

JUSTIN WANGSA

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Dedicated and detail-oriented computer science sophomore student with a solid background in computer programming, problem-solving, and teamwork. I'm excited to use my technical expertise and love of solving problems to contribute to creative projects and obtain real-world experience. Looking for an internship or entry-level job where I can contribute significantly to a dynamic team and organization while learning and developing.

STRENGTHS AND EXPERTISE

Team Leadership
Communication
Time Management

Problem-solving
Research and data
interpretation

Ability to set and meet goals
Flexible
Vision and strategic thinker

WORK EXPERIENCE

Carrefour - Taiwan
Customer service

Jan 2024 - March 2024

- Helped customers resolve difficulties using attentive listening skills and clever problem-solving.
- Assisted customers with product-related questions, feedback, and complaints.
- Addressed and resolved customer complaints in a timely, efficient, and helpful manner.

kitchen master 南北潮 - Taiwan
Waitstaff

Feb 2024 - June 2024

- Provided excellent customer service by promptly greeting guests, taking orders, and serving meals in a professional and courteous manner.
- Maintained a clean and organized dining area, ensuring a welcoming and safe environment for all guests.
- Demonstrated strong multitasking abilities by handling multiple tables at peak hours while maintaining high service standards.

IndoSudara - Taiwan
Waitstaff, Customer service

Jan 2025 - August 2025

- Provided excellent customer service by promptly greeting guests, taking orders, and serving meals professionally and courteously.
- Maintained a clean and organized dining area, ensuring a welcoming and safe environment for all guests.
- Demonstrated strong multitasking abilities by handling multiple tables at peak hours while maintaining high service standards.

Checkinn- Taiwan

June 2024 - Jan 2025

House keeper, Customer service

- Delivered excellent guest service by promptly responding to housekeeping requests and maintaining a professional, courteous demeanor.
- Kept guest rooms and common areas clean, organized, and well-stocked to ensure a comfortable and safe environment.
- Demonstrated strong multitasking skills by managing multiple cleaning assignments efficiently during peak occupancy periods while upholding high cleanliness standards.

EDUCATION

Tamkang Univeristy - Taiwan

2023 - 2027 (Expected)

B.A. in Computer Science and Information Engineering

Intan Permata Hati Highschool - Indonesia

2020 - 2023

High School Diploma - Business

SKILLS AND LANGUAGES

- JAVA
- C
- C++
- PYTHON
- HTML
- CSS
- Indonesia
- English
- Chinese