	Yes	Fiber optic	Yes	...	Yes	Yes
17	9959-WOFKT	Male	0	No	Yes	71	Yes	Yes	Fiber optic	Yes	...	No	Yes
26	6467-CHFZW	Male	0	Yes	Yes	47	Yes	Yes	Fiber optic	No	...	No	Yes
32	6827-IEAUQ	Female	0	Yes	Yes	27	Yes	No	DSL	Yes	...	Yes	No

5 rows x 22 columns

(1006, 22)

How we can merge two data into one by rows?

	customerID	gender	SeniorCitizen	Partner	Dependents	tenure	PhoneService	MultipleLines	InternetService	OnlineSecurity	...	TechSupport	StreamingTV
0	7590-VHVEG	Female	0	Yes	No	1	No	No phone service	DSL	No	...	No	No
8	7892-POOKP	Female	0	Yes	No	28	Yes	Yes	Fiber optic	No	...	Yes	Yes
10	9763-GRSKD	Male	0	Yes	Yes	13	Yes	No	DSL	Yes	...	No	No
12	8091-TTVAX	Male	0	Yes	No	58	Yes	Yes	Fiber optic	No	...	No	Yes
15	3655-SNQYZ	Female	0	Yes	Yes	69	Yes	Yes	Fiber optic	Yes	...	Yes	Yes

5 rows x 22 columns

(2829, 22)

How we can merge two data into one by rows?

	customerID	gender	SeniorCitizen	Partner	Dependents	tenure	PhoneService	MultipleLines	InternetService	OnlineSecurity	...	TechSupport	StreamingTV
6	1452-KIOVK	Male	0	No	Yes	22	Yes	Yes	Fiber optic	No	...	No	Yes
15	3655-SNQYZ	Female	0	Yes	Yes	69	Yes	Yes	Fiber optic	Yes	...	Yes	Yes
17	9959-WOFKT	Male	0	No	Yes	71	Yes	Yes	Fiber optic	Yes	...	No	Yes
26	6467-CHFZW	Male	0	Yes	Yes	47	Yes	Yes	Fiber optic	No	...	No	Yes
32	6827-IEAUQ	Female	0	Yes	Yes	27	Yes	No	DSL	Yes	...	Yes	No

5 rows x 22 columns

(3835, 22)

```
[ ] print("How we can group by Contract and count on PaperlessBilling, sum on Tenure and Average on Monthly Charges?")
ContractDF = pd.DataFrame()
series = data.groupby("Contract")["PaperlessBilling"].count()
ContractDF.index = series.index
ContractDF["Count on PaperlessBilling"] = series
ContractDF["Sum on tenure"] = data.groupby("Contract")["tenure"].sum()
ContractDF["Average on MonthlyCharges"] = data.groupby("Contract")["MonthlyCharges"].mean()
display(ContractDF.head())

print("How we can join data with ContractDF on the Contract information to create new information about Contract")
ContractDF["Contract"] = ContractDF.index
ContractDF = ContractDF.reset_index(drop = True)
display(ContractDF.head())
data = pd.merge(data, ContractDF, left_on='Contract', right_on='Contract')
display(data.head())
```

How we can group by Contract and count on PaperlessBilling, sum on Tenure and Average on Monthly Charges?

	Count on PaperlessBilling	Sum on tenure	Average on MonthlyCharges
--	---------------------------	---------------	---------------------------

Contract	Count on PaperlessBilling	Sum on tenure	Average on MonthlyCharges
Month-to-month	3875	1228221028134925102111493047117211546341113492...	66.398490
One year	1473	3445625852122710176063661847525646453571386672...	65.048608
Two year	1695	1669715872717270635269347272315064624948466672...	60.770413

How we can join data with ContractDF on the Contract information to create new information about Contract

	Count on PaperlessBilling	Sum on tenure	Average on MonthlyCharges	Contract
0	3875	1228221028134925102111493047117211546341113492...	66.398490	Month-to-month
1	1473	3445625852122710176063661847525646453571386672...	65.048608	One year
2	1695	1669715872717270635269347272315064624948466672...	60.770413	Two year

	customerID	gender	SeniorCitizen	Partner	Dependents	tenure	PhoneService	MultipleLines	InternetService	OnlineSecurity	...	Contract	PaperlessBilling
0	7590-VHVEG	Female	0	Yes	No	1	No	No phone service	DSL	No	...	Month-to-month	Yes
1	3668-QPYBK	Male	0	No	No	2	Yes	No	DSL	Yes	...	Month-to-month	Yes
2	9237-HQITU	Female	0	No	No	2	Yes	No	Fiber optic	No	...	Month-to-month	Yes
3	9305-CDSKC	Female	0	No	No	8	Yes	Yes	Fiber optic	No	...	Month-to-month	Yes
4	1452-KIOVK	Male	0	No	Yes	22	Yes	Yes	Fiber optic	No	...	Month-to-month	Yes

5 rows x 25 columns