

# Justen M. Crockett

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## EDUCATION

**Austin Community College**  
**Current Student**  
**Major:** Computer science

Austin, TX  
August 2017—Present

## RELEVANT COURSEWORK & SKILLS

- Experience in C++ object oriented programming
- A average in current summer Data Structures course, concepts learned so far: Stacks, Queues, Hash Tables, Trees, Binary Search Trees, currently working with graphs.
- Experience in HTML, CSS, and beginner level JavaScript.
- Experience in WordPress and working with WordPress themes.

## PROFESSIONAL EXPERIENCE

**Sales and Design Consultant**  
**The Tile Shop**

*March 2019—July 2019*  
*Austin, TX*

- Commision based sales role selling high end tile products to both retail customers and industry professionals.
- Exceeded my sales goals of \$6000 gross profit per 2 weeks after only working for 2 weeks.
- Reached out to industry professionals to generate new leads and sales
- Trained as an interior designer to assist customers, with training in 3D tile mockup software

**Communications Lead**  
**City of Austin**

*April 2017—October 2017*  
*Austin, TX*

- Provide leadership, work assignments, evaluation, training, and guidance to others
- Supervise daily activity on the operations floor
- Records shift activity data for operational tracking

**Police Dispatcher / Certified Training Operator / Control Center Specialist**  
**City of Austin**

*September 2014—April 2017*  
*Austin, TX*

- Operating Police Emergency Radio System in accordance with FCC rules and regulations
- Assist in the transmission of information via Mobile Data Terminal Computer System
- Maintaining accurate and concise information for between 10-30 police officers, while assisting with a wide variety of requests in a fast paced environment
- Work with the training team to train newly hired employees to a proficient level, while also keeping detailed employee documentation on progress to coach as needed

## OBJECTIVE

I am currently a student at Austin Community College and in the process of transferring to UTSA for the Fall semester in their computer science program. I am passionate about code and enjoy learning new technologies in my spare time. Currently I'm working through the front end web development course offered by TreeHouse, with a grasp on HTML and CSS. I am beginning to learn JavaScript for front end, and will be enrolling in the Full Stack JavaScript course after the front end is complete. I am searching for an internship that I can put the technologies I am learning to use and challenge myself to learn new skills in a production environment. I pride myself in being an extremely fast learning and willing to dedicate myself to learn new things with self imposed deadlines.