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Team Motto: D's are for Database

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Version	Description
Version 1.0	First released draft
Version 1.1	
	Second released draft.
	Summary of changes:  1. Updated:  a. RS  b. ERD  c. EERD
	d. Data Dictionary e. Table Views
Version 2.1	Third Released Draft
	Summary of Changes:  1. Updated:  a. RS  b. Table_vw  c. SPROCS
Version 3.1	Fourth Released draft
	Summary of Changes:  1. Updated:  a. SSRS Reports  b. User acceptance test queries  c. Changed one of the SPROCS

## <u>Purpose</u>

The goal of this document is to lay down a template for how a database will be created and set in place for a mechanic shop that services customers cars and allows customers to order automotive products. Items that will be discussed in this document include Narrative, Requirements, Entities, ERD, EERD, Relational Schema, Data Dictionary, Microsoft SQL server tables, Table views, SPROCS, SSRS Reports, and User acceptance test queries.

#### Narrative

Dan's Auto-Mechanic Shop is located in a small town in Indiana and they want to track daily services. The store has multiple employees and each is assigned a unique worker ID to clock in with. The employee's first and last name, phone number, and speciality (mechanic, clerk, etc.) is also tracked. Some employees act as supervisors to other employees, some supervisors will have no employees or will supervise multiple employees. No employee is supervised by more than one supervisor, and an employee can be unsupervised.

An employee of Dan's shop can be responsible for providing service to no cars or multiple cars, while the car can receive service from multiple employees or no employees. The shop assigns each car a unique Car ID and tracks the car make and model. They also want to track appointment date & time, and results of the service. Each car belongs to one customer, and the customer can bring in multiple cars to be serviced. A customer is granted a unique ID when an appointment is set up. The shop wants to track the name (first and last), address (street, city, state, and zip), and their contact phone number.

A customer has the ability to place no orders or multiple orders if they are advised to by the shop employee. If the customer decides to follow the employees recommendation it is the customers responsibility to place an order for the parts. Once this occurs a unique order number is created that will show the order date and status. An order can have one or more products attached to it's order number. Products are tracked by a product number assigned by Dan's mechanic shop and will include a product description, handling information, estimated installation time in hours (each product that is purchased comes with this information), and company. The relationship between order and product is marked by quantity ordered and price.

#### Requirements

<u>EMPLOYEE</u> - An employee will service none or multiple cars. An employee will also supervise none or multiple employees. An employee can have no more than one supervisor or can be unsupervised.

<u>CUSTOMER</u> - A customer will have one or more cars to be serviced. A customer will also create multiple or no orders.

<u>CAR</u> - A car can receive service from multiple employees or no employees. A car also belongs to only one customer.

<u>ORDER</u> - An order is associated with only one customer. An order can contain one or more products.

<u>PRODUCT</u> - A product can be associated with one or more orders.

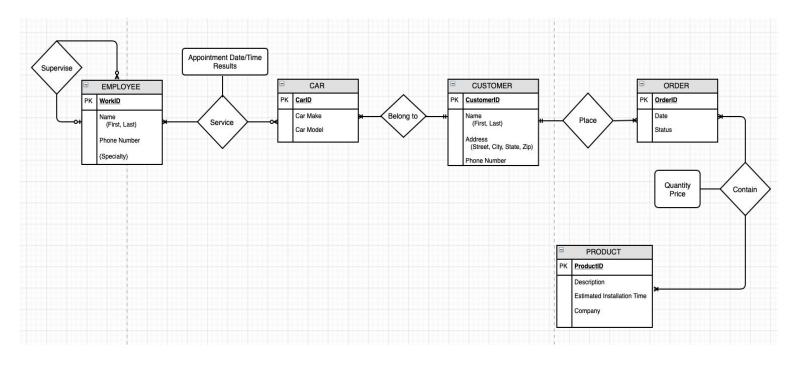
# Entities to be Tracked

- 1. EMPLOYEE
- 2. CUSTOMER
- 3. CAR
- 4. ORDER
- 5. PRODUCT

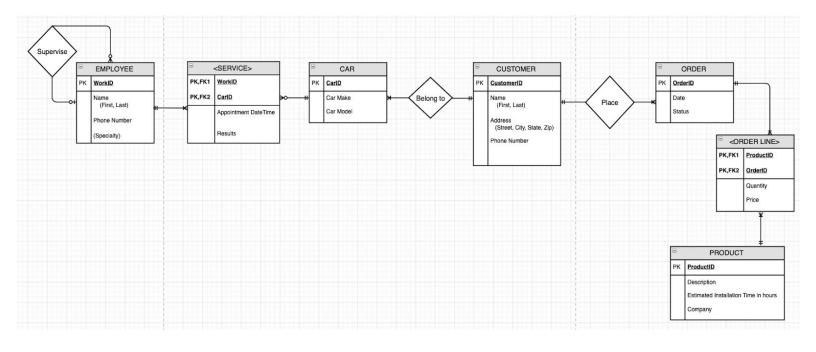
# **Entities with Nested Attributes**

- 1. EMPLOYEE WorkID, First Name, Last Name, Phone number, Specialty
- 2. CUSTOMER CustomerID, First Name, Last Name, Address, Phone number
- 3. CAR CarID, Car Make, Car Model
- 4. ORDER OrderID, Date, Status
- 5. PRODUCT <u>ProductID</u>, Description, Estimated Installation Time, Company

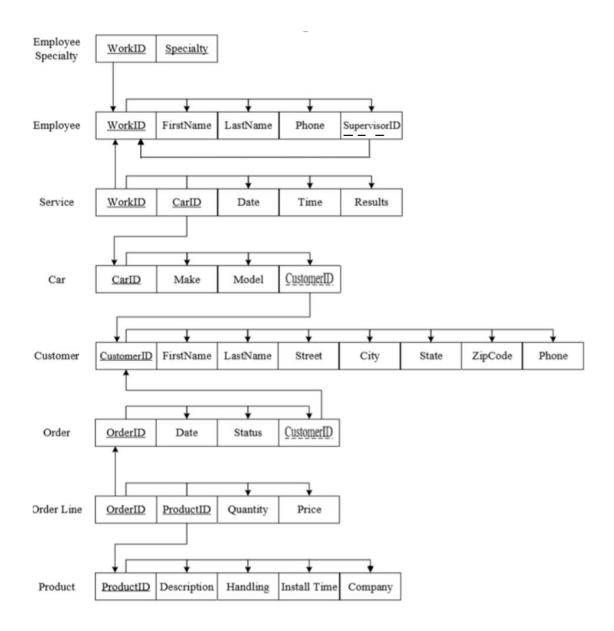
# **ERD**



## **EERD**



## Relational Schema



### **Data Dictionary Summary Header**

#### Dan's Mechanic Shop Tables and Attributes

Employee (WorkID, FirstName, LastName, PhoneNumber, SupervisorID)

Employee Specialty (WorkID, Specialty)

Service (WorkID, CarID, AppoitmentDateTime, Results)

Car (CarID, CarMake, CarModel, CustomerID)

Customer (CustomerID, FirstName, LastName, Street, City, State, Zip, PhoneNumber)

Order (OrderID, DateOrderPlaced, Status, CustomerID)

OrderLine (ProductID, OrderID, Quantity, Price)

Product (ProductID, Description, EstimatedInstallationInHours, Company)

# Dan's Mechanic Shop - Data Dictionary

# (Microsoft SQL Server Notation)

Table: EMPLOYEE									
Column Name	Description	Data Type	Size	Indentity	Unique	Default	Check	Allow Nulls	Index
WorkID	PK; Unique Sequential Employee number	smallint		Y				3	Y
First Name	Employee First name	varchar	20						
Last Name	Employee Last name	varchar	20						
							LIKE '([0-9][0-9][0-9][0-9][0-9][0- 9]-[0-9][0-9][0-9][0-9]'		
Phone Number	Employee Phone Number	char	14		Y				
SupervisorID	Recursive FK; similar to WorkID, An Employee's manager	smallint						Y	Y

Table: Employee Speciali	ty								
Column Name	Description	Data Type	Size	Indentity	Unique	Default	Check	Allow Nulls	Index
WorkID	CPK; FK to the Employee Table	smallint							Y
	CPK; Employee Speciality, can contain Mechanic, sales,								
Speciality	counter, etc.	varchar	25						Y

Table: Service									
Column Name	Description	Data Type	Size	Indentity	Unique	Default	Check	Allow Nulls	Index
WorkID	CPK; FK to Employee Table	smallint							Y
CarID	CPK; FK to Car Table	smallint							Y
Appointment DateTime	Date & Time of the service appointment	smalldatetime							
Results	Results of the service	varchar	200						Y

Table: Customer									
Column Name	Description	Data Type	Size	Indentity	Unique	Default	Check	Allow Nulls	Index
CustomerID	PK; Unique Sequential Customer ID Number	smallint		Y					Y
First Name	First Name of customer	varchar	15						
Last Name	Last Name of customer	varchar	20						
Street	Street address of customer	varchar	30						
City	City of residence for the customer	varchar	25						
State	State residence of customer	char	2			'IN'	LIKE '[A-Z][A-Z]'		
Zip	Zip code of customer	char	5				LIKE '[0-9][0-9][0-9][0-9]'		
					,		LIKE '[0-9][0-9][0-9][0-9][0-		
Phone Number	Phone Number of the customer	char	14		Y		9][0-9]-[0-9][0-9][0-9][0-9]'		

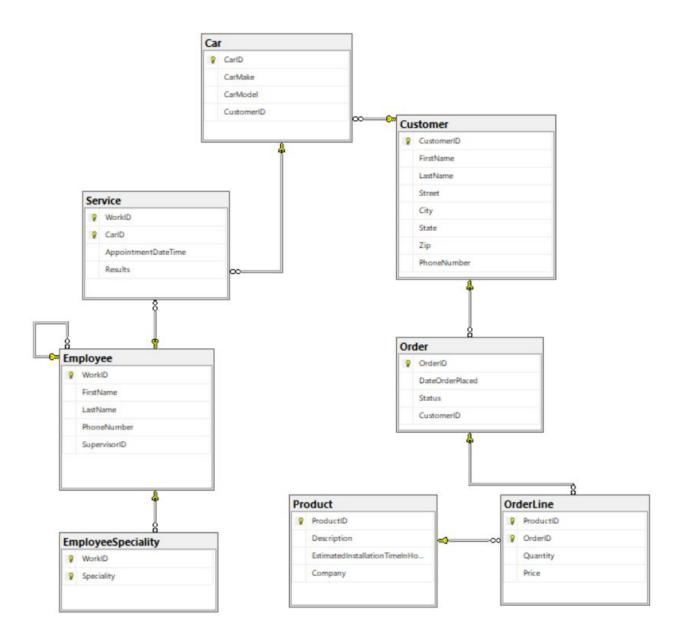
Table: Order							9		2
Column Name	Description	Data Type	Size	Indentity	Unique	Default	Check	Allow Nulls	Index
OrderID	PK; Unique Sequential Order ID Number	smallint		Y					Y
Date Order Placed	Date the order was placed	date							
Status	Status of the order	varchar	15						
CustomerID	FK; Links to the Customer Table	smallint							

Table: Order Line									
Column Name	Description	Data Type	Size	Indentity	Unique	Default	Check	Allow Nulls	Index
ProductID	CPK; FK to the Product Table	smallint							Y
OrderID	CPK; FK to the Order Table	smallint							Y
Quantity	Quantity of product Purchased	smallint					>0		
Price	Price of Product purhased	money	8				>0		

Table: Product									
Column Name	Description	Data Type	Size	Indentity	Unique	Default	Check	Allow Nulls	Index
Product ID	PK; Unique Sequential Product ID Number	smallint	0	Y			2		Y
Description	Brief of what the product is	varchar	40						
Estimated Installation in Hours	How long the product will take to get installed	smallint						Y	
Company	Company Product was purchased from	varchar	20						

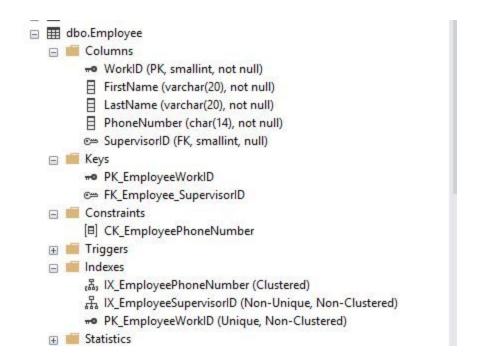
Table: Car									
Column Name	Description	Data Type	Size	Indentity	Unique	Default	Check	Allow Nulls	Index
CarID	PK; Unique Sequential ID	smallint		Y					Y
Car Make	Car's Manufacture	varchar	20						Y
Car Model	Car's Model that includes year	varchar	20						Y
CustomerID	FK; Links to the customer Table	smallint							Y

# Data Diagram

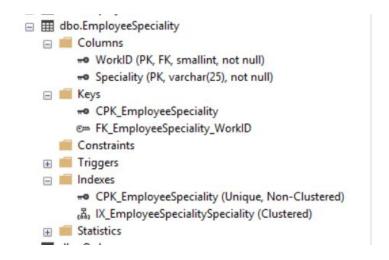


#### Table Views

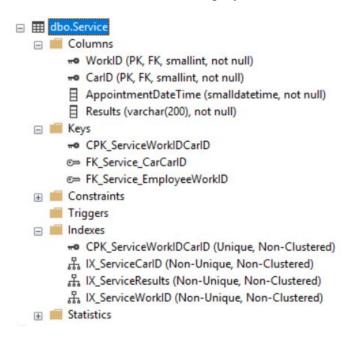
Employee Table: Employees are tracked by a WorkID. Supervisor is a recursive FK for the table to track who are the managers. An employee phone number is a unique key & there is a constraint on the digits of a number that can be entered.



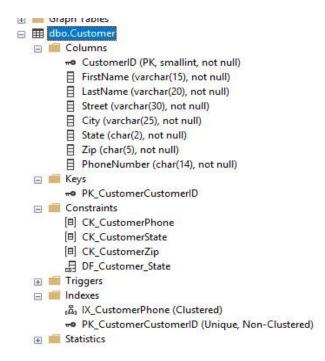
Employee Speciality Table: This table tracks the specialty value of an employee and contains the WorkID foreign Key from the Employee Table.



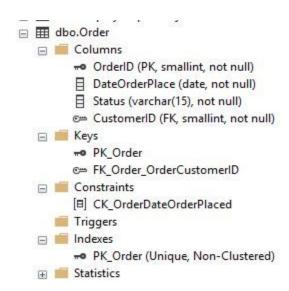
Service Table: This is the associative entity table that is tracked by two FK's that make up PK's from the Customer Table & Employee Table.



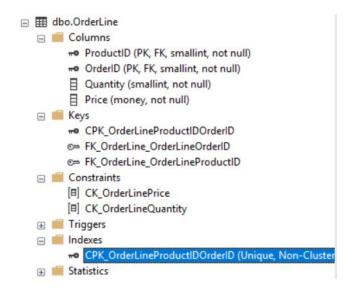
Customer Table: CustomerID is the PK of this table. There are check constraints on phone, state, and zip. As well as a Default Value for Customer State.



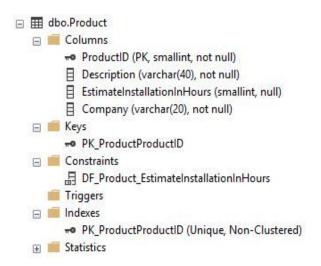
Order Table: An OrderId is the primary Key for this table, with CustomerID set as a normal Foreign Key. There is a check constraint on a order placed.



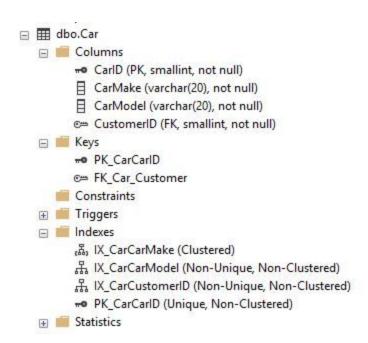
Order Line: Product ID and OrderID make up Primary Key's but they link back to the order table & product table. There are constraints on Price & Quantity that make their values have to be greater than 0



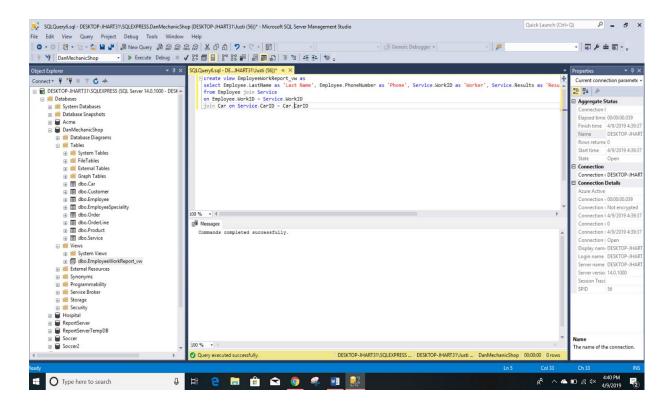
Product Table: ProductID tracks this table. There is a constraint on estimated installation hours as well.

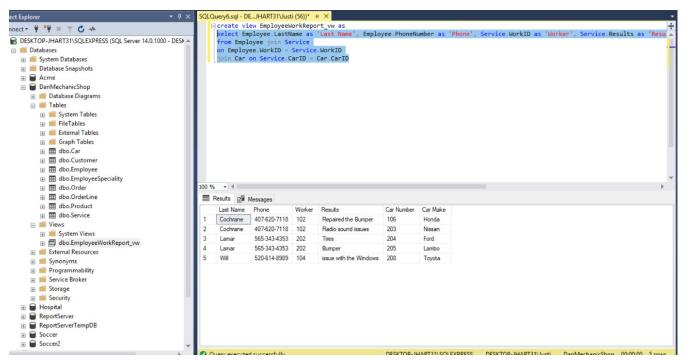


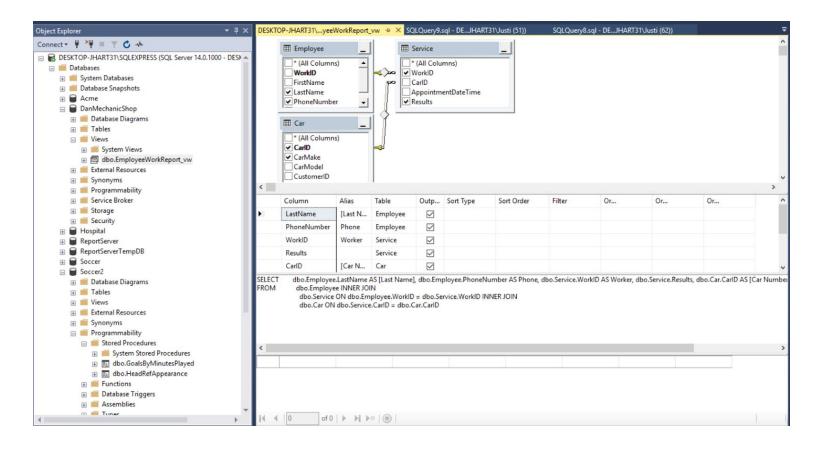
Car Table: The car table is comprised of PK CarID, with indexed columns CarMake and CarModel tracked for the shop. CustomerID is a FK for this table so the customer cars can be tracked.

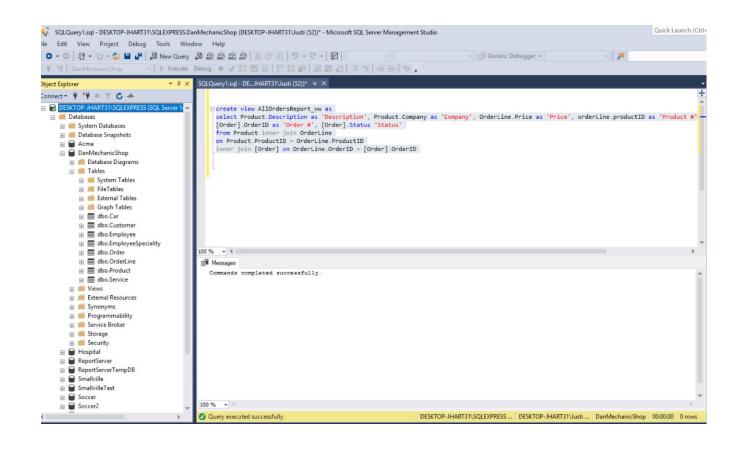


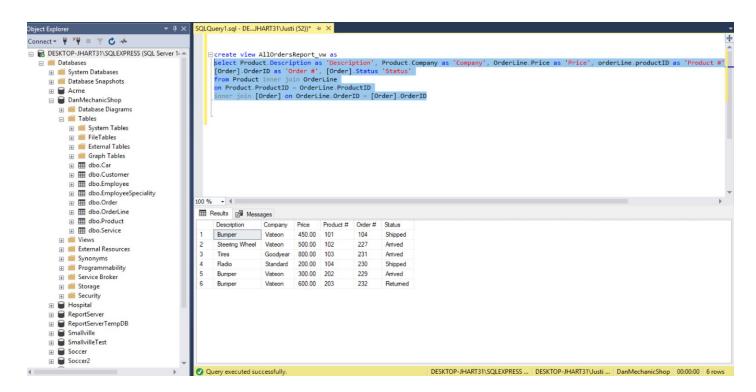
#### Table vw

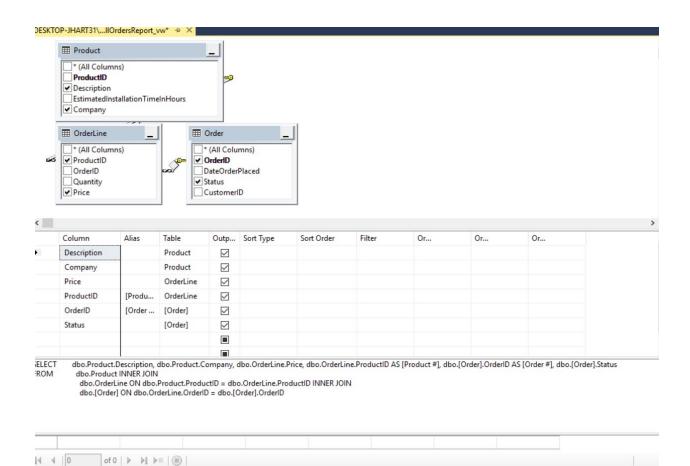




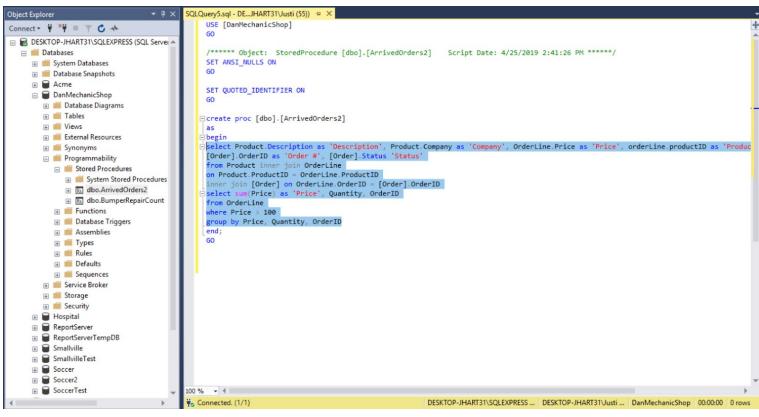


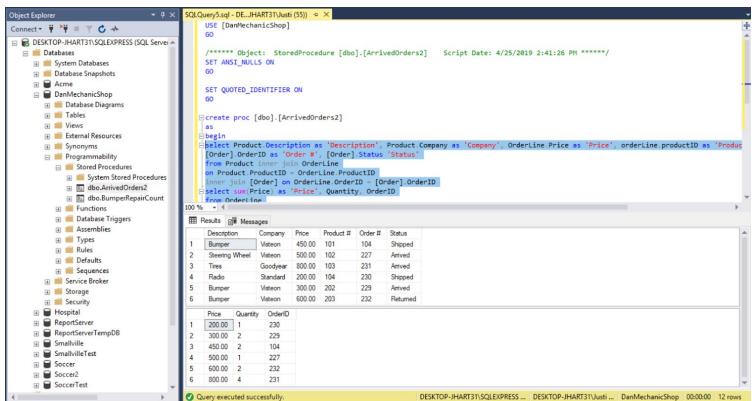


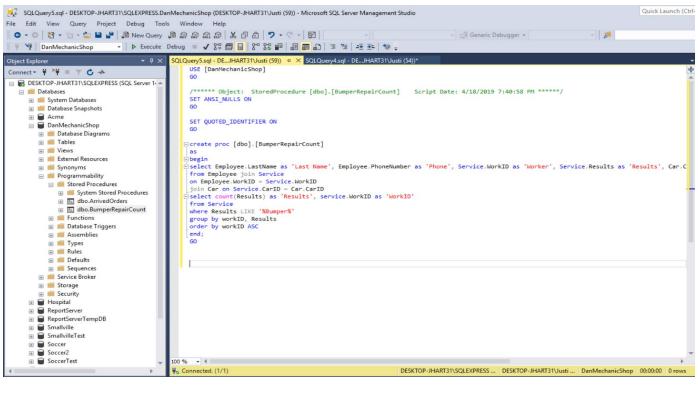


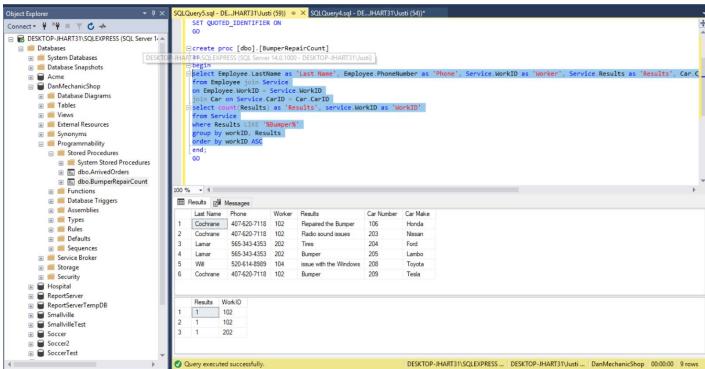


#### **SPROCS**









# SSRS Reports

# **Products Ordered**

Product Description	Company	Price	Product	Order	Status
Bumper					
	Visteon	450.00	101	104	Shipped
	Visteon	300.00	202	229	Arrived
	Visteon	600.00	203	232	Returned
Radio					
	Standard	200.00	104	230	Shipped
Steering Wheel					
	Visteon	500.00	102	227	Arriv ed
Tires					
	Goodyear	800.00	103	231	Arriv ed
	Price Total:	2850.0000			

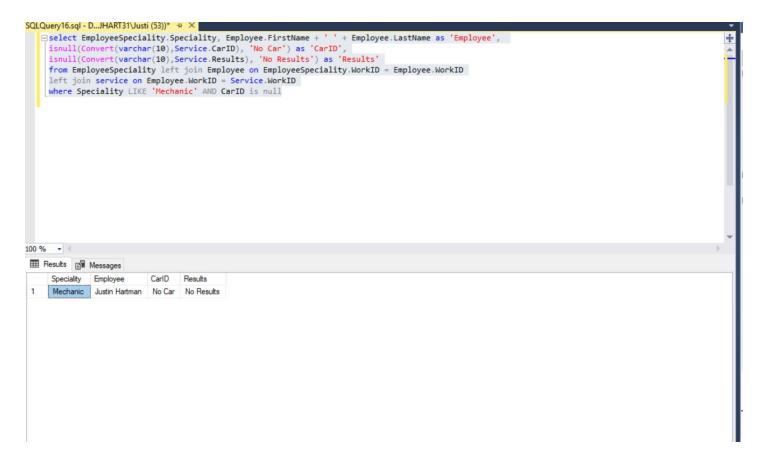
RUN DATE: 04-25-2019

Employee Last Name	Employee Phone	WorkerID	Repair Results	Car Number	Car Make
Cochrane					
	407-620-7118	102	Repaired the Bumper	106	Honda
	407-620-7118	102	Radio sound issues	203	Nissan
	407-620-7118	102	Bumper	209	Tesla
Lamar					
	565-343-4353	202	Tires	204	Ford
	565-343-4353	202	Bumper	205	Lambo
Will					
	520-614-8989	104	issue with the Windows	208	Toyota

## <u>User Acceptance Test Queries</u>

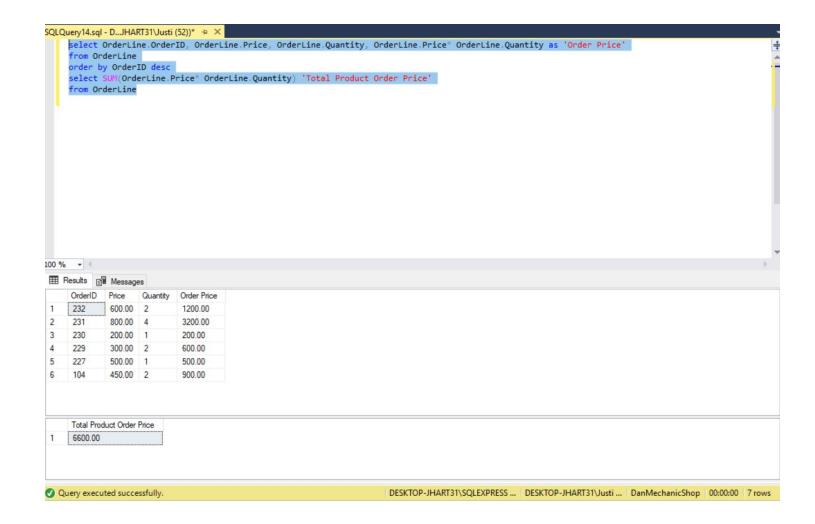
Question: Show me all the employee's who are new mechanics and have not worked on a car yet.

Answer:



Question: We recently ran a report on total product price per each item. We now want to factor in quantity. List the OrderID, Price, Quantity and a total order price using quantity.

Answers:



Question: Show me a count of all Honda's that have been serviced, give me the customer last name and phone number.

Answer:

