

Justin Vaughn

[position]

📍 Fairfax, VA
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★ Professional Summary

I am interested in using my creativity, experience, positive attitude, and skills to help advance my personal and career goals to achieve success at [company]. I have over 6 years of customer service experience, a strong work ethic, and a determination for helping others.

📁 Employment History

Soccer Ambassador, Dicks Sporting Goods,
Fairfax, VA • July 2021 → Present

- * Creating a tailored and unparalleled customer service experience for athletes in search of soccer apparel
- * Utilizing expertise to provide recommendations that meet athlete's goals
- * Supporting associates and customers

Clerk, Giant Foods,
Fairfax, VA • July 2020 → July 2021

- * Aided customers with checking out while simultaneously handling large quantities of money
- * Maintained store cleanliness and organization
- * Communicated and resolved issues with managers

Customer Support Agent, MovieNights LLC.
Remote • October 2019 → January 2021

- * Created documentation and on-boarding for new members of our organization
- * Responded to customer inquiries through email and software
- * Created support articles for our knowledge database

Healthcare IT Intern, Evolent Health,
Arlington, VA • June 2019 → August 2019

- * Collaborated with co-workers on internal projects
- * Maintained and managed a database of company assets and technology
- * Surveyed and maintained conference rooms

🎓 Education

George Mason University,
Class of 2025

Computer Science Major

Software Engineering Minor

Advanced High School Diploma,
Fairfax High School

🏆 Certifications

Microsoft Office Certified, Spring
2018, Fairfax HS

Business Readiness Certified,
Spring 2018, Fairfax HS

🏆 Awards

Honor Roll Student, Fairfax HS

Academic Excellence, Science
Department, Fairfax HS

Rebels on the Rise Nominee,
Fairfax HS

Employee of the Month,
Dicks Sporting Goods

♥ Passions

Team captain for local soccer

Volunteer Moderator,
Hypixel Inc.

Quality Assurance Analyst,
Mineplex LLC.

Digital photography and photo
editing

Programming and problem solving

💡 Projects

In-Progress...

Website – HTML/CSS/JavaScript

As a personal project, I am constructing a website to showcase my technical abilities

- * Structuring and styling the website with a combination of HTML and CSS
- * Scripts and user input are being run by JavaScript

Completed

War Card Game – Swift/SwiftUI

March 2022

Using Xcode and Apple's iOS simulator I was able to create a war card game allowing a user to play against the computer. Both will compete for points based on the cards put against each other.

- * Utilizing Swift programming language to develop buttons and conditional statements to compare card values
- * Used SwiftUI to place image assets on the user's device

Discord Leaderboard – Python/JSON

May 2020

Developed a program that would display users' accumulated experience gained in games. The program also tracks trends, total experience gained, and the positions of each user in chronological order.

- * Parsed API using a combination of Python and JSON
- * Created an algorithm to compare and display user's statistics and trends in Python
- * Operated the program using Discord.py library to display the leaderboard whenever a user ran a specific command

Twitter Discord Bot – Python/JavaScript

MovieNights LLC, March 2020

Utilized API to develop a script that sent out a message to members of our community whenever a Tweet was published.

- * Discord bot was written in Python, the script was written in JavaScript, and I used JSON to handle the return from Twitter's API
- * Used IFTTT to check our company's Twitter periodically to identify any new tweets

✂ Skills

Operating Systems

- * Windows
- * macOS
- * iOS
- * iPadOS
- * Unix

Programming & Scripting

- * Java
- * Python
- * HTML/CSS
- * JavaScript
- * Swift/SwiftUI

Productivity

- * Microsoft Office
- * Google Workspace
- * Slack
- * Xcode
- * Discord

Design

- * Adobe Lightroom
- * Adobe Photoshop