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Administrator Topic

Email Tags That Support SSO Functionality

There are currently a limited number of Email Tags that can be used with Single Sign-on (SSO). The following email tags support SSO functionality:

- TRANSCRIPT.LINK
- LAUNCH.TRAINING
- APPROVE.DENY.LINK
- CART.LINK
- INSTRUCTOR.REQUEST.LINK
- WITHDRAW.SESSION.LINK
- REVIEW.APPLICANT.RESUME.SUMMARY
- EVALUATION.LEVEL1
- PDF.LINK
- CHECK-IN.LINK
- COMMUNITY.POSTING.LINK

If Review Task Central is enabled, the REVIEW.LINK email tag in Step Assigned and Step Due emails allows the use of an SSO deep link, if SSO is enabled in the portal.

Note: The REVIEW.LINK email tag only works with Task Central for step due and step assigned emails.

When SSO email tags are placed in the body of the email, the email recipient will see the full URL of the link. If you wish to hide the link behind text, you can use the hyperlink manager feature. Instructions can be found here:
https://cornerstoneondemand.my.site.com/s/articles/How-to-embed-an-email-tag-with-link-text

Note: Deep linking email tags are only available if they are enabled by a backend setting. To enable this functionality, contact Global Customer Support.

Related Resources

Broken deep-link when using: TRANSCRIPT.LINK, LAUNCH.TRAINING, or EVALUATION.LEVEL1

Can Deep Links be created for Playlists?

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