

### **BUSINESS OVERVIEW (1/2)**

PepsiCo is one of the biggest players in the Vietnamese snacks market. The company has been strongly promoting its key focused offering in Vietnam – Lay's potato chips products

## Company description

PepsiCo has been in Vietnam for more than 15 years

- In 2005, PepsiCo launched its first food product Poca brand snack, marking a successful milestone in operating both food and beverage segments.
- In 2012, PepsiCo ventured with Suntory Holdings Limited (Suntory) to form Suntory PepsiCo Vietnam Beverage (SPVB).
- Since 2013, SPVB was divided into 2 independent companies: Suntory PepsiCo Vietnam Beverage operated in the Beverage segment, while PepsiCo Foods (PepsiCo) independently operated only Food business in Vietnam.

# Snack products in Vietnam

- In 2005 'Poca' brand snack was launched, as the first snack product of PepsiCo in Vietnam.
- In 2019, PepsiCo decided to change the name 'Poca' of potato snack products in Vietnam into 'Lay's' to align with the global brand name, hence improving the competitiveness of Vietnam's market compared to other countries whose 'Lay's' was present.
  - o 'Poca', with its lower price compared to other PepsiCo's snack products, is more popular in sub-urban and rural areas where have relatively low income level.
  - o 'Lay's' is more popular in urban cities where consumers have higher income level and are more inclined to enjoy international well-known brands. Moreover, 'Lay's' is a go-to option amongst Western tourists.
- **o** 'Lay's Stax' Potato chips tubes are imported from Thailand. Lay's Stax provides customers with an user-friendly packaging design: the handy tray inside the tube helps consumers easily open by hand.
- o 'Doritos' is the imported snack product line. Doritos is unpopular in the Vietnamese market due to its higher price compared to other snacks products.





Poca

Lay's







Lay's Stax

## **BUSINESS OVERVIEW (2/2)**

PepsiCo recently restructured its distribution area to 2 regions (previously 3) due to the COVID-19 crisis, consecutive natural disasters in central Vietnam as well as company's initiatives to optimise operational costs

- Regions: PepsiCo is divided the market into 2 regions: the North and the South
  - o Revenue contribution in the South is higher than that of the North because:
    - (1) Lay's PepsiCo's key snack product is contributing the highest revenue in PepsiCo
    - (2) End-consumers in the South buy more 'Lay's' products than end-consumers in the North due to higher awareness and a preference for international brand products.

#### Manufacturing plants:

- o 1 main manufacturing plant in Binh Duong Province, in charge of producing all PepsiCo's products for both the South and North market, especially in producing Lay's.
- o 1 outsource partner Pham Asset., Ltd in Hung Yen Province, responsible for producing some products under Poca brand for the North market.
- Warehouse: PepsiCo divides into 2 shipping areas:
  - o Products from the warehouse in Hung Yen Province are supplied to distributors in the North region
  - o Products from the manufacturing plant in Binh Duong Province are supplied to distributors in the South region
- **Key cities:** Ho Chi Minh City (HCMC) and Hanoi are two key cities, contributing the highest snacks revenue to PepsiCo. In 2020, revenue contribution of HCMC and Hanoi were 40% and 30% respectively.

