From:	Digital Pacific <noreply@digitalpacific.com.au>
Sent:	Wednesday, 6 February 2019 9:20 PM
To:	Ruoning Wang (JW Advisors Pty Ltd)
Subject:	Hosting Account Information - Please Keep Safe - Please Do Not Reply

Digital Pacific
ABN: 65 111 823 333

Dear Ruoning Wang (JW Advisors Pty Ltd),

Please read this email in full and print it for your records.

Thank you for your order! Your hosting account has now been setup and this email contains all the information you will need to get started.

If you have requested a domain name during sign up, please keep in mind that your domain name will not be visible on the internet straight away. This process is called propagation and can take up to 48 hours. We have provided a temporary url which you may use.

NOTE: Until your domain has propagated, your website address and email will not function.

New Account Information

Hosting Package: Personal Basic Web Hosting
Domain: jwadvisors.com.au
First Payment Amount: $89.00 AUD
Recurring Amount: $89.00 AUD
Billing Cycle: Annually
Next Due Date: 06/02/2020

Login Details

Control Panel URL: https://vmcp65.digitalpacific.com.au:2083/
Once your domain has propagated, you may also use http://www.jwadvisors.com.au/cpanel/

Username: jwadviso
Password: 3Kx1Uid3f4

To change the password for your cPanel login, please login to the client area and follow these steps:

1) Click on "Services" in the top menu.
2) Click on "Active" to the right of the product you wish to change the password for.
3) Click on the "View cPanel Details".
4) Click on the "Change Password" button.
5) Enter your new password (twice) then click "Update Password".

Uploading Your Website

If you have registered a new domain, or if you are moving your site from another host, you may use the following temporary details to manage and upload your web site:

Temporary FTP Hostname: 101.0.118.3
Username: jwadviso
Pass: 3Kx1Uid3f4
Upload Folder: public_html
Temporary Webpage URL: http://101.0.118.3/~jwadviso/

Once your domain name starts resolving to our network, you can proceed to use the following details:
Please Note: the Temporary Webpage URL will cease working once this occurs

FTP Hostname: jwadvisors.com.au
Username: jwadviso
Pass: 3Kx1Uid3f4
Upload Folder: public_html
Web page URL: http://www.jwadvisors.com.au

Server Information

If you registered the domain for your hosting with us, you do not need to complete the following steps. However, if you have moved your site from another provider or are using a domain managed by another registrar, you need to point the domain to us via one of the following methods:

1) Update the nameservers for the domain to the following (contact your registrar for help doing this if you're unsure how):
Nameserver 1: ns1.digitalpacific.com.au ()
Nameserver 2: ns2.digitalpacific.com.au ()
Nameserver 3: ns3.digitalpacific.com ()
Nameserver 4: ns4.digitalpacific.com ()

2) For services using external DNS management, you should update all applicable records you wish to point to our servers using the following server IP details:
Server IP: 101.0.118.3

Email Settings

For email accounts that you setup, you should use the following connection details in your email program:

POP3/IMAP Host Address: mail.jwadvisors.com.au
SMTP Host Address: mail.jwadvisors.com.au
SMTP Port: 587
SMTP Authentication: Enabled and set to use same details as incoming server
User-name: The email address you are checking email for as set up in your control panel.
Password: The one specified when creating the account in your control panel
Note: Emails in server side trash folders are automatically deleted if they are older than 30 days.

If you want to access your email through a web browser, you can go to
http://www.jwadvisors.com.au/webmail/

Earning Qantas Business Reward Points

If you are a Qantas Business Rewards member, view the number of points you have earned by logging in to the client portal. To find out more about earning Qantas Business Rewards Points with Digital Pacific, visit https://www.digitalpacific.com.au/qantas-business-rewards/.

If you need further assistance getting things setup, please visit
http://www.digitalpacific.com.au/support/ to view our Knowledgebase which contains a huge range
of helpful guides to get you started.

Thank you for choosing Digital Pacific.

Regards,

Digital Pacific Pty Ltd

We value your feedback whether negative or positive. Feedback is all sent directly to management
for review, and you can submit yours by visiting the "Get Support" link below and submitting your
comments to the "Feedback" department.

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