Justin Vaughn
Computer Science

✉ business@justinv.dev
📞 (703)-478-4344
github.com/Justin-Vaughn
linkedin.com/in/JustinJVaughn

❋ Professional Summary

I have an extensive history of providing technical support and customer service for over 5 years. In combination with my technical background I also create unique projects that demonstrates my skills and drives my passion for learning forward.

💼 Employment History

Soccer Ambassador, Dicks Sporting Goods,
Fairfax, VA • July 2021 → Present

* Creating a custom-tailored customer experience for athletes in search of merchandise.
* Utilizing expertise in all departments to fulfil shipping orders across the United States.
* Supporting associates and customers.

Clerk, Giant Foods,
Fairfax, VA • July 2020 → July 2021

* Aided customers with checking out while simultaneously handling large quantities of money.
* Maintained store cleanliness and organization.
* Communicated and resolved issues with managers.

Customer Support Agent, MovieNights LLC.
Remote • October 2019 → January 2021

* Created documentation and on-bordering for new members of our organization.
* Responded to customer inquiries through email and software.
* Created support articles for our knowledge database.

Healthcare IT Intern, Evolent Health,
Arlington, VA • June 2019 → August 2019

* Collaborated with co-workers on internal projects.
* Maintained and managed a database of company assets and technology.
* Surveyed and maintained conference rooms.

🎓 Education

George Mason University,
Class of 2025

Computer Science Major

Software Engineering Minor

Advanced High School Diploma,
Fairfax High School, 2021

🎖 Certifications

Microsoft Office Certified, Spring 2018, Fairfax HS

Business Readiness Certified, Spring 2018, Fairfax HS

🏆 Awards

Honor Roll Student, Fairfax HS

Academic Excellence, Science Department, Fairfax HS

Rebels on the Rise Nominee, Fairfax HS

Employee of the Month, Dicks Sporting Goods, December 2021

♥ Passions

Team captain for local soccer

Volunteer Moderator, Hypixel Inc.

Quality Assurance Analyst, Mineplex LLC.

Digital photography and photo editing

Programming and problem solving

💡Projects

In-Progress…

Website – HTML/CSS/JavaScript

As a personal project, I am constructing a website to showcase my technical abilities

* Structuring and styling the website with a combination of HTML and CSS.
* Scripts and user input are being run by JavaScript.

Completed

War Card Game – Swift/SwiftUI
March 2022

Using Xcode and Apple's iOS simulator I was able to create a war card game allowing a user to play against the computer. Both will compete for points based on the cards put against each other.

* Utilizing Swift programing language to develop buttons and conditional statements to compare card values.
* Used SwiftUI to place image assets on the user's device.

Discord Leaderboard – Python/JSON
May 2020

Developed a program that would display users' accumulated experience gained in games. The program also tracks trends, total experience gained, and the positions of each user in chronological order.

* Parsed API using a combination of Python and JSON.
* Created an algorithm to compare and display user's statistics and trends in Python.
* Operated the program using Discord.py library to display the leaderboard whenever a user ran a specific command.

Twitter Discord Bot – Python/JavaScript
MovieNights LLC, March 2020

Utilized API to develop a script that sent out a message to members of our community whenever a Tweet was published.

* Discord bot was written in Python, the script was written in JavaScript, and I used JSON to handle the return from Twitter's API.
* Used IFTTT to check our companies Twitter periodically to identifying any new tweets.

⚔Skills

Operating Systems

* Windows
* macOS
* iOS
* iPadOS
* Unix

Programming & Scripting

* Java
* Python
* HTML/CSS
* JavaScript
* Swift/SwiftUI

Productivity

* Microsoft Office
* Google Workspace
* Slack
* Xcode
* Discord

Design

* Adobe Lightroom
* Adobe Photoshop