## FREQUENTLY ASK QUESTIONS

#### Q: Where do we go for check-in?

A: Please visit to our office, located 6 miles inside the South Gate (Hwy 41) entrance of the park at 8038 Chilnualna Falls Road, Wawona, CA to check in and pick up keys.

# Please do not go directly to the cabin.

## Q: What happens if we arrive after the office closes?

A: We will leave a packet containing cabin information & keys to the cabin, along with a map to show you how to find the cabin. This packet is left outside the front door of our office, to the left of the front door. Please visit our office in the morning to complete the reservation process.

#### Q: How far are your cabins to popular destinations?

A: We are located 6 miles inside the South Gate (Hwy 41) Entrance of the park, and we are located 22 miles south of the Valley Floor, El Capitan, Yosemite Falls, Curry Village, etc. We are 18 miles south of Badger Pass, 28 miles south of Glacier Point, and 8 miles north of the Mariposa Grove of Giant Sequoias.

## Q: When do the free shuttles in Yosemite Valley run?

A: The Shuttles in the Valley run daily every 10-20 minutes depending on the time of day. They run year round and the times may vary depending on the time of year. The Valley Visitors Shuttle operates from 7am — 10pm and serves stops in numerical order. The El Capitan and Express Shuttle operates 9am — 6pm. Shuttles may be affected by construction projects. Please check shuttle stops for more information.

#### Q: When do the buses go to the Valley Floor?

A: The Yosemite Area Rapid Transit bus runs from Wawona to Yosemite Valley and back daily. Please contact 877-989-2787 or visit <a href="https://www.yarts.com">www.yarts.com</a> for daily schedules. This shuttle service is not free.

#### Q: Where can we purchase tickets & what is the cost?

A: Tickets can be purchased from the driver with cash or credit card. Please visit <u>www.yarts.com</u> for current pricing.

## Q: Where can we go to buy Groceries?

A: We have two convenience stores in the Wawona area. The Pine Tree Market is located on Chilnualna Falls Road and Wawona Market is located off of Forest Drive. We recommend that you stop in the town of Oakhurst, the last major town you come to before you get to the park, to do any major grocery shopping. There is a Vons, Raley's, CVS, and Rite Aid.

#### Q: What is supplied in the cabin and what do we need to bring?

A: We provide ALL of your bedding and bath linens We provide bar soap, dish soap, and dishwasher soap We also provide toilet paper, Kleenex, coffee filters and trash bags We DO NOT provide ANY food products or food related items such as: spices, salt, pepper, and sugar. We also do NOT provide things such as paper towels, foil, Ziploc bags, etc. The kitchens are fully equipped with dishes, glasses, pots, pans, etc.

### Q: Where is the nearest gas station?

A: There are only three gas stations located inside Yosemite National Park. One is located approximately 2 miles from our office, another is located in Crane Flat, and the third one is in Tuolumne Meadows. We recommend you get gas in the town of Oakhurst considering it is less expensive than it is in the park.

#### Q: When are chains needed and where can I go to get them?

A: Per Federal and California State Law, you are required to carry chains or cables in your car in a snow area from November to April, even if you have 4WD, AWD, or Snow Tires. The dates can change depending on the weather. To find out what the current restrictions are, call 1-800-427-ROAD for conditions outside the park and 209-372-0200 (then press 1, 1) for conditions inside the park. You can rent chains or buy chains at almost any auto parts store. We do not supply them.

#### Q: What is the weather going to be like during our stay?

A: Our weather is always unpredictable. We have found that the most reliable weather forecast is <a href="www.weather.com">www.weather.com</a> and enter the zip code **95389.** That will give you Yosemite's weather conditions and you can look at a 10-day forecast as well.

Q: How much does it cost to get into the Park and do we have to pay every time? A: The Park entrance fee applies to all visitors. If you arrive in your private car, van, pickup truck, or RV, the entrance fee is \$30 per car. This is valid for unlimited entries to Yosemite for seven days, and includes all occupants of the car.

Otherwise, entrance fees are as follows: \$15 per person if arriving on foot, horseback, bicycle, motorcycle, or on a non-commercial bus (free for those 15 years old and younger). You can also purchase annual passes. Visit <a href="https://www.nps.Nov">www.nps.Nov</a> for other entrance fees.

You can also purchase an annual pass that will get you into all National parks and Federal recreation areas for only \$80. If you are a senior of 62 years or older and a U.S. citizen, you can purchase a lifetime pass for a one time fee of \$10. For more information visit <a href="https://www.nps.Nov.">www.nps.Nov.</a>

### Q: How many cars are allowed at the cabin?

A: You are allowed to have one vehicle per bedroom. For example, if you are in a three bedroom cabin then you are allowed three vehicles. Parking is not permitted on any Wawona Streets.

### Q: Can I bring my RV?

A: You are allowed to have an RV or camper at your cabin. However, not all cabins can accommodate RVs. Please call our office for further information. Per Park regulations and Mariposa County fire code, you <u>ARE NOT permitted to hook RVs up to the cabin nor are you allowed to sleep in the RV while on the property of the cabin. There is NO outside tent camping allowed except for in designated campsites. Wawona campground is located 1 mile north of Chilnualna Falls Road on Hwy 41.</u>

#### Q: What can I do with my pet if I leave my pet-friendly cabin?

A: Pets are not allowed to be left in the cabins for more than 2 hours at a time. Pets are permitted on paved trails & must be leashed at all times. See the front desk staff for a handout of the park's pet policies.

## Q: Does our cabin have a BBQ or fireplace?

A: Every cabin has a propane BBQ and we supply the propane for this BBQ. We do not permit charcoal BBQs. Not all of our cabins have fireplaces. If your cabin has a fireplace, it may be wood or gas. Wood is provided at no additional charge.

\*\*Fireplace use is not permitted during June, July & August. No outside burning is permitted during these months. \*\*

#### Q: Is there WIFI in our cabin?

A: Some of our cabins do provide WIFI. Wawona's connection to the outside world is via microwave radio transmission, and as such, can be slow at times. There is a WIFI hotspot in our office as well. If our office is closed, you are welcomed to sit outside & access our hotspot. This hotspot is password protected.

#### Q: Where is the nearest laundry facility?

A: A few of our cabins are equipped with washer & dryers. There are coin operated washers & dryers located downstairs in our office. Check with the front desk for hours of operations.

#### Q: Where is the nearest hospital?

A: There is a medical clinic in Yosemite Valley, 22 miles north of Wawona and a medical clinic in Oakhurst, 22 miles to the south. There are also 911 paramedics available in the park and Wawona area. The other hospitals nearest to use are John C. Fremont in Mariposa and St Agnes, Kaiser & Valley Children's Hospital located in Fresno.

#### Q: Where is the nearest Pharmacist?

A: There are 4 located 22 miles south of Wawona in the town of Oakhurst. They are: Von's, Raley's, CVS and Rite Aid.

#### Q: Where are the nearest Restaurants to the cabins?

A: From April to January, the nearest restaurant is in the Wawona Hotel, approximately 2 miles from the cabins. There are also restaurants in Yosemite valley, 22 miles to the north, at Fish Camp 12 miles from Wawona and Oakhurst which is 22 miles to the south.

#### Q: Where can I go to swim?

A: The south fork of the Merced River runs through Wawona. There are many access points to get to the river. Please visit the front desk for more information.

#### Q: What is the traffic like in the Park?

A: There is traffic inside & outside of the Park. Even though we are 22 miles from the Valley floor, it can take 45 minutes or more to get there due to traffic. You may experience traffic at the south gate as well. The south gate is the most visited gate in any National Park and wait times can be up to an hour in the summer time between 10:00 am & 2:00 pm.

#### Q: Is there any place in Wawona for group gatherings such as a wedding or a family reunion?

A: Yes! Our new Wedding & Event Center can accommodate groups as large as 150! There are several wedding sites at the Redwoods as well. Call our Group Bookings Department a 877-496-3052 for more information. Group lodging discounts are available.