

<b>ACCOUNT NO.</b> 02965396	<b>ACCOUNT DATE</b> 30.04.2022	<b>ENQUIRIES - CALL CENTER</b> 0800 001868
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Ms. C DHARMALINGUM  
9 CRESCENDO PLACE  
NORTHDAL  
PIETERMARITZBURG  
3201

<b>BUILDING</b>	
<b>ADDRESS</b>	9 CRESCENDO PLACE
<b>LOCATION</b>	NOR - NORTHDAL NO. 14914
<b>DESCRIPTION</b>	NOR/3490

VAT REGISTRATION		TAX INVOICE NUMBER 60000563665	
DEPOSIT			
CASH	0.00	GUARANTEE	0.00
VALUATION			
MARKET VALUE 800,000.00	IMPERMISSIBLE VALUE 15,000.00		RATEABLE VALUE 785,000.00
AREA 660 m2	ASSESSMENT RATES 9,730.00		

DATE	DETAILS	TARIFF	CHARGE	VAT	AMOUNT
31.03.2022	BALANCE BROUGHT FORWARD				877.52
	<b>PAYMENTS:</b>				
10.04.2022	PAYMENT - THANK YOU				810.84-
	<b>ASSESSMENT RATES:</b>				
05.04.2022	INTEREST ON ARREARS		0.01		0.01
30.04.2022	RATES RESIDENTIAL	0.01390000	909.29		909.29
30.04.2022	BASIC REBATE RESIDENTIAL	0.01390000-	98.46-		98.46-

90 DAYS+	60 DAYS	30 DAYS	CURRENT	INS. PLAN	VAT TOTAL	TOTAL DUE
0.00	0.00	66.68	810.84	0.00	0.00	877.52

 0208 	 02965396	<b>TOTAL OUTSTANDING</b> 877.52	<b>FINAL DATE FOR PAYMENT</b> 31.05.2022
			
<p>11352 0296 5396</p> <p>pay@</p> <p>Boxer Checkers PEP Pick n Pay</p> <p>SHOPRITE SPAR U save</p> <p>masterpass SnapScan zipper</p>			

## RE: NOTICE - DISCONNECT ELECTRICITY AND / OR RESTRICT WATER SUPPLY

1. Please be advised that the current amount due on **31.05.2022** is R **810.84** . Any balance brought forward, is now overdue.
2. Should the amount of R **810.84** , not be paid by **31.05.2022** the Municipality will disconnect the supply of electricity and/or restrict the water supply at, **9 CRESCENDO PLACE**. Please note that the Municipality is legally empowered by the Municipal Systems Act, its Credit Control and Debt Collection Policy and Electricity/Water Supply By-Laws to disconnect or restrict services if the account for services rendered is in arrears.
3. Should you wish to make representations, regarding the Municipality's intention to disconnect the electricity and / or restrict the water supply, in the event of non-payment of the R **810.84** due on **31.05.2022**, please so do by no later than **05.06.2022**. Written representations must be directed to Debtors Management through email address [disconnections@msunduzi.gov.za](mailto:disconnections@msunduzi.gov.za). Such representations must be completed on a Representation Form available on the municipal website [www.msunduzi.gov.za](http://www.msunduzi.gov.za). Alternatively, you may request such form by submitting an email to [disconnections@msunduzi.gov.za](mailto:disconnections@msunduzi.gov.za). Consumers who cannot write or do not have access to emails may approach Counters 18, 19, 20 and 21, Ground Floor, AS Chetty Building, 333 Church Street for assistance. For any queries regarding the process, please contact a Debtor's Management Clerk on telephone number **033 392 2967** or **033 392 2282**.
4. In the event that you submitted representations as envisaged in paragraph 3 above, the Municipality will consider such representations and advise you of the outcome thereof, together with reasons, at least two days prior to the date mentioned in paragraph 3 above. The outcome of your representations will be communicated to you via an email address or by means of a data message sent to a cell phone number nominated by you.
5. In the event that you have not submitted representations within the 5 (five) days referred to in paragraph 3 above, and have not paid the R **810.84** by **31.05.2022**, the Municipality will proceed to disconnect and/or restrict services, without any further notice to you. Such disconnection/restriction does not detract from any other legal remedy the Municipality has in law in relation to such arrears or the future supply of any service to you.
6. Please note that should you not be satisfied with the decision referred to in paragraph 5, you have a right to lodge an appeal in terms of section 62 of the Municipal Systems Act to the Municipal Manager. Your appeal must be lodged with 21 days of the decision.

## NOTES

1. Please ensure that you put your account number as a reference when making any payment (eft or direct bank deposit), this will enable us to allocate your payment correctly.
2. Please ensure your payment reaches us by the FINAL DATE FOR PAYMENT. Payments made via Easypay , Post Office , EFT and direct deposits may only be received and receipted by our offices up to 3 working days after payment has been made.
3. If your account is in arrears, your municipal services may be disconnected/restricted or subject to further credit control action.
4. Payment may be made at any Easypay pay point.
5. Payment may be made at any SA Post Office outlet.
6. Payment may be made at any Pay@ pay point.
7. Only Bank Guaranteed and Attorney Trust cheques will be accepted and to be made payable to : The Msunduzi Municipality (No post-dated cheques will be accepted )
8. You may pay your account during office hours at the following municipal offices

Ashdown	(033) 392-2228/2363	07H30 to 16H00
Edendale East	(033) 392-3301/2	07H30 to 16H00
A.S. Chetty Centre,		
333 Church Street	(033) 392-2228/2363	08H00 to 16H00
Edendale Poyinandi	(033) 392-3155/6/7	07H30 to 16H00
Bombay Road	(033) 392-3300	08H00 to 16H00
Imbali	(033) 392-2228/2363	07H30 to 16H00
Sobantu	(033) 392-2228/2363	08H00 to 16H00
9. Payment by Direct Deposit or Internet Banking :  
Bank : **FNB** , Branch No : **25 73 55** , Account No : **509 400 58750** ,  
Beneficiary Reference No : **02965396**
10. All payments received without prejudice.
11. Address all correspondence to: D.M. M - Finance, PO Box 261, Pietermaritzburg, 3200
12. To terminate your service agreement, you must give written notice or complete a disconnection form.

