

# CHIBUEZE JUSTINE NJOKU

## Business Intelligence Officer

### 🔍 Contact Information

✉ Email: justinetech94@gmail.com

☎ Phone: +447749351125

📍 Location: 29 Ruthin Gardens, CF24 4AU

👤 LinkedIn: <https://www.linkedin.com/in/chibueze-justine-njoku-ab6650321/>

📁 Portfolio website: <https://justine92-cheez.github.io/Justinehustin/>

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### 📋 Professional Summary

I am a passionate Business Intelligence Officer with a keen eye for transforming raw data into powerful insights that fuel strategic business decisions. With a background in data analytics, visualization, and process optimization, I specialize in making complex data digestible, actionable, and impactful.

My expertise spans across Power BI, Tableau, SQL, Python, Excel, and data modeling techniques, enabling me to craft insightful dashboards and reports that drive performance and efficiency. I thrive on turning numbers into narratives and ensuring businesses harness the full potential of their data.

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### 🔧 Skills & Tools

- **Power BI & Tableau** - Crafting dynamic dashboards for data visualization and storytelling.
- **SQL & Database Management** - Extracting, transforming, and analyzing structured data efficiently.
- **Excel & Google Sheets** - Advanced formulas, pivot tables, and financial modeling.
- **Data Modeling & KPI Tracking** - Structuring data for accurate trend analysis and business forecasting.
- **Predictive Analytics & Forecasting** - Leveraging Python for data-driven decision-making.

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### 🎓 Education

#### University of South Wales

- Bachelor of Arts in Business Management (Accounting and Finance)
- Specialized in financial strategy, risk assessment, and global economic trends, equipping me with expertise in business decision-making and financial planning.

#### Abia State Polytechnic

- Higher National Diploma in Accounting
- Advanced knowledge in cost accounting, corporate finance, and financial reporting, with practical exposure to accounting software and real-world financial analysis

### **Institute of Management and Technology**

- National Diploma in Accounting
  - Developed a strong foundation in financial management, taxation, and business law, with hands-on experience in bookkeeping and auditing.
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### **✦ Experience**

#### **Vantage Data Centre (ICTS UK) - Newport**

- Enforced strict access controls for data security.
- Monitored cyber security threats to prevent breaches.
- Implemented disaster recovery for data protection.
- Mitigated risks to ensure industry compliance.

#### **DPD UK**

- Maintained accurate inventory records and monitored stock levels.
- Tracked shipments to ensure smooth logistics operations.
- Used tracking systems to reduce errors efficiently.
- Improved order fulfillment speed and overall efficiency.

#### **Golders Green LIM**

- Managed daily financial transactions with accuracy.
  - Ensured proper cash handling and account reconciliation.
  - Reduced discrepancies with strong verification procedures.
  - Improved financial operations and compliance standards.
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### **🏆 Career achievement**

- Increased company revenue by 30% within a year by implementing a new sales strategy.
- Spearheaded a company-wide restructuring that increased operational efficiency by 25%.
- Developed a strategic marketing campaign that increased customer engagement.
- Automated reporting processes, reducing errors and increasing decision-making speed.
- Achieved a customer satisfaction rate by enhancing service quality.

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## ✳ Certifications

- National Diploma in Accounting
- Higher National Diploma in Accounting
- Bachelor of Arts in Business Management (Accounting and Finance) South wales(UK)
- Revolt tech ltd (Foundation for software testing inview)

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## 🌐 Languages

- English (Fluent)



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