# **Justin Vaughn**

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### Employment History

Soccer Ambassador, Dicks Sporting Goods,

Fairfax, VA • July 2021 → Present

- \* Improved shopping efficiency by streamlining the soccer department process, resulting in a 17% growth in sales.
- \* Utilize expertise in over 8 departments to fulfill shipping orders across 50 states
- \* Implemented a new packing method which amplified productivity by 200%.

Software Engineer Intern, Positive Development,

Remote • August 2022 → October 2022

- \* Performed automated software testing on over 15 web pages using Playwright.
- \* Wrote scripts to enable a more efficient testing process to catch 26% more bugs.
- \* Used JavaScript and React to fix bugs and implement new front-end technologies.

Customer Support Agent, MovieNights LLC.

Remote • October 2019 → January 2021

- \* Enhanced documentation and onboarding to allow for a more efficient hiring process.
- \* Generated canned responses to increase the productivity of the support team by 55%.
- \* Wrote support articles and decreased the number of tickets received each month by 13%.

Healthcare IT Intern, Evolent Health,

Arlington, VA • June 2019 → August 2019

- \* Increased productivity of the IT team by providing technical support to over 700 employees, interns, and contractors.
- \* Partnered with a vendor to inventory and dismantle over 75 outdated computers to protect intellectual property.
- \* Managed networking & telephony for over 70 conference rooms in multiple locations.

#### Education

George Mason University, Class of 2025 Major: Computer Science GPA: 3.43

Minor: Software Engineering

- \* Introduction to CS
- \* Intro. to Computer Programming
- \* Object Oriented Programming
- \* Calculus I
- \* Calculus II

#### Certifications

Microsoft Office Certified, Spring 2018, Fairfax HS

Business Readiness Certified, Spring 2018, Fairfax HS

#### Awards

Dean's List, George Mason University
Honor Roll Student, Fairfax HS
Academic Excellence, Science Department,
Fairfax HS
Rebels on the Rise Nominee, Fairfax HS
Employee of the Month, Dicks Sporting
Goods, December 2021

#### **♥** Extracurriculars

Team captain for soccer Volunteer Online Moderator Digital photography and photo editing

## Personal Projects

Personal Website • HTML/CSS/JavaScript – Developed a website to practice responsive design and UI/UX.

- \* Structuring and styling the website with a combination of HTML and CSS.
- \* Scripts and page interactions are run by JavaScript.

War Card Game • Swift/SwiftUI - Created the war card game on iOS which gave users the ability to play against the computer and compete for points.

- \* Utilized Swift programing language to develop buttons and conditional statements to compare card values.
- \* Used SwiftUI to place image assets on the user's device.

**Discord Leaderboards • Python/JSON** - An automated program that displays user's accumulated statistics, daily trends, total statistics, and more.

- \* Parsed API using a combination of Python and JSON.
- \* Created an algorithm to compare and display user's statistics and trends in Python.
- \* Operated the program using Discord.py library to display the leaderboard whenever a user ran a specific command.

**Twitter Web Automation • Twitter API/JSON** – Used Twitter's web API to automatically send a formatted message whenever a new twitter was published.

- \* Composed an automation algorithm in Python to send the formatted messages.
- \* Configured the response from Twitter's API request using JSON.