

# 2021

## Emergency Medical Dispatch Response Code Determinants



**Dr. Sean Ray**

**Harnett County EMS System**

**NAEMD Version 13.3**



# List of Chief Complaints

1. Abdominal Pain / Problems
2. Allergies (Reactions) / Envenomations (Stings, Bites)
3. Animal Bites / Attacks
4. Assault / Sexual Assault
5. Back Pain (Non-Traumatic or Non-Recent Trauma)
6. Breathing Problems
7. Burns (Scalds) / Explosions (Blast)
8. Carbon Monoxide / Inhalation / HAZMAT / CBRN
9. Cardiac or Respiratory Arrest / Death
10. Chest Pain (Non-Traumatic)
11. Choking
12. Convulsions / Seizures
13. Diabetic Problems
14. Drowning (Near) / Diving/ SCUB Accident
15. Electrocution / Lightning
16. Eye Problems / Injuries
17. Falls
18. Headaches
19. Heart Problems / A.I.C.D
20. Heat / Cold Exposure
21. Hemorrhage / Lacerations
22. Inaccessible Incident / Other Entrapments (Non-Vehicle)
23. Overdose / Poisoning (Ingestion)
24. Pregnancy / Childbirth / Miscarriage
25. Psychiatric / Abnormal Behavior / Suicide Attempt
26. Sick Person (Specific Diagnosis)
27. Stab / Gunshot / Penetrating Trauma
28. Stroke (CVA)
29. Traffic / Transportation Incidents
30. Traumatic Injuries (Specific)
31. Unconscious / Fainting (Near)
32. Unknown Problem (Man Down)
37. Interfacility Evaluation / Transfer

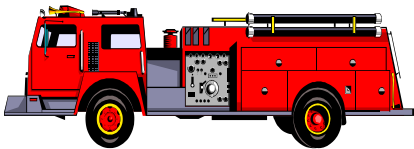
# **SAFETY ISSUES**



**STOP & THINK ABOUT SCENE SAFETY**



**Law Enforcement for scene safety**



**Fire Department for scene safety**



**Water Safety may require a boat**



**Air Medical transport if needed**



**Airborne Precautions or N95 may be required**

# 1 ABDOMINAL PAIN/PROBLEMS

		1 <sup>st</sup> Resp.	Paramedic Ambulance	District Chief
<b>D</b>	<b>1</b> Not alert <b>2</b> Ashen or gray color reported $\geq 50$	<b>1 Hot</b> <b>2 Hot</b>	<b>1 Hot</b> <b>2 Hot</b>	1 N/A 2 N/A
<b>C</b>	<b>1</b> SUSPECTED aortic aneurysm (tearing/ripping pain) $\geq 50$ <b>2</b> Diagnosed aortic aneurysm <b>3</b> Fainting or near fainting $\geq 50$ <b>4</b> Females with fainting or near fainting 12-50 <b>5</b> Males with pain above navel $\geq 35$ <b>6</b> Females with pain above navel $\geq 45$	1 N/A 2 N/A 3 N/A 4 N/A 5 N/A 6 N/A	<b>1 Hot</b> <b>2 Hot</b> <b>3 Hot</b> <b>4 Hot</b> <b>5 Hot</b> <b>6 Hot</b>	1 N/A 2 N/A 3 N/A 4 N/A 5 N/A 6 N/A
<b>A</b>	<b>1</b> Abdominal Pain <b>2</b> Non-Traumatic Testicle or groin pain (males)	1 N/A 1 N/A	<b>1 Cold</b> <b>2 Cold</b>	1 N/A 2 N/A

## Questions Asked:

1. Is s/he **completely alert** (responding appropriately)?
2. ( $\geq 50$ ) Has s/he ever been **diagnosed** with an **aortic aneurysm**?
  - a. (NO) Ask her/him to **describe** the pain.
3. (Female  $\geq 12$ , Male  $\geq 50$ ) Did s/he **faint** (pass out) or **nearly** faint?
4. (Female  $\geq 45$ , Male  $\geq 35$ ) Is her/his pain **above** the **belly button** (navel)?



# 2 ALLERGIES, HIVES, STINGS, MEDICATION REACTIONS

		1 <sup>st</sup> Resp.	Paramedic Ambulance	District Chief
<b>E</b>	1 Ineffective Breathing (*Must be selected from case entry only)	1 Hot	1 Hot	1 Hot
<b>D</b>	1 Not alert 2 Difficulty speaking between breaths 3 Swarming ATTACK (bee, wasp, hornet) 4 Snake Bite	1 Hot 2 Hot 3 Hot 4 Hot	1 Hot 2 Hot 3 Hot 4 Hot	1 N/A 2 N/A 3 N/A 4 N/A
<b>C</b>	1 Difficulty breathing or swallowing 2 History of severe allergic reaction	1 N/A 2 N/A	1 Hot 2 Hot	1 N/A 2 N/A
<b>B</b>	1 Unknown Status/Other codes not applicable	1 N/A	1 Hot	1 N/A
<b>A</b>	1 No difficulty breathing or swallowing (rash, hives, or itching may be present) 2 Spider bite	1 N/A 2 N/A	1 Cold 2 Cold	1 N/A 2 N/A

## Questions Asked:

1. **(SNAKEBITE)** Where is the Snake now?
2. Is s/he **completely alert** (responding appropriately)?
3. Does s/he have **difficulty breathing** or **swallowing**?
  - a. **(YES & ALERT)** Does s/he have **difficulty speaking/crying** between breaths?
4. **(Allergy)** Has s/he ever had a **severe allergic reaction** before?
  - a. **(YES)** Does s/he have any **specific injections** or **other medications** to treat this type of reaction?
    - i. **(YES)** Have they been **used**?
    - ii. **(NO)** Tell her/him to **use them now**.

**SUFFIXES:**     **I** = Injection Administered  
                          **M** = Medication Administered or advised



# 3 ANIMAL BITES / ATTACK

		1 <sup>st</sup> Resp.	Paramedic Ambulance	District Chief
<b>D</b>	1 Arrest	1 Hot	1 Hot	1 Hot
	2 Unconscious	2 Hot	2 Hot	2 Hot
	3 Not Alert	3 Hot	3 Hot	3 Hot
	4 Chest or Neck injury (with difficulty breathing)	4 Hot	4 Hot	4 Hot
	5 Dangerous body area	5 Hot	5 Hot	5 N/A
	6 Large Animal	6 Hot	6 Hot	6 N/A
	7 Exotic Animal	7 Hot	7 Hot	7 N/A
	8 Mauling or multiple animals	8 Hot	8 Hot	8 N/A
	9 Attack in progress	9 Hot	9 Hot	9 N/A
<b>B</b>	1 Possible DANGEROUS body area	1 N/A	1 Hot	1 N/A
	2 Serious hemorrhage	2 N/A	2 Hot	2 N/A
	3 Unknown status (Other codes not applicable)	3 N/A	3 Hot	3 N/A
<b>A</b>	1 NOT DANGEROUS PROXIMAL or DISTAL body area with deformity	1 N/A	1 Cold	1 N/A
	2 Not DANGEROUS body area	2 N/A	2 Cold	2 N/A
	3 NON-RECENT ( $\geq 6$ hrs) injuries (without priority symptoms)	3 N/A	3 Cold	3 N/A
	4 SUPERFICIAL injuries	4 N/A	4 Cold	4 N/A

## Questions Asked:

1. What **kind** of **animal** is it?
2. **Where** is the animal **now**?
3. Is there any **serious bleeding**?
4. Is s/he **completely alert**?
5. What part of the body was **injured/bitten**?
6. **(Chest or Neck)** Is s/he having any **difficulty breathing**?
7. What **kind** of **injuries** does he have?
8. **When** did this **happen**?



# 4 ASSAULT / SEXUAL ASSAULT

		1 <sup>st</sup> Resp.	Paramedic Ambulance	District Chief
<b>D</b>	1 Arrest 2 Unconscious 3 Not Alert 4 Chest or Neck injuries (w/ Difficulty Breathing) 5 Multiple Victims	1 Hot 2 Hot 3 Hot 4 Hot 5 Hot	1 Hot 2 Hot 3 Hot 4 Hot 5 Hot	1 Hot 2 Hot 3 Hot 4 Hot 5 Hot
<b>B</b>	1 POSSIBLY DANGEROUS body area 2 Serious hemorrhage 3 Unknown status (Other codes not applicable)	1 N/A 2 N/A 3 N/A	1 Hot 2 Hot 3 Hot	1 N/A 2 N/A 3 N/A
<b>A</b>	1 NOT DANGEROUS body area with deformity 2 NOT DANGEROUS body area 3 NON-RECENT injuries ( $\geq 6$ hrs) injuries (without priority symptoms)	1 N/A 2 N/A 3 N/A	1 Cold 2 Cold 3 Cold	1 N/A 2 N/A 3 N/A

## Questions Asked:

1. Is the **assailant** still **nearby**?
2. Were **weapons** involved or mentioned?
3. Is there any **serious bleeding**?
4. Is s/he **completely awake**?
5. **(Assault)** What **part** of the body is **injured**?  
**(Sexual)** Does s/he have any **other injuries**?
  - a. **(Chest or Neck)** Is s/he having any **difficulty breathing**?
  - b. **(NOT DANGEROUS body area only)** Is it **obviously bent out of shape**?
6. **When** did this **happen**?

**SUFFIXES:**

**A** = Assault

**S** = Sexual Assault

**T** = Taser / Stun Gun



# 5 BACK PAIN

## (Non-Traumatic / Non-Recent Trauma)

		1 <sup>st</sup> Resp.	Paramedic Ambulance	District Chief
<b>D</b>	1 Not alert 2 Ashen or gray color reported $\geq 50$	1 Hot 2 Hot	1 Hot 2 Hot	1 N/A 2 N/A
<b>C</b>	1 Suspected aortic aneurysm (tearing/ripping pain) $\geq 50$ 2 Diagnosed aortic aneurysm 3 Fainting or near fainting $\geq 50$ 4 Difficulty Breathing	1 N/A 2 N/A 3 N/A 4 N/A	1 Hot 2 Hot 3 Hot 4 Hot	1 N/A 2 N/A 3 N/A 4 N/A
<b>A</b>	1 NON-Traumatic back pain 2 NON-Recent Traumatic back pain ( $\geq 6$ hours without priority symptoms)	1 N/A 2 N/A	1 Cold 2 Cold	1 N/A 2 N/A

### Questions Asked:

1. **When** did this **start** (happen)?
2. What **caused** the **back pain**?
3. Does s/he have **difficulty breathing**?
4. **(Female  $\geq 45$ , Male  $\geq 35$ )** Does s/he have **chest pain** or **chest discomfort**?
5. Is s/he **completely alert**?
6. **( $\geq 50$ )** Has s/he ever been **diagnosed** with an **aortic aneurysm**?
  - a. **(NO)** Ask her/him to describe the pain.
7. **( $\geq 50$ )** Did she **faint** (pass out) or **nearly faint**?



# 6 BREATHING PROBLEMS

		1 <sup>st</sup> Resp.	Paramedic Ambulance	District Chief
<b>E</b>	1 INEFFECTIVE BREATHING * (to be selected from CASE ENTRY only)	1 Hot	1 Hot	1 Hot
<b>D</b>	1 Not alert 2 Difficulty speaking between breaths 3 Changing color 4 Clammy or Cold Sweats 5 Tracheostomy (obvious distress)	1 Hot 2 Hot 3 Hot 4 Hot 5 Hot	1 Hot 2 Hot 3 Hot 4 Hot 5 Hot	1 N/A 2 N/A 3 N/A 4 N/A 5 N/A
<b>C</b>	1 ABNORMAL Breathing 2 Tracheostomy (no obvious distress)	1 N/A 2 N/A	1 Hot 2 Hot	1 N/A 2 N/A

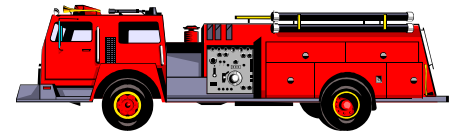
## Questions Asked:

1. Is s/he **completely alert** (responding appropriately)?
  - a. **(YES)** Does s/he have **difficulty** speaking/crying **between** breaths?
    - i. **(Tracheostomy)** Is s/he in obvious distress?
2. **(Not 1<sup>st</sup> Party)** Is s/he **changing color**?
  - a. **(YES)** **Describe** the color change?
3. Is s/he **clammy** or having **cold sweats**?
4. Does s/he have **asthma** or **other lung problem**?
  - a. **(YES)** Does s/he have a **prescribed inhaler**?
    - i. **(YES)** Has s/he **used** it yet?
5. **(Tracheostomy blockage)** Does s/he have any **specials equipment** or **instructions** to treat this?
  - a. **(YES)** Have they been **used**?

**SUFFIXES: A** = History of Asthma

**E** = COPD (Emphysema/Chronic Bronchitis)

**O** = Other Lung Problem



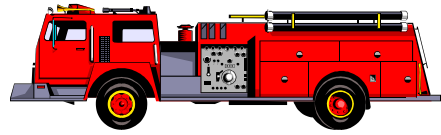
# 7 BURNS / EXPLOSION (Scalds) / (Blast)

		1 <sup>st</sup> Resp.	Paramedic Ambulance	District Chief
<b>E</b>	1 Person on Fire	1 Hot	1 Hot	1 Hot
<b>D</b>	1 Multiple Victims 2 Arrest 3 Unconscious 4 Not Alert 5 Difficulty speaking between breaths	1 Hot 2 Hot 3 Hot 4 Hot 5 Hot	1 Hot 2 Hot 3 Hot 4 Hot 5 Hot	1 Hot 2 Hot 3 Hot 4 Hot 5 Hot
<b>C</b>	1 Fire with persons reported inside 2 Difficulty breathing 3 Burns $\geq$ 18% body area 4 Significant Facial burns	1 N/A 2 N/A 3 N/A 4 N/A	1 Hot 2 Hot 3 Hot 4 Hot	1 Hot 2 Hot 3 Hot 4 Hot
<b>B</b>	1 Blast injuries (without priority symptoms) 2 Unknown status/Other codes not applicable	1 N/A 2 N/A	1 Hot 2 Hot	1 Cold 2 Cold
<b>A</b>	1 Burns $\leq$ 18 % body area 2 Fire alarm (unknown situation) 3 Minor Burns 4 Sunburn 5 NON-Recent ( $\geq$ 6hrs) burns/injuries (without priority symptoms)	1 N/A 2 N/A 3 N/A 4 N/A 5 N/A	1 Cold 2 Cold 3 Cold 4 Cold 5 Cold	1 N/A 2 N/A 3 N/A 4 N/A 5 N/A

## Questions Asked:

1. **(Suspected)** Is **anything** still burning or smoldering?
2. Is everyone **safe** and **out of danger**?
3. How was s/he **burned/injured**?
4. Is s/he **completely alert** (responding appropriately)?
5. Is s/he having **difficulty breathing**?
  - a. **(YES & ALERT)** Does s/he have **difficulty** speaking/crying **between** breaths?
6. What **parts** of the body were **burned/injured**?
7. **When** did this **happen**?

**SUFFIXES:** **E** = Explosion  
**F** = Fire Present  
**W** = Fireworks



# 8 CARBON MONOXIDE / INHALATION / HAZMAT

		1 <sup>st</sup> Resp.	Paramedic Ambulance	District Chief
<b>D</b>	1 Arrest 2 Unconscious 3 Not alert 4 Difficulty speaking between breaths 5 Multiple victims 6 Unknown Status/ Other codes not applicable	1 Hot 2 Hot 3 Hot 4 Hot 5 Hot 6 Hot	1 Hot 2 Hot 3 Hot 4 Hot 5 Hot 6 Hot	1 Hot 2 Hot 3 Hot 4 Hot 5 Hot 6 N/A
<b>C</b>	1 Alert with difficulty breathing	1 N/A	1 Hot	1 N/A
<b>B</b>	1 Alert without difficulty breathing	1 N/A	1 Hot	1 N/A
<b>Omega</b>	1 Carbon monoxide detector alarm (scene contact without priority symptoms) 2 Carbon monoxide detector alarm (alarm only, no scene contact)	1 N/A 2 N/A	1 Cold 2 Cold	1 N/A 2 N/A

## Questions Asked:

1. Is everyone **safe** and **out of danger**?
2. What kind of **chemicals/fumes** or **hazardous materials** are involved?
  - a. (**HAZMAT**) Do you know the warning **placard numbers** (chemical id)?
3. **Where** are the **chemicals/fumes** coming from?
4. Is s/he **contaminated** (skin contact) with **chemicals**?
5. Is he **completely alert**?
6. Is he having any **difficulty breathing**?
  - a. (**YES & ALERT**) Does s/he have **difficulty** speaking/crying **between** breaths?

**SUFFIXES:**

<b>C</b> = Chemical	<b>M</b> = Carbon Monoxide
<b>B</b> = Biological	<b>S</b> = Suicide Attempt (only carbon Monoxide)
<b>R</b> = Radiological	<b>T</b> = Suicide attempt (other toxic substances)
<b>N</b> = Nuclear	<b>U</b> = Unknown
<b>G</b> = Smell of Gas / Fumes	

# 9

## CARDIAC ARREST / RESPIRATORY ARREST

		1 <sup>st</sup> Resp.	Paramedic Ambulance	District Chief
<b>E</b>	<b><i>Suspected Workable ARREST (NOT BREATHING/ INEFFECTIVE BREATHING)</i></b>  <b>1</b> NOT BREATHING at all <b>2</b> UNCERTAIN BREATHING <b>3</b> Hanging <b>4</b> Strangulation <b>5</b> Suffocation	<b>1 Hot</b> <b>2 Hot</b> <b>3 Hot</b> <b>4 Hot</b> <b>5 Hot</b>	<b>1 Hot</b> <b>2 Hot</b> <b>3 Hot</b> <b>4 Hot</b> <b>5 Hot</b>	<b>1 Hot</b> <b>2 Hot</b> <b>3 Hot</b> <b>4 Hot</b> <b>5 Hot</b>
<b>D</b>	<b>1</b> Ineffective BREATHING ( <i>discovered during key questioning only</i> ) * <i>Select only when linking from other Chief Complaint protocols</i>  <b>2</b> Obvious or Expected Death questionable (Suffixes: A through F; X & Y)	<b>1 Hot</b>     <b>2 Hot</b>	<b>1 Hot</b>     <b>2 Hot</b>	<b>1 Hot</b>     <b>2 Cold</b>
<b>B</b>	<b>1</b> OBVIOUS DEATH unquestionable (Suffixes: A through F)	1 N/A	<b>1 Cold</b>	1 N/A
<b>Omega</b>	<b>1</b> Expected Death unquestionable (Suffixes X & Y)	1 N/A	<b>1 Cold</b>	1 N/A

### Questions Asked:

1. **(Suspected Death)** Tell me please, **why** does it look like s/he is **dead**?
  - a. **(Obvious death)** Do you think s/he is **beyond** any help (resuscitation/CPR)?
  - b. **(Expected death)** Are you **certain** we should **not** try to resuscitate her/him?

### SUFFIXES:

- A** = Cold / Stiff in a warm environment
- B** = Decapitation
- C** = Decomposition
- D** = Incineration
- E** = Non-Recent Death
- F** = Severe Injuries obviously incompatible with life
- X** = Terminal Illness
- Y** = DNR Order

# 10 CHEST PAIN

		1 <sup>st</sup> Resp.	Paramedic Ambulance	District Chief
<b>D</b>	1 Not Alert 2 Difficulty Speaking Between Breaths 3 Changing Color 4 Clammy or Cold Sweats 5 Heart attack or angina history	1 Hot 2 Hot 3 Hot 4 Hot 5 Hot	1 Hot 2 Hot 3 Hot 4 Hot 5 Hot	1 N/A 2 N/A 3 N/A 4 N/A 5 N/A
<b>C</b>	1 Abnormal Breathing 2 Cocaine Use 3 Breathing normally $\geq 35$	1 N/A 2 N/A 3 N/A	1 Hot 2 Hot 3 Hot	1 N/A 2 N/A 3 N/A
<b>A</b>	1 Normal Breathing $\leq 35$	1 N/A	1 Cold	1 N/A

## Questions Asked:

1. Is s/he **completely alert** (responding appropriately)?
2. Is s/he **breathing normally**?
  - a. **(No & Alert)** Does s/he have **difficulty** speaking/crying **between** breaths?
3. **(Not 1<sup>st</sup> Party)** Is s/he **changing color**?
4. Is s/he **clammy** or having **cold sweats**?
5. Has s/he ever had a **heart attack** or **angina** (heart pains)?
6. Did s/he take any **drugs** or **medications** in the **past 12 hours**?
  - Cocaine (or derivative)
  - Medications

# 11 CHOKING

		1 <sup>st</sup> Resp.	Paramedic Ambulance	District Chief
<b>E</b>	1 Complete obstruction/ INEFFECTIVE BREATHING	1 Hot	1 Hot	1 Hot
<b>D</b>	1 Abnormal breathing (PARTIAL Obstruction) 2 Not Alert	1 Hot 2 Hot	1 Hot 2 Hot	1 N/A 2 N/A
<b>A</b>	1 Not choking now (can talk or cry, is alert and breathing normally)	1 N/A	1 Cold	1 N/A

## Questions Asked:

1. Is s/he completely alert (responding appropriately)?
2. Is s/he **breathing normally**?
3. (**Alert & Breathing Normally**) Is s/he able to **talk/cry**?
4. **What** did s/he **choke** on?

### SUFFIXES:

**F** = Food

**O** = Object/Toy

**C** = Candy/Sweets/Gum

**M** = Milk/Liquid (non-toxic)

**U** = Unknown

# 12 CONVULSIONS / SEIZURES

		1 <sup>st</sup> Resp.	Paramedic Ambulance	District Chief
<b>D</b>	<b>1</b> Not Breathing (after Key questioning) <b>2</b> Continuous or Multiple seizures <b>3</b> Agonal/Ineffective Breathing <b>4</b> Effective breathing not verified $\geq 35$	<b>1 Hot</b> <b>2 Hot</b> <b>3 Hot</b> <b>4 Hot</b>	<b>1 Hot</b> <b>2 Hot</b> <b>3 Hot</b> <b>4 Hot</b>	<b>1 Hot</b> 2 N/A 3 N/A 4 N/A
<b>C</b>	<b>1</b> Focal/Absence seizure (not alert) <b>2</b> Pregnancy/Postpartum Eclampsia <b>3</b> Diabetic <b>4</b> Not Seizing Now and effective breathing ( $\geq 6$ , confirmed no seizure disorder) <b>5</b> History of STROKE or Brain Tumor <b>6</b> Overdose/Poisoning (Ingestion) <b>7</b> ATYPICAL seizure	1 N/A 2 N/A 3 N/A 4 N/A 5 N/A 6 N/A 7 N/A	<b>1 Hot</b> <b>2 Hot</b> <b>3 Hot</b> <b>4 Hot</b> <b>5 Hot</b> <b>6 Hot</b> <b>7 Hot</b>	1 N/A 2 N/A 3 N/A 4 N/A 5 N/A 6 N/A 7 N/A
<b>B</b>	<b>1</b> Effective Breathing not verified $\leq 35$	1 N/A	<b>1 Hot</b>	1 N/A
<b>A</b>	<b>1</b> Not seizing now, effective breathing, know Seizure Hx <b>2</b> Not seizing now, effective breathing, Seizure Hx Unknown <b>3</b> Not seizing now, effective breathing, $\leq 6$ , No Seizure Hx <b>4</b> FOCAL/ABSENCE seizure (Alert) <b>5</b> Impending seizure (Aura)	1 N/A 2 N/A 3 N/A 4 N/A 5 N/A	<b>1 Cold</b> <b>2 Cold</b> <b>3 Cold</b> <b>4 Cold</b> <b>5 Cold</b>	1 N/A 2 N/A 3 N/A 4 N/A 5 N/A

## Questions Asked:

- Has s/he had **more than one** seizure in a row?
  - (YES) was s/he **alert between** the seizures?
  - (YES) has s/he had **more than one** seizure in a row?
- (Female 12-50) Is she **pregnant** or has she been pregnant in the past 4 weeks?
- Is s/he a **diabetic**?
- Is s/he an **epileptic** (diagnosed with a seizure disorder)?
- Does s/he have a **history** of **stroke** or **brain tumor**?
- (Non-Focal/Non-Absence) Has the jerking (twitching) **stopped** yet?
  - (Yes) Is s/he **breathing right now**?
- (Focal/Absence) Is s/he **completely alert** (responding appropriately)?
  - (NO) Okay, is s/he **breathing right now**?

## SUFFIX:

**E** = Epileptic or previous history of seizures



# 13 DIABETIC PROBLEMS

		1 <sup>st</sup> Resp.	Paramedic Ambulance	District Chief
<b>D</b>	1 Unconscious	1 Hot	1 Hot	1 N/A
<b>C</b>	1 Not alert 2 Abnormal behavior 3 Abnormal breathing	1 N/A 2 N/A 3 N/A	1 Hot 2 Hot 3 Hot	1 N/A 2 N/A 3 N/A
<b>A</b>	1 Alert and behaving normally	1 N/A	1 Cold	1 N/A

## Questions Asked:

1. Is s/he **completely alert**?
2. Is s/he **breathing normally now**?
3. Is s/he **breathing normally**?

**SUFFIX:**                      **C** = Combative or Aggressive



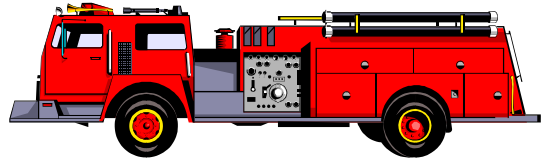
# 14 DROWNING (NEAR) / DIVING / SCUBA ACCIDENT

		1 <sup>st</sup> Resp.	Paramedic Ambulance	District Chief
<b>E</b>	1 Arrest (out of water) 2 Underwater (non-specialized rescue)	1 Hot 2 Hot	1 Hot 2 Hot	1 Hot 2 Hot
<b>D</b>	1 Unconscious 2 Underwater (Specialized rescue) 3 Stranded (Specialized rescue) 4 Just resuscitated and or defibrillated (External) 5 Not Alert 6 Suspected neck injury	1 Hot 2 Hot 3 Hot 4 Hot 5 Hot 6 Hot	1 Hot 2 Hot 3 Hot 4 Hot 5 Hot 6 Hot	1 Hot 2 Hot 3 Hot 4 Hot 5 Hot 6 N/A
<b>C</b>	1 Alert with abnormal breathing 2 Decompression Sickness (the bends)	1 N/A 2 N/A	1 Hot 2 Hot	1 N/A 2 N/A
<b>B</b>	1 Alert and breathing normally (injuries or in water) 2 Obvious DEATH (submersion $\geq$ 6 hours) 3 Unknown status / other codes not applicable	1 N/A 2 N/A 3 N/A	1 Hot 2 Hot 3 Hot	1 N/A 2 N/A 3 N/A
<b>A</b>	1 Alert and breathing normally (no injuries and out of water)	1 N/A	1 Cold	1 N/A

## Questions Asked:

1. **Where** is s/he right **now**?
2. Does s/he have any **injuries**?
3. Is s/he **completely alert** (responding appropriately)?
4. Is s/he **breathing normally**?

**SUFFIXES:** **D** = Diving injury (not underwater)      **F** = Floodwater rescue  
**I** = Ice Rescue      **S** = SCUBA accident (not underwater)  
**W** = SWIFT water rescue



# 15 ELECTROCUTION / LIGHTNING

		1 <sup>st</sup> Resp.	Paramedic Ambulance	District Chief
<b>E</b>	1 NOT BREATHING/INEFFECTIVE BREATHING * (To be selected from Case Entry only)	1 Hot	1 Hot	1 Hot
<b>D</b>	1 Multiple Victims 2 Unconscious 3 Not disconnected from power 4 Power not off or Hazard present 5 EXTREME FALLS ( $\geq 30\text{ft}/10\text{ m}$ ) 6 Long falls 7 Not alert 8 Abnormal breathing 9 Unknown status/Other codes not applicable	1 Hot 2 Hot 3 Hot 4 Hot 5 Hot 6 Hot 7 Hot 8 Hot 9 Hot	1 Hot 2 Hot 3 Hot 4 Hot 5 Hot 6 Hot 7 Hot 8 Hot 9 Hot	1 Hot 2 Hot 3 Hot 4 Hot 5 Hot 6 Hot 7 Hot 8 Cold 9 Cold
<b>C</b>	1 Alert and breathing normally	1 N/A	1 Cold	1 N/A

## Questions Asked:

1. **(Electrocution)** Has the **power** been **turned off**?
  - a. **(NO)** Is s/he **disconnected** from the **power**?
2. **(Electrocution)** **Where** is s/he **now**?
3. **(Suspected)** Is **anything** still **on fire**?
4. Did s/he **fall** off something when this happened?
  - a. **(YES)** How **far** did s/he **fall**?
5. Is s/he **completely alert** (responding appropriately)?
6. Is s/he **breathing normally**?

**SUFFIXES:**      **E** = Electrocution  
                         **L** = Lightning

# 16 EYE PROBLEMS / INJURY

		1 <sup>st</sup> Resp.	Paramedic Ambulance	District Chief
<b>D</b>	1 Not alert	1 Hot	1 Hot	1 N/A
<b>B</b>	1 SEVERE eye injuries	1 N/A	1 Hot	1 N/A
<b>A</b>	1 MODERATE eye injuries 2 MINOR eye injuries 3 Medical eye problems	1 N/A 2 N/A 3 N/A	1 Cold 2 Cold 3 Cold	1 N/A 2 N/A 3 N/A

## Questions Asked:

1. Is s/he **completely alert** (responding appropriately)?
2. **How** did this **happen**?
3. (**TRAUMA**) Is the **eyeball cut** open or is fluid **leaking** out of it?

# 17 FALLS / BACK INJURIES (Traumatic)

			1 <sup>st</sup> Resp.	Paramedic Ambulance	District Chief
<b>D</b>	<b>1</b> Extreme Fall (> 30 ft/10m) <b>2</b> Arrest <b>3</b> Unconscious <b>4</b> Not alert <b>5</b> Chest or Neck Injury (with difficulty breathing) <b>6</b> Long Fall		<b>1 Hot</b> <b>2 Hot</b> <b>3 Hot</b> <b>4 Hot</b> <b>5 Hot</b> <b>6 Hot</b>	<b>1 Hot</b> <b>2 Hot</b> <b>3 Hot</b> <b>4 Hot</b> <b>5 Hot</b> <b>6 Hot</b>	<b>1 Hot</b> <b>2 Hot</b> <b>3 Hot</b> 4 N/A 5 N/A 6 N/A
<b>B</b>	<b>1</b> Possibly Dangerous body area <b>2</b> Serious hemorrhage <b>3</b> Fall down (not on) stairs <b>4</b> Unknown status/ Other codes not applicable		1 N/A 2 N/A 3 N/A 4 N/A	<b>1 Hot</b> <b>2 Hot</b> <b>3 Hot</b> <b>4 Hot</b>	1 N/A 2 N/A 3 N/A 4 N/A
<b>A</b>	<b>1</b> Not Dangerous body area with deformity <b>2</b> Not Dangerous body area without deformity <b>3</b> Non-Recent ( $\geq 6$ hrs) injuries (without priority symptoms) <b>4</b> Public Assist (no injuries and no priority symptoms)		1 N/A 2 N/A 3 N/A 4 N/A	<b>1 Cold</b> <b>2 Cold</b> <b>3 Cold</b> <b>4 Cold</b>	1 N/A 2 N/A 3 N/A 4 N/A

## Questions Asked:

1. **(Not on ground level)** How far did s/he fall?
2. What **caused** the fall?
3. Is there any **serious bleeding** (spurting or pouring)?
4. Is s/he **completely alert** (responding appropriately)?
5. What **part** of the body was **injured**?
  - a. **(Chest or Neck)** Is s/he having any **difficulty breathing**?
  - b. **(Not Dangerous body area only)** Is it **obviously bent out of shape**?
6. **When** did this **happen**?
7. ( **$\leq 10$ ft or Unknown**) is s/he **still** on the **floor/ground**?

## SUFFIXES:

- A** = Accessibility concerns/difficulty  
**E** = Environmental problems (rain, heat, cold)  
**G** = On the ground or floor  
**J** = Jumper (Suicide attempt)  
**P** = Public Place (street, parking garage, market)

# 18 HEADACHE

		1 <sup>st</sup> Resp.	Paramedic Ambulance	District Chief
<b>C</b>	<b>1</b> Not Alert <b>2</b> Abnormal breathing <b>3</b> Speech problems <b>4</b> Sudden onset of severe pain <b>5</b> Numbness <b>6</b> Paralysis <b>7</b> Change in behavior ( $\leq 3$ hrs)	1 N/A 2 N/A 3 N/A 4 N/A 5 N/A 6 N/A 7 N/A	<b>1 Hot</b> <b>2 Hot</b> <b>3 Hot</b> <b>4 Hot</b> <b>5 Hot</b> <b>6 Hot</b> <b>7 Hot</b>	1 N/A 2 N/A 3 N/A 4 N/A 5 N/A 6 N/A 7 N/A
<b>B</b>	1 Unknown status/ Other codes not applicable	1 N/A	<b>1 Hot</b>	1 N/A
<b>A</b>	1 Breathing normally	1 N/A	<b>1 Cold</b>	1 N/A

## Questions Asked?

1. Is s/he **completely alert** (responding appropriately)?
2. Is s/he **breathing normally**?
3. Is s/he able to **talk normally**?
4. Was there a **sudden** onset of **severe** pain?
5. Does s/he have any **numbness** or **paralysis**?
6. Has s/he had a recent **change in behavior** ( $\leq 3$ hrs)?
7. **(STROKE Symptoms Identified)** Exactly **what time** did these symptoms (problems) start?
  - a. **(Unknown)** When was the **last time** s/he was **seen** to be **normal**?

## SUFFIXES:

### COMPLETED STROKE DIAGNOSTIC TOOL

- C** = Partial Evidence ( $\geq 4.5$  hours)  
**D** = Partial Evidence ( $\leq 4.5$  hours)  
**E** = Partial Evidence (unknown time frame)  
**F** = STRONG Evidence ( $\geq 4.5$  hours)  
**H** = STRONG Evidence ( $\leq 4.5$  hours)  
**I** = STRONG Evidence (unknown time frame)  
**J** = Clear Evidence ( $\geq 4.5$  hours)  
**K** = Clear Evidence ( $\leq 4.5$  hours)  
**M** = Clear Evidence (unknown time frame)  
**X** = No Test Evidence ( $\geq 4.5$  hours)  
**Y** = No Test Evidence ( $\leq 4.5$  hours)  
**Z** = No Test Evidence (unknown time frame)

### STROKE DIAGNOSTIC TOOL NOT COMPLETED OR NOT USED

- L** =  $\geq 4.5$  hours since the symptoms started  
**G** =  $\leq 4.5$  hours since the symptoms started  
**U** = Unknown when symptoms started

# 19 HEART PROBLEMS

		1 <sup>st</sup> Resp.	Paramedic Ambulance	District Chief
<b>D</b>	<b>1</b> Not alert <b>2</b> Difficulty speaking between breaths <b>3</b> Changing color <b>4</b> Clammy or Cold Sweats <b>5</b> Just resuscitated and/or defibrillated (external)	<b>1 Hot</b> <b>2 Hot</b> <b>3 Hot</b> <b>4 Hot</b> <b>5 Hot</b>	<b>1 Hot</b> <b>2 Hot</b> <b>3 Hot</b> <b>4 Hot</b> <b>5 Hot</b>	<b>1 Hot</b> <b>2 Hot</b> <b>3 Hot</b> <b>4 Hot</b> <b>5 Hot</b>
<b>C</b>	<b>1</b> Firing of A.I.C.D <b>2</b> Abnormal Breathing <b>3</b> Chest Pain/Discomfort $\geq 35$ <b>4</b> Cardiac History <b>5</b> Cocaine <b>6</b> Heart rate $\leq 50$ bpm or $\geq 130$ (without priority symptoms) <b>7</b> Unknown status/Other codes not applicable	1 N/A 2 N/A 3 N/A 4 N/A 5 N/A 6 N/A 7 N/A	<b>1 Hot</b> <b>2 Hot</b> <b>3 Hot</b> <b>4 Hot</b> <b>5 Hot</b> <b>6 Hot</b> <b>7 Hot</b>	1 N/A 2 N/A 3 N/A 4 N/A 5 N/A 6 N/A 7 N/A
<b>A</b>	<b>1</b> Heart rate $\geq 50$ bpm and $\leq 130$ (without priority symptoms) <b>2</b> Chest pain $\leq 35$ (without priority symptoms)	1 N/A 2 N/A	<b>1 Cold</b> <b>2 Cold</b>	1 N/A 2 N/A

## Questions Asked:

1. Is s/he **completely alert** (responding appropriately)?
2. Is s/he **breathing normally**?
  - a. **(No & Alert)** Does s/he have **difficulty** speaking/crying **between** breaths?
3. **(Not 1<sup>st</sup> party)** Is s/he **changing color**?
  - a. **(YES) Describe** the color change?
4. Is s/he **clammy** or having **cold sweats**?
5. Does he have a **history** of **heart problems**?
  - a. **(A.I.C.D.)** Did it **fire** (go off) in the **last 30 minutes**?
6. Does s/he have **chest pain** or **chest discomfort**?
7. Did he take any **drugs** or **medication** in the **past 12 hours**? (Cocaine, Medications)
8. I'm going to tell you how to **check** her/his **pulse** (heart rate).

# 20 HEAT / COLD EXPOSURE

		1 <sup>st</sup> Resp.	Paramedic Ambulance	District Chief
<b>D</b>	1 Not alert 2 Multiple victims (with priority symptoms)	1 Hot 2 Hot	1 Hot 2 Hot	1 Cold 2 Cold
<b>C</b>	1 Heart attack or angina history	1 N/A	1 Cold	1 N/A
<b>B</b>	1 Change in skin color 2 Unknown status/Other codes not applicable	1 N/A 2 N/A	1 Cold 2 Cold	1 N/A 2 N/A
<b>A</b>	1 Alert	1 N/A	1 Cold	1 N/A

## Questions Asked:

1. (≥35) Does s/he have a **chest pains** or **chest discomfort**?
2. Is s/he **completely alert** (responding appropriately)?
3. Has s/he ever had a **heart attack** or **angina** (heart pains)?
4. (**Not 1<sup>st</sup> Party**) Does s/he have a **change** in **skin color**? (Colder, hotter, normal, unknown)

**SUFFIXES:**      **C** = Cold Exposure  
                          **H** = Heat Exposure



# 21

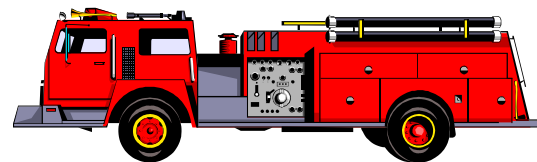
## HEMORRHAGE / LACERATIONS

		1 <sup>st</sup> Resp.	Paramedic Ambulance	District Chief
<b>D</b>	<b>1</b> Arrest <b>2</b> Unconscious <b>3</b> Not alert <b>4</b> Dangerous hemorrhage <b>5</b> Abnormal breathing	<b>1 Hot</b> <b>2 Hot</b> <b>3 Hot</b> <b>4 Hot</b> <b>5 Hot</b>	<b>1 Hot</b> <b>2 Hot</b> <b>3 Hot</b> <b>4 Hot</b> <b>5 Hot</b>	<b>1 Hot</b> <b>2 Hot</b> <b>3 Hot</b> 4 N/A 5 N/A
<b>C</b>	<b>1</b> Hemorrhage through tubes <b>2</b> Hemorrhage of dialysis fistula <b>3</b> Hemorrhage of varicose veins	1 N/A 2 N/A 3 N/A	<b>1 Hot</b> <b>2 Hot</b> <b>3 Hot</b>	1 N/A 2 N/A 3 N/A
<b>B</b>	<b>1</b> Possibly Dangerous hemorrhage <b>2</b> Serious hemorrhage <b>3</b> Bleeding disorder <b>4</b> Blood thinners	1 N/A 2 N/A 3 N/A 4 N/A	<b>1 Hot</b> <b>2 Hot</b> <b>3 Hot</b> <b>4 Hot</b>	1 N/A 2 N/A 3 N/A 4 N/A
<b>A</b>	<b>1</b> Not Dangerous hemorrhage <b>2</b> Minor hemorrhage	1 N/A 2 N/A	<b>1 Cold</b> <b>2 Cold</b>	1 N/A 2 N/A

### Questions Asked:

- Where is she bleeding from?
  - (Vaginal and 12-50)** Is she **pregnant** now?
    - (Not now – had baby ≤1 hour ago)** Has the **afterbirth** (placenta) been **delivered** yet?
- Is s/he **completely alert** (responding appropriately)?
- Is she **breathing normally**?
- (Trauma)** Is blood **spurting or pouring** out?  
**(Medical)** Is the **bleeding serious**?
- Does s/he have a **bleeding disorder** or is s/he on **blood thinners**?

**SUFFIXES:**      **M** = Medical  
                          **T** = Trauma



# 22 Inaccessible Incident / Other Entrapments (Non-Vehicle)

		1 <sup>st</sup> Resp.	Paramedic Ambulance	District Chief
<b>D</b>	1 Mechanical/Machinery/Other ENTRAPMENT 2 Trench Collapse 3 Structure Collapse 4 Confined Space ENTRAPMENT 5 Inaccessible terrain situations 6 Mudslide / Avalanche	1 Hot 2 Hot 3 Hot 4 Hot 5 Hot 6 Hot	1 Hot 2 Hot 3 Hot 4 Hot 5 Hot 6 Hot	1 Hot 2 Hot 3 Hot 4 Hot 5 Hot 6 Hot
<b>B</b>	1 No longer trapped (unknown injuries) 2 Peripheral ENTRAPMENT only 3 Unknown status (investigation)/ other codes not applicable	1 N/A 2 N/A 3 N/A	1 Hot 2 Hot 3 Hot	1 N/A 2 N/A 3 N/A
<b>A</b>	1 No longer trapped (no injuries)	1 N/A	1 Cold	1 N/A

## Questions Asked:

- Does the incident involve the **release** of any **hazardous materials**?
- Is s/he still **trapped**?
  - (NO)** Are there any obvious **injuries**?
  - (YES)** What **part** of the body is **trapped**?
- Where **exactly** is s/he?
  - (Unknown)** Where was s/he **last seen**?
  - (Above/Below Ground)** What is her/his approximate **distance** from the (surface of the) **ground** ( $\geq 6\text{ft}/2\text{m}$ )?
- Is the immediate area **dangerous or hazardous**?
- Will we have any **problems** easily **reaching** her/him?
  - (YES)** What **problems** will we have?

**SUFFIXES:** **A** = Above ground ( $\geq 6\text{ft}/2\text{m}$ )  
**B** = Below ground ( $\geq 6\text{ft}/2\text{m}$ )  
**M** = Multiple Victims  
**X** = Both Above ground & Multiple Victims  
**Y** = Both Below ground & Multiple Victims



# 23 OVERDOSE / INGESTION / POISONING

		1 <sup>st</sup> Resp.	Paramedic Ambulance	District Chief
<b>E</b>	1 Narcotic / Opioid arrest (obvious)	1 Hot	1 Hot	1 Hot
<b>D</b>	1 Arrest 2 Unconscious 3 Changing color	1 Hot 2 Hot 3 Hot	1 Hot 2 Hot 3 Hot	1 Hot 2 Hot 3 Hot
<b>C</b>	1 Not alert 2 Abnormal breathing 3 Antidepressants (tricyclic) 4 Cocaine, methamphetamine (or derivatives) 5 Narcotic (heroin, morphine, methadone, OxyContin, etc.) 6 Acid or lye (alkali) 7 Unknown status/Other codes not applicable 8 Poison control requests for response	1 N/A 2 N/A 3 N/A 4 N/A 5 N/A 6 N/A 7 N/A 8 N/A	1 Hot 2 Hot 3 Hot 4 Hot 5 Hot 6 Hot 7 Hot 8 Cold	1 N/A 2 N/A 3 N/A 4 N/A 5 N/A 6 N/A 7 N/A 8 N/A
<b>B</b>	1 Overdose (without priority symptoms)	1 N/A	1 Cold	1 N/A
<b>O<sub>mega</sub></b>	1 Poisoning (without priority symptoms)	1 N/A	1 Cold	1 N/A

## Questions Asked:

1. (**Appropriate**) Was this **accidental** or **intentional**?
2. (**Suspected and ≥8**) Is s/he **violent**?
3. (**Overdose**) Does s/he have a **weapon**?
4. (**Not a 1<sup>st</sup> party**) Is s/he **changing color**?
  - a. (**YES**) Describe the color change.
5. Is s/he **completely alert** (responding appropriately)?
6. Is s/he **breathing normally**?
7. **What** did s/he **take**? (Acid, Alkali, Antidepressants, Cocaine, Methamphetamine, Narcotics)
  - a. (Narcotics) is there any Narcan (naloxone) available?
8. **When** did s/he take it?

## SUFFIXES:

<b>A</b> = Accidental	<b>I</b> = Intentional
<b>V</b> = Violent or Combative	<b>W</b> = Weapons
<b>G</b> = Intentional and Fentanyl	<b>F</b> = Fentanyl
<b>H</b> = Intentional and Carfentanil	<b>C</b> = Carfentanil
<b>Q</b> = Violent/Combative and Fentanyl	
<b>R</b> = Violent/Combative and Carfentanil	
<b>S</b> = Weapons and Fentanyl	
<b>T</b> = Weapons and Carfentanil	
<b>D</b> = Accidental and Fentanyl	
<b>E</b> = Accidental and Carfentanil	

# 24 PREGNANCY / CHILDBIRTH / MISCARRIAGE

		1 <sup>st</sup> Resp.	Paramedic Ambulance	District Chief
<b>D</b>	1 Breech or Cord 2 Head visible / out 3 IMMINENT delivery ( $\geq 6$ months/24 weeks) 4 3 <sup>rd</sup> TRIMESTER bleeding 5 High risk complications 6 Baby born (complications with baby) 7 Baby born (complications with mother)	1 Hot 2 Hot 3 Hot 4 Hot 5 Hot 6 Hot 7 Hot	1 Hot 2 Hot 3 Hot 4 Hot 5 Hot 6 Hot 7 Hot	1 Hot 2 Hot 3 Hot 4 Hot 5 Hot 6 Hot 7 Hot
<b>C</b>	1 2 <sup>nd</sup> TRIMESTER hemorrhage or MISCARRIAGE/ Threatened Miscarriage 2 1 <sup>st</sup> TRIMESTER serious hemorrhage 3 Abdominal Pain/Cramping ( $\leq 6$ months/24 weeks and no fetus, tissue, or blood) 4 Baby born (no complication)	1 N/A 2 N/A 3 N/A 4 N/A	1 Hot 2 Hot 3 Cold 4 Hot	1 N/A 2 N/A 3 N/A 4 N/A
<b>B</b>	1 Labor (delivery not imminent, $\geq 6$ months/24 weeks) 2 Unknown status/Other codes not applicable	1 N/A 2 N/A	1 Hot 2 Hot	1 N/A 2 N/A
<b>A</b>	1 1 <sup>st</sup> TRIMESTER hemorrhage / MISCARRIAGE / Threatened MISCARRIAGE without 1 <sup>st</sup> party Verification 2 Confirmed Stillbirth situation ( $\geq 6$ months/24 weeks and no complications)	1 N/A 2 N/A	1 Cold 2 Cold	1 N/A 2 N/A
<b>O<sub>mega</sub></b>	1 Waters broken (no contractions or presenting parts)	1 N/A	1 Cold	1 N/A

## Questions Asked:

- How many **weeks** (or **months**) pregnant is she?
- ( $\geq 6$  months/24 weeks) Can you **see** (feel or touch) any part of the **baby** now?
- ( $\geq 6$  months/24 weeks) Is she having **contractions** (labor pains)?
  - (YES) Is this her **first** delivery?
  - (YES) How many **minutes apart** are the contractions (labor pains)?
- ( $\geq 6$  months/24 weeks) Does she have **abdominal** pain?
- Is there any **SERIOUS bleeding** (spurting or pouring)?
- Does she have any **high-risk** complications?

**SUFFIX: M** = Multiple Birth



# 25 PSYCHIATRIC / SUICIDE ATTEMPT

		1 <sup>st</sup> Resp.	Paramedic Ambulance	District Chief
<b>D</b>	1 Arrest	1 Hot	1 Hot	1 Hot
	2 Unconscious	2 Hot	2 Hot	2 Hot
	3 Not Alert	3 Hot	3 Hot	3 Hot
	4 Dangerous Hemorrhage	4 Hot	4 Hot	4 N/A
	5 Near Hanging, Strangulation, or Suffocation (alert with difficulty breathing)	5 Hot	5 Hot	5 N/A
	6 Jumped Now	6 Hot	6 Hot	6 Hot
<b>B</b>	1 Serious hemorrhage	1 N/A	1 Hot	1 N/A
	2 Non-Serious or Minor hemorrhage	2 N/A	2 Cold	2 N/A
	3 Threatening Suicide	3 N/A	3 Cold	3 N/A
	4 Jumper (threatening)	4 N/A	4 Cold	4 N/A
	5 Near hanging, strangulation, or suffocation (alert without difficulty breathing)	5 N/A	5 Hot	5 N/A
	6 Unknown status/Other codes not applicable	6 N/A	6 Hot	6 N/A
<b>A</b>	1 Non-suicidal and alert	1 N/A	1 Cold	1 N/A
	2 Suicidal (not threatening) and alert	2 N/A	2 Cold	2 N/A

## Questions Asked:

1. **(Suspected and ≥8)** Is s/he **violent**?
2. Does s/he have a **weapon**?
3. **Where** is s/he right **now**?
4. Is this a **suicide attempt**?
  - a. **(NO)** Is s/he **thinking** about committing **suicide**?
  - b. **(Laceration)** **Where** is s/he **cut**?
  - c. **(Laceration)** Is there any **SERIOUS bleeding** (spurting or pouring)?
5. Is s/he **completely alert** (responding appropriately)?
  - a. **(Yes & Hanging, Strangulation, or Suffocation)** Does s/he have **difficulty breathing**?

**SUFFIXES:**

- T** = Threatening self-immolation
- V** = Violent
- W** = Weapons
- B** = Both Violent & Weapons

# 26 SICK PERSON (Specific Diagnosis)

		1 <sup>st</sup> Resp.	Paramedic Ambulance	District Chief
<b>D</b>	1 Not alert	1 Hot	1 Hot	1 N/A
<b>C</b>	1 Altered level of consciousness 2 Abnormal breathing 3 Sickle cell crisis/Thalassemia 4 Autonomic dysreflexia/hyperreflexia	1 N/A 2 N/A 3 N/A 4 N/A	1 Hot 2 Hot 3 Cold 4 Cold	1 N/A 2 N/A 3 N/A 4 N/A
<b>B</b>	1 Unknown status/Other codes not applicable	1 N/A	1 Hot	1 N/A
<b>A</b>	1 No priority symptoms (complaint conditions 2-11 not identified) 2-11 Non-priority complaints	1 N/A 2-11 N/A	1 Cold 2-11 Cold	1 N/A 2-11 N/A
<b>Omega</b>	1 This code is not in use 2-28 Non-Priority complaints	2-28 N/A	2-28 Cold	2-28 N/A

## Questions Asked:

1. Is s/he **completely alert** (responding appropriately)?
2. Is s/he **breathing normally**?
3. Is s/he **bleeding or vomiting blood**?
4. Does s/he have any **pain**?

**SUFFIXES: C = Suspected  
Coronavirus Illness**

## ALPHA Level

2. Blood pressure abnormality (asymptomatic)
3. Dizziness / Vertigo
4. Fever Chills
5. General weakness
6. Nausea
7. New onset of immobility
8. Other Pain (non-omega level)
9. Transportation Only
10. Unwell / ill
11. Vomiting
12. Possible Meningitis

## OMEGA Level

- |   |  |   |
|---|--|---|
| 2. Boils  | 13. Enema  | 24. Rash/skin disorder (w/o difficulty breathing or swallowing) |
| 3. Bumps (non-traumatic)                                | 14. Gout   | 25. Sexually Transmitted Disease (STD)                          |
| 4. Can't sleep  | 15. Hemorrhoids/Piles  | 26. Sore Throat (w/o difficulty breathing or swallowing)        |
| 5. Can't urinate (w/o Abdominal Pain)                   | 16. Hepatitis  | 27. Toothache (w/o jaw pain)                                    |
| 6. Catheter (urinary in-out w/o hemorrhage)             | 17. Hiccups  | 28. Wound infected  |
| 7. Constipation   | 18. Itching  |   |
| 8. Cramps/Spasms/Joint Pain (extremities/non-traumatic) | 19. Nervous  |   |
| 9. Cut off ring request                                 | 20. Object stuck (nose, ear, vagina, rectum, penis)                  |   |
| 10. Deafness  | 21. Object swallowed (w/o choking or difficulty breathing, can talk) |   |
| 11. Defecation/Diarrhea                                 | 22. Painful urination  |   |
| 12. Earache   | 23. Penis problems/pain  |   |



# 27 STAB / GUNSHOT WOUND

		1 <sup>st</sup> Resp.	Paramedic Ambulance	District Chief
<b>D</b>	1 Arrest	1 Hot	1 Hot	1 Hot
	2 Unconscious	2 Hot	2 Hot	2 Hot
	3 Not alert	3 Hot	3 Hot	3 Hot
	4 Central wounds	4 Hot	4 Hot	4 Hot
	5 Multiple wounds	5 Hot	5 Hot	5 Hot
	6 Multiple victims	6 Hot	6 Hot	6 Hot
<b>B</b>	1 NON-Recent single CENTRAL wound (≥6 hrs.)	1 N/A	1 Hot	1 N/A
	2 Known single PERIPHERAL wound	2 N/A	2 Hot	2 N/A
	3 Serious hemorrhage	3 N/A	3 Hot	3 N/A
	4 Unknown status/Other codes not applicable	4 N/A	4 Hot	4 N/A
	5 Obvious death unquestionable	5 N/A	5 Cold	5 N/A
<b>A</b>	1 NON-RECENT (≥6hrs.) Peripheral wounds (without priority symptoms)	1 N/A	1 Cold	1 N/A

## Questions Asked:

1. **(Obvious Death)** Do you think s/he is **beyond** any **help**?
2. Is the **assailant** (attacker) **still nearby**?
3. Is there any **serious bleeding** (spurting or pouring)?
4. Is s/he **completely alert** (responding appropriately)?
5. What **part** of the body is **injured**?
6. Is there **more** than **one wound**?

**SUFFIXES:**

- S** = Stabbing
- G** = Gunshot
- P** = Penetrating Trauma
- I** = Impaled currently
- X** = Self – Inflicted GSW
- Y** = Self – Inflicted Stab

# 28 STROKE (CVA)

		1 <sup>st</sup> Resp.	Paramedic Ambulance	District Chief
<b>C</b>	1 Not alert	1 N/A	<b>1 Hot</b>	1 N/A
	2 Abnormal breathing	2 N/A	<b>2 Hot</b>	2 N/A
	3 Sudden SPEECH PROBLEMS	3 N/A	<b>3 Hot</b>	3 N/A
	4 Sudden weakness or numbness (one side)	4 N/A	<b>4 Hot</b>	4 N/A
	5 Sudden paralysis or facial droop (one side)	5 N/A	<b>5 Hot</b>	5 N/A
	6 Sudden loss of balance or coordination	6 N/A	<b>6 Hot</b>	6 N/A
	7 Sudden vision problems	7 N/A	<b>7 Hot</b>	7 N/A
	8 Sudden onset severe headache	8 N/A	<b>8 Hot</b>	8 N/A
	9 Stroke history	9 N/A	<b>9 Hot</b>	9 N/A
	10 TIA (mini-stroke) history	10 N/A	<b>10 Hot</b>	10 N/A
	11 Breathing Normal $\geq 35$	11 N/A	<b>11 Hot</b>	11 N/A
	12 Unknown status/Other codes not applicable	12 N/A	<b>12 Hot</b>	12 N/A
<b>A</b>	1 Breathing normally $\leq 35$	1 N/A	<b>1 Cold</b>	1 N/A

## Questions Asked:

1. Is s/he **completely alert** (responding appropriately)?
2. Is he **breathing normally**?
3. **(No Stroke symptoms mentioned yet)**  
Tell me **why** you think it is a **stroke**?
4. Exactly **what time** did these symptoms (problems) **start**?  
a. **(Unknown)** When was the **last time** s/he was **seen** to be **normal**?
5. Has s/he ever had a **stroke** before?

## SUFFIXES

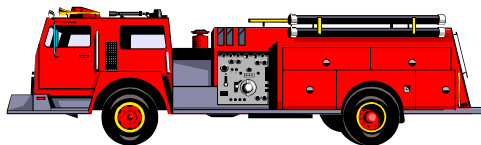
### COMPLETED STROKE DIAGNOSTIC TOOL

- C** = Partial Evidence ( $\geq 4.5$  hours)
- D** = Partial Evidence ( $\leq 4.5$  hours)
- E** = Partial Evidence (unknown time frame)
- F** = STRONG Evidence ( $\geq 4.5$  hours)
- H** = STRONG Evidence ( $\leq 4.5$  hours)
- I** = STRONG Evidence (unknown time frame)
- J** = Clear Evidence ( $\geq 4.5$  hours)
- K** = Clear Evidence ( $\leq 4.5$  hours)
- M** = Clear Evidence (unknown time frame)
- X** = No Test Evidence ( $\geq 4.5$  hours)
- Y** = No Test Evidence ( $\leq 4.5$  hours)
- Z** = No Test Evidence (unknown time frame)

### STROKE DIAGNOSTIC TOOL NOT COMPLETED OR NOT USED

- L** =  $\geq 4.5$  hours since the symptoms started
- G** =  $\leq 4.5$  hours since the symptoms started
- U** = Unknown when symptoms started





# 29 TRAFFIC ACCIDENTS

		1 <sup>st</sup> Resp.	Paramedic Ambulance	District Chief
<b>D</b>	1 Major incident (A-H)	1 Hot	1 Hot	1 Hot
	2 High mechanism (K-T)	2 Hot	2 Hot	2 Hot
	3 High Velocity Impact	3 Hot	3 Hot	3 Hot
	4 HAZMAT	4 Hot	4 Hot	4 Hot
	5 Pinned TRAPPED Victim	5 Hot	5 Hot	5 Hot
	6 Arrest	6 Hot	6 Hot	6 Hot
	7 Unconscious	7 Hot	7 Hot	7 Hot
	8 Not alert with noisy breathing (abnormal)	8 Hot	8 Hot	8 Hot
	9 Not alert with normal breathing	9 Hot	9 Hot	9 Hot
<b>B</b>	1 Injuries	1 N/A	1 Hot	1 N/A
	2 Serious hemorrhage	2 N/A	2 Hot	2 N/A
	3 Other hazards	3 N/A	3 Hot	3 N/A
	4 Low Mechanism (1 <sup>st</sup> or 2 <sup>nd</sup> Party Caller)	4 N/A	4 Hot	4 N/A
	5 Unknown status/Other codes not applicable	5 N/A	5 Hot	5 N/A
<b>A</b>	1 First party caller with injury to NOT dangerous body area	1 N/A	1 Cold	1 N/A
	2 No Injuries reported (unconfirmed or $\geq 5$ persons involved)	2 N/A	2 Cold	2 N/A
<b>Omega</b>	1 No injuries (confirmed for all person up to 4)	1 N/A	1 Cold	1 N/A

## Questions Asked:

1. **(Suspected)** Are there any chemicals involved?
  - a. **(Hazmat)** Do you know the warning **placard number**?
2. Is anyone **pinned** (trapped)?
3. **(Vehicle only)** Was anyone **thrown** from the vehicle?
4. Does everyone appear to be **completely awake** (alert)?
  - a. **(NO)** Okay, is s/he **breathing right now**?
    - i. **(Yes)** Is her/his breathing **noisy** (not normal)?
5. Are there any obvious **injuries**?
  - a. **(YES)** Is there any **serious bleeding** (spurting or pouring)?

<b>D-1. Major Incident</b> <b>A</b> = Aircraft <b>B</b> = Bus <b>C</b> = Subway/metro <b>D</b> = Train <b>E</b> = Watercraft <b>F</b> = Multi-vehicle ( $\geq 10$ ) pile-up <b>G</b> = Street Car/Tram/Light Rail <b>H</b> = Vehicle vs. Building	<b>D-2. High Mechanism</b> <b>K</b> = ATV / Snowmobile <b>L</b> = Auto vs. Bicycle/Motorcycle <b>M</b> = Auto vs. Pedestrian <b>N</b> = Ejection <b>O</b> = Personal Watercraft <b>P</b> = Rollovers <b>Q</b> = Vehicle off bridge/height <b>R</b> = Possible death at scene <b>S</b> = Sinking Vehicle / Vehicle in floodwater <b>T</b> = Train/Light Rail vs. Pedestrian	<b>Suffixes:</b> <b>V</b> = Multiple Patients <b>U</b> = Unknown number of patients <b>Y</b> = Multiple patients & Additional response required <b>X</b> = Unknown number of patients & Additional response required
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# 30 TRAUMATIC INJURIES, SPECIFIC

		1 <sup>st</sup> Resp.	Paramedic Ambulance	District Chief
<b>D</b>	<b>1</b> Arrest <b>2</b> Unconscious <b>3</b> Not alert <b>4</b> Chest or Neck injury (with difficulty breathing) <b>5</b> High Velocity impact / Mass Injury	<b>1 Hot</b> <b>2 Hot</b> <b>3 Hot</b> <b>4 Hot</b> <b>5 Hot</b>	<b>1 Hot</b> <b>2 Hot</b> <b>3 Hot</b> <b>4 Hot</b> <b>5 Hot</b>	<b>1 Hot</b> <b>2 Hot</b> <b>3 Hot</b> <b>4 Hot</b> <b>5 Hot</b>
<b>B</b>	<b>1</b> POSSIBLY DANGEROUS body area <b>2</b> Serious hemorrhage <b>3</b> Unknown body area (remote patient location)	1 N/A 2 N/A 3 N/A	<b>1 Hot</b> <b>2 Hot</b> <b>3 Hot</b>	1 N/A 2 N/A 3 N/A
<b>A</b>	<b>1</b> NON-DANGEROUS body area with deformity <b>2</b> NON-DANGEROUS body area <b>3</b> NON-RECENT ( $\geq 6$ hrs.) injuries (without priority symptoms)	1 N/A 2 N/A 3 N/A	<b>1 Cold</b> <b>2 Cold</b> <b>3 Cold</b>	1 N/A 2 N/A 3 N/A

## Questions Asked:

1. Is there any **serious bleeding** (spurting or pouring)?
2. Is he **completely alert** (responding appropriately)?
3. What **part** of the body was **injured**?
  - a. **(CHEST)** Is s/he having any **difficulty breathing**?
  - b. **(Not Dangerous Body area only)** Is it **obviously bent out of shape**?
4. **(Amputation)** Have the **part(s)** been **found**?
5. **When** did this **happen**?

# 31 UNCONSCIOUS / FAINTING (NON-TRAUMATIC)

		1 <sup>st</sup> Resp.	Paramedic Ambulance	District Chief
<b>E</b>	1 INEFFECTIVE BREATHING (From Case Entry Only)	1 Hot	1 Hot	1 Hot
<b>D</b>	1 Unconscious-Agonal/Ineffective Breathing 2 Unconscious-Abnormal Breathing 3 Unconscious-Effective Breathing 4 Not alert 5 Changing color	1 Hot 2 Hot 3 Hot 4 Hot 5 Hot	1 Hot 2 Hot 3 Hot 4 Hot 5 Hot	1 Hot 2 N/A 3 N/A 4 N/A 5 N/A
<b>C</b>	1 Alert with abnormal breathing 2 Fainting episode(s) and alert $\geq$ 35 (with cardiac history) 3 Females 12-50 with abdominal pain	1 N/A 2 N/A 3 N/A	1 Hot 2 Hot 3 Hot	1 N/A 2 N/A 3 N/A
<b>A</b>	1 Fainting episode(s) and alert $\geq$ 35 (without cardiac history) 2 Fainting episode(s) and alert $\leq$ 35 (with cardiac history) 3 Fainting episode(s) and alert $\leq$ 35 (without cardiac history)	1 N/A 2 N/A 3 N/A	1 Cold 2 Hot 3 Cold	1 N/A 2 N/A 3 N/A

## Questions asked:

- Is her/his breathing **completely normal**?
  - (**No & Unconscious**) Okay, I want you to say “**now**” every **single** time s/he **takes** a breath in starting **immediately**.
- (**Initially Unconscious**) Is s/he still **unconscious**?
- (**Conscious**) Is s/he **completely alert** (responding appropriately)?
  - (**Not 1<sup>st</sup> party call**) Is s/he changing color?
    - (**YES**) Describe the color change.
  - Does s/he have a **history of heart problems**?
  - (**Female 12-50**) Does she have **abdominal** pain?

# 32 UNKNOWN PROBLEM (MAN DOWN)

		1 <sup>st</sup> Resp.	Paramedic Ambulance	District Chief
<b>D</b>	1 LIFE STATUS QUESTIONABLE	1 Hot	1 Hot	1 N/A
<b>B</b>	1 Standing, sitting, moving or talking 2 Medical alarm(alert) notifications (No patient info) 3 Unknown status/Other codes not applicable 4 Caller's language not understood (no interpreter in center)	1 N/A 2 N/A 3 N/A 4 N/A	1 Cold 2 Hot 3 Hot 4 Hot	1 N/A 2 N/A 3 N/A 4 N/A

## Questions Asked:

1. Does s/he appear to be **completely awake** (alert)?
2. Did you ever hear her/him **talk/cry**?
3. What is s/he **doing** (standing, sitting, or lying down)?
  - a. **(Sitting or lying)** Is s/he **moving at all**?
4. Where **exactly** is s/he?
5. Did the caller mention any information suggesting the following conditions?  
(Abnormal Breathing, Cardiac Arrest, Major Injury, Unconsciousness, Uncontrollable bleeding)

# 36 Pandemic / Epidemic / Outbreak

		1 <sup>st</sup> Resp.	Paramedic Ambulance	District Chief
<b>D</b>	1 INEFFECTIVE BREATHING with flu-like symptoms 2 DIFFICULTY SPEAKING BETWEEN BREATHS with flu-like symptoms 3 Not alert with flu-like symptoms 4 CHANGING COLOR with flu-like symptoms	1 COLD 2 COLD 3 COLD 4 COLD	1 Hot 2 Hot 3 Hot 4 Hot	1 N/A 2 N/A 3 N/A 4 N/A
<b>C</b>	1 Abnormal breathing with single flu-like symptom or Asthma/COPD 2 Abnormal breathing with multiple flu-like symptoms 3 Chest pain/discomfort $\geq 35$ with single flu-like symptom 4 Chest pain/discomfort $\geq 35$ with multiple flu-like symptoms 5 HIGH RISK	1 N/A 2 N/A 3 N/A 4 N/A 5 N/A	1 Hot 2 Hot 3 Hot 4 Hot 5 Hot	1 N/A 2 N/A 3 N/A 4 N/A 5 N/A
<b>A</b>	1 Chest pain/discomfort $< 35$ with single flu-like symptom 2 Chest pain/discomfort $< 35$ with multiple flu-like symptoms 3 Flu-like symptoms only (cough, fever, chills, sweats, sore throat, vomiting, diarrhea, muscle/body aches, fatigue/weakness, headache, etc.)	1 N/A 2 N/A 3 N/A	1 COLD 2 COLD 3 COLD	1 N/A 2 N/A 3 N/A

## Questions asked:

- What is the most **prominent complaint**?  
(**Difficulty breathing**)
  - Does s/he have **difficulty** speaking **between** breaths?  
(**No**) **Describe** to me what her/his **breathing** is like.
  - (**INEFFECTIVE** or **DSBB**) Did s/he have **any flu-like symptoms** prior to this?
- (**Chest pain  $\geq 35$** )
  - Has s/he ever had a **heart attack** or **angina** (heart pains)?
- Is s/he **completely alert** (responding appropriately)?
- (**Not 1<sup>st</sup> party**) Is s/he **changing color**?
  - (**Yes**) **Describe** the color change.
- Is s/he having **chills** or **sweats**?
- (**Not COVID-19**) Is s/he **vomiting**?
- Does s/he have a **new cough** that **recently** started?
- Does s/he have a **sore throat**?
- Does s/he have **muscle** or **body aches**?
- Does s/he have a **fever** (**hot to touch** in room temperature)?
- Does s/he have a **runny** or **stuffy nose**?
- (**Not COVID-19**) Does s/he have **diarrhea**?
- Does s/he have **fatigue** or **weakness**?
- (**Not COVID-19**) Does s/he have a **headache**?
  - (**Yes & no other flu-like symptoms**) Was there a **sudden** onset of **severe** pain?
- Does s/he have any **HIGH RISK** conditions?

## SUFFIXES:

- S** = Level 0 (COVID-19 surveillance only)
- A** = Level 1 (COVID-19 low triage)
- B** = Level 2 (COVID-19 moderate triage)
- C** = Level 3 (COVID-19 high triage)
- X** = Level 0 (other disease surveillance only)
- L** = Level 1 (other disease low triage)
- M** = Level 2 (other disease moderate triage)
- H** = Level 3 (other disease high triage)

# 37 INTERFACILITY EVALUATION / TRANSFER

		1 <sup>st</sup> Resp.	Paramedic Ambulance	District Chief	Convalescent Ambulance (HC)
<b>D</b>	1 Not Breathing / Ineffective Breathing	1 Hot	1 Hot	1 Hot	*Mutual Aid
<b>C</b>	1 Acute Onset of priority symptoms (Hemorrhage, Difficulty Breathing, AMS)	1 N/A	1 Hot	1 N/A	*Mutual Aid
	2 Suspected Acute Heart Problems or MI	2 N/A	2 Hot	2 N/A	*Mutual Aid
	3 Suspected Stroke ( $\leq 4.5$ hours)	3 N/A	3 Hot	3 N/A	*Mutual Aid
	4 Medication Management Required	4 N/A	4 Hot	4 N/A	*Mutual Aid
	5 Emergency Response Requested	5 N/A	5 Hot	5 N/A	*Mutual Aid
<b>A</b>	1 Acuity I (No priority symptoms)	1 N/A	1 N/A	1 N/A	1 Cold

## Questions asked:

Card 33 is only used if one of the following medical professionals has evaluated the patient within the last 2 hours:

- Medical Doctor (MD)
- Physician Assistant (PA)
- Nurse Practitioner (NP)
- Registered Nurse (RN)
- Licensed Practical Nurse (LPN)

1. Is this call a **result** of an **evaluation** by a **nurse** or **doctor**?
2. Is s/he **completely alert** (responding appropriately)?
  - a. (**No**) Is this a **sudden** or **unexpected change** in her/his **usual** condition?
3. Is s/he **breathing normally**?
  - a. (**No**) Is this a **sudden** or **unexpected change** in her/his **usual** condition?
4. Does s/he have any **significant bleeding**?
5. Does s/he have any **shock symptoms**?
6. Is s/he in **severe pain**?
  - a. (**Chest Pain**) Could this be an **MI** (Heart Attack)?
7. Will any **special equipment** be necessary?
8. Will **additional personnel** be necessary?
  - a. (**Yes**) What **type** of personnel is required?

### If appropriate:

9. What is the **name** of the referring **doctor**?
10. What is the **name** of responsible **medical professional**?
11. What is the **name** of **patient**?
12. What is your **fax number**?

## SUFFIXES:

**A** = Additional Personnel

**S** = Special Equipment

**B** = Both Additional Personnel &  
Special Equipment

*\*If BLS ambulance responds "mutual aid" their response will be the same as the district ambulance*

*\*\*District ambulance response is applicable only when BLS ambulance cannot reach the scene within 20min*