MPU 3432 Assignment 4: Ethics and Professionalism

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Weightage : 20%

Due Date : A week after fine dining date

Length : 1000 words maximum

Students will work on this report on their own. This is an **individual** piece of work. The assignment must be submitted in **TurnItIn**.

CLO3: Display social responsibility with ethics and professionalism during an event (A4, PLO11)

Critically reflect your fine dining experience at Lafite, Shangri-La. Reflect on the service, atmosphere and how you behaved during the dinner. Discuss how ethics, etiquette and professionalism are essential in similar settings/events.

You may use some of the following self-reflection questions to help you:

- What were some of your expectations that you had before attending the dinner? Did the
 dining experience meet your expectations? If no, why did the event not meet your
 expectations? If yes, describe how the event met your expectations.
- Why is dining etiquette important? How well were you prepared for the dining experience? What were some of the mistakes that you think you made during the meal? How did you correct yourself or cover up the mistake(s)?
- How would you rate yourself, on a scale of 1–10 (10 being the highest) on how well you
 conducted yourself during the event? What could you do to move yourself up the scale?
 What did you learn about yourself during the event?
- What were some of the challenges that you personally experienced about dining with such formality? How would you overcome these challenges?
- What did you enjoy most at the event and why?
- If you were to choose a person at your dinner table to whom to give a specific compliment(s), who would it be and what would you say?
- What are the skills/traits you have that you feel really benefitted your dining experience? Explain how these skills/traits may be useful in other similar occasions.
- If you were the organiser, how would you make the event more successful and enjoyable if you were to organise a similar event in future?