

# Restricted Goods and Services

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## Policy Rationale

To encourage safety and deter potentially harmful activities, we prohibit attempts by individuals, manufacturers, and retailers to purchase, sell, raffle, gift, transfer or trade certain goods and services on our platform. We do not tolerate the exchange or sale of any drugs that may result in substance abuse covered under our policies below. Brick-and-mortar and online retailers may promote firearms, alcohol, and tobacco items available for sale off of our services; however, we restrict visibility of this content for minors. We allow discussions about the sale of these goods in stores or by online retailers, advocating for changes to regulations of goods and services covered in this policy, and advocating for or concerning the use of pharmaceutical drugs in the context of medical treatment, including discussion of physical or mental side effects.

## **Restricted Goods and Services consist of the following categories:**

- Drugs and Pharmaceuticals
- Weapons, Ammunitions, or Explosives
- Tobacco and Related Products
- Alcohol
- Health and Wellness
- Online Gambling and Games
- Endangered and protected species (wildlife and plants)
- Historic Artifacts
- Hazardous Goods and Materials
- Body Parts and Fluids

Each category is detailed below.

## Drugs and Pharmaceuticals

We do not allow:

High-risk drugs (drugs that have a high potential for misuse, addiction, or are associated with serious health risks, including overdose; e.g., cocaine, fentanyl, heroin).

Content that:

- Attempts to buy, sell, trade, co-ordinate the trade of, donate, gift or ask for high-risk drugs.
- Admits to buying, trading or co-ordinating the trade of high-risk drugs by the poster of the content by themselves or through others.
- Admits to personal use without acknowledgment of or reference to recovery, treatment, or other assistance to combat usage. This content may not speak positively about, encourage use of, coordinate or provide instructions to make or use high-risk drugs.
- Coordinates or promotes (by which we mean speaks positively about, encourages the use of, or provides instructions to use or make) high-risk drugs.
- Note: Debating or advocating for the legality or discussing scientific or medical merits of high risk drugs is allowed. This includes news and public service announcements.

Non-medical drugs (drugs or substances that are not being used for an intended medical purpose or are used to achieve a high - this includes precursor chemicals or substances that are used for the production of these drugs.)

Content that:

- Attempts to buy, sell, trade, co-ordinate the trade of, donate, gift or asks for non-medical drugs.
- Admits to buying, trading or co-ordinating the trade of non-medical drugs by the poster of the content by themselves or through others.
- Admits to personal use without acknowledgment of or reference to recovery, treatment, or other assistance to combat usage. This content may not speak positively about, encourage use of, coordinate or provide instructions to make or use non-medical drugs.
- Coordinates or promotes (by which we mean speaks positively about, encourages the use of, or provides instructions to use or make) non-medical drugs.
- Attempts to sell or promote non-medical drugs paraphernalia.
- Contains merchandise depicting non-medical drugs.

Prescription drugs (drugs that require a prescription or medical professionals to administer)

Content that:

- Attempts to buy, sell or trade prescription drugs except when:
  - Listing the price of vaccines in an explicit education or discussion context when restricted to adults 18 years of age or over.
  - Offering delivery when posted by legitimate healthcare e-commerce businesses when restricted to adults 18 years of age or over. This content must also include a disclaimer to consult a licensed health professional or obtain a valid prescription.
- Attempts to donate or gift prescription drugs, except in the event of an economic, health, societal or natural disaster crisis.
- Asks for prescription drugs, except when content discusses the affordability, accessibility or efficacy of prescription drugs in a medical context.
- Note: Debating or advocating for the legality or discussing scientific or medical merits of prescription drugs is allowed. This includes news and public service announcements.

## Entheogens

- Content that attempts to buy, sell, trade, donate or gift or asks for entheogens.
- Note: Debating or advocating for the legality or discussing scientific or medical merits of entheogens is allowed.

## Cannabis and Cannabis Derived Products

Content that attempts to buy, sell, trade, donate or gift or asks for marijuana and products containing THC or related psychoactive components.

For the following content, we restrict visibility to adults 18 years of age and older:

### Entheogens

Content that shows admission to personal use of, coordinates or promotes (by which we mean speaks positively about), or encourages the use of entheogens.

Except when any of the above occurs in a fictional or documentary context.

### Cannabis and Cannabis Derived Products

- Content that coordinates or promotes (by which we mean speaks positively about, encourages the use of, or provides instructions to use or make) marijuana and products containing THC or related psychoactive components.
- Business related content posted by marijuana dispensaries where there are no attempts to buy, sell or trade marijuana and products containing THC or related psychoactive components.

- Content that attempts to buy, sell, trade, donate, gift or ask for ingestible cannabidiol (CBD) or similar cannabinoid products.
- Content that attempts to buy, sell, trade, donate, gift or ask for non-ingestible cannabidiol (CBD) or similar cannabinoid products.
- Content making disease claims relating to non-ingestible cannabidiol (CBD) or similar cannabinoid products.
- Content depicting marijuana paraphernalia.

#### Prescription drugs

- Content that attempts to buy, sell or trade prescription drugs in any context, including when posted by legitimate healthcare e-commerce businesses.
- Content that attempts to buy, sell, trade, donate, gift or ask for over-the-counter medicine.
- Content that includes admission or consumption of prescription drugs.

#### Weapons, Ammunitions, or Explosives

We do not allow:

Content that:

Attempts to buy, sell, or trade, firearms, firearm parts, ammunition, explosives, or lethal enhancements except when:

posted by a Page, Group or Instagram profile representing legitimate brick-and-mortar entities, including retail businesses, websites, brands or government agencies (e.g. police department, fire department) or a private individual sharing content on behalf of legitimate brick-and-mortar entities; and visibility is restricted to adults 21 years of age and over.

- Attempts to donate or gift firearms, firearm parts, ammunition, explosives, or lethal enhancements except when posted in the following contexts:
  - Donating, trading in or buying back firearms and ammunition by a Page, Group or Instagram profile representing legitimate brick-and-mortar entities, including retail businesses, websites, brands or government agencies, or a private individual sharing content on behalf of legitimate brick-and-mortar entities; and visibility is restricted to adults 21 years of age and over.
  - An auction or raffle of firearms by legitimate brick-and-mortar entities, including retail businesses, government-affiliated organizations or non-profits, or private individuals affiliated with or sponsored by legitimate brick-and-mortar entities; and visibility is restricted to adults 21 years of age and over.

- Asks for firearms, firearm parts, ammunition, explosives, or lethal enhancements.
- Attempts to buy, sell, gift, exchange, transfer, coordinate, speaks positively about, encourages the use of or provides access to 3D printing or computer-aided manufacturing instructions for firearms or firearms parts regardless of context or poster.
- Attempts to buy, sell, trade, donate, gift, asks for or admits ownership machine gun conversion devices.

For the following content, we restrict visibility to adults 21 years of age and older:

#### Weapons, Ammunitions, or Explosives

Content posted by or promoting legitimate brick-and-mortar store, entities, including retail businesses, websites, brands, or government agencies which attempt to buy, sell, trade, donate, gift or asks for (including in the context of an auction or a raffle) firearms, firearm parts, ammunition, explosives, or lethal enhancements.

For the following content, we restrict visibility to adults 18 years of age and older:

#### Bladed items and other weapons:

- Content that attempts to buy, sell, trade, coordinate, donate, gift or asks for: bladed items and any other weapons (e.g., pepper spray or knuckle rings).
- Content that speaks positively about, provides instructions to use or encourages the use of firearms, firearm parts, ammunition, explosives, lethal enhancements, or bladed items in product reviews
- Sales offers and the promotion of non-lethal accessories

#### Tobacco and Related Products

We do not allow:

Content that:

Attempts to buy, sell or trade tobacco/nicotine related products, or products that simulate smoking, including all kinds of “ENDS” Electronic Nicotine Delivery Systems Products (e.g., electronic cigarettes, vapes, and nicotine free-vapes).

Except when posted by a Page, Group, or Instagram profile representing legitimate brick-and-mortar entities, including retail businesses, websites, brands, or a private individual sharing content on behalf of legitimate brick-and-mortar entities, including offering delivery services and brand giveaways.

Attempts to donate or gift tobacco/nicotine products, or “ENDS” products.

Except when posted by a Page, Group, or Instagram profile representing legitimate brick-and-mortar entities, including retail businesses, websites, brands, or a private individual sharing content on behalf of legitimate brick-and-mortar entities, including offering delivery services and brand giveaways.

Asks for tobacco/nicotine products, or products that simulate smoking, including all kinds of “ENDS” products (nicotine-free vapes).

For the following content, we restrict visibility to adults 18 years of age and older:

- Content posted by or promoting legitimate brick-and-mortar entities, including retail businesses, websites or brands, which attempt to buy, sell, trade, donate or gift of alcohol or tobacco products.
- Content depicting the consumption of tobacco, nicotine products, or “ENDS” products.
- Content that coordinates or promotes the use of tobacco, nicotine products, “ENDS” products, or tobacco brands.
- Content depicting Tobacco Cessation Products
- Content discussing or promoting the use of tobacco, tobacco paraphernalia, or tobacco brands
- Media content depicting smoking or tobacco consumption in a non-fictional context

Except in the context of anti-smoking campaigns, counseling services for smoking addiction, smoking rehabilitation, or PSA context

## Alcohol

We do not allow:

Content that:

Attempts to buy, sell or trade alcohol except when:

- Posted by a Page, Group, or Instagram profile representing legitimate brick-and-mortar entities, including retail businesses, websites or brands, or a private individual sharing content on behalf of legitimate brick-and-mortar entities, including offering delivery services and brand giveaways.
- Content refers to alcohol or offering an invitation to an alcohol venue where alcohol will be exchanged or consumed on location at an event, restaurant, bar, or party.

- Attempts to donate or gift alcohol or tobacco except when posted by a Page, Group, or Instagram profile representing legitimate brick-and-mortar entities, including retail businesses, websites or brands, or a private individual sharing content on behalf of legitimate brick-and-mortar entities.
- Asks for alcohol products and beverages.

For the following content, we restrict visibility to adults 18 years of age and older:

- Content posted by or promoting legitimate brick-and-mortar entities, including retail businesses, websites or brands, which attempt to buy, sell, trade, donate or gift alcohol products or beverages.
- Content depicting the consumption of alcohol products or beverages or sharing recipes for alcoholic beverages.
- Content referring to alcohol products or offering an invitation to an alcohol venue where alcohol will be exchanged or consumed.

## Health and Wellness

For the following content, we restrict visibility to adults 18 years of age and older:

### Weight loss products or services

Content that:

- Attempts to buy, sell, trade, donate, gift, mention or ask for weight loss products or services.
- Admits to or depicts using a weight loss product, in a favorable context or discusses its side effects.
- Shows coordination or promotion (by which we mean speaks positively, encourages the use of or provides instructions to use or make) a diet product.
- Depict a before and after body-change comparison in the context of weight loss, showcasing weight loss after using a product in a manner that may make people feel bad about their appearance or imply negative self-perception.

### Cosmetic Products, Procedures, or Surgeries

Content that:

Attempts to buy, sell, trade, donate, gift, mention, or ask for cosmetic products, procedures, or surgeries. This includes:

- Skin Whitening products such as bleaching creams.
- Cosmetic procedures with the intention to treat, or restore function or structure of people's faces or bodies.

- Admits to or depicts using a cosmetic procedure or surgery, highlighting its positive or negative impact, or side effects.
- Shows coordination or promotion (by which we mean speaks positively, encourages the use of or provides instructions to use or perform) of a cosmetic procedure or surgery.
- Depict the before and after transformation of skin conditions after the usage of a cosmetic product, procedure, or surgery in a manner that may make people feel bad about their appearance or imply negative self-perception.

Note: Fitness services such as Pilates, and temporary cosmetics such as makeup are not covered by this policy.

#### Adult sexual arousal products

Content that:

Attempts to buy, sell, promote, trade, donate, gift or ask for adult sexual arousal products, where the primary focus is to stimulate a person's sexual pleasure or increase a person's sexual arousal, in a fictional or non-fictional context. This includes:

- Sex toys
- Erotic products
- Non-surgical genital enhancement products, such as products that stimulate sexual desire or improve sexual performance
- Products where the primary focus is to stimulate sexual desire or arousal
- Depiction of sex toys with no clear context

#### Reproductive Health or Wellness Products

Content that:

Attempts to buy, sell, promote, trade, donate, gift or ask for reproductive health or wellness products, where the primary focus is on sexual pleasure and not medical benefits. This includes:

- Reproductive Health or Wellness products when focused on sexual pleasure and containing phallic or yonic objects
- Products addressing sexual reproductive disorders, where the primary focus is on sexual pleasure and not medical benefits
- Cosmetic genital surgeries



- Adult genital surgeries
- Sex education with focus on sexual pleasure

### Adult sexual businesses

Content that:

Attempts to buy, sell, promote, or ask for adult sexual businesses, that can stimulate a person's sexual pleasure or increase a person's sexual arousal. This includes:

- Adult entertainment businesses
- Adult establishments
- Instructional sexual services

### Online Gambling and Games

For the following content, we restrict visibility to adults 18 years of age and older:

#### Online Gambling and Games

Content that attempts to sell, trade, depict or promote online gaming and gambling services where anything of monetary value (including cash or digital/virtual currencies, e.g., bitcoin) is required to play and anything of monetary value forms part of the prize. This includes but is not limited to:

- Games of skill, lotteries/raffles, betting, sports betting, casino games, games of chance, or sweepstakes/prize draws.
- Gambling Games offering a limited trial period and requiring payment thereafter.

#### Social Casino Games

Content that attempts to sell, trade, depict or promote social casino games that simulate gambling games such as slot machines, where there is no opportunity to win money or money's worth. This includes content that indicates the opportunity to win "coins" of no monetary value.

#### Free-to-play games with Gambling context

Content that attempts to sell, trade, depict or promote free-to-play games that simulate gambling games, where anything of monetary value is not required to play the game, but there may be an opportunity to win money or money's worth.

### Endangered and protected species (wildlife and plants)

We do not allow:

Content that:

- Attempts to buy, sell, trade, donate, or gift or asks for endangered species or their parts or protected plants species.
- Admits to or encourages the poaching, buying or trading of endangered species or their parts committed by the poster of the content either by themselves or their associates through others. This does not include depictions of poaching by strangers.
- Depicts poaching of endangered species or their parts committed by the poster of the content by themselves or their associates.
- Shows coordination or promotion (by which we mean speaks positively about, encourages the poaching of, or provides instructions) to use or make products from endangered species or their parts, or any endangered wildlife or plants.

#### Non-endangered animals

Content that attempts to buy, sell or trade live non-endangered animals except when:

- Posted by a Page, Group or Instagram profile representing legitimate brick-and-mortar entities, including retail businesses, legitimate websites, brands, or rehoming shelters, or a private individual sharing content on behalf of legitimate brick-and-mortar entities.
- Posted in the context of adopting, gifting, asking for, donating or rehoming live non-endangered animals, including rehoming fees for peer-to-peer adoptions
- Selling an animal for a religious offering, or offering a reward for lost pets.
- Posted in the context of sale of livestock.
- Posted in the context of buying, selling or gifting, asking for, donating animal horns, organs, limbs, carcasses, taxidermy, feces (excluding compost or fertilizer).
- Posted in the context of offering animals' related products for human consumption such as: eggs, fish, etc.

#### Historic Artifacts

We do not allow:

Content that attempts to buy, sell, trade, donate or gift or asks for historical artifacts.

#### Hazardous Goods and Materials

We do not allow:

Content that attempts to buy, sell, trade, donate or gift or asks for hazardous goods and materials.

#### Human Body Parts and Bodily Fluids

We do not allow:

Content that:

- Attempts to buy, sell or trade human body parts, even beyond the human-trafficking content prohibited under the [Human Exploitation policy](#).
- Asking for human fluids exchange.
- Attempts to buy, sell or trade human fluids.

Except when posted for donation of human fluids such as semen or blood plasma.

Recalled Goods

We do not allow:

Content that attempts to buy, sell, trade, coordinate the trade of, donate, gift or ask for recalled goods.