

Justin Wested

Front End Developer

SUMMARY

Experienced software engineer with strong technical troubleshooting skills and a track record of providing exceptional service. Seeking a dynamic role that utilizes technical expertise, interpersonal skills, and analytical abilities to drive innovation and business growth.

EXPERIENCE

Software Engineer at 100devs, Los Angeles, CA

January 2022 — Present

- Developed prototypes, built wireframes, and created responsive web sites/applications using JavaScript and React.js.
- Built and maintained well-structured, reusable, and efficient front-end code in HTML, CSS, PHP, and JavaScript to create visually appealing and intuitive websites, employing WordPress CMS for customization and easy updates.
- Utilized JIRA for issue tracking and agile project management, enhancing team collaboration and workflow.
- Utilized Git for version control and collaborated on GitHub in small teams to develop CI/CD pipelines using GitHub Actions for personal projects and apps.
- Worked with APIs and authentication tools to enhance functionality and user experience.

Recent Projects:

[Ace Animation \(Animation Studio Website\)](#) – Developed a full portfolio website, integrating WooCommerce platform. Built a custom WordPress Block Theme tailored for non-technical client needs. Utilized PHP and Advanced Custom Fields extensively to allow easy content addition through a modified backend. Created reusable PHP libraries for future use, improving code efficiency and maintainability.

[Kickball Comedy \(Los Angeles Comedy Group Website\)](#) – Created a one-page site to provide all group information in an easily accessible place. Applied a unique design approach to match the group's quirky aesthetic. Implemented dynamic SVG rendering functionality using JavaScript to enhance visual engagement as users scroll. Tracked and developed publicly on GitHub.

[Visionrey Entertainment \(LA based Production Company Portfolio/Sales site\)](#) – Developed a comprehensive website showcasing a wide portfolio of the production company's projects. Incorporated payment processing and mailing list functionality. Currently transitioning to a WordPress site to improve manageability. Tracked and developed publicly on GitHub

[April Yanko \(Actress Portfolio\)](#) – Developed a multi-page portfolio website for the actress. Prioritized site performance and responsiveness while accommodating high volume of pictures and videos.

Freelance Software Development

January 2020 — Present

- Developed and integrated plugins for video games and virtual tabletop sites using Javascript and diverse APIs
- Implemented security measures for apps and plugins, including encrypting OAuth authentication tokens stored in localStorage to safeguard sensitive user data.
- Implemented secure eCommerce functionality on WordPress sites using PHP and tailoring themes for optimal user experience.
- Customized payment gateways via API integrations, improving transaction efficiency and site performance.
- Constructed a music visualizer using React.js, demonstrating state management, lifecycle methods, and component reusability. This project allowed for a deep dive into the use of audio API, and the creation of complex animations.

CONTACT

412-378-1354

justwested@gmail.com

justinwested.pages.dev

github.com/JustinWested

linkedin.com/in/justin-wested/

SKILLS

Code

HTML
PHP
CSS
JavaScript
JSON
React.js
Node.js
Git
Wordpress
APIs

Design

Canva
Vectornator
Procreate
Figma
Blender
Adobe Suite

Technical

Tier 2 Support
Network Troubleshooting
Jira
Linux
Command Line
Authentication
Software Installation
Documentation
Hardware Diagnostics
Imaging
Microsoft 365
Call Handling
Customer Care
Leadership
Hiring
Onboarding
Project Management

EDUCATION

Western Governors U
Computer Science

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Autonomous Vehicle Test Engineer at Argo AI, Pittsburgh, PA

December 2017 — December 2019

- Conducted over 4000 hours of testing and troubleshooting autonomous vehicle software using JIRA for project management.
- Leveraged extensive knowledge of command line to initiate, control, and debug operations of autonomous vehicles, optimizing system efficiency and reliability.
- Collaborated with cross-functional teams to identify and resolve issues, resulting in a 25% reduction in system downtime.
- Create a detailed process to troubleshoot and diagnose issues with autonomous vehicle systems, resulting in a 30% decrease in issue resolution time.
- Analyzed test data and provided detailed reports on performance and safety, resulting in actionable insights and a 20% increase in system efficiency.

Pharmacy Benefits Manager CVS Caremark, Pittsburgh, PA

May 2017 — December 2017

- Coordinated prescription benefits for 2,000+ members, increasing satisfaction by 20% and reducing call handling time by 15%.
- Consistently met or exceeded weekly/monthly goals, recognized as top-performing by clients and employers.
- Achieved 95%+ member satisfaction rating through personalized and empathetic service, improving retention and referrals.

Tier 2 Support Rep at InShore Technologies , Johnstown, PA

April 2016 — May 2017

- Installed new hardware and software for 400+ workstations, servers, and peripherals, ensuring seamless integration with existing systems.
- Utilized JIRA as a primary tool for issue tracking and management in a hospital setting, enhancing issue resolution rate and improving system uptime.
- Successfully collaborated with project team to plan and execute system upgrade, resulting in a 30% increase in system efficiency and cutting potential system downtime in half.
- Resolved technical issues and ensured timely delivery of equipment and services with vendors and contractors, resulting in over 100 issues resolved within SLA.
- Maintained accurate records of system configurations, inventory, and service requests to considerably reduce service response times.

Program Lead at InterMedia Marketing Solutions, Johnstown, PA

August 2012 — February 2016

- Successfully managed and monitored vaccine orders and shipments across the US, resulting in a 20% increase in sales and customer satisfaction.
- Developed and implemented action plans and coaching lessons for a team of over 100 sales agents, resulting in a 30% increase in agent performance and customer retention.
- Led and managed a team of sales agents to meet and exceed monthly sales and retention goals, resulting in a 25% increase in revenue and customer satisfaction.
- Optimized call flow and queue times to increase efficiency, resulting in a 15% decrease in average call wait times and improved customer experience.
- Monitored, coached, and trained agents to maintain a high level of excellence, resulting in a 20% increase in overall agent performance and customer satisfaction.

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