
Secret Exchange for TrustFLEX Platform

Overview:

This document explains the steps involved in secret exchange, Certificate signing and creating a support case to track the status of the secure provisioning of the TrustFLEX device selected.

If this document is being followed, then the following steps must have been completed:

- Defined the application and the use case with the Trust Platform Design Suite and ready to order pre-provisioned secure elements from Microchip with “production based crypto keys”
- myMicrochip account has been setup.

This document covers detailed steps that are carried out for Microchip to provision the TrustFLEX devices to the user-defined specifications.

1. myMicrochip Account Creation:

- If the account already exists, then you can skip this step.
- Create the myMicrochip account by clicking [HERE](#)
- Enter the details and complete the registration.
- There will be email confirming link sent to the email used for the registration.

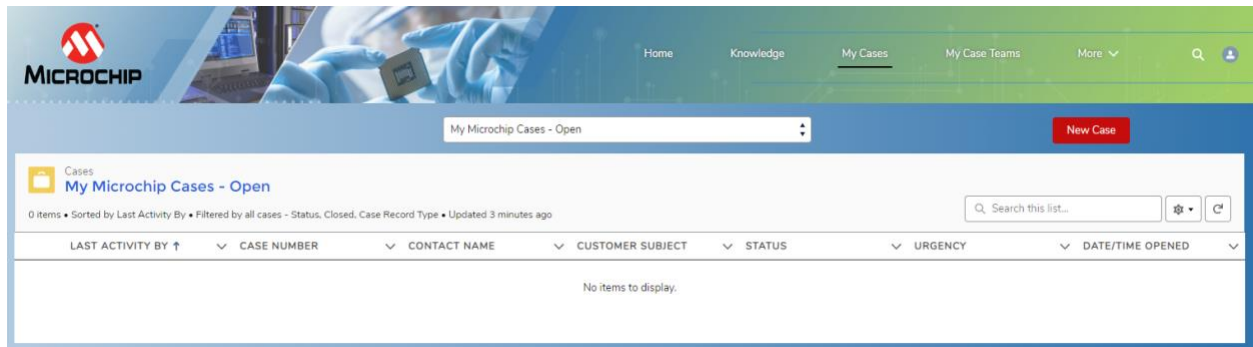
2. Support Case Creation:

- Once the account is created, the next step is to create support case

- Visit the Microchip [Case Console](#). Log in with the email address used to create the myMicrochip account

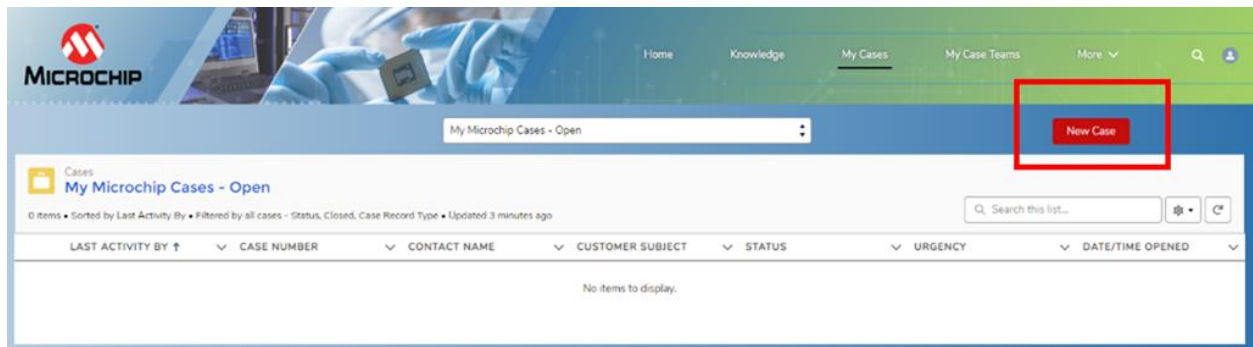
Note: The URL can also be visited in the later stage to check the support case status.

Fig 2.1: Login Page for the support case console



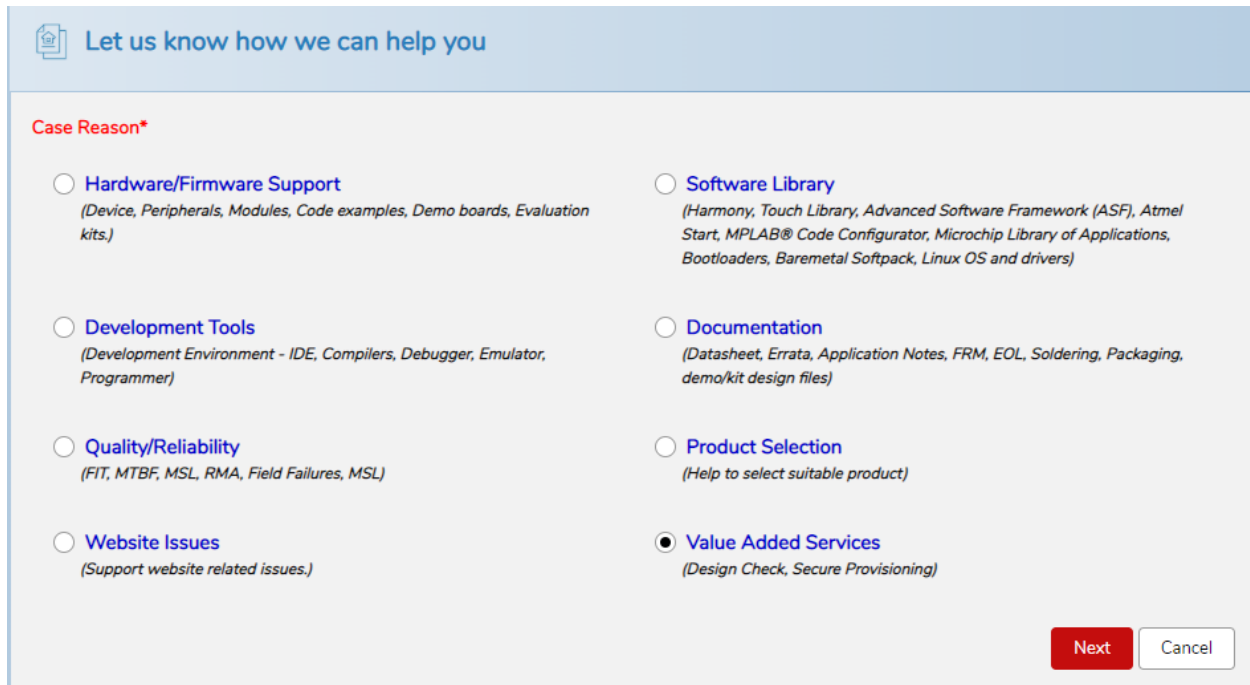
- Click on the New Case option on the top right corner of the page.

Fig 2.2: New Case



- Now select “Value Added Services” and then click on Next.

Fig 2.3: Selecting options



The screenshot shows a web form with a light blue header bar containing a document icon and the text "Let us know how we can help you". Below the header, the form has a section titled "Case Reason*" in red. This section contains eight radio button options arranged in two columns. The first column includes "Hardware/Firmware Support", "Development Tools", "Quality/Reliability", and "Website Issues". The second column includes "Software Library", "Documentation", "Product Selection", and "Value Added Services". The "Value Added Services" option is selected, indicated by a filled black circle. At the bottom right of the form, there are two buttons: a red "Next" button and a white "Cancel" button with a grey border.

Let us know how we can help you

Case Reason*

☐ **Hardware/Firmware Support**
(Device, Peripherals, Modules, Code examples, Demo boards, Evaluation kits.)

☐ **Software Library**
(Harmony, Touch Library, Advanced Software Framework (ASF), Atmel Start, MPLAB® Code Configurator, Microchip Library of Applications, Bootloaders, Baremetal Softpack, Linux OS and drivers)

☐ **Development Tools**
(Development Environment - IDE, Compilers, Debugger, Emulator, Programmer)

☐ **Documentation**
(Datasheet, Errata, Application Notes, FRM, EOL, Soldering, Packaging, demo/kit design files)

☐ **Quality/Reliability**
(FIT, MTBF, MSL, RMA, Field Failures, MSL)

☐ **Product Selection**
(Help to select suitable product)

☐ **Website Issues**
(Support website related issues.)

☒ **Value Added Services**
(Design Check, Secure Provisioning)

Next Cancel

- In the subject line enter the company details, select the target device, enter “Provisioning Services” in the category selection, and “Secure Provisioning” in sub-category. Then click Next.

Fig 2.4: Adding the details

The screenshot shows the 'CREATE CASE' form in the Microchip support portal. The header includes the Microchip logo and navigation links for 'Home' and 'Knowledge'. The form is titled 'CREATE CASE' with a subtitle 'New Support Case (Step 2 of 4)' and a red asterisk indicating required fields. Below the title, there is a section 'Let us know how we can help you' with a 'Change' button and a note 'You've selected: Value Added Services'. The main section is 'Provide more specific information' and contains four input fields: 'Subject*' (text input with 'JKLM Manf Custom provisioning Support'), 'Target Device*' (text input with 'ATECC608A'), 'Category*' (dropdown menu with 'Provisioning Services'), and 'Sub-Category*' (dropdown menu with 'Secure Provisioning'). At the bottom right, there are three buttons: 'Previous', 'Next' (highlighted in red), and 'Cancel'.

- In the Ticket Description, Enter the following details:
 - **Program Name:** This will be a short name that will help in differentiating the specific TrustFLEX configuration from several other TrustFLEX configurations present.
 - **Version Number:** This will be a shot number that will help to differentiate different configurations under the same program name.
 - **Comments:** This is a short description that will be displayed on the E-Commerce portal, that will help describe more about the program.
 - **MicrochipDirect Email address:** Please provide the email address that is used to register at www.microchipdirect.com this email address will be used to authorize the purchase of the product that contains the configuration/secrets that will be provides in this ticket portal.

Note: Please ensure that you provide correct email address(es), as this will be the only account that will be authorized to purchase product with the shared secret

Fig 2.5: Adding Description

Describe your issue here

Please add your issue description here*

I am working on an Trust Flex device and here are some of the details:

- I am using symmetric key slot. Please provide encryption keys for me to encrypt the file
- I am also using custom PKI certificate chain for device certificates.
- Please send the MAN ID
- List of CSRs (Certificate Signing Requests) for me to sign them with our Root key

Here are our program details:

- Program: xxxxxxxx
- Version: yy
- MicrochipDirect Registered Email address: zzzzzzzz@
- Comments: <Details of the program>

31225 characters remaining

Microchip provides Secure Factory Provisioning services for the ATECC608A, ATECC508A, and ATSHA204A family of CryptoAuthentication devices. Use this category to request information or service for Secure Factory Provisioning.

Previous Next Cancel

- The Design Stage and Urgency are default entered. They can be changed as required. Enter any other required information in Application Details option and click on “Submit”.

Fig 2.6: Project Information

Project Information

Design Stage*

Development

Urgency*

Moderate

Application Details

<Provide Application Details and any other information that will help MCHP team provide quicker response>

115 characters remaining

Previous Submit Cancel

- Once submitted, if there are any files to be uploaded it can be done now and then click “Done”.

Note: Make sure that while uploading the file, it must be encrypted with the RSA keys provided by Microchip that will be shared in the system. Uploading an unencrypted file leads to the probability of exposing the customer's sensitive data.

Fig 2.7: Final Submitted Page

The screenshot shows a light blue header with a paperclip icon and the text "Attach Files". Below this is a green banner with the message "Case has been successfully submitted, please add your attachments." Underneath the banner is a grey dashed box containing an "Upload files" button with an upward arrow icon and the text "Or drop files". At the bottom right of the section are two buttons: a red "Done" button and a white "Skip" button with a grey border.

- Case home page after the case is created.

Fig 2.8: Case Homepage

The screenshot displays the "Case Homepage" for Case Number 00463807. The subject is "JKLM Manf Custom provisioning Support" and the status is "New". At the top right are "Accept Resolution" (green) and "Reject Resolution" (red) buttons. Below this is a tabbed interface with "Related", "Details", and "Team Members" tabs. The "Related" tab is active, showing a "Case Comments" section with an "Add Comment" button and a "COMMENT" input field. Below the comments is a "Files and Attachments (0)" section with an "Upload files" button and "Or drop files" text.

- Questions and comments can be added by clicking on the "Add Comment" option.

3. Secret Exchange:

- In order to begin with the Secret Exchange, user will have to enter their final production based crypto keys in the TrustFlex Configurator Tool that is available in the Trust Platform Design Suite.

- If custom PKI certificate option is selected, the tool will require you to enter MAN ID (Manufacturing ID).
 - You will receive this ID information in the support ticket from MCHP
- Once all crypto keys and details are entered in the TrustFlex Configurator tool, you can click on 'Generate TFLXTLS Provisioning Package' and this will download the XML file along with a few source files that are meant to be integrated into the embedded firmware project.
- Please note that the XML file at this stage contains secrets that are still not encrypted and so special handling of the file is required at this stage
- Microchip will send RSA encryption keys via support ticket portal, which are the public keys for the production HSMs (Hardware Security Module). This key should be used along with the XML file in a encryption utility that is also provided by MCHP and this generates an encrypted version of the XML file.
- The secrets that are entered in the XML file, once encrypted can only be decrypted by our process inside the protected memory of the HSM. They are never exposed.

Note: The unencrypted XML file having the secrets must be stored in a safe and secure location. Microchip does not take responsibility of the un-encrypted XML file.

4. Signature Exchange:

- Along with secret exchange, signature exchange must also be implemented if custom PKI certificate option is selected in the TrustFlex configurator.

Note: This step is required, if the user selects custom Certificate option in the TFLX configurator

The screenshot shows a web interface for configuring a device. At the top, there are four tabs: "Slot 10", "Device compressed certificate", "Certificate primary public key in the Crypto Authentication compressed format", and "Clear read, No write". The "Slot 10" tab is active. Below the tabs, the title "SLOT 10" is displayed. Under "Slot Description:", it states that the device compressed certificate is stored in this slot and is signed by Microchip signers and root. It also mentions a "factory reset" option and protection against Denial-Of-Service attacks. Under "Provisioning:", it explains that the slot is provisioned by Microchip and offers two options: "Microchip Standard Certificate" and "Custom Certificate". The "Custom Certificate" option is selected. Below this, there are three input fields: "Organization name for device cert", "Common name for device cert", and "Device cert validity in years". A "Verify" button is located at the bottom of the form.

- This requires a Certificate Authority to be established for the product eco-system.
 - Can be a root certificate authority (with self-sign certificate)
 - Intermediate certificate authority that chains back to the root.
- This certificate authority will be used to sign the Microchip production signers which will sign the device certificates.
- If the own root certificate is established careful security provisions must be observed. Protection of the root private key is of at most importance as it forms the backbone of the entire authentication process.

Note: Microchip is not responsible for setting up of the root certificate and root private key protection.


- Microchip generates the signer certificates for our production signers to be used for the provisioning of the devices.
- Once the signer certificates are signed by the root signer they are locked and cannot be modified. These signed certificates will be sent back to Microchip.
- Microchip uses a large array of signers in parallel to get the throughput required for the production. Approximately 80-160 signers will be used depending on the volume.

5. Next Steps:

- Once MCHP onboards the configuration file, then we will respond back on the support case for you to proceed with ordering verification samples and the production units.
- There will be a default of 20 verification samples that will be shipped. If more than 20 samples are needed, then it must be mentioned in the description.
- Log into the microchipdirect.com account (with the email address provided in the case that is associated with the configuration file) and there will be a screen as shown below.

Fig 5.1: MicrochipDirect Device Page

PRODUCTION PARTS



Part Number: ATECC608A-TFLXTLSS-B
Lead Count: 8
Package Type: SOIC
Temp. Range: -40C to +85C
Packing Media: TUBE

Program Name/Version:
Customer Part Number:

Device Pricing		Comments
Quantity	per Unit (\$USD)	
1-25	1.32	
26-99	1.32	
100-999	1.32	
1000+	1.32*	
* Request Quote for Larger Quantities		

Estimated Ship Date: 18-Nov-2019

PLACE VERIFICATION ORDER


- By clicking on the “Place verification order” button, the verification parts can be ordered for confirming if it works with the application.
- Once the parts are tested and they are successfully working with the application, then log back to MicrochipDirect and click on Approve or Reject the verification samples.

- If approved is selected, then there will be screen as shown below where the production orders can be placed.

Note: For the TrustFLEX devices the minimum order quantity is 2000 units. Each order can contain any number of units above 2000. There will be MoQ limit for every order.

Fig 5.2: Ordering Production Parts

PRODUCTION PARTS



Part Number: ATECC608A-TFLXTLSS-B

Lead Count: 8

Package Type: SOIC

Temp. Range: -40°C to +85°C

Packing Media: TUBE

Program Name/Version:

Customer Part Number:

Estimated Ship Date: 18-Nov-2019

Quantity

A minimum of 2000

Device Pricing		Comments
Quantity	per Unit (\$USD)	
1-25	1.32	
26-99	1.32	
100-999	1.32	
1000+	1.32*	
* Request Quote for Larger Quantities		

- Once the parts are ordered and are shipped by Microchip, log back into MicrochipDirect and in the “Order History” tab there will be an option to “Download Manifest File” for the shipped parts that contain the pre-provisioned secrets.

Fig 5.3: Ordering the Manifest file

Order Date	PO Number
	<p>Part Number: ATECC608A-MAH Customer Part Number: N/A</p> <p>BUY IT AGAIN</p> <p>Download Manifest File</p>

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- Technical Support

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